# Kaviyarasi Krishnan

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# Skills

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| Technical | Cobol, DB2, JCL, Easytrieve, VSAM, CICS |
| Tools | ISPF, SAVRS, QMF, SPUFI, CA7, IBM debug, WSF2, Sort, Pan valet, File manager, Fault Analyzer |
| Version control | DCCS, Endevor |
| Environment | IBM Mainframes |
| Databases | DB2. (Versions 9,10 & 11) |
| Operating Systems | OS/TN3270, Windows XP, Z/OS |
| Hardware Platforms | IBM Mainframe TN3270 |
| Incident & Change Management Tool | Service Now |

# Summary

Dynamic Professional with over 9 years of Mainframe experience, specializing in application delivery within the Automobile and banking domain. Proficient in Cobol, DB2, JCL, and VSAM, with a demonstrated ability to optimize delivery processes for seamless integration into existing IT infrastructures. Identify opportunities to optimize processes and implement solutions to enhance efficiency and performance, ultimately reducing downtime and improving customer satisfaction.

## ***DXC Technology (Fiat Chrysler Automobiles) Chennai May 2014 – Jan 2022***

* As a Senior mainframe developer, I work closely with clients to gather requirements, find impacts for a proposed change, and **create estimation and design documents, coding, testing, and deploying the changes.**
* Participate in Agile sprint backlog grooming, sprint planning, and sprint review in the sprint retrospective.
* Involve in application development using **COBOL, DB2 and JCL** using Endevor, File Aid tools to create, stage and promote packages to production.
* Developed strong customer service and product knowledge skills to enhance individual and team performance. Responsible for disaster recovery activities for our team.
* Accountable for troubleshooting all production abends in **CA7**, support issues, and questions the business managers and customers have on how the application is processed.
* **Coordinate activities with DRM**, run organization (application service management and release management), and business partners for service request quality gate approval.
* Handled both the project and the day-to-day support activities without missing milestones or SLA.
* Documented and communicated best practices for incident and problem management, resulting in a 15% reduction in mean time to resolution (MTTR).
* I significantly improved the RMPR application by leveraging Cobol, DB2, and JCL to enable the seamless return of Hazmat parts to the QEC specialist. This has led to a remarkable enhancement in the analysis and review process at the QEC center, resulting in significant time and cost savings.
* The CPTS application has been upgraded to ensure validation and processing of the entire 17-digit VIN. This has been achieved by moving away from relying solely on the last 8 digits, using COBOL, DB2, and stored procedures. As a result, ambiguous data has been removed from the system, eliminating duplicates.
* Modified the RMPR and PRAS system to handle the return of the parts from Maserati by creating a new interface for data exchange using MQ, Cobol, and JCL between RMPR and Maserati.
* Delivered timely ad hoc reports in WSF2 to business users, ensuring compliance with legal requirements by providing access to the users in ACF2.

## ***Work Rewards/Recognition***

* Spotlight Recognition - Applause Award of Chrysler Project for Commitment and Quality of the projects.
* Received BRAVO award from Business partners for providing ad hoc reports on time for legal requirements.
* Recognition from the business partner for handling the Monthly Incident analysis meeting and providing incident reduction ideas.

# Education August 2010 - May 2014

### Adhiparasakthi College of Engineering, India*- Bachelor of Engineering (Computer Science).*