

Pharmacist User Module Guide

Pharmacist can access the following modules

Patient Crud Module

- You can Create, View, Edit and delete the Patient From here.
- You can also Search from the given search bar.
- You can also add patients in bulk.
- You can also assign patients to a coordinator in bulk.

The screenshot displays the Pharmacist User Module interface. The main window shows a list of patients with columns: Id, Account, Name, Contact, DOB, Age, Insurance, Address, and Action. The list contains 10 patients, all with Healthchoice Pathways insurance. The Action column has a dropdown menu with options: Actions +, Add New, Add Bulk Patient, and Bulk Assign.

Below the main window, two smaller screenshots are shown. The left one is a modal window titled 'Add Bulk Patient' with a search bar and a list of patients. The right one is a modal window titled 'Assign Bulk Patient' with a search bar and a list of patients.

Id	Account	Name	Contact	DOB	Age	Insurance	Address	Action
1	00000380	RONALD A A MAHAR		08/21/1957	65	Healthchoice Pathways	123 Test Ave	Actions +
2	00000379	JOSEPH S S SCHIAVELLO	661-350-5162	03/28/1965	58	Healthchoice Pathways	123 Test Ave	Actions +
3	00000378	DEBBIE L L DAKE	928-757-5577	04/22/1958	65	Healthchoice Pathways	123 Test Ave	Actions +
4	00000377	GARY L L WILCOX	928-201-8750	04/19/1958	65	Healthchoice Pathways	123 Test Ave	Actions +
5	00000376	JOHN F F GOLDFATE JR	928-529-0185	04/16/1958	65	Healthchoice Pathways	123 Test Ave	Actions +
6	00000375	DEBORAH K K BRITTON	360-229-3069	02/29/1952	71	Healthchoice Pathways	123 Test Ave	Actions +
7	00000374	JONNIE A A MILLER		03/01/1954	69	Healthchoice Pathways	3217 N COFA RD	Actions +
8	00000373	ANGELA R R SMITH		04/29/1977	46	Healthchoice Pathways	123 Test Ave	Actions +
9	00000372	RODGER B B WHITLEY	928-249-2185	08/18/1960	62	Healthchoice Pathways	123 Test Ave	Actions +
10	00000371	JEFFERY A A COX	928-377-8549	10/11/1957	65	Healthchoice Pathways	123 Test Ave	Actions +

Id	Account	Name	Contact	DOB	Age	Insurance	Address	Action
1	00000380	RONALD A A MAHAR		08/21/1957	65	Healthchoice Pathways	123 Test Ave	Actions +
2	00000379	JOSEPH S S SCHIAVELLO	661-350-5162	03/28/1965	58	Healthchoice Pathways	123 Test Ave	Actions +
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10	00000371	JEFFERY A A COX	928-377-8549	10/11/1957	65	Healthchoice Pathways	123 Test Ave	Actions +

Patient Profile Module

- In the Patient Information Tab, you can see the Medical, Care Gap and Profile information of the Patient.
- In Medical Info, we have DIAGNOSIS, MEDICATION, SURGICAL HISTORY, FAMILY HISTORY and SOCIAL HISTORY of the Patient. You can Also add these details in the medical section
- In Care Gap, we have the Gaps info of the Patient and their status as well.
- In the Profile Tab, we have the basic Information about the patient such as Address, insurance name and Date of birth etc.
- We also have the Information about the recent Encounters of the Patient.

PATIENTS RONALD A A MAHAR

SERIAL NO: 00000380 PHONE: DATE OF BIRTH: 08/21/1957 GENDER: MALE

Medical Information Care Gap Utilization Profile

DIAGNOSIS

Active Diagnosis

ICD10 CODE	DESCRIPTION	STATUS	ACTIONS
Resolved diagnosis			

MEDICATION

Active Medication

NAME	DOSE	CONDITION	STATUS	ACTIONS
Non Active Medication				

SURGICAL HISTORY

PROCEDURE	REASON	SURGEON/FACILITY	DATE	ACTIONS
No data				

FAMILY HISTORY

Family History	Father	Mother	Children	Siblings	Grandparents
Cancer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heart disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hypertension	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SOCIAL HISTORY

No data

Care Gap

Gap Type	Date	Status
No data		

Patient Information


Patient Information	Date of Birth	Last Name
No data		

AWV Care Plan

Plan Name	Start Date	End Date	Status
No data			

Questionnaire Page

- User can see edit and search for questionnaire of the patient.
- There are 2 questionnaire programs in this software e.g., AWV (Annual wellness visit) and CCM (Chronic Care Management).
- User can select the programs from the patient tab.



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CABLE DATA

Doctors

Insurance

Clinics

Program


Zan of Hassan

Patient Questionnaires

Search

Q

ID	Serial No	Name	Age	DOB	Contact	Program	Status	Date of Service	Action
1	AWW-1001	MARY REYES	60	07/21/1942	7252441080	AWW	PSP	07/25/2023	Actions +
2	CCM-1067	TEST INSURANCE	65	02/02/1958	123-123-1234	CCM	Completed	06/15/2023	Actions +
3	CCM-1067	TEST INSURANCE	65	02/02/1958	123-123-1234	CCM	Completed	06/15/2023	Actions +
4	AWW-1038	TEST USER LAST	25	12/28/1997	301-333-3333	AWW	PSP	06/19/2023	Actions +
5	CCM-1063	TEST TIMER	84	04/01/1939	928-377-4684	CCM	Completed	03/06/2023	Actions +
6	CCM-1063	TEST TIMER	84	04/01/1939	928-377-4684	CCM	Completed	04/24/2023	Actions +
7	CCM-1063	TEST TIMER	84	04/01/1939	928-377-4684	CCM	Completed	06/30/2023	Actions +
8	CCM-1063	TEST TIMER	84	04/01/1939	928-377-4684	CCM	Completed	05/31/2023	Actions +
9	CCM-1062	TEST USER LAST	25	12/28/1997	301-333-3333	CCM	Completed	06/15/2023	Actions +
10	CCM-1062	TEST USER LAST	25	12/28/1997	301-333-3333	CCM	Completed	06/19/2023	Actions +
11	CCM-1062	TEST USER LAST	25	12/28/1997	301-333-3333	CCM	Completed	06/22/2023	Actions +
12	CCM-1062	TEST USER LAST	25	12/28/1997	301-333-3333	CCM	Completed	06/23/2023	Actions +
13	CCM-1061	AD CONSENT	72	04/25/1951	301-456-8769	CCM	Completed	01/30/2023	Actions +
14	CCM-1060	TEST CONSENT	76	04/27/1947	928-254-8955	CCM	Completed	04/03/2023	Actions +
15	CCM-1060	TEST CONSENT	76	04/27/1947	928-254-8955	CCM	Completed	05/08/2023	Actions +
16	CCM-1059	TEST CKD	71	04/16/1952	301-123-4567	CCM	Completed	03/01/2023	Actions +
17	CCM-1059	TEST CKD	71	04/16/1952	301-123-4567	CCM	Completed	04/10/2023	Actions +



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CARE GAPS

Doctors ▾ Insurance ▾ Clinics ▾ Program ▾ Zamir Hassan ▾

Patients

AUTOMATION PATIENT LAST NAME ▾



AUTOMATION PATIENT LAST NAME

SERIAL NO:00000012 PHONE:222-222-2222 DATE OF BIRTH:12/18/1950 GENDER:FEMALE

Actions

Annual Wellness Visit

Chronic Care Management

Medical Information

Care Gap

Utilization

Profile

DIAGNOSIS

▼ Active Diagnosis

ICD10 CODE	DESCRIPTION	STATUS	ACTIONS
F32.0	MAJOR DEPRESSIVE DISORDER, SINGLE EPISODE, MILD	ACTIVE	
I50.9	HEART FAILURE, UNSPECIFIED	ACTIVE	
J44.1	CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH (ACUTE) EXACERBATION	ACTIVE	
N18.1	CHRONIC KIDNEY DISEASE, STAGE 1	ACTIVE	
E11.9	TYPE 2 DIABETES MELLITUS WITHOUT COMPLICATIONS	ACTIVE	
I10	ESSENTIAL (PRIMARY) HYPERTENSION	ACTIVE	
E68.2	MORBID (SEVERE) OBESITY WITH ALVEOLAR HYPOVENTILATION	ACTIVE	
E78.00	PURE HYPERCHOLESTEROLEMIA, UNSPECIFIED	ACTIVE	
D59.12	AUTOIMMUNE HEMOLYTIC ANEMIA, UNSPECIFIED	ACTIVE	
E03.0	CONGENITAL HYPOTHYROIDISM WITH DIFFUSE GOITER	ACTIVE	
J45.5	SEVERE PERSISTENT ASTHMA	ACTIVE	
C61	MALIGNANT NEOPLASM OF PROSTATE	ACTIVE	

► Resolved diagnosis

MEDICATION

▼ Active Medication

PROCEDURE	REASON	SURGEON/FACILITY	DATE	ACTIONS
PROCEDURE	PROCEDURE REASON	SURGEON	12/28/1998	

SURGICAL HISTORY

PROCEDURE

REASON

SURGEON/FACILITY

DATE

ACTIONS

PROCEDURE

PROCEDURE REASON

SURGEON

12/28/1998

AWV Program

- User can select AWW program from the patient tab.
- AWW has 18 survey section which determine the patient medical info and generate a care plan accordingly.
- You have to enter the date of service and Type of Medicare. You can answers the given question by choosing the related option.
- AWW includes sections like Depression PHQ-9, Cognitive Assessment, Tobacco Use, BP Assessment and Miscellaneous etc.
- The care plan generated for this AWW can be seen by clicking the Black Icon.
- You can download the care plan as well as the super bill for AWW.
- You can also re-edit the AWW from the care plan.

Physical Activity	Next due
Physical Health - Fall Screening	09/2024
Mental health	
Depression PHQ-9	09/2024
General Health	
High Stress	09/2024
General Health	09/2024
Social/Emotional Support	09/2024
Pain	09/2024
Cognitive Assessment	09/2024
Habits	
Physical Activity	09/2024
Alcohol Use	09/2024
Tobacco Use	09/2024
Nutrition	09/2024

- Super bill is generated according to the services of the AWW program.
- You can also see the questions and answers that you have filled from the view questionnaire

button located on the questionnaire page.

[illegible][illegible]

CCM Program

- User can select CCM program from the patient tab but there are 2 types of CCM programs
- Annual CCM and Monthly CCM.
- For Annual CCM patient has to agree to the consent and select the date and coordinator name from the menu.
- For CCM we have multiple survey sections but for annual CCM, patient only has to fill the first 7 Section.
- The Annual CCM includes the following Sections e.g., Fall Screening, Other Provider and General Assessment etc.

Select the CCM Program

☒ Annual CCM ☐ Monthly CCM

Patient informed and consented to the following:

- The eligibility for a new Medicare Program that enables us to oversee chronic conditions and improve overall wellness.
- Medicare will allow us to bill approximately \$62 for these services during any month that we have provided at least 20 minutes of non-face-to-face chronic care management services.
- Medicare will reimburse us approximately \$49 and requires you to pay approximately \$12 (your Medicare co-insurance amount, mostly covered by your secondary insurance).
- Only 1 practitioner can furnish and bill CCM services during a calendar month.
- Patient can stop the CCM services at any time (effective the end of calendar month).

• Patient agree to participate in the Chronic Care Management Program

☒ Yes ☐ No

On By

Cancel Create

Step 1: Fall Screening Step 2: Cognitive Assessment Step 3: Caregiver Assessment Step 4: Other Provider Step 5: Immunization Step 6: Screening Step 7: General Assessment Step 8: Monthly Assessment

Step 9: Depression PHQ-9 Step 10: Obesity Step 11: Chronic Obstructive Pulmonary Disease Step 12: Chronic Kidney Disease Step 13: Congestive Heart Failure Step 14: Hypercholesterolemia Step 15: Hypertension

Step 16: Diabetes

date of service PATIENT NAME: AUTOMATION PATIENT LAST NAME DATE OF BIRTH: 12/18/1950 AGE: 72 GENDER: FEMALE INSURANCE: UHC ANOTHER CLINIC

Physical Health - Fall Screening

Have you fallen in the past 1 year?

☐ Yes ☒ No

Do you feel like "blacking out" when getting up from bed or chair?

☒ Yes ☐ No

Do you feel unsteady or do thing move when standing or walking?

☒ Yes ☐ No

Do you use any assistance device?

☒ Cane ☐ Walker ☐ Wheel Chair ☐ Crutches ☐ None

Save and Next Finish and Next

- There is also a timer involve in the CCM program which the coordinator has to set before asking

questions to the patient.

- Annual CCM also includes CCM - Annual Care Plan which can also be downloaded and re-edited and also filtered by month.

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Step 2: Cognitive Assessment

Step 3: Caregiver Assessment

Step 4: Other Provider

Step 5: Immunization

Step 6: Screening

Step 7: General Assessment

Step 9: Depression PHQ-9

Step 10: Obesity

Step 11: Chronic Obstructive Pulmonary Disease

Step 12: Chronic Kidney Disease

Step 13: Congestive Heart Failure

Step 14: Diabetes

date of service

PATIENT NAME: AUTOMATION PATIENT LAST NAME

DATE OF BIRTH: 12/18/1950

AGE: 72

GENDER: FEMALE

INSURANCE: UHC ANOTHER CLINIC

General Assessment

Medication Reconciliation

Are you taking all medications for Depression, Congestive Heart Failure, Chronic Obstructive Pulmonary Disease, CKD, Diabetes Mellitus, Hypertensions, Obesity, Hypercholesterolemia, Anemia, Hyperthyroidism & Asthma as prescribed?

WHICH MEDICATIONS ARE NOT BEING TAKEN AS PRESCRIBED?

Reason

Reason For Medication updated

Lifestyle Assessment

In the last 30 days, have you used tobacco?

Would you be interested in quitting tobacco use within the next month?

In the last 30 days, other than the activities you did for work, on average, how many days per week did you engage in moderate exercise (like walking fast, running, jogging, dancing, swimming, biking, or other similar activities)?

On average, how many minutes did you usually spend exercising at this level on one of those days?

GENERAL HYGIENE GOAL

To Understand importance of Hand Washing in Infection Controls

Instructed on Importance of Hand Washing

Scientific studies show that you need to scrub for 20 seconds to remove harmful germs and chemicals from your hands. If you wash for a shorter time, you will not remove as many germs. Make sure to scrub all areas

START DATE

12/01/2022

Task Timer

* Task Type :

Select your Task :

* Co-ordinator :

Select your Co-ordinator name :

* Date :

Select date :

* Manual :

Select time :

Timer Watch:

00:00:00

Start Stop Reset

Cancel Submit

Total Time: 00:00:00

View Logs

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CCM - Annual Care Plan

PATIENT NAME: AUTOMATION PATIENT LAST NAME

DATE OF BIRTH: 12/18/1950

AGE: 72

GENDER: FEMALE

PRIMARY CARE PHYSICIAN FIRST NAME

NEXT DUE: 01/01/2024

PROGRAM: CHRONIC CARE MANAGEMENT (CCM)

DATE OF SERVICE: 12/11/2022

Filter by Month

Re-Edit Download Close

Physical Activity

Physical Health - Fall Screening

Cognitive Assessment

Caregiver Assessment

Other Providers

Immunization

Screening

Mammogram

Colon Cancer

Comments

General Assessment

Medication Reconciliation

Medication reconciliation was performed and patient is not taking as prescribed because Reason For Medication updated.

- You can also view the Annual CCM question and answers from the view questions button located on questionnaires page.
- CCM monthly has multiple sections depending upon the diagnosis filled from the patient medical info page.
- CCM monthly has all the features that Annual has but CCM monthly can be performed every month on the other hand CCM annual can only be performed once a year.

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Doctors Insurance Clinics Program Zain ul Hassan

CCM Annual Assessment

PATIENT NAME: TEST INSURANCE
 PROGRAM: CHRONIC CARE MANAGEMENT (CCM)
 CCM ANNUAL ASSESSMENT DATE: 06/15/2023

DATE OF BIRTH: 02/02/1958
 PRIMARY CARE PHYSICIAN: ZAFFAR IQBAL
 NEXT DUE: 01/01/2024

AGE: 65
 CCM COORDINATOR:

GENDER: MALE

Back

Physical Health - Fall Screening

Have you fallen in the past 1 year?

Number of times you fell in last 1 year?

Was there any injury?

Physical Therapy?

Do you feel unsteady or do thing move when standing or Walking ?

Do you feel like "blacking out" when getting up from bed or chair?

Do you use any assistance device?

Cognitive Assessment

Score	9
What year is it?	incorrect
What month is it?	correct
About what time is it (within 1 hour) ?	incorrect
Count backwards from 20-1.	correct
Say the months of the year in reverse.	Correct
Repeat address phrase John, Smith, 42, High St, Bedford	1 error

Caregiver Assessment

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Doctors Insurance Clinics Program Zain ul Hassan

Step 1: Fall Screening
Step 2: Cognitive Assessment
Step 3: Caregiver Assessment
Step 4: Other Provider
Step 5: Immunization
Step 6: Screening
Step 7: General Assessment
Step 8: Monthly Assessment

Step 9: Depression PHQ-9
Step 10: Obesity
Step 11: Chronic Obstructive Pulmonary Disease
Step 12: Chronic Kidney Disease
Step 13: Congestive Heart Failure
Step 14: Hypercholesterolemia
Step 15: Hypertension

Step 16: Diabetes

date of service
PATIENT NAME: AUTOMATION PATIENT LAST NAME
DATE OF BIRTH: 12/18/1950
AGE: 72
GENDER: FEMALE
INSURANCE: UHC ANOTHER CLINIC

Physical Health - Fall Screening

Have you fallen in the past 1 year?

☐ Yes
☒ No

Do you feel like "blacking out" when getting up from bed or chair?

☒ Yes
☐ No

Do you feel unsteady or do thing move when standing or walking?

☒ Yes
☐ No

Do you use any assistance device?

☒ Cane
☐ Walker
☐ Wheel Chair
☐ Crutches
☐ None

Save and Next Finish and Next

- CCM monthly has its own care plan for every month and it can be download as well as re-edited from the care plan screen.
- CCM also has its super bill which depends upon the services taken by the patient.

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Monthly Care Plan

PATIENT NAME: TEST INSURANCE

DATE OF BIRTH: 02/02/1958

GENDER: MALE

DATE OF SERVICE: 06/15/2023

AGE: 65

PROGRAM: CHRONIC CARE MANAGEMENT (CCM)

PRIMARY CARE PHYSICIAN: ZAFFAR IQBAL

Re-Edit

Download

Close

COPD

Prognosis

Good

Assessment

Patient advised to continue current treatment.

Goals	Start Date	End Date	Status
<div>Provide education on COPD.</div> <div> <div>To educate the patient of symptoms and complications of COPD.</div> <div>At first, COPD often causes no symptoms. As it gets worse it can make you:</div> <ul style="list-style-type: none"> • Feel short of breath, especially when you are moving around • Wheeze (make a whistling or squeaking noise as you breathe) • Cough and spit up sputum (mucus) • Cough and spit up sputum (mucus) </div> <div> <div>People who have COPD are also at increased risk for:</div> <ul style="list-style-type: none"> • Infections, such as pneumonia • Lung cancer • Heart problems </div>	06/05/2023	06/12/2023	Completed
<div>Lowering Risk of Infection</div> <div> <div>Lowering Risk of Infection</div> <div>Certain infections can be very hard on your lungs and can cause COPD symptoms to flare up. You can lower your risk by getting certain vaccines. These include the flu shot every year, the pneumonia vaccine at least once, and the COVID-19 vaccine and boosters.</div> <div>In addition, wash your hands often and stay away from people who are sick. Wearing a face mask in crowded places can also help lower your risk of infection</div> </div>	06/06/2023	06/27/2023	Completed
<div>Lifestyle changes that can help with COPD</div>			Completed

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PLEASE RETURN THIS TO THE RECEPTIONIST ON YOUR WAY OUT

Close

Name

DOB: 09/26/2023

DOS: 09/26/2023

Insurance

PCP

ANNUAL WELLNESS VISIT

Initial

99385 (18-39 years)

99386 (40-64 years)

WELCOME TO MCR

ANNUAL MCR: INITIAL

Subsequent

Advance Care

Depression Screen

Alcohol Scr

Cardiovascular

Humana PAF

Comp Eval w/Exam (Humana)

ANNUAL MCR SCREENS

Periodic

99395 (18-39 years)

99396 (40-64 years)

G0402

G0438

G0439

99497(33)

G0444

G0442

G0446

96160

99397

SMOKING CESSATION COUNSELING

upto 10 MIN

> 10 MIN

99406

99407

G0296

LDCT Counseling

G0296

ADD NEW CODE

Enter Code

Add

Enter Dx Code

Add

CPT Codes:

Dx Codes:

BMI (> 18.5 and < 25g/m2)

If you are below normal must have flu plan

Normal: G8420

Above: G8417

Below: G8418

Refused: G8422

HTN

Systolic Bp < 140mm/Hg

Diastolic Bp < 90mm/Hg

G8752

G8754

Tobacco

Tobacco user and consulting given

Current Non-User

4004F

1036F

Depression

PHQ-9 < 9

PHQ-9 > 9 w/flu plan doc.

PHQ-9, Except: Depression/Bipolar Disorder

G8510

G8431

G9717

Fall Screening

2+ falls or any fall w/injury(Mark both)

Assess w/in 12mo of documented fall

PNo falls or 1 fall w/out injury

1100F

3288F

1101F

General health

Pain severity quantified, pain present

Pain severity quantified, pain not present

1125F

1126F

Vaccines

Pneumo revd

Document year rcvd and type if known

Flu Vaccine

4040F

G8482

Flu Not Eligible:

Pt. refuses, allergy, vaccine not available

G8483

CA Screening

Colo CA Screening (Report Viewed)

Hx of colectomy or Colon CA

Mammo Docu. In last 27 mo.

Hx of bi/unilateral mastectomy

3017F

G9711

G9899

G9708

A1c < 7%


A1c > 9%

3044F

3046F

Billable Encounters Module

- You can see, filter and export the Billable encounter of the Patients.



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Billable Encounters

Start dateEnd dateExport

Id	Serial No	Name	Age	DOB	Date of service	Total time	Diagnosis	CPT Codes
1	CCM-1067	TEST INSURANCE	65	02/02/1958	06/15/2023	00:25:00	<div>50.30248.0N08.01566.5</div>	99490 + 99439
2	CCM-1047	TEST WILL	64	05/09/1959	Invalid date	00:22:00	<div>U1.0E18.00N08.1E11.6510</div>	99490 + 99439
3	CCM-1063	TEST TIMER	84	04/01/1939	Invalid date	04:50:32	<div>505.20E11.42E19.0100</div>	99490 + 99439 X 2
4	CCM-1051	RICH ALFA	78	04/17/1945	Invalid date	02:02:00	<div>U0E76.5</div>	99490 + 99439 X 2
5	CCM-1057	TEST DEP	74	04/16/1949	Invalid date	00:55:00	<div>576.510E11.42564.9535.2</div>	99490 + 99439 X 2
6	CCM-1060	TEST CONSENT	76	04/27/1947	Invalid date	00:49:00	<div>N08.110</div>	99490 + 99439 X 2

<1>