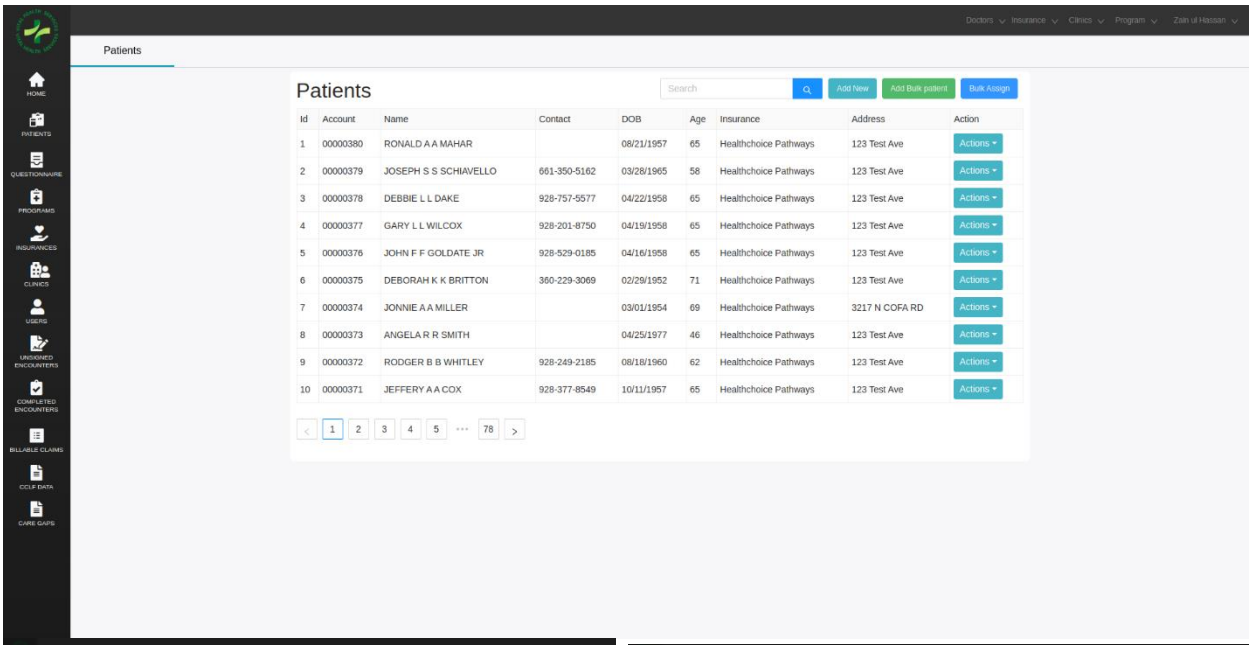
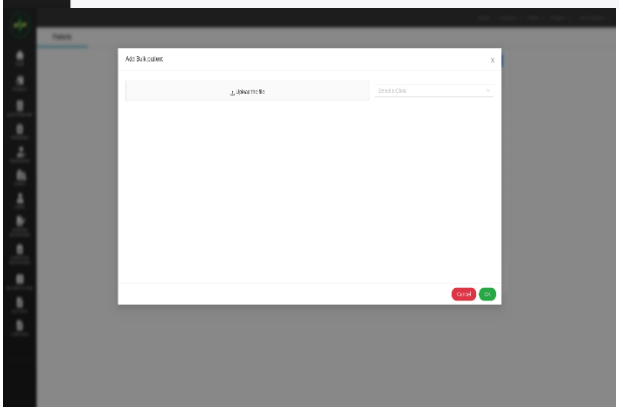
CCM Coordinator User Module Guide

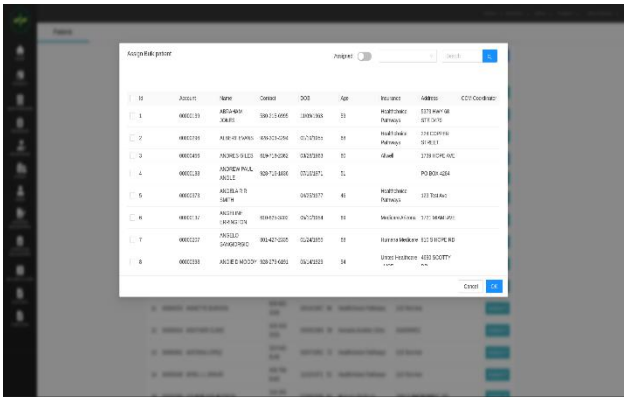
CCM Coordinator can access the following modules

Patient Crud Module

- You can Create, View, Edit and delete the Patient From here.
- You can also Search from the given search bar.
- You can also add patients in bulk.
- You can also assign patients to a coordinator in bulk.

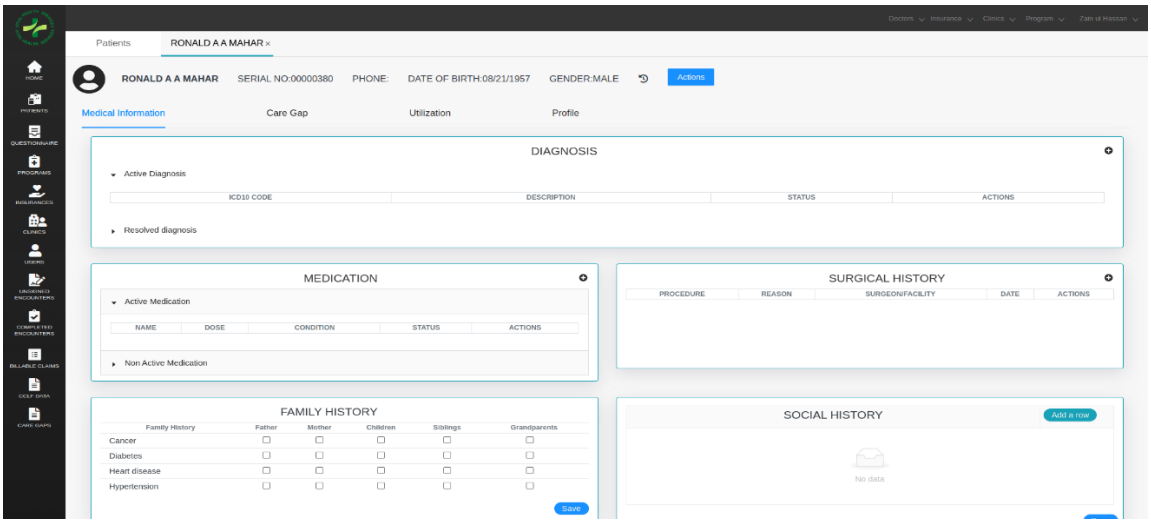


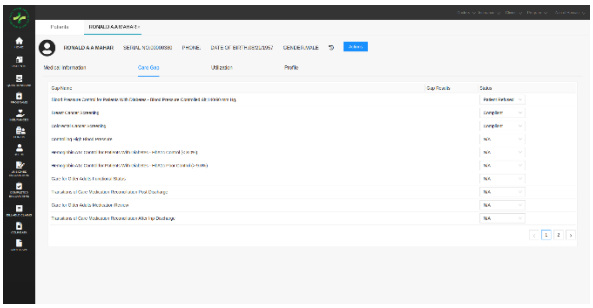


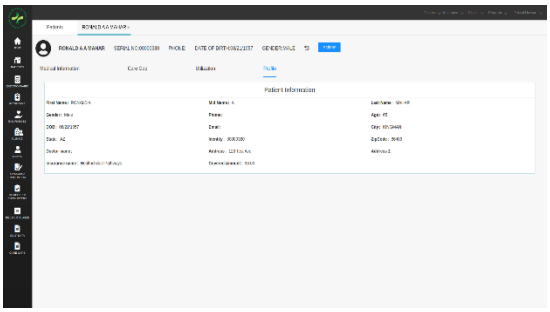


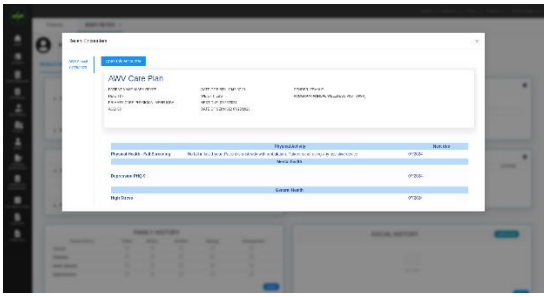
Patient Profile Module

- In the Patient Information Tab, you can see the Medical, Care Gap and Profile information of the Patient.
- In Medical Info, we have DIAGNOSIS, MEDICATION, SURGICAL HISTORY, FAMILY HISTORY and SOCIAL HISTORY of the Patient. You can Also add these details in the medical section
- In Care Gap, we have the Gaps info of the Patient and their status as well.
- In the Profile Tab, we have the basic Information about the patient such as Address, insurance name and Date of birth etc.
- We also have the Information about the recent Encounters of the Patient.



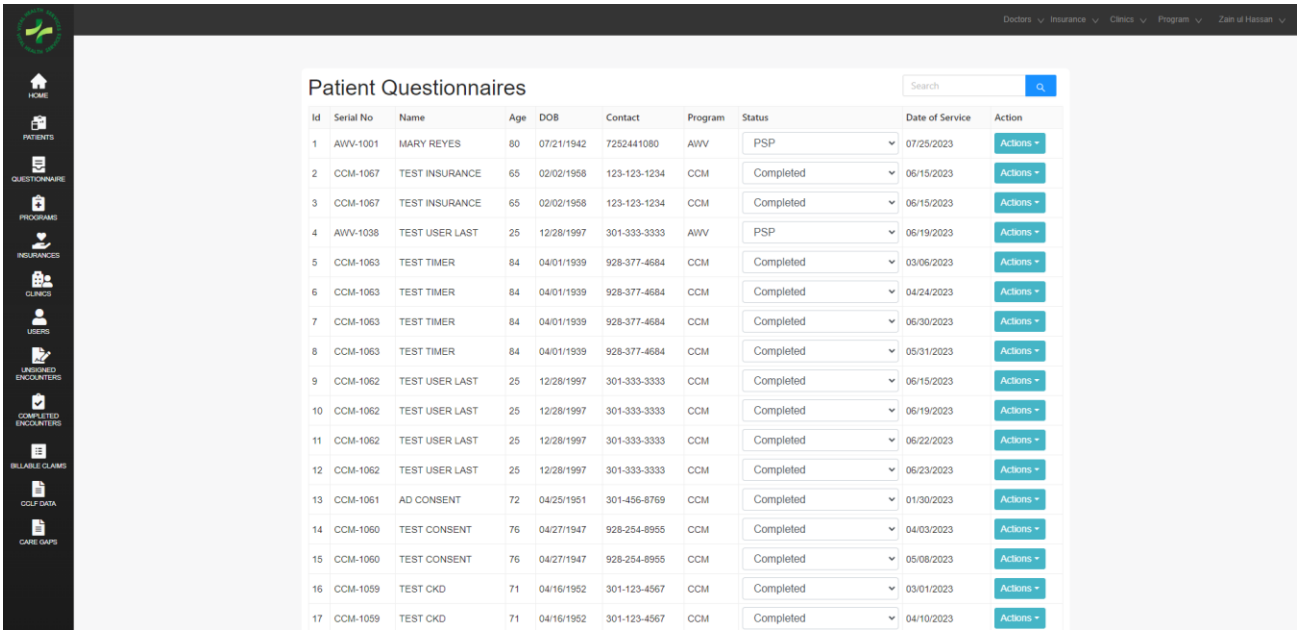




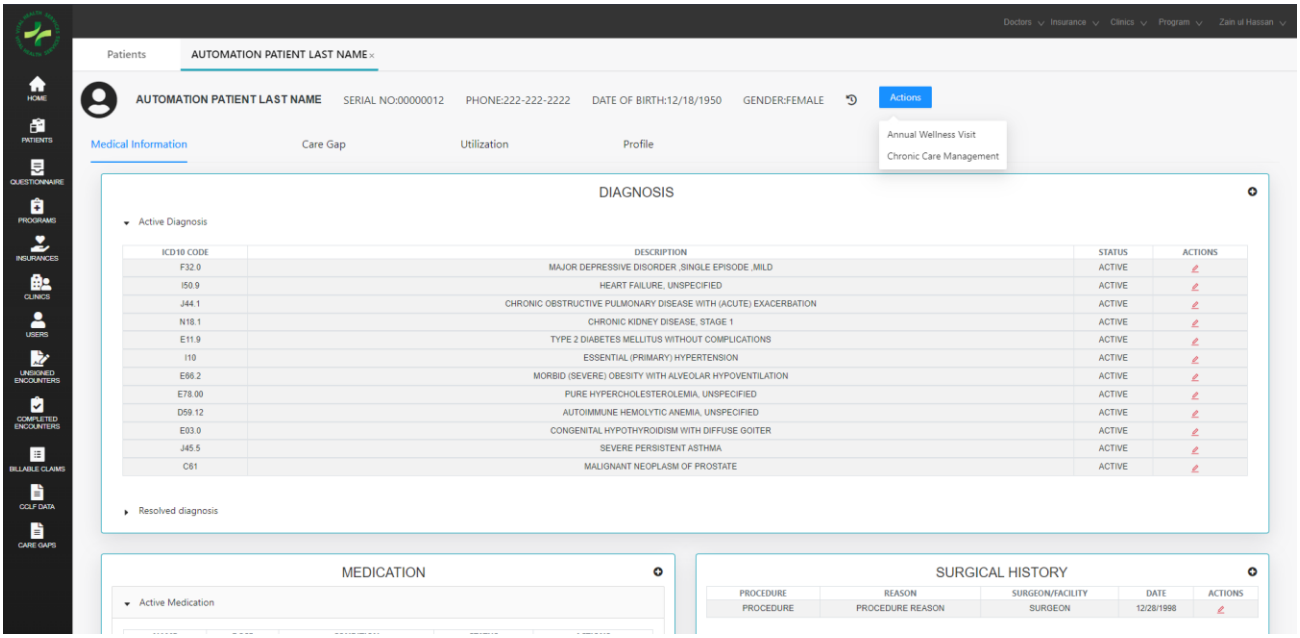


Questionnaire Page

- User can see edit and search for questionnaire of the patient.
- There are 2 questionnaire programs in this software e.g., AWV (Annual wellness visit) and CCM (Chronic Care Management).
- User can select the programs from the patient tab.



Id	Serial No	Name	Age	DOB	Contact	Program	Status	Date of Service	Action
1	AWV-1001	MARY REYES	80	07/21/1942	7252441080	AWV	PSP	07/25/2023	Actions
2	CCM-1067	TEST INSURANCE	65	02/02/1958	123-123-1234	CCM	Completed	06/15/2023	Actions
3	CCM-1067	TEST INSURANCE	65	02/02/1958	123-123-1234	CCM	Completed	06/15/2023	Actions
4	AWV-1038	TEST USER LAST	25	12/28/1997	301-333-3333	AWV	PSP	06/19/2023	Actions
5	CCM-1063	TEST TIMER	84	04/01/1939	928-377-4684	CCM	Completed	03/06/2023	Actions
6	CCM-1063	TEST TIMER	84	04/01/1939	928-377-4684	CCM	Completed	04/24/2023	Actions
7	CCM-1063	TEST TIMER	84	04/01/1939	928-377-4684	CCM	Completed	06/30/2023	Actions
8	CCM-1063	TEST TIMER	84	04/01/1939	928-377-4684	CCM	Completed	05/31/2023	Actions
9	CCM-1062	TEST USER LAST	25	12/28/1997	301-333-3333	CCM	Completed	06/15/2023	Actions
10	CCM-1062	TEST USER LAST	25	12/28/1997	301-333-3333	CCM	Completed	06/19/2023	Actions
11	CCM-1062	TEST USER LAST	25	12/28/1997	301-333-3333	CCM	Completed	06/22/2023	Actions
12	CCM-1062	TEST USER LAST	25	12/28/1997	301-333-3333	CCM	Completed	06/23/2023	Actions
13	CCM-1061	AD CONSENT	72	04/25/1951	301-456-8769	CCM	Completed	01/30/2023	Actions
14	CCM-1060	TEST CONSENT	76	04/27/1947	928-254-8955	CCM	Completed	04/03/2023	Actions
15	CCM-1060	TEST CONSENT	76	04/27/1947	928-254-8955	CCM	Completed	05/08/2023	Actions
16	CCM-1059	TEST CKD	71	04/16/1952	301-123-4567	CCM	Completed	03/01/2023	Actions
17	CCM-1059	TEST CKD	71	04/16/1952	301-123-4567	CCM	Completed	04/10/2023	Actions

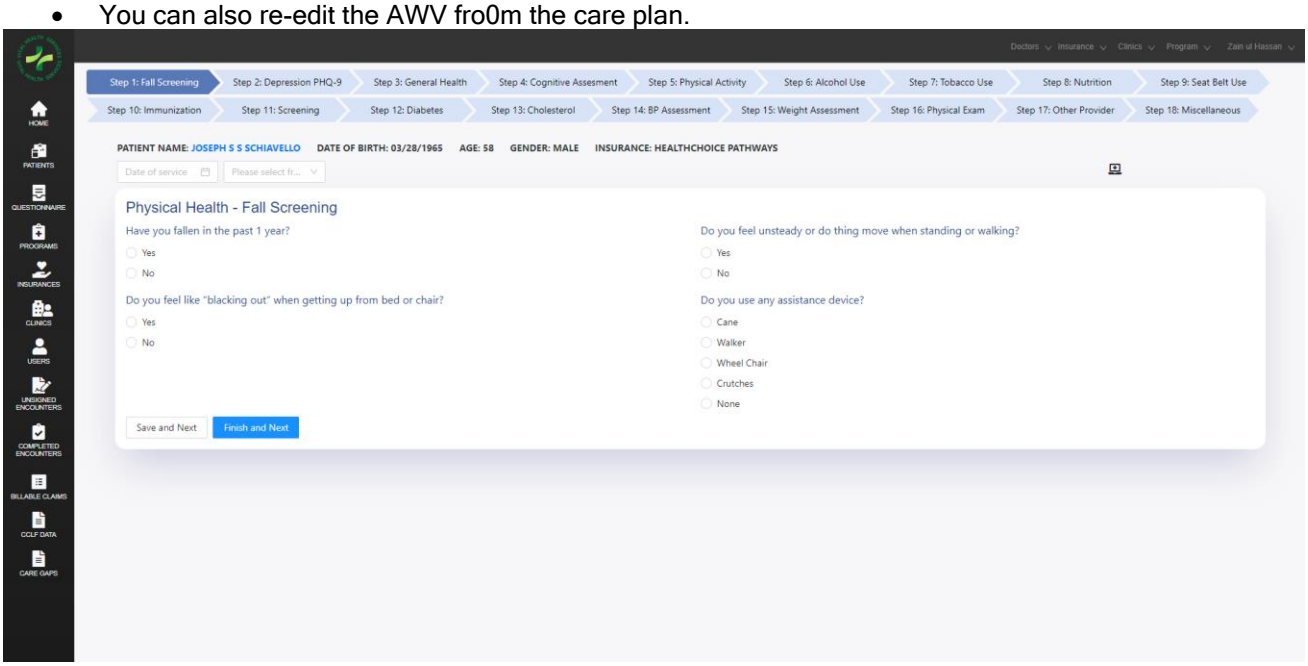


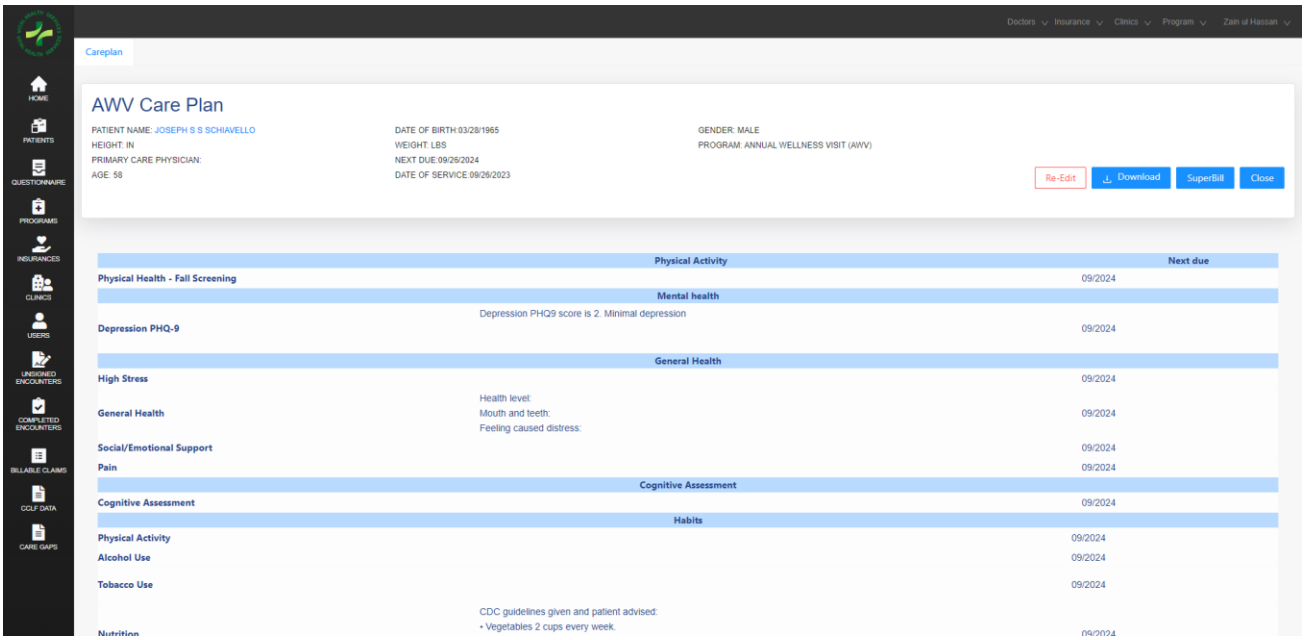
ICD10 CODE	DESCRIPTION	STATUS	ACTIONS
F32.0	MAJOR DEPRESSIVE DISORDER ,SINGLE EPISODE ,MILD	ACTIVE	
I50.9	HEART FAILURE, UNSPECIFIED	ACTIVE	
J44.1	CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH (ACUTE) EXACERBATION	ACTIVE	
N18.1	CHRONIC KIDNEY DISEASE, STAGE 1	ACTIVE	
E11.9	TYPE 2 DIABETES MELLITUS WITHOUT COMPLICATIONS	ACTIVE	
I10	ESSENTIAL (PRIMARY) HYPERTENSION	ACTIVE	
E66.2	MORBID (SEVERE) OBESITY WITH ALVEOLAR HYPOVENTILATION	ACTIVE	
E78.00	PURE HYPERCHOLESTEROLEMIA, UNSPECIFIED	ACTIVE	
D59.12	AUTOIMMUNE HEMOLYTIC ANEMIA, UNSPECIFIED	ACTIVE	
E03.0	CONGENITAL HYPOTHYROIDISM WITH DIFFUSE GOITER	ACTIVE	
J45.5	SEVERE PERSISTENT ASTHMA	ACTIVE	
C61	MALIGNANT NEOPLASM OF PROSTATE	ACTIVE	

PROCEDURE	REASON	SURGEON/FACILITY	DATE	ACTIONS
PROCEDURE	PROCEDURE REASON	SURGEON	12/28/1998	

AWV Program

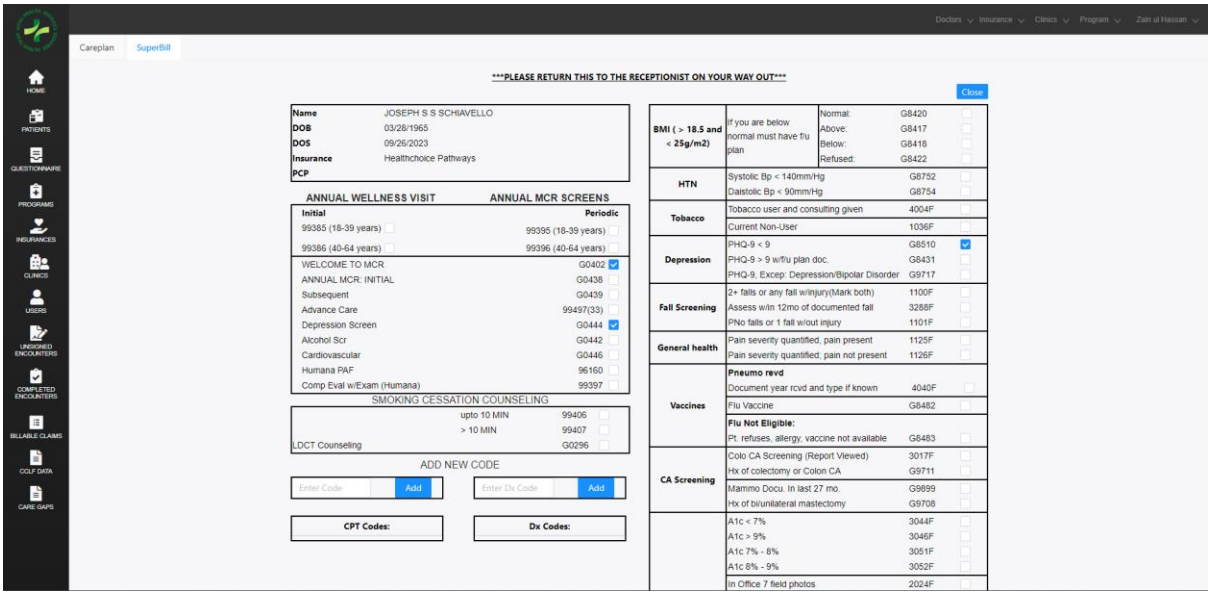
- User can select AWV program from the patient tab.
- AWV has 18 survey section which determine the patient medical info and generate a care plan accordingly.
- You have to enter the date of service and Type of Medicare. You can answers the given question by choosing the related option.
- AWV includes sections like Depression PHQ-9, Cognitive Assessment, Tobacco Use, BP Assessment and Miscellaneous etc.
- The care plan generated for this AWV can be seen by clicking the Black Icon.
- You can download the care plan as well as the super bill for AWV.
- You can also re-edit the AWV fro0m the care plan.

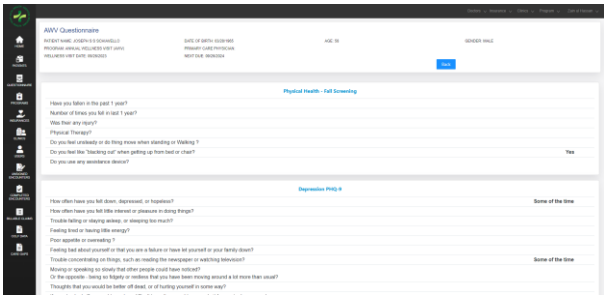


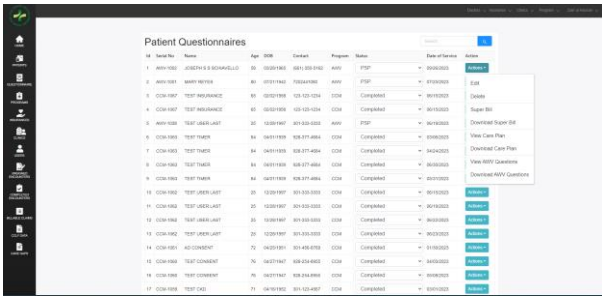


- Super bill is generated according to the services of the AWV program.
- You can also see the questions and answers that you have filled from the view questionnaire

button located on the questionnaire page.

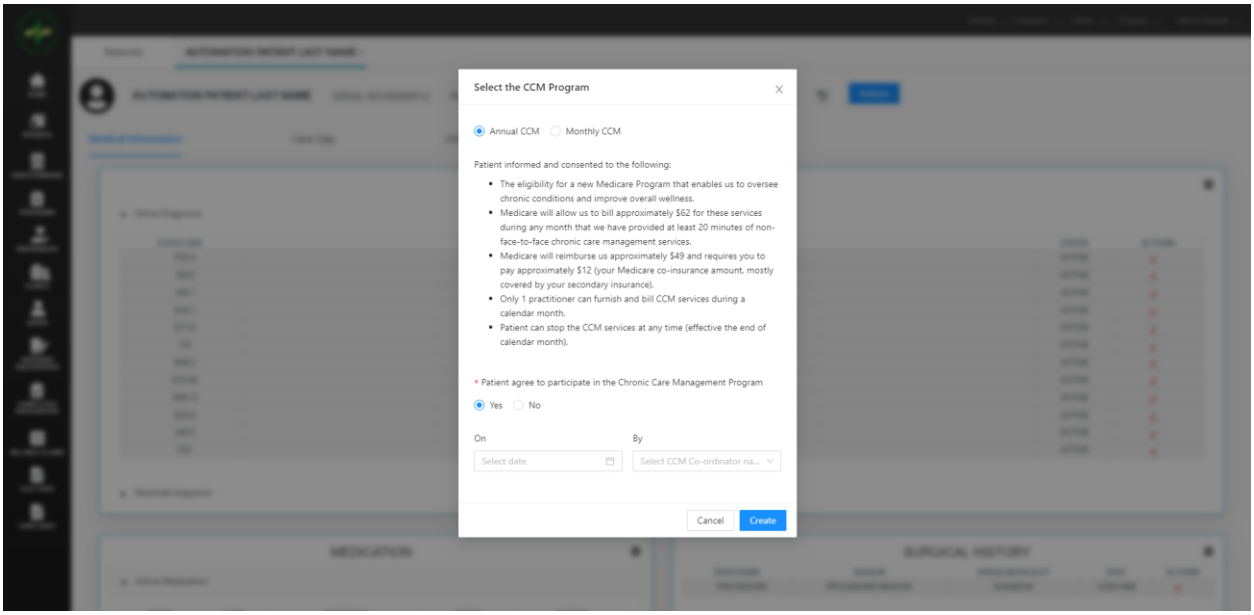


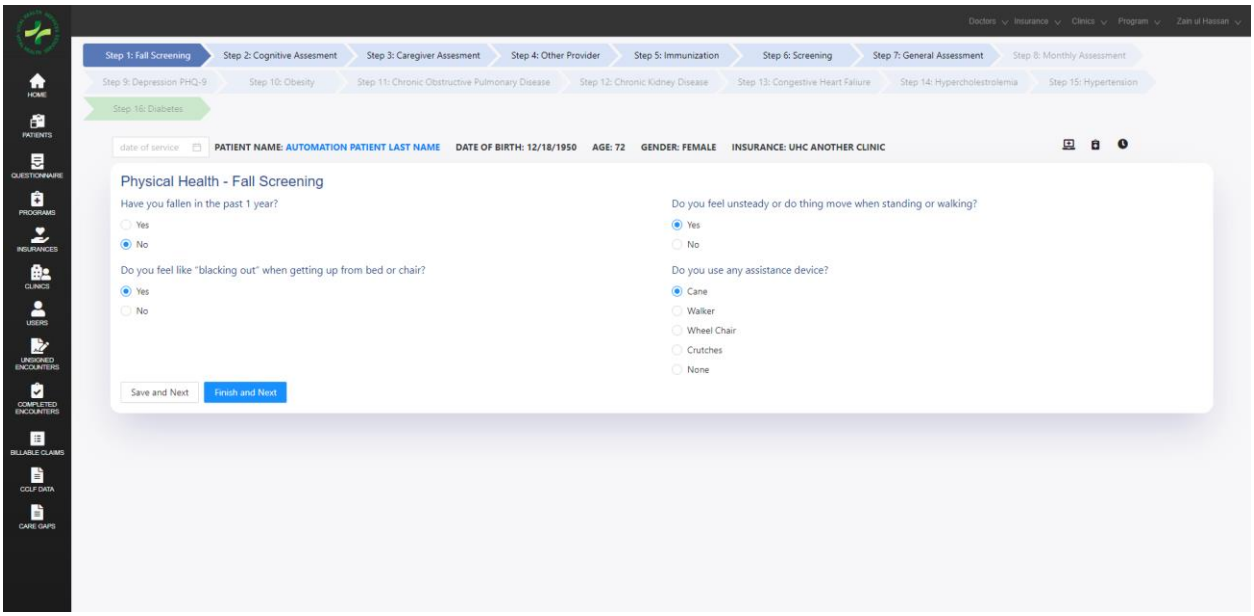




CCM Program

- User can select CCM program from the patient tab but there are 2 types of CCM programs
- Annual CCM and Monthly CCM.
- For Annual CCM patient has to agree to the consent and select the date and coordinator name from the menu.
- For CCM we have multiple survey sections but for annual CCM, patient only has to fill the first 7 Section.
- The Annual CCM includes the following Sections e.g., Fall Screening, Other Provider and General Assessment etc.

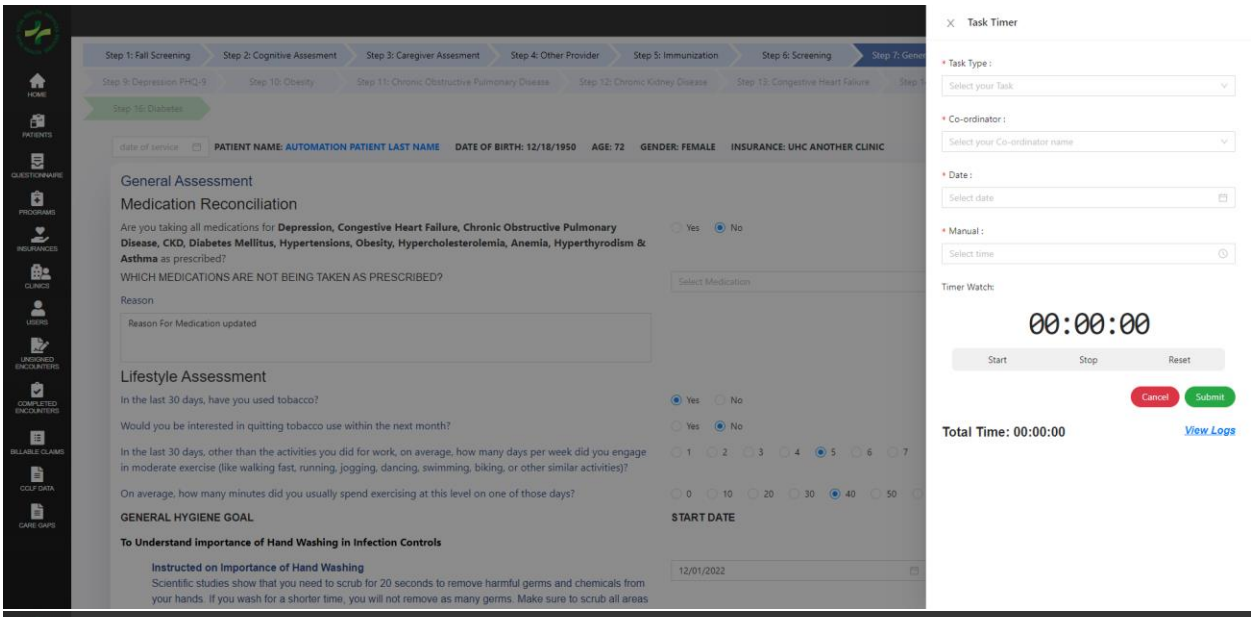


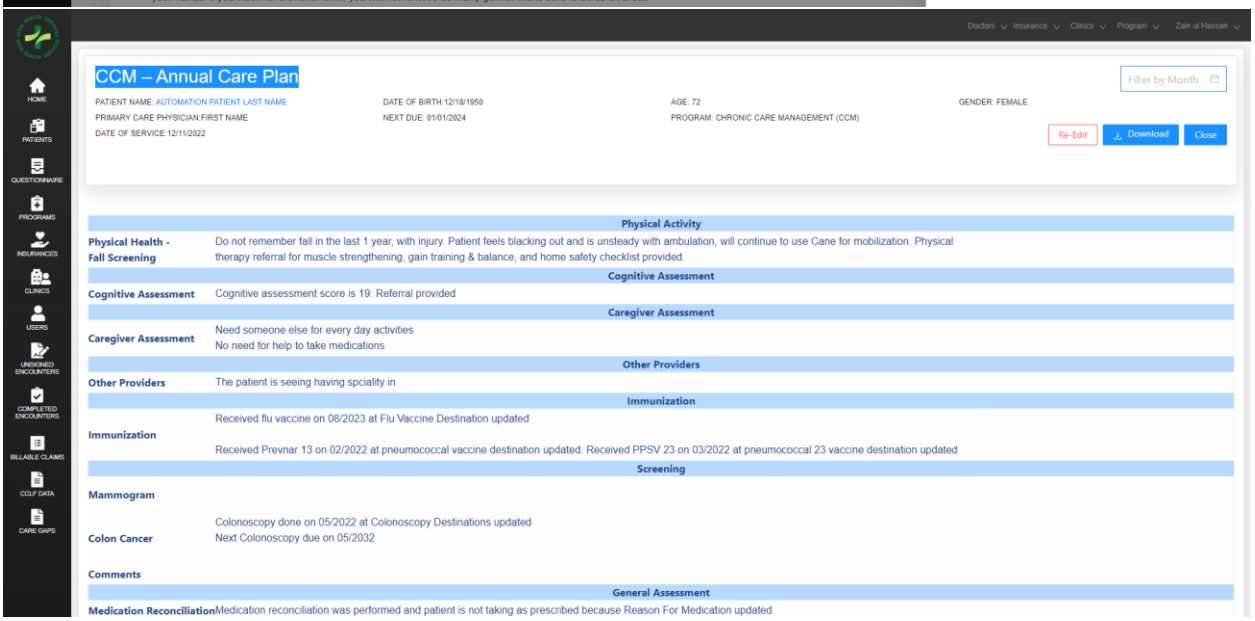


- There is also a timer involve in the CCM program which the coordinator has to set before asking

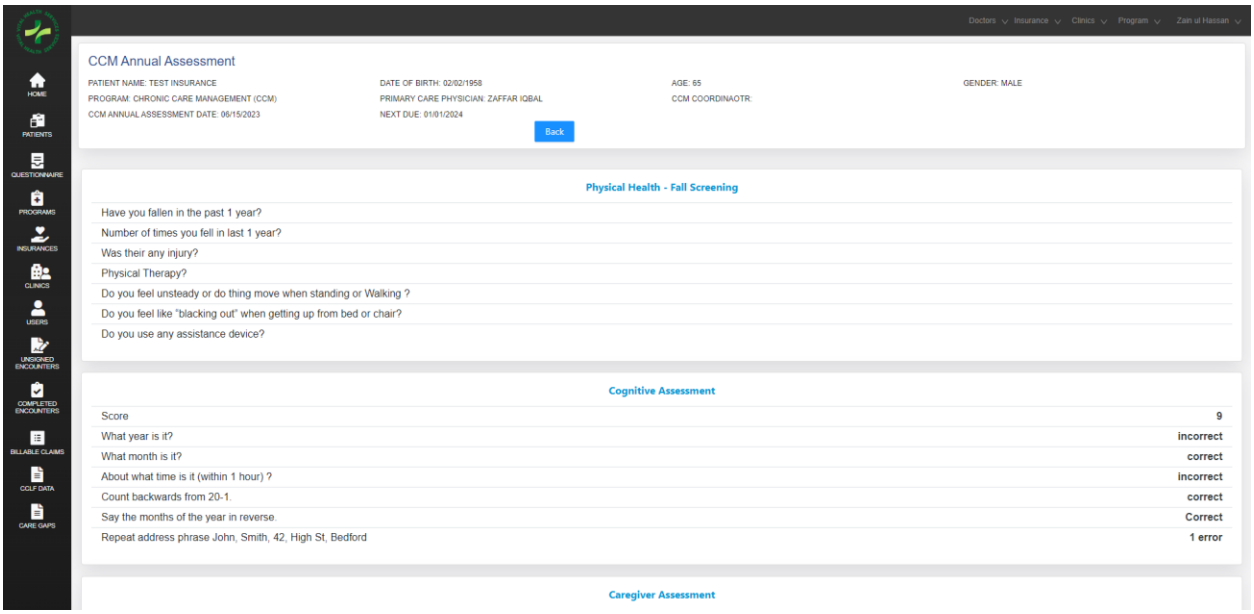
questions to the patient.

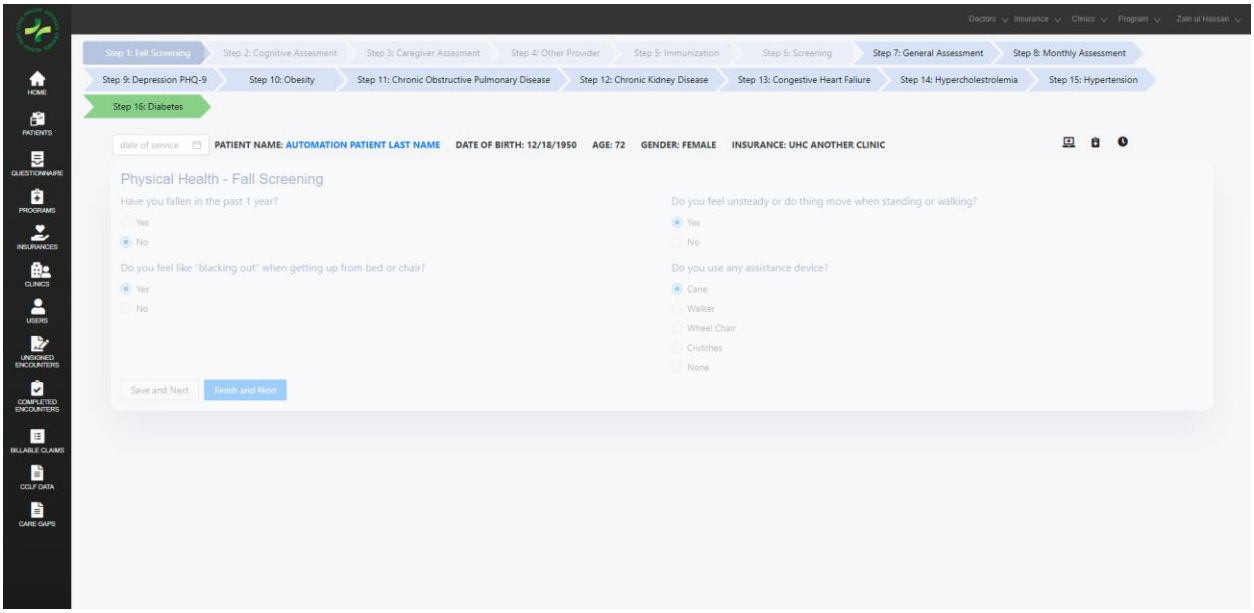
- Annual CCM also includes CCM – Annual Care Plan which can also be downloaded and re-edited and also filtered by month.



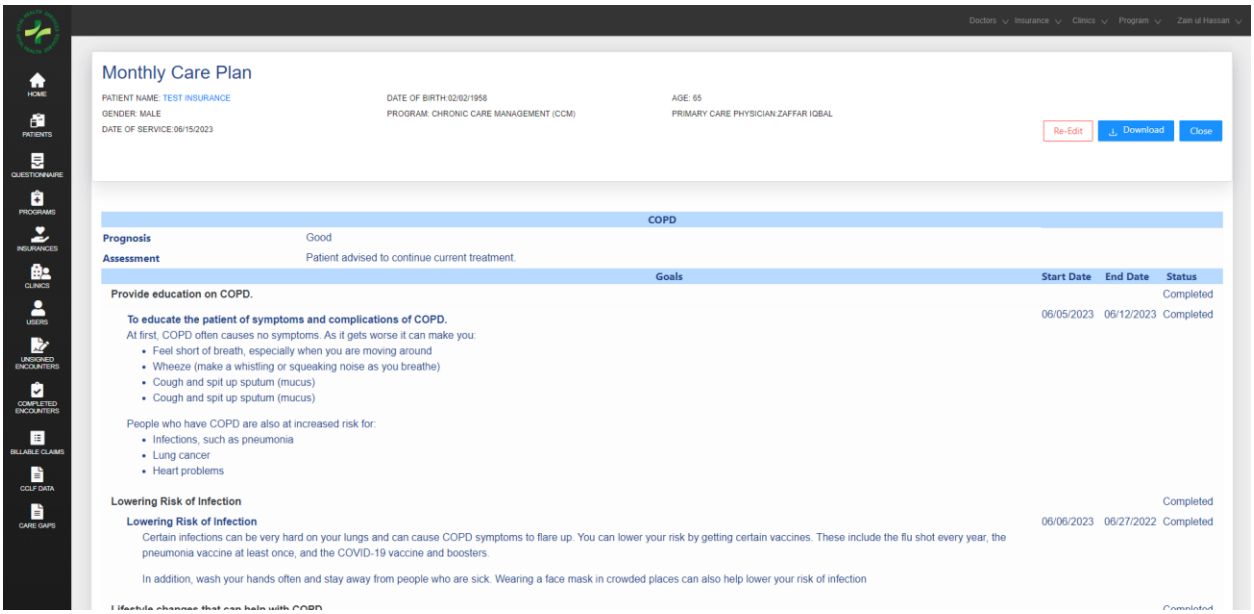


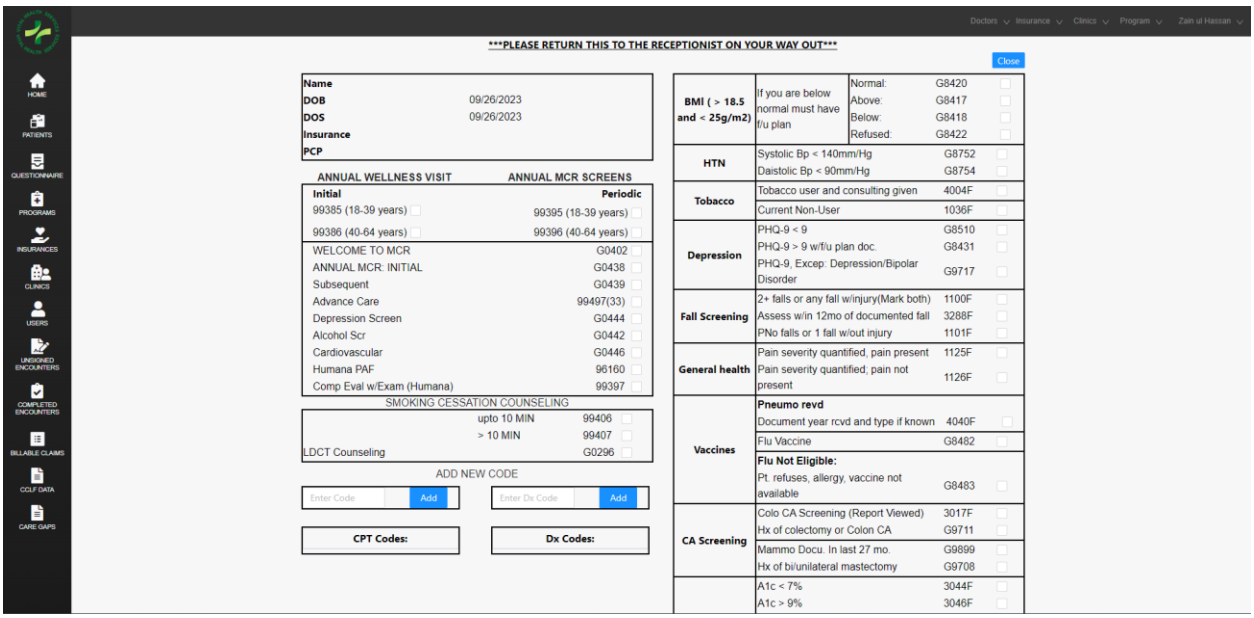
- You can also view the Annual CCM question and answers from the view questions button located on questionnaires page.
- CCM monthly has multiple sections depending upon the diagnosis filled from the patient medical info page.
- CCM monthly has all the features that Annual has but CCM monthly can be performed every month on the other hand CCM annual can only be performed once a year.

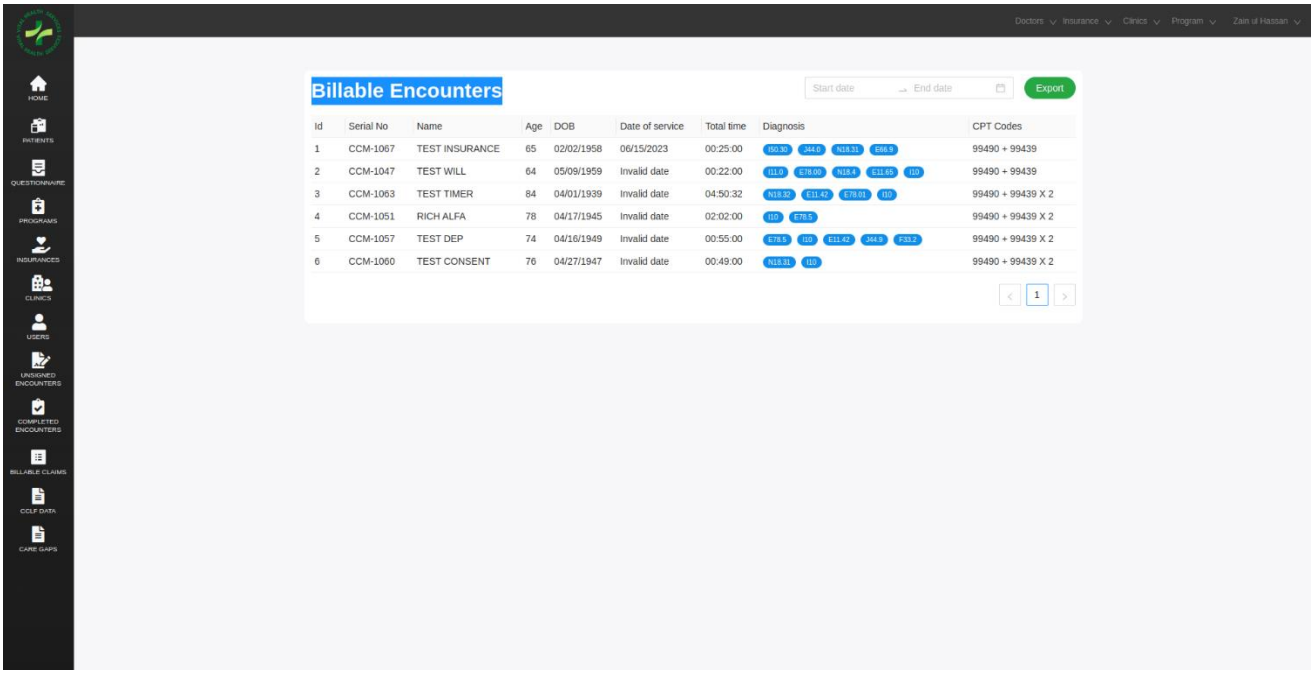




- CCM monthly has its own care plan for every month and it can be download as well as re-edited from the care plan screen.
- CCM also has its super bill which depends upon the services taken by the patient.





Billable Encounters Module

- You can see, filter and export the Billable encounter of the Patients.