

TD
yes

Your Receipt & Review

To receive receipt & results visit:

Payment Details

Txn ID 20211051112

Order ID 20211051112

Cash Cash

CUSTOMER CONSENT FOR BMT

I have been offered the choice and will use BMT for this purchase as per my understanding.

I have fully understood and agree to the BMT scheme and applicable terms in this chargeable subject to loan.

GET extra on interest amount.

PRODUCT INFORMATION

Model No.: Samsung M60

Prod Date: 380005-SM-A22B2A05

Sr. No.: 358136540038165

Mobile #: 721844540

You are entitled to activate the IMEI of transaction unit valid on basis offer tnc. Offer valid on card account. 90 days after offer activation.

BASE AMT.: INR

11/18/21, 3:58 PM

GSPN

Service Centre: 0006286385 -- SHREYA SERVICES

Address: 11133, Kubera Chambers, Sangli-416416

Contact Centre: 1800405SAMSUNG (1800-40-7267864)

Track Your Repair Status online: www.samsung.com/in/support

SAMSUNG Acknowledgement of Service Request

Bill No : 4336873807 Call For Status : 91-7774011534 Delivery Time : 11 a.m. to 6 p.m. CSR Print Date : 18.11.2021 Time : 15:57:59

| | | | |
|---------------------------|--|------------------|---------------------|
| Customer Name | PUSHPALATA TANDALE BY SS COM | Request Date | 18/11/2021 15:56:27 |
| Address | MIRAJ H O MIRAJSANGLI Maharashtra27-Maharashtra416410 IN | Customer No. | |
| Appointment Date | 18/11/2021 (15:52:53) | Fax No. | |
| Telephone | [Home]9421177251[Office]9421177251[Mobile]9421177251 | Purchase Date | 12/11/2021 |
| Model Name | SM-A127FZBGINS | Service Type | Carry In |
| Serial No. (CRT/ESN/IMEI) | RZ8R917PF9H (*****8424279) | | |
| Warranty Status | Full Warranty <input checked="" type="checkbox"/> Labor Only <input type="checkbox"/> Parts Only <input type="checkbox"/> Out of Warranty <input type="checkbox"/> | | |
| Repair Received | | Repair Completed | |
| Goods Delivered | | Return by / Date | |
| Defect Description | DEAD | B2B SVC | N |
| Accessory | | | |
| Remark | DOA PROCESS | | |
| Repair Description | | | |
| Condition Code | Symptom Code | Defect Code | Repair Code |

Terms & Conditions (In-Warranty/Out-Warranty repairs, service, software upgrade, etc.)

1. In-warranty support will be provided subject to warranty validation and criteria as defined by Samsung's authorized Service Centre ("ASC") Staff. For warranty validation, customer is required to produce valid Warranty Card / Proof of Purchase at the time of submitting the Product to the satisfaction of ASC. Customer is requested to collect the Product within 3 days from the date of receiving confirmation on the completion of the repair from ASC, failing which Samsung or its ASC shall not be liable for any loss or damage to the Product, and/or any consequential losses or damages arising therefrom. Further, any liability, whatsoever, towards the Customer or anyone else. Defective parts replaced under warranty will be the property of Samsung and will not be returned.

2. For Out-warranty support, estimate pre-approval will not be taken from customer if estimated repair amount is less than Rs. 500/- . If estimated repair amount is more than Rs. 500/- , then repair will be carried out after necessary approval/advance payment.

3. To ensure the status of repair, customer may contact at number(s) mentioned above with Claim No. (Bill No. mentioned above) and date of submission of product or log onto Samsung.com/in.

4. The Product is accepted for service subject to prior verification. If Product is found to be tampered, damaged, misused, components removed, cracked or liquid logged, etc., the same will not be eligible under warranty and customer will have to pay for the repair services or the Product will be returned without repairs.

5. It is Customer's responsibility to disable the STD/ISD service and remove SIM/Memory card before giving the Product for service/repairs. ASC will not be responsible of any claims from customers on bill from mobile service provider.

6. It is Customer's responsibility to take back up of all existing data, software, and programs, and to erase all existing data before handing over the Product to ASC for repair/service. Samsung or its ASC shall not be responsible for loss, recovery, or compromise of data or loss of use of Product arising out of or in connection with the service of the Product. Customer represents that the Product being serviced does not contain any illegal files or data on the Product. It is recommended that Customer maintains separate backup copy of contents of Product's data, including, but not limited to, contacts, pictures, texts, music, ringtones, or applications and remove all personal information. During service, it is possible that data on the Product may be lost, replaced or reformatted. In such an event, Samsung or its ASC will not be responsible for any loss of data, software, programs or other information contained on the Product.

7. Data Protection/Access: Customer grants Samsung and its ASC's technicians the access to the Product for the purpose of providing service. During the service, personal information stored on the Product may be accidentally disclosed to the technician, or it may be necessary to check areas on the Product within which content is located in order to verify quality of service. Samsung and its ASC do not share any content located on the Product unless otherwise required by laws or regulations. If customer does not wish Samsung/ASC to have access to this information, it is recommended that Customer deletes such information or resets the Product before handing over to ASC. Test images may be left on the Product from the quality control testing process.

8. This receipt/e-receipt should be produced at the time of collecting the Product. No deliveries will be made if receipt/e-receipt is not shown to service center. Customer should submit request along with an indemnity bond or other documents as prescribed by ASC to the satisfaction of ASC necessary to deliver the Product. Customer needs to provide the documents prescribed to prove the ownership of the Product for taking delivery.

9. Customer undertakes and agrees that the information provided by him is true and correct; Samsung can use the same for the purpose of follow up and taking feedback on the services by any means including voice, text etc.

10. Customer understands and acknowledges that while the device is being diagnosed / repaired it may be subjected to calibration or capture logs remotely through appropriate application for optimal performance by the ASC whereby some of the device settings may change. The Customer undertakes that no claim whatsoever shall be raised against Samsung or the ASC in this regard.

11. Information provided / collected shall be subject to Samsung's Customer Service Privacy Notice. To know more, visit https://www.samsung.com/in/info/privacy/.

I/we have read and understood all the above terms and conditions.

Disclaimer : This is an auto-generated receipt and no signatures are required for the same.

COLLECTION OF PRODUCT

I certify that above job has been done to my satisfaction

Signature of Customer/Collection Date

This is system generated receipt, no signature is required.

Received by: namdevpawar01 on 18/11/2021 15:56:27

Delivered by:

For Customer

//biz2.samsungcportal.com/gspn/operate.do

ZEBRO

RESERVE BANK

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