Mickey Mouse

**Oak Park, CA 91377 ▪ ▪ 123-456-7890**

**Solutions Architect / Software Engineer – Hybrid Cloud and IT Automation**

**Strategic Planning | Operational Excellence | Process Improvement | Change Management | Incident Management**

**PROFESSIONAL SUMMARY**

Seasoned technical leader with a proven ability to design, implement, and operate enterprise-scale applications, services, and cloud-native platforms. Recognized for translating complex systems into actionable strategies that align with business priorities while maintaining a strong customer focus. Experience in delivering impactful cross-functional initiatives, mentoring technical teams, and driving continuous improvement through modern frameworks such as Agile, DevOps, and CI/CD. Leadership expertise in balancing strategic oversight with technical depth to ensure scalability, reliability, and business value.

* **Enterprise Architecture & Delivery** – Lead design and deployment of cloud management platforms and infrastructure automation solutions across entertainment giants, ensuring alignment with business goals and operational excellence.
* **Cross-Functional Leadership** – Direct teams across organizational silos, managing end-to-end IT initiatives. Navigate technical and interpersonal complexity with clarity, enabling progress under tight deadlines and high pressure.
* **Innovation Culture** – Serve as a hands-on leader, ensuring technical growth and accountability. Instill a continuous learning mindset while inspiring teams through a lead-by-example approach rooted in real-world technical expertise.

**AREAS OF EXPERTISE**

**Enterprise Architecture | Software Engineering | Hybrid Cloud | Infrastructure Automation | Automation | Platform Engineering | CI/CD | DevOps | Cloud Management Platforms | Disaster Recovery | Technical Leadership |**

**Cross-Functional Teams | Datacenter Operations | Automation Frameworks | Configuration Management | ITIL | Service Delivery | Capacity Planning | Business Continuity | Knowledge Transfer | Regulatory Governance | Systems Architecture**

**WORK EXPERIENCE**

**Staff Infrastructure Engineer November 2021 – Present**

**The Walt Disney Company – Los Angeles, CA**

* Address problems with a strategic and long-term solution engineering mindset. Serve as an SME on several existing solutions. Mentor some of the operations team members on advanced troubleshooting and developing automation.
* Provided leadership in conceptualizing the Approval Service microservice to enable standard company-wide approval capabilities via API. Designed the high-level architectural diagram, developed an API with MongoDB/DocumentDB back-end, and integrated with the Temporal technologies for handling approval and communication workflows.
* Developed robust Ansible playbooks for Windows systems to enforce enterprise InfoSec configuration standards, aligning with over 300 security controls across audit, configuration, and remediation layers.
* Led development of Ansible playbooks to support end-to-end migration of Linux and Windows VM provisioning and Day 2 operations from VMware vRealize Automation to the Ansible Automation Platform.

**Director of IT – Hybrid Cloud and Enterprise IT Automation March 2019 – November 2021 The Walt Disney Company – Los Angeles, CA**

* Served as Technical Lead on the vRA7 to vRA8 re-platforming initiative, driving design and successful delivery of DPC services on a modernized platform; defined automation governance standards and led development of workflows.
* Orchestrated migration of users, cloud accounts, and workloads to vRA8, enabling platform retirement of vRA7 with zero service disruption. Delivered ongoing technical guidance to support DPC expansion into additional datacenters, replacing legacy provisioning processes with scalable, self-service infrastructure solutions.
* Facilitated transfer of hybrid cloud and enterprise IT automation assets to the Disney Private Cloud (DPC) team, ensuring continuity under Transitional Service Agreements (TSAs) between The Walt Disney Company (TWDC) and New Fox.
* Led R&D efforts to define the next-generation architecture of Disney Private Cloud – evaluating and integrating emerging automation platforms aligned to evolving business requirements and governance models. Designed and

tested platform integrations and automation scenarios, advancing DPC capabilities to support new features.

**IT Director – Hybrid Cloud and Enterprise IT Automation July 2016 – March 2019 Fox Entertainment Group – Los Angeles, CA**

* Served as Platform Product Manager for the enterprise-wide implementation of the Cloud-Native Application Platform (Pivotal Cloud Foundry), driving adoption (developer evangelism). Improved user experience and self-service enablement.
* Defined product vision, roadmap, and operational strategy to support scalable cloud-native application delivery.
* Engineered a fully automated, ITIL-compliant lifecycle management framework integrating VMware vSphere, AWS EC2, Microsoft Azure, Active Directory, vRO/vRB, ServiceNow, Infoblox, MS SQL, Chef, and Windows and Linux platforms.
  + Built and maintained vRA Service Catalog to enable self-service provisioning and full lifecycle management of infrastructure across hybrid cloud environments, enhancing operational efficiency.
  + Reduced infrastructure provisioning timelines from weeks to minutes through automated workflows, delivering consistent, compliant, and repeatable results across multi-datacenter environments.
* Established operational standards and procedures, driving consistency and efficiency. Developed documentation, automation scripts, internal tools, and technical guidelines to streamline processes and enable knowledge transfer.

**IT Director, Associate – Hybrid Cloud and Enterprise IT Automation March 2015 – July 2016 Fox Entertainment Group – Los Angeles, CA**

* Spearheaded the design and implementation of a private HP Cloud Service Automation solution, delivering IaaS, PaaS, and SaaS to internal clients.
* Led the enterprise-wide deployment of Lieberman Enterprise Random Password Management, enhancing privileged account security.
* Integrated multiple technologies, including VMware vSphere and ServiceNow, ensuring compliance with ITIL standards.

**Senior Systems Engineer – Windows/VMWare July 2012 – March 2015 Fox Entertainment Group – Los Angeles, CA**

* Successfully delivered Level 4 engineering and global support for IT infrastructure spanning multiple datacenters and regional offices. Managed over 1,500 Windows/VMware servers supporting up to 15,000 users worldwide.
* Provided technical leadership and mentorship to a distributed team of 10 onshore/offshore server operations engineers, driving operational excellence and knowledge development. Oversaw core server management functions – including provisioning, patching, and incident response – ensuring alignment with enterprise SLAs.
* Automated incident ticket generation in Service-Now from MS SCOM monitoring alerts, and full lifecycle of alert/ticket management using MS SCORCH and PowerShell. Participated in the design and implementation of MS SCCM deployment.

**Director – IT Operations November 2010 – May 2012**

**Millennium Entertainment – Los Angeles, CA**

* Provided leadership for corporate infrastructure technology, including network architecture, network security, email, web, business applications, helpdesk, connectivity to remote offices, disaster recovery, and much more.
* Helped senior management select office space for a new office. Evaluated buildings, office layouts, available internet connectivity options, space, power, cooling, and other requirements for a new network infrastructure.
* Led a project team to design, plan, and deploy new network infrastructure. Managed relocation and installation of company IT resources in the new office space. Implemented a VMware virtualization solution in a corporate office.

**Director – IT Operations March 2006 – November 2010**

**First Look Studios – Century City, CA**

* Hired to manage all IT operations and merge of resources, and to cross-train technical personnel and users on all applications. Led a project to design, plan, and deploy a network and telecom, relocating 150+ users from 3 offices.

# EDUCATION

**Bachelor of Science in Radio Electronics –** Kyiv College of Information Systems and Technologies

# CERTIFICATIONS

**Google Cloud Certified Professional Cloud Architect | AWS Certified Solutions Architect – Associate | VMWare VCP |**

**Microsoft MCSE/MCSA | Citrix CCA | Cisco CCNA | SonicWall | SCSA**

# TECHNICAL SKILLS

**Languages/Frameworks**: Python, JavaScript, TypeScript, PowerShell, PowerCLI, Ansible, Batch Scripting, VBScript, HTML, CSS, Git, Terraform, Packer, FastAPI, Flask, GraphQL, Strawberry GraphQL, Temporal, React, etc.

**Applications/Platforms**: VMware vRealize Automation Cloud Suite, VMware vSphere, AWS, and Google Cloud Platform, Azure, Active Directory, Ansible Application Platform, MorpheusData, Hashicorp Vault, Pivotal Cloud Foundry, Docker, Kubernetes, Infoblox, MS SCORCH, SCCM, SCOM, Exchange, MDT, ServiceNow, HP OO, HP SA, HP SIM, HP Matrix OE, HP OA, HP VCEM, Lieberman ERPM, ERP Systems, Terminal Services, Citrix XenApp, SQL, VoIP phone systems, SharePoint, and Microsoft Office

**Operating Systems**: Microsoft Windows, VMWare, IBM OS/400, MacOS, and Linux

**Hardware**: HP BladeSystem c7000, HP Virtual Connect, HP Proliant BL/DL/ML servers; Dell PowerEdge Servers; HP MSA/3PAR SAN; HP Tape Libraries; APC Symmetra UPS; IBM iSeries (AS400); desktops and laptops from HP, Dell, Lenovo and others; Routers and switches from Cisco, HP, 3Com, Intel and others; Sonicwall Firewall/VPN/SSL products; Barracuda Security products; power, cooling, and cable management in collocation racks and Polycom VoIP.

**Networking**: LAN/WAN; TCP/IP; DNS, WINS, DHCP; PPP, PPTP, IPSec, SSL; WiFi, VLAN, NAT, and VOiP/SIP