**Teknowledge Shared Services Pvt. Ltd**

OPR for How to Wi-Fi and Access point availability USWH and Srilanka

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| **SUBJECT** | How to Wi-Fi and Access point availability USWH and Srilanka |
| **DEPARTMENT** | IT Support |
| **RECORDER (Name & Designation)** | Tharindu Chinthaka |
| **APPROVEDBY (Name & Designation)** |  |
| **CREATED DATE** | 24 - July – 2019 |
| **LAST UPDATED** | 24 - July – 2019 |
| **PATH ON NETWORK FOLDER** | [Click Here](https://cisintlcom.sharepoint.com/:w:/g/itsupport/EV9LM9WrF3FEs0s_A9H-b8UBGKI7Q10uCdviTDempYOayw?e=L7ZlPO) |
| **NO. OF PAGES INCLUDING THIS PAGE** | 02 Pages |

01. Open CMD

02. Ping to below IPs. if it’s working no issue

USWH

Firewall = 192.168.1.254

All access points we can check Unify controller portal

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| <https://unifi.ubnt.com> | [systemnotifications@eteknowledge.com](mailto:systemnotifications@eteknowledge.com) |

SLHO

Firewall = 192.168.3.1

AP1 = 192.168.3.50

AP2 = 192.168.3.51

AP3 = 192.168.3.52