**CIS INTERNATIONAL HOLDINGS CORP**

**OPR FOR DIRECT STORE FEEDBACK REPORT**

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| **SUBJECT** | **DIRECT STORE FEEDBACK REPORT** |
| **DEPARTMENT** | **COUSTOMER SERVICE** |
| **RECORDER (Name & Designation)** | **VIKUM MARASINGHE (CSE)** |
| **APPROVEDBY (Name & Designation)** | **PURODHA PERERA (HOD CS)** |
| **CREATED DATE** | **10/19/16** |
| **LAST UPDATED (MM/DD/YY)** |  |
| **PATH ON NETWORK FOLDER** | **N/A** |
| **NO. OF PAGES INCLUDING THIS PAGE** |  |

***Direct Store Feedback Report***

* The main purpose of this report is to collect customer feedback on CIS Purchase Orders Once Delivered to the Store’s.
* Customer feedbacks are used to identify, categories, analyze and resolve the issues and complaints received from the customer and to constantly improve the delivery of quality livestock.
* Call the Store’s and Speak with the Aquatic Specialist’s or the Store Manager’s and collect feedbacks on the PO’s Delivered.