

PCSS

Solutions Private Limited

APPLE AUTHORIZED SERVICE PROVIDER AND RESSELLER



PCSS SOLUTIONS PVT LTD

PCSS Solutions Private Limited (GOA)

Shop no. 15, Gera Imperium Green, Near Jairam Complex,
Neugl Nagar, Panjim 403001 Panjim Panjim

Ph: 9167952469, 9833793154 Email: support@pcss.co.in

PAN No: AADCP0808M

Customer Information

Pramod Prabho
margao goa
Ph: 9822988571

Job sheet Number: 148200005559

Job sheet created date: 23-Sep-2021

Job sheet created time: 12:42pm

Product Information

Product	IMEI No.	Brand	Model No	Colour of the product	Product Configuration	Product Status	Reported Fault
Mobile	GV4G31T40FOX - 359676575170521	Apple	IPHONE 12,ROW,128GB,BLACK	Black	IPHONE 12,ROW,128GB,BLACK	WARRANTY	Camera issue.

Advance Paid

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Terms and conditions

1. The customers must receive the job sheet when the product is given for non-warranty repair & the contents of the Job sheet must be verified by the customer.
2. The customer must produce the original job sheet at the time of taking the delivery. We reserve the right to refuse delivery upon non-production of the original job sheet.
3. We shall not be obliged to undertake repair of products found liquid damaged, physical damage or already attempted for repair by any other repairer.
4. The estimate given at the time of acceptance of the product for repairs are provisional and may vary after detailed inspection. We will proceed further only after taking approval from the customer.
5. In the event of handset received with condition where in physical damage, liquid damage or repair already attempted by other repairer, we will not be liable for any damage even under testing before repair or after repair.
6. All payments against repairs shall be made in cash or credit cards only.
7. We shall make all efforts to ensure that the product is repaired within 7 (Seven) working days from the date of receipt of faulty product. At times however, due to availability/shortage of critical spare parts or complicated the repair turnaround time may take longer than the indicated time for delivery in the job sheet. We will not be responsible for any loss/losses whatsoever in the event of the delay in the repair for such aforementioned reasons.
8. The customer should take delivery of the product within 14 (fourteen) days of written intimation from us. This shall be regardless whether the product has been repaired or not.
9. In the event the delivery is taken by the customer from us within 30 days from the date of written intimation by us, we reserve the right to auction the product to recover the repair and auction charges from the customer.
10. The above terms & conditions supersedes and terminates all prior representation; discussions, undertaking, and end user agreements, communications or advertising relating to the products and services, written or oral until and unless otherwise agreed in writing by us.
11. We are not liable for any memory, setting and data loss during the repair.
12. Spare once replaced with new, old spare will not be given back to customers. By accepting the job sheet, it is deemed that the customer agrees to all the terms and conditions mentioned in the agreement in the job sheet.
13. Customer agreement is mandatory when using HDI. Because HDI is a part of AST 2, it sends reports to Apple about a customer's device. Failure to obtain customer agreement means that the HDI diagnostics cannot be used on a customer's device.
14. The invoice is payable immediately, unless otherwise agreed between the parties. If the buyer is allowed a credit period for making the payment and at the end of the credit period, the buyer fails to make the payment, then penal interest @ 2% per month shall be levied from the date of delivery till the date on which the buyer makes the payment.
15. Ownership of the goods remains with PCSS and does not pass to the buyer until the buyer pays in full the invoice amount in respect of the goods supplied.
16. Warranty terms shall be as per the manufacturers terms and conditions and buyers are requested to familiarise themselves with the same.
17. PCSS has raised this invoice on the presumption that the buyer is going to be end user of the product supplied and hence warranty claim shall be entertained only from the buyer in whose name the invoice is issued.
18. This invoice is subject to Goa jurisdiction.

Date: _____

Signature of Front Desk Executive: _____

Signature of Customer: _____

(Signature)

