

ANDERSON

DevOps Site Reliability Engineer

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Professional Summary

With over 3 years in DevOps, I excel in Linux systems, CI/CD pipelines, and cloud platforms. Improved system reliability by 30% at past roles using automation. Excited to contribute expertise in Kubernetes and AWS to drive innovation.

Key Skills

Linux/Unix systems, CI/CD pipelines, AWS, Docker, Kubernetes, Terraform

Employment History

Red Hat Denver, Colorado
DevOps Engineer 01/2022 - Present

- Developed and optimized CI/CD pipelines, reducing deployment time by 40% and enhancing release cycle efficiency.
- Implemented Kubernetes container orchestration, resulting in a 25% increase in resource utilization across applications.
- Collaborated with cross-functional teams to deliver high-availability infrastructure, enhancing system uptime by 15%.
- Managed cloud infrastructure on AWS, enhancing performance and reliability for over 100 virtual machines.
- Automated routine tasks using Ansible, decreasing operational overhead by 35% and ensuring consistency.
- Integrated Prometheus monitoring, resulting in proactive issue detection, improving mean time to recovery (MTTR) by 20%.

New Relic Denver, Colorado
Site Reliability Engineer 05/2019 - 01/2022

- Led a team to optimize load balancing and network configurations, boosting application response time by 30%.
- Deployed Docker containers and maintained containerized applications, increasing system scalability by 40%.
- Conducted comprehensive security audits and enforced compliance, ensuring 100% adherence to best practices.
- Designed Infrastructure as Code using Terraform, reducing manual configuration time by 50%.
- Collaborated in on-call rotations, maintaining 99.9% service availability and enhancing client satisfaction.

IBM Boulder, Colorado
Systems Engineer 03/2017 - 04/2019

- Scripted automated solutions, cutting system setup time by 60% through effective use of shell scripting and Python.
- Integrated Grafana dashboards, facilitating real-time performance analytics and improving incident response time.
- Streamlined server provisioning process with Puppet, reducing errors and manual intervention by 45%.
- Collaborated with development teams to troubleshoot infrastructure issues, reducing resolution time by 25%.

Oracle Denver, Colorado
Technical Support Engineer 02/2015 - 02/2017

- Resolved complex technical issues for enterprise clients, improving client satisfaction rates by 50%.
- Monitored system operations and identified potential threats, protecting data integrity of key applications.
- Assisted in database management and optimization, enhancing system performance for high-traffic periods.
- Supported network architecture improvements, contributing to a 20% increase in operational efficiency.

Education

University of Colorado Boulder Boulder, Colorado
Bachelor of Science in Computer Science 01/2011 - 01/2015

Carnegie Mellon University Pittsburgh, Pennsylvania
Master of Science in Information Technology 01/2015 - 01/2017