PARC Living Westerleigh

Created: Nov 05 2018 - 02:15 AM

Event Detail Report - Monday Oct 29 - Sunday Nov 04

Responded By

pedraam@stack.care

Resolution

Notes

pedraam@stack.care

pedraam@stack.care pedraam@stack.care assigned to event

pedraam@stack.care pedraam@stack.care assigned to event

shouldn't have been notified.

Incorrect, shouldn't have been notified.

User pedraam@stack.care unassigned

pedraam@stack.care resolved event as Incorrect,

Event Summary								
Total Events: 18		Average Response: 00h18m Aver			rage Resolution: 00h33m			
Bathroom Overstay 0	No Moi	rning Motion 7	Night Exit 0	Bed Alarm 0	Hub Offline 5	e Device Offline 3	Battery Low	
Unit		Event				Dates		
Apt 610		No Morning Motion				2018-10-29 08:31:09		
Responded By	•		reception@westerleighparc.ca			2018-10-29 08:35:51		
Resolution		Correct, but			lp.	2018-10-29 08:36:56		
Notes								
reception@westerleig	hparc.ca	reception@v	vesterleigh	parc.ca assi	gned to eve	nt 2018-10-29	15:35:51	
reception@westerleighparc.ca		recention@westerleighpare ca resolved event a			2018-10-29	15:36:56		
Unit	Event					Dates		
Apt 219	Hub Off	line			2018-10-29 11:10:01			
Responded By	pedraan	@stack.care			2018-10-29 11:12:03			
Resolution						2018-10-29 11:23:35		
Notes								
pedraam@stack.care	pedraan	n@stack.care	assigned t	o event	2	2018-10-29 18:1	2:03	
11.20	-					D - 1		
Unit	Event				Dates			
Apt 422		Hub Offline			2018-10-29 11:28:01			
Responded By	pedraan	pedraam@stack.care			2018-10-29 11:35:29			
Resolution					4	2018-10-29 12:2	11:50	
Notes	nodroom	- Ostook soro	annianed t	a avant	,	2010 10 20 10:2	vE-30	
pedraam@stack.care	pedraan	i@stack.care	e assigned i	o event	4	2018-10-29 18:3	55.29	
Unit	Event	Event			I	Dates		
Apt 312	Hub Off	Hub Offline				2018-10-29 11:28:01		
Responded By	pedraam@stack.care			2	2018-10-29 11:35:24			
Resolution						2018-10-29 12:2	2:55	
Notes								
pedraam@stack.care	pedraam	n@stack.care	assigned t	o event	2	2018-10-29 18:3	5:24	
l lmi4	Г.,					Datas		
Unit	Event					Dates 2018-10-29 16:40:07		
Apt 505	Device (Offline				2016-10-29 16:4	10:07	

2018-10-29 17:57:00

2018-10-29 17:57:20

2018-10-30 00:56:57

2018-10-30 00:56:58

2018-10-30 00:57:00

2018-10-30 00:57:20

Linit	Event		Dates		
Unit	Event	Offline	Dates		
Apt 422	Device (2018-10-29 16:41:33		
Responded By	•	n@stack.care	2018-10-29 17:56:18		
Resolution	Incorrec	t, shouldn't have been notified.	2018-10-29 17:56:46		
Notes					
pedraam@stack.care		@stack.care assigned to event	018-10-30 00:56:18		
pedraam@stack.care		n@stack.care resolved event as Incorrect, thave been notified.	018-10-30 00:56:46		
Unit	Event		Dates		
Apt 409	Device (Offline	2018-10-29 17:14:31		
Responded By	DC VICE .		None		
Resolution			2018-10-29 17:28:31		
Notes			2010-10-29 17.20.31		
140163					
Unit		Event	Dates		
Apt 610		No Morning Motion	2018-10-30 08:31:09		
Responded By		reception@westerleighparc.ca	2018-10-30 08:32:24		
Resolution		Correct, but resident didn't need help.	2018-10-30 09:08:01		
Notes					
jbanz@parcliving.ca		resident away	2018-10-30 15:32:12		
	hparc.ca	reception@westerleighparc.ca assigned to ev			
	•	reception@westerleighparc.ca resolved event	26		
reception@westerleighparc.ca reception@westerleighparc.ca		Correct, but resident didn't need help.	2018-10-30 16:08:01		
reception@westerleig	прагс.са	Resident is still away	2016-10-30 10.06.19		
Unit		Event	Dates		
Apt 610		Pause Notifications	2018-10-30 09:09:01		
Responded By			None		
Resolution			2018-10-31 10:32:17		
Notes					
reception@westerleighparc.ca		reception@westerleighparc.ca paused notifications	2018-10-30 16:09:01		
reception@westerleighparc.ca		reception@westerleighparc.ca resumed notifications	2018-10-31 17:32:17		
		-	5 /		
Unit		Event	Dates		
Apt 223		No Morning Motion	2018-10-30 10:31:10		
Responded By		reception@westerleighparc.ca	2018-10-30 10:34:43		
Resolution		Correct, but resident didn't need help.	2018-10-30 10:37:05		
Notes					
reception@westerleig	hparc.ca	reception@westerleighparc.ca assigned to ev			
reception@westerleig	hparc.ca	reception@westerleighparc.ca resolved event Correct, but resident didn't need help.	2018-10-30 17:37:05		
Unit		Event	Dates		
Apt 409		No Morning Motion	2018-11-02 11:01:11		
Responded By		reception@westerleighparc.ca	2018-11-02 11:05:41		
Resolution		Correct, but resident didn't need help.	2018-11-02 11:07:21		
Notes					
	hnarc ca	reception@westerleighparc.ca assigned to ev	ent 2018-11-02 18:05:41		
jbanz@parcliving.ca		told reception to check	2018-11-02 18:05:41		
reception@westerleighparc.ca		reception@westerleighparc.ca resolved event			
		Correct, but resident didn't need help.			
reception@westerleig	nparc.ca	Resident is away on vacation	2018-11-02 18:07:40		

Unit		Event		Dates		
Apt 409		Pause Notifications		2018-11-02 11:08:23		
Responded By				None		
Resolution				2018-11-02 11:08:25		
Notes						
reception@westerleighparc.ca		reception@westerleighparc.ca paused notifications		2018-11-02 18:08:23		
reception@westerleighparc.ca		reception@westerleighparc.ca resumed notifications		2018-11-02 18:08:25		
Unit		Event		Dates		
Apt 409		Pause Notifications		2018-11-02 11:09:33		
Responded By		i dase itelineations		None		
Resolution				None		
Notes				None		
		reception@westerleighparc.ca paused				
reception@westerleig	hparc.ca	notifications		2018-11-02 18:09:33		
Unit	Event		Dates			
Apt 312	Hub Off	line	2018-11-03 04:11:01			
Responded By			None			
Resolution				2018-11-03 04:25:00		
Notes						
Unit		Event		Dates		
Apt 305		No Morning Motion		2018-11-03 10:31:09		
Responded By		reception@westerleighparc.ca		2018-11-03 10:34:55		
Resolution		Correct, but resident didn't need help.		2018-11-03 10:36:10		
Notes						
reception@westerleig	hparc.ca	reception@westerleighparc.ca assigned to ev	ent	2018-11-03 17:34:55		
reception@westerleighparc.ca		reception@westerleighparc.ca resolved event Correct, but resident didn't need help.	as	2018-11-03 17:36:10		
Unit	Event		Dat	P S		
Apt 409	No Morning Motion		2018-11-03 11:01:10			
Responded By	110 111011	No Morning Motion		None		
Resolution			None			
Notes			1401			
110103	Event ca	ancelled because notifications are paused	201	8-11-03 18:01:10		
	_vone oc	ancono de decede de matrio de la padeca		0 11 00 10.01.10		
Unit	Event		Dates			
Apt 223	Hub Offline		2018-11-03 16:17:01			
Responded By			None			
Resolution				2018-11-03 17:10:31		
Notes						
Unit	Event	Event		Dates		
Apt 409	No Mori	ning Motion	201	2018-11-04 11:01:10		
Responded By			Nor	ne		
Resolution			Nor	ne		
Notes						
	Event ca	ancelled because notifications are paused	201	8-11-04 19:01:10		
	, 50					