

SAMSUNG

GSPN

N226691

DOA Certificate No

4336718441

DOA Issue Date

19.11.2021

ORIGINAL

DEAD ON ARRIVAL (DOA) CERTIFICATEService Centre Name &
Address :Dealer Name &
Address :

Finance :

Financer :

Paste IMEI Label of SWAP Set (To be done by dealer)

SHRI SAMARTH COMPUTER &
MOBILE
2nd Floor, Survey No. 7374/4/3,
PNG
Ahmednagar
414001SS mobiles &
Electronics
Ahmednagar

Work order No. : 4336718441

Work order Date : 16.11.2021

Customer Information

Name	GANESH ADHAV		
Contact No(Mob)	9309908453	Contact No(Fixed)	8600516134
Address	AHMEDNAGAR SATRANGI MADA STATION RDAHMEDNAGAR Maharashtra27-Maharashtra414001 IN		

Product Information

Model	SM-M526BZKIINU	S/N	RFCR920DTAV	IMEI/RSN/ESN	*****0815063
Invoice No	02398	Invoice Date	05.11.2021	Sim activation date	05.11.2021

Defect reported by Customer : SOMETIME LINE ON BACK CAMERA

Defect diagnosed by Engineer : HARDWARE PROBLEM ISSUED DOA CERTIFICATE

Remark : HARDWARE PROBLEM ISSUED DOA CERTIFICATE

DOA Checkpoints (To be filled by Service Centre Engineer)

S.No.	Checkpoint Description	YES / NO
1	Box containing all accessories as was provided in the sales package at the time of purchase?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
2	Is the problem reported by customer and diagnosed by engineer, reproducible ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
3	IMEI/RSN/ESN & Serial No. on Invoice is matching with that of the Product ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
4	There are no signs of unauthorized repair (Tampering) ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
5	Unit is not physically damaged (Outside/Inside) and no scratches on cosmetic /covers ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
6	Product is not water logged (Outside / Inside) ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
7	IMEI Label on product is not tampered/removed/defaced ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>

Technical Inspection Check Point

Packing	P002	Functional	TH26
Appearance	D001	Accessories	AC01
Old Software Version	XXU1AU15	New Software Version	XXU1AU15

Product purchased from "Samsung.com" (billing by Savex Technologies) ☐

Product to be retained by service centre & DOA certificate to be given to customer.

Replacement product will be delivered to customer home.

Product purchased from other sales channel ☒

Product & DOA certificate to be given to customer.

Customer has to visit dealer alongwith sealed set & certificate to get the replacement (swap by dealer).

(Customer Signature)

DOA Authorization

Service centre has to ensure proper check before issuing DOA as per policy. Make sure product has been packed properly alongwith all genuine accessories and DOA certificate (sealed with unique seals).

Remarks by Service Centre Engineer (fault reproduction steps)

Sometime Line on
Back camera

Remarks by Service Centre Manager

SHRI SAMARTH COMPUTER & MOBILE
Authorized Samsung Mobile Service Center
1st Floor, P.N Gadgil Jewellery Building
Sarjeeda, Ahmednagar-414001

(Engineer Name & Signature) (Manager Name & Signature)

Mo.9588 (Service Centre Stamp)

~THIS CERTIFICATE IS VALID FOR 7 DAYS ONLY FROM THE DATE OF ISSUE~

Service Centre: 0006250816 - - SHRI SAMARTH COMPUTER & MOBILE

Address: 2nd Floor, Survey No. 7374/4/3

Ahmednagar 414001

Contact Centre: 180040SAMSUNG

(1800-40-7267864)

Track Your Repair Status online: www.samsung.com/in/support

SAMSUNG Acknowledgement of Service Request

4336718441

Bill No : 4336718441 Call For Status : 9270390652 Delivery Time : 11 a.m. to 6 p.m. CSR Print Date : 17.11.2021 Time : 15:29:15

Customer Name	GANESH ADHAV			Request Date	16.11.2021 13:01:14		
Address	414001 AHMEDNAGAR SATRANGI MADA STATION RDAHMEDNAGAR Maharashtra 27-Maharashtra IN						
Appointment Date	16.11.2021 (12:53:29)			Engineer	SUDHIR GHODKE		
Telephone	[Home]8600516134[Office]8600516134[Mobile]9309908453			Fax No.			
Model Name	SM-M526BZKIINU			Purchase Date	05.11.2021		
Serial No. (CRT/ESN/IMEI)	RFCR920DTAV (*****0815063)			Service Type	Return Handling		
Warranty Status	Full Warranty <input checked="" type="checkbox"/> Labor Only <input type="checkbox"/> Parts Only <input type="checkbox"/> Out of Warranty <input type="checkbox"/>						
Repair Received				Repair Completed	17.11.2021		
Goods Delivered				Return by / Date			
Defect Description	SOMETIME LINE ON BACK CAMERA			B2B SVC	N		
Accessory	HANDSET AND ALL ACCESSORIES PR						
Remark	HARDWARE PROBLEM ISSUED DOA CERTIFICATE						
Repair Description	HARDWARE PROBLEM ISSUED DOA CERTIFICATE						
Condition Code	1	Symptom Code	T44	Defect Code	Q	Repair Code	RP

No	Parts No	Description	Location	Qty	Unit Price (INR)	Amount (INR)	Part Return Date

Total Parts Cost	INR	0.00
Labor	INR	0.00
Transportation	INR	0.00
Other amount	INR	0.00
Tax	INR	0.00
Grand Total	INR	0.00

Adhav G.M.**Declaration:**I acknowledge that I have received my product in good working condition and to my full satisfaction. ☐I have read and understood the communication brought to my knowledge with regard to hazardous nature of the electrical and electronic equipments and its spare parts and the need for safe handling and disposal of e-waste to protect and safeguard the environment. ☐I hereby acknowledge that the replaced defective part may be an e-waste. Therefore I am leaving the same at Service Center for safe disposal. ☐

OR

OR

I hereby acknowledge that I have chosen to receive and collect defective part of my product the same may be an environmentally hazardous E-waste. I further acknowledge that I shall handle it responsibly in an environmentally friendly manner ☐

Received by:

ASHWINI1212 on 16.11.2021 13:01:14

Delivered by:

Gurud

Signature of Customer & Collection Date

For Service Center

**MOBILES
& ELECTRONICS**

Marashtra's No. 1 Mobile Chain

SS COMMUNICATION & SERVICES PVT LTD
OPP-RATIKAMAL COMPLEX, OPP BASANT BAHAR TALKIES, ASSEMBLY ROAD,
SHAHUPURI, KOLHAPUR

TAX INVOICE

Date: 05-Nov-2021 08:46 PM

Invoice No.: 21-22/NAG3/02398

Branch: NAGAR 3

Address: Plot No.93 out of Plot No.1 & 2, NAMOHA

COMPOUND, Ahmednagar - 414001

GST No: 27AAXCS2330R1ZH

Contact: 7277222121

Sales Promoter: ETESHAM

Buyer,

MAHADEV DINKAR ADHAV

Address:

PLOT NO 14 NALEGAON AHMEDNAGAR

KLLYANDAS BABA SOC VARULACHA MARUTI

ROAD - VARULAC PLOT NO 14, MAHARASHTRA-

414001

Mobile: 9309908453

Finance Provider: Bajaj Finance [B122042093]

SN	Product	IMEI	HSN	Qty	Rate	Taxable	CGST	SGST	Amount
1	SAMSUNG M52 5G 8GB 128GB BLAZING BLACK	358205230815063	85177090	1	22,880.51	22,880.51	2,059.25 (9%)	2,059.25 (9%)	26,999
					22,880.51	22,880.51	2,059.25	2,059.25	26,999

IMEI 1: 358205230815063 IMEI 2: 358658170815065
Return allowed within 14 days of purchase,
only in case of product failure. TSC apply

Declaration: We declare that this invoice shows actual price of the goods described & that all particulars are true & correct.

Terms & Conditions

- Goods once sold will not be taken back, until and unless approved by the manufacturer.
- SS Communication & Service Pvt Ltd is not responsible for the performance and the warranty of any device sold. Warranty if any, is provided only by the manufacturer and as per the manufacturer's policy only.
- In spite of the above, any device which is physically damaged, tampered or water logged, will not qualify for any kind of warranty from the manufacturer.
- All warranty periods if any are mentioned in the warranty card of the manufacturer and is applicable from the date of this invoice.

Subject to Kolhapur jurisdiction

