

# KANDACE LOUDOR

## Data Scientist

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Mount Laurel, NJ

[LinkedIn](#)

*Experienced data scientist with a strong foundation in Python programming, aiming to bring advanced analytical skills, domain expertise, and a track record of delivering actionable insights to Procter & Gamble's data-driven initiatives.*

## WORK EXPERIENCE

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### Data Scientist - Grubhub

2018 - current

Boston, MA

- Deployed a recommendation engine to production to conditionally recommend other menu items based on past order history, increasing average order size by 7% .
- Implemented various time series forecasting techniques to predict surge in orders, lowering customer wait by 10 minutes.
- Designed a model in a pilot to increase incentives for drivers during peak hours, increasing driver availability by 22%.
- Led a team of 3 data scientist to model the ordering process 5 unique ways, reported results, and made recommendations to increase order output by 9%

### Data Scientist - Spectrix Analytical Services

2015 - 2018

Boston, MA

- Built a customer attrition random forest model that improved monthly retention by 12 basis points for clients likely to opt-out by providing relevant product features for them Coordinated with the product and marketing teams to determine what kind of client interactions resulted in maximized service opt-ins, increasing conversions by 18% Partnered with product team to create a production recommendation engine in Python that improved the length onpage for users with \$225K in incremental annual revenue Compiled and analyzed data surrounding the prototypes for a prosthesis, which saved over \$1M in its creation

## EDUCATION

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### Rutgers University – B.S statistics

2011 - 2015

## SKILLS

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Python, NumPy, Pandas, Scikit-learn, Keras, Flask, SQL ,MySQL, Postgres, Git ,Time Series Forecasting, Productionizing Models, Recommendation Engines, Customer Segmentation, AWS