

12/20/21, 12:49 PM

GSPN

**SAMSUNG**

N243117



DOA Certificate No	4338547746
DOA Issue Date	20/12/2021

## DEAD ON ARRIVAL (DOA) CERTIFICATE

ORIGINAL

Service Centre Name & Address : PRATHAMESH ELECTRONICS C ward, 1394/1/2 Principal Place Of Kolhapur 416012	Dealer Name & Address :     	Finance : Inactive Financer : Paste IMEI Label of SWAP Set (To be done by dealer) <i>55 communication</i> <i>Kolhapur.</i> <i>Navtarang</i> <i>music</i>
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Work order No. : 4338547746

Work order Date : 17/12/2021

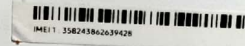
Customer Information			
Name	SANDEEP PATIL		
Contact No(Mob)	8626013033	Contact No(Fixed)	8626013033
Address	MIRAJKAR TIKATI MANGEALWAR PETHKOLHAPUR KOLHAPUR27-Maharashtra416001 IN		

Product Information					
Model	GT-E1215IBAINS	S/N	RZ1RB0GC82W	IMEI/RSN/ESN	*****2639428
Invoice No	68625	Invoice Date	11/12/2021	Sim activation date	11/12/2021

Defect reported by Customer : PHONE DOES NOT ON

Defect diagnosed by Engineer : DOA CERTIFICATE ISSUED

Remark : WS023



## DOA Checkpoints (To be filled by Service Centre Engineer)

S.No.	Checkpoint Description	YES / NO
1	Box containing all accessories as was provided in the sales package at the time of purchase?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
2	Is the problem reported by customer and diagnosed by engineer, reproducible ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
3	IMEI/RSN/ESN & Serial No. on Invoice is matching with that of the Product ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
4	There are no signs of unauthorized repair (Tampering) ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
5	Unit is not physically damaged ( Outside/Inside) and no scratches on cosmetic /covers ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
6	Product is not water logged (Outside / Inside) ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>
7	IMEI Label on product is not tampered/removed/defaced ?	Y <input checked="" type="checkbox"/> N <input type="checkbox"/>

## Technical Inspection Check Point

Packing	P002	Functional	TH01
Appearance	D009	Accessories	AC01
Old Software Version	DDAUJ7	New Software Version	DDAUJ7

Product purchased from "Samsung.com" (billing by Savex Technologies) ☐

Product to be retained by service centre &amp; DOA certificate to be given to customer.

Replacement product will be delivered to customer home.

Product purchased from other sales channel ☐

Product &amp; DOA certificate to be given to customer.

Customer has to visit dealer alongwith sealed set &amp; certificate to get the replacement (swap by dealer).

*S.P. Patil*  
(Customer Signature)

## DOA Authorization

Service centre has to ensure proper check before issuing DOA as per policy. Make sure product has been packed properly alongwith all genuine accessories and DOA certificate (sealed with unique seals).

Remarks by Service Centre Engineer (fault reproduction steps) <i>Ravulloskar</i> <i>9423227008</i> <i>Roskar</i> <i>9766710740</i> <i>W.D. Momin</i>	Remarks by Service Centre Manager <i>Sandip Halde</i> <i>9011387076</i> <i>Prathamesh</i>
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(Engineer Name &amp; Signature) (Manager Name &amp; Signature)

~THIS CERTIFICATE IS VALID FOR 7 DAYS ONLY FROM THE DATE OF ISSUE~

**PRATHAMESH ELECTRONICS**

Authorized Samsung Service Center

1392/1/2 1st Floor, C Ward,

Laxmipuri Main Road,

Above Vishweshwar Bank,

Kolhapur -416 006.

[https://biz2.samsungcsportal.com/gspn/operate.do?forward\\_page=print\\_DOA\\_CERT.jsp](https://biz2.samsungcsportal.com/gspn/operate.do?forward_page=print_DOA_CERT.jsp)