OPR For How To How to connect to Rackspace Server

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| **Subject** | **OPR For How To How to connect to Rackspace Server** |
| **Department** | **IT Support** |
| **Recorder** | **Upali Wijekoon** |
| **Approved by** | **Amila Kaushalya** |
| **Create Date** | **18/05/2017** |
| **Last Update** | **18/05/2017** |
| **Path On Network Location** | [**Click Here**](https://cisintlcom.sharepoint.com/itsupport/_layouts/15/guestaccess.aspx?docid=1695a35db21d1419989300648d1b0be27&authkey=AcH9nlR_pj3fYrlBH9Qe1_c&expiration=2018-07-11T04%3A08%3A09.000Z&e=o8TkYohttps://cisintlcom.sharepoint.com/itsupport/_layouts/15/guestaccess.aspx?docid=1695a35db21d1419989300648d1b0be27&authkey=AcH9nlR_pj3fYrlBH9Qe1_c&expiration=2018-07-11T04%3A08%3A09.000Z&e=o8TkYo) |
| **No. of Pages Including this page** | **2** |

**How to connect to Rackspace Server from Home**

1. Contact IT Support for User Name and Password for Server and VPN
2. Download and Install Cisco Any Connect form <https://148.62.17.71>
3. Put 148.62.17.71 in the Cisco Any Connect client and click connect.
4. Enter your VPN user name and password (User Name Case sensitive)
5. Once connected user Windows Remote Desktop to connect to the server.
6. Use 172.24.16.64 server private IP and given server User Name and Password.

**How to connect to Rackspace Server from SL Head Office**

No need to connect to the VPN. Use Server public IP **74.205.57.64** on RDP to connect to the server