PARC Living Westerleigh

Created: Dec 01 2018 - 03:16 AM

Event Detail Report - Thursday Nov 01 - Friday Nov 30

| Event Summary |
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Total Events: 63 Average Response: 03h26m Average Resolution: 02h28m

Bathroom Overstay No Morning Motion Night Exit Bed Alarm Hub Offline Device Offline Battery Low

1 4 0 0 19 36 1

| Unit | | Front | Datas |
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| | | Event | Dates |
| Apt 409 | | No Morning Motion | 2018-11-02 11:01:11 |
| Responded By | | reception@westerleighparc.ca | 2018-11-02 11:05:41 |
| Resolution | | Correct, but resident didn't need help. | 2018-11-02 11:07:21 |
| Notes | | | |
| reception@westerleigh | parc.ca | reception@westerleighparc.ca assigned to even | t 2018-11-02 18:05:41 |
| jbanz@parcliving.ca | | told reception to check | 2018-11-02 18:06:34 |
| reception@westerleigh | parc.ca | reception@westerleighparc.ca resolved event as Correct, but resident didn't need help. | S 2018-11-02 18:07:21 |
| reception@westerleigh | parc.ca | Resident is away on vacation | 2018-11-02 18:07:40 |
| Unit | | Event | Dates |
| Apt 409 | | Pause Notifications | 2018-11-02 11:08:23 |
| Responded By | | | None |
| Resolution | | | 2018-11-02 11:08:25 |
| Notes | | | |
| reception@westerleigh | parc.ca | reception@westerleighparc.ca paused notifications | 2018-11-02 18:08:23 |
| reception@westerleigh | parc.ca | reception@westerleighparc.ca resumed notifications | 2018-11-02 18:08:25 |
| 11.2 | | E | Delte |
| Unit | | Event | Dates |
| Apt 409 | | Pause Notifications | 2018-11-02 11:09:33 |
| Responded By | | | None |
| Resolution | | | None |
| Notes | | | |
| reception@westerleigh | parc.ca | reception@westerleighparc.ca paused notifications | 2018-11-02 18:09:33 |
| | | Pause notifications expired | 2018-11-17 07:05:00 |
| Unit I | Event | | ates |
| Unit | Event | D | alco |

| Unit | Event | Dates |
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| Apt 312 | Hub Offline | 2018-11-03 04:11:01 |
| Responded By | | None |
| Resolution | | 2018-11-03 04:25:00 |
| Notes | | |

| Unit | | Event | | Dates |
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| Unit | | Event | | Dates |
| Apt 305 | | No Morning Motion | | 2018-11-03 10:31:09 |
| Responded By | reception@westerleighparc.ca | | 2018-11-03 10:34:55 | |
| Resolution | | Correct, but resident didn't need help. | | 2018-11-03 10:36:10 |
| Notes | | | | |
| reception@westerleig | ghparc.ca | reception@westerleighparc.ca assigned to ev | | 2018-11-03 17:34:55 |
| reception@westerleiq | ghparc.ca | reception@westerleighparc.ca resolved event Correct, but resident didn't need help. | t as | 2018-11-03 17:36:10 |
| Unit | Event | | Dat | tes |
| Apt 223 | Hub Off | line | 201 | 18-11-03 16:17:01 |
| Responded By | | | No | ne |
| Resolution | | | 201 | 18-11-03 17:10:31 |
| Notes | | | | |
| | | | | |
| Unit | Event | | Da | ates |
| Gym | Hub (| Offline | 20 | 18-11-05 12:24:00 |
| Responded By | | | No | one |
| Resolution | | | 20 | 18-11-05 12:24:48 |
| Notes | | | | |
| jomstead@parcliving | .ca JO re | ceived the alert! | 20 | 18-11-05 20:28:31 |
| | | | | |
| Unit | Event | | Dat | |
| Greenhouse | Hub Off | line | 201 | 18-11-05 12:34:01 |
| Responded By | | | No | ne |
| Resolution | | | 201 | 18-11-05 12:37:56 |
| Notes | | | | |
| Unit | Event | | Dat | tes |
| Gym | Hub Off | line | 201 | 18-11-05 12:42:01 |
| Responded By | | | Noi | ne |
| Resolution | | | 201 | 18-11-05 12:44:42 |
| Notes | | | | |
| 1 lm:4 | | | Dat | 400 |
| Unit | Event | n• | Dat | |
| Greenhouse | Hub Off | line | | 18-11-05 12:58:01 |
| Responded By | | | No | |
| Resolution | | | 201 | 18-11-05 12:58:35 |
| Notes | | | | |
| Unit | Event | | Dat | tes |
| Apt 422 | Hub Off | line | 201 | 18-11-07 09:23:01 |
| Responded By | | | None | |
| Resolution | | | | 18-11-07 09:28:14 |
| Notes | | | | |
| Unit | Event | | Dat | tes |
| Apt 305 | Hub Off | line | 201 | 18-11-07 14:34:01 |
| Responded By | | | No | ne |
| Resolution | | | | 18-11-07 14:35:14 |
| Notes | | | | |
| | | | | |

| Unit | Event | | Date | es | |
|----------------------|----------------|--|------|---------------------|--|
| Apt 223 | Hub Off | line | 201 | 8-11-07 14:58:00 | |
| Responded By | | | | 8-11-07 15:55:47 | |
| Resolution | , | • | | 8-11-09 10:06:00 | |
| Notes | | | | | |
| | nedraan | n@stack.care assigned to event | 201 | 8-11-07 23:55:47 | |
| podradin@otaon.odro | | - | | 8-11-09 18:06:00 | |
| | Cystem | resolved automatisally | 201 | 0 11 00 10.00.00 | |
| Unit | Event | | Date | es | |
| Greenhouse | Hub Off | line | 201 | 8-11-07 18:42:01 | |
| Responded By | | | Non | lone | |
| Resolution | | | 201 | 8-11-07 18:52:12 | |
| Notes | | | | | |
| | | | | | |
| Unit | Event | | Date | | |
| Greenhouse | Hub Off | line | 201 | 8-11-10 06:04:01 | |
| Responded By | | | Non | e | |
| Resolution | | | 201 | 8-11-10 06:04:35 | |
| Notes | | | | | |
| | System | resolved automatically | 201 | 8-11-10 14:04:35 | |
| | | | | | |
| Unit | Event | | Date | | |
| Greenhouse | Hub Off | | | 18-11-12 02:12:01 | |
| Responded By | | | Non | | |
| Resolution | | | 201 | 8-11-12 02:17:07 | |
| Notes | | | | | |
| | System | resolved automatically | 201 | 8-11-12 10:17:07 | |
| Unit | | Event | | Dates | |
| Apt 409 | | No Morning Motion | | 2018-11-17 11:07:18 | |
| Responded By | | pedraam@stack.care | | 2018-11-17 14:56:20 | |
| Resolution | | Correct, but resident didn't need help. | | 2018-11-18 11:14:08 | |
| Notes | | Correct, but resident didn't riced help. | | 2010-11-10 11.14.00 | |
| | hnara oa | reception@westerleighparc.ca assigned to eve | nnt. | 2018-11-17 19:10:02 | |
| | - | Resident is still away. Returning tonight. | 5111 | 2018-11-17 19:10:02 | |
| | • | , , | | 2018-11-17 19:13:40 | |
| reception@westerleig | прагс.са | | | | |
| nadraam Ostaali sara | | User pedraam@stack.care unassigned | | 2018-11-17 22:56:19 | |
| pedraam@stack.care | | pedraam@stack.care assigned to event | | 2018-11-17 22:56:20 | |
| pedraam@stack.care | | pedraam@stack.care resolved event as Correct, but resident didn't need help. | | 2018-11-17 22:56:39 | |
| reception@westerleig | hparc.ca | reception@westerleighparc.ca resolved event as Correct, but resident didn't need help. | | 2018-11-18 19:14:08 | |
| reception@westerleig | hparc.ca | Resident is still away | | 2018-11-18 19:14:39 | |
| Unit | | Event | | Dates | |
| Apt 409 | | No Morning Motion | | 2018-11-18 11:07:17 | |
| Responded By | | reception@westerleighparc.ca | | 2018-11-18 11:15:32 | |
| Resolution | | Correct, but resident didn't need help. | | 2018-11-18 11:15:55 | |
| Notes | | | | | |
| reception@westerleig | hparc.ca | reception@westerleighparc.ca assigned to ever | ent | 2018-11-18 19:15:32 | |
| reception@westerleig | hparc.ca | reception@westerleighparc.ca resolved event Correct, but resident didn't need help. | as | 2018-11-18 19:15:55 | |
| reception@westerleig | hparc.ca | | | 2018-11-18 19:17:15 | |
| | | | | | |

| Unit | | Event | | Dates | |
|----------------------|----------------|---|------|---------------------|--|
| Apt 422 | | Battery Low | | 2018-11-20 12:36:01 | |
| Responded By | | pedraam@stack.care | | 2018-11-27 12:36:30 | |
| Resolution | | Correct, resident needed help. | | 2018-11-27 12:36:56 | |
| Notes | | | | | |
| jomstead@parcliving. | ca | jomstead@parcliving.ca assigned to event | | 2018-11-20 20:56:55 | |
| , 01 | | User pedraam@stack.care unassigned | | 2018-11-27 20:36:29 | |
| pedraam@stack.care | | pedraam@stack.care assigned to event | | 2018-11-27 20:36:30 | |
| | | pedraam@stack.care resolved event as Corre | ect. | | |
| pedraam@stack.care | | resident needed help. | | 2018-11-27 20:36:56 | |
| pedraam@stack.care | | Cyrus will replace battery later this week. | | 2018-11-27 20:37:32 | |
| reception@westerleig | hparc.ca | Head office knows about it | | 2018-11-27 20:45:51 | |
| | _ | | | | |
| Unit | Event | | Da | | |
| Greenhouse | Hub Off | line | 20° | 118-11-23 06:25:01 | |
| Responded By | | | No | - | |
| Resolution | | | 20 | 18-11-23 06:25:35 | |
| Notes | | | | | |
| | System | resolved automatically | 20 | 18-11-23 14:25:35 | |
| Unit | Event | | D. | ates | |
| | | Offline | | | |
| Greenhouse | | | | 018-11-24 10:09:01 | |
| Responded By | jomst | ead@parcliving.ca | | 018-11-24 10:11:27 | |
| Resolution | | | 20 |)18-11-24 10:13:38 | |
| Notes | | 10 11: | 0.0 | 242 44 24 42 44 27 | |
| jomstead@parcliving. | | ead@parcliving.ca assigned to event | |)18-11-24 18:11:27 | |
| | Syste | m resolved automatically | 20 |)18-11-24 18:13:38 | |
| Unit | Event | | Da | tes | |
| Greenhouse | Hub Off | line | | 18-11-25 01:55:01 | |
| Responded By | ilub Oli | | No | | |
| Resolution | | | | 18-11-25 02:02:27 | |
| Notes | | | 20 | 10-11-23 02.02.27 | |
| 140169 | System | resolved automatically | 20· | 18-11-25 10:02:27 | |
| | Oystem | resolved automatically | 20 | 10-11-23 10.02.27 | |
| Unit | Event | | Da | tes | |
| Greenhouse | Hub Off | iline | 20 | 18-11-26 00:37:01 | |
| Responded By | | | No | ne | |
| Resolution | | | 20 | 18-11-26 00:43:31 | |
| Notes | | | | | |
| | System | resolved automatically | 20 | 18-11-26 08:43:31 | |
| | | · | | | |
| Unit | Event | | Da | tes | |
| Stairwell | Hub Off | line | 20 | 18-11-26 14:41:01 | |
| Responded By | | | No | ne | |
| Resolution | | | 20 | 18-11-26 14:46:05 | |
| Notes | | | | | |
| | System | resolved automatically | 20 | 18-11-26 22:46:05 | |
| I Imila | E 1 | | _ | 100 | |
| Unit | Event | O.M. | Da | | |
| Apt 422 | Device | | | 18-11-27 15:04:36 | |
| Responded By | | n@stack.care | | 18-11-27 15:08:36 | |
| Resolution | Incorrec | t, shouldn't have been notified. | 20 | 18-11-27 18:02:14 | |
| Notes | | | | | |
| pedraam@stack.care | - | n@stack.care assigned to event | 20 | 18-11-27 23:08:36 | |
| pedraam@stack.care | pedraan | n@stack.care resolved event as Incorrect, | 20 | 18-11-28 02:02:14 | |
| | snouldn | t have been notified. | | | |

| Unit | Event | Dates |
|---|--|---|
| Apt 219 | Device Offline | 2018-11-27 15:04:42 |
| Responded By | pedraam@stack.care | 2018-11-27 15:08:30 |
| Resolution | Incorrect, shouldn't have been notified. | 2018-11-27 18:01:48 |
| Notes | | 20.00 1.1 2.1 10.0 11.10 |
| | pedraam@stack.care assigned to event | 2018-11-27 23:08:30 |
| pedraam@stack.care | pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. | 2018-11-28 02:01:48 |
| Unit | Event | Dates |
| Apt 505 | Device Offline | 2018-11-27 15:04:46 |
| Responded By | pedraam@stack.care | 2018-11-27 15:08:25 |
| Resolution | Incorrect, shouldn't have been notified. | 2018-11-27 18:01:29 |
| Notes | | |
| pedraam@stack.care | pedraam@stack.care assigned to event | 2018-11-27 23:08:25 |
| pedraam@stack.care | pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. | 2018-11-28 02:01:29 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-27 15:05:41 |
| Responded By | pedraam@stack.care | 2018-11-27 15:08:21 |
| Resolution | pouradingolaokioaro | 2018-11-27 17:46:42 |
| Notes | | 2010 11 27 17:10:12 |
| | pedraam@stack.care assigned to event | 2018-11-27 23:08:21 |
| pouraum Colaomouro | System resolved automatically | 2018-11-28 01:46:42 |
| | e, oto oto . oto a date date | 2010 11 20 0 11 10 11 |
| , | | |
| Unit | Event | Dates |
| Unit Apt 422 | Device Offline | Dates 2018-11-27 18:06:37 |
| | | |
| Apt 422 | Device Offline | 2018-11-27 18:06:37 |
| Apt 422 Responded By | Device Offline pedraam@stack.care | 2018-11-27 18:06:37 2018-11-27 18:09:21 |
| Apt 422 Responded By Resolution Notes | Device Offline pedraam@stack.care | 2018-11-27 18:06:37 2018-11-27 18:09:21 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 2018-11-28 02:08:34 2018-11-28 02:08:34 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 2018-11-28 02:08:34 2018-11-28 02:08:34 Dates |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 4219 Responded By Resolution Notes pedraam@stack.care | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline Device Offline | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 2018-11-28 02:08:34 2018-11-28 02:08:43 Dates 2018-11-28 02:08:43 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 505 Responded By | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 2018-11-28 02:08:34 2018-11-28 02:08:43 Dates 2018-11-27 18:06:47 2018-11-27 18:08:16 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 505 Responded By Resolution Notes | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 2018-11-28 02:08:34 2018-11-28 02:08:43 Dates 2018-11-27 18:06:47 2018-11-27 18:08:16 |
| Apt 422 Responded By Resolution Notes pedraam@stack.care pedraam@stack.care Unit Apt 219 Responded By Resolution Notes pedraam@stack.care Unit Apt 505 Responded By Resolution Notes Notes | Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. pedraam@stack.care assigned to event pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. Event Device Offline pedraam@stack.care Incorrect, shouldn't have been notified. | 2018-11-27 18:06:37 2018-11-27 18:09:21 2018-11-27 18:09:29 2018-11-28 02:09:21 2018-11-28 02:09:29 Dates 2018-11-27 18:06:43 2018-11-27 18:08:34 2018-11-27 18:08:43 2018-11-28 02:08:34 2018-11-28 02:08:43 Dates 2018-11-27 18:06:47 2018-11-27 18:08:16 2018-11-27 18:08:27 |

| Unit | Event | Dates |
|-------------------------|---|---------------------|
| Apt 422 | Device Offline | 2018-11-27 18:13:37 |
| Responded By | pedraam@stack.care | 2018-11-28 09:10:23 |
| Resolution | Incorrect, shouldn't have been notified. | 2018-11-28 09:10:33 |
| Notes | incorrect, shouldn't have been notined. | 2010-11-20 09.10.33 |
| | pedraam@stack.care assigned to event | 2018-11-28 17:10:23 |
| | pedraam@stack.care resolved event as Incorrect, | |
| pedraam@stack.care | shouldn't have been notified. | 2018-11-28 17:10:33 |
| Unit | Event | Dates |
| Apt 219 | Device Offline | 2018-11-27 18:13:43 |
| Responded By | pedraam@stack.care | 2018-11-28 09:10:42 |
| Resolution | Incorrect, shouldn't have been notified. | 2018-11-28 09:10:52 |
| Notes | | |
| pedraam@stack.care | pedraam@stack.care assigned to event | 2018-11-28 17:10:42 |
| pedraam@stack.care | pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. | 2018-11-28 17:10:52 |
| Linit | Event | Dates |
| Unit Apt 505 | Event Device Offline | 2018-11-27 18:13:47 |
| • | | 2018-11-27 16.13.47 |
| Responded By Resolution | pedraam@stack.care | |
| Notes | Incorrect, shouldn't have been notified. | 2018-11-28 09:11:26 |
| | nodraam@ataak aara aasignad ta ayant | 2018-11-28 17:10:58 |
| pedraam@stack.care | pedraam@stack.care assigned to event | 2016-11-26 17.10.56 |
| pedraam@stack.care | pedraam@stack.care resolved event as Incorrect, shouldn't have been notified. | 2018-11-28 17:11:26 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-27 18:28:42 |
| Responded By | | None |
| Resolution | | 2018-11-27 21:16:41 |
| Notes | | |
| | System resolved automatically | 2018-11-28 05:16:41 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-27 22:33:41 |
| Responded By | | None |
| Resolution | | 2018-11-27 23:01:42 |
| Notes | | |
| | System resolved automatically | 2018-11-28 07:01:42 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-27 23:43:42 |
| Responded By | | None |
| Resolution | | 2018-11-28 00:11:42 |
| Notes | | |
| | System resolved automatically | 2018-11-28 08:11:42 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-28 01:14:42 |
| Responded By | | None |
| Resolution | | 2018-11-28 01:21:42 |
| Notes | | |
| Notes | System resolved automatically | 2018-11-28 09:21:42 |

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|----------------------|----------|--|------------|---------------------|
| Unit | Event | | Dat | |
| Apt 409 | Device | Offline | | 8-11-28 02:38:41 |
| Responded By | | | Nor | |
| Resolution | | | 201 | 8-11-28 04:44:41 |
| Notes | | | | |
| | System | resolved automatically | 201 | 8-11-28 12:44:41 |
| 11. 9 | | | D (| |
| Unit | Event | | Dat | |
| Apt 409 | Device | Offline | | 8-11-28 05:05:42 |
| Responded By | | | Nor | |
| Resolution | | | 201 | 8-11-28 05:12:42 |
| Notes | | | | |
| | System | resolved automatically | 201 | 8-11-28 13:12:42 |
| Unit | Cyant | | Dot | |
| | Event | O#!: | Dat | |
| Apt 409 | Device | Oπiine | | 8-11-28 06:08:42 |
| Responded By | | | Nor | |
| Resolution | | | 201 | 8-11-28 06:15:42 |
| Notes | | | | |
| | System | resolved automatically | 201 | 8-11-28 14:15:42 |
| Unit | Event | | Dat | -00 |
| | | Offlina | | 8-11-28 07:04:42 |
| Apt 409 | Device | Offine | | |
| Responded By | | | Nor | |
| Resolution | | | 201 | 8-11-28 10:34:41 |
| Notes | | | | |
| | System | resolved automatically | 201 | 8-11-28 18:34:41 |
| Unit | Event | | Dat | 200 |
| Apt 422 | Device | Offlina | - | 8-11-28 09:16:36 |
| Responded By | | stack.care | | 8-11-29 10:34:24 |
| Resolution | _ | | _ | 8-11-29 10:34:26 |
| | Correct, | resident needed help. | 201 | 6-11-29 10:54:20 |
| Notes | brian@a | took para assigned to event | 201 | 0 11 20 10:24:24 |
| brian@stack.care | | stack.care assigned to event | 201 | 8-11-29 18:34:24 |
| brian@stack.care | needed | stack.care resolved event as Correct, resident | 201 | 8-11-29 18:34:26 |
| | necaca | neip. | | |
| Unit | Event | | Dat | es |
| Apt 219 | Device | Offline | 201 | 8-11-28 09:16:42 |
| Responded By | brian@s | tack.care | 201 | 8-11-29 10:34:29 |
| Resolution | | resident needed help. | 201 | 8-11-29 10:34:30 |
| Notes | | | | |
| brian@stack.care | brian@s | stack.care assigned to event | 201 | 8-11-29 18:34:29 |
| | _ | stack.care resolved event as Correct, resident | | |
| brian@stack.care | needed | | 201 | 8-11-29 18:34:30 |
| | | - F | | |
| Unit | | Event | | Dates |
| Apt 505 | | Device Offline | | 2018-11-28 09:16:46 |
| Responded By | | brian@stack.care | | 2018-11-29 10:34:26 |
| Resolution | | Correct, resident needed help. | | 2018-11-29 10:34:27 |
| Notes | | | | |
| reception@westerleig | hparc.ca | reception@westerleighparc.ca assigned to ev | ent | 2018-11-29 17:17:34 |
| brian@stack.care | | brian@stack.care assigned to event | | 2018-11-29 18:34:26 |
| _ | | brian@stack.care resolved event as Correct, | | |
| brian@stack.care | | resident needed help. | | 2018-11-29 18:34:27 |
| | | | | |

| Unit | Event | Dates |
|-------------------------|---|-----------------------------|
| Apt 414 | Device Offline | 2018-11-28 11:07:44 |
| Responded By | brian@stack.care | 2018-11-29 10:34:27 |
| Resolution | Correct, resident needed help. | 2018-11-29 10:34:28 |
| Notes | | |
| brian@stack.care | brian@stack.care assigned to event | 2018-11-29 18:34:27 |
| brian@stack.care | brian@stack.care resolved event as Correct, resident needed help. | 2018-11-29 18:34:28 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-28 11:09:42 |
| Responded By | | None |
| Resolution | | 2018-11-28 11:16:42 |
| Notes | | |
| | System resolved automatically | 2018-11-28 19:16:42 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-28 11:37:42 |
| Responded By | | None |
| Resolution | | 2018-11-28 11:44:42 |
| Notes | | |
| | System resolved automatically | 2018-11-28 19:44:42 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-28 11:58:42 |
| Responded By | | None |
| Resolution | | 2018-11-28 13:50:41 |
| Notes | | 2010 11 20 10:00:11 |
| | System resolved automatically | 2018-11-28 21:50:41 |
| 11 | Const | Datas |
| Unit | Event | Dates |
| Apt 312 | Device Offline | 2018-11-28 13:35:37 |
| Responded By Resolution | | None 2018-11-28 13:42:37 |
| Notes | | 2010-11-20 13.42.37 |
| Notes | System resolved automatically | 2018-11-28 21:42:37 |
| | System resolved automatically | 2016-11-26 21.42.37 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-28 14:25:41 |
| Responded By | | None |
| Resolution | | 2018-11-28 16:31:41 |
| Notes | | |
| | System resolved automatically | 2018-11-29 00:31:41 |
| Unit | Event | Dates |
| Greenhouse | Device Offline | 2018-11-28 15:28:17 |
| Responded By | | None |
| Resolution | | 2018-11-29 08:51:18 |
| Notes | | |
| | System resolved automatically | 2018-11-29 16:51:18 |
| Unit | Event | Dates |
| Greenhouse | Hub Offline | 2018-11-28 16:55:01 |
| Responded By | | None |
| Resolution | | 2018-11-28 16:58:04 |
| Notes | | |
| | System resolved automatically | 2018-11-29 00:58:04 |
| | | |

| Unit | Event | Dates |
|------------------|--|---------------------|
| Apt 409 | Device Offline | 2018-11-28 17:20:42 |
| Responded By | Dovice Crimic | None |
| Resolution | | 2018-11-28 17:41:42 |
| Notes | | 2010 11 20 1111112 |
| | System resolved automatically | 2018-11-29 01:41:42 |
| | ,, | |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-28 18:16:42 |
| Responded By | | None |
| Resolution | | 2018-11-28 19:26:42 |
| Notes | | |
| | System resolved automatically | 2018-11-29 03:26:42 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-28 20:15:41 |
| Responded By | | None |
| Resolution | | 2018-11-28 21:11:41 |
| Notes | | |
| | System resolved automatically | 2018-11-29 05:11:41 |
| | | |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-28 21:46:41 |
| Responded By | | None |
| Resolution | | 2018-11-29 07:13:42 |
| Notes | System received systematically | 2018-11-29 15:13:42 |
| | System resolved automatically | 2010-11-29 15.15.42 |
| Unit | Event | Dates |
| Apt 305 | Device Offline | 2018-11-29 02:47:33 |
| Responded By | | None |
| Resolution | | 2018-11-29 04:32:32 |
| Notes | | |
| | System resolved automatically | 2018-11-29 12:32:32 |
| Unit | Event | Dates |
| Apt 305 | Device Offline | 2018-11-29 05:35:34 |
| Responded By | | None |
| Resolution | | 2018-11-29 06:03:34 |
| Notes | | |
| | System resolved automatically | 2018-11-29 14:03:34 |
| | | |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-29 07:55:42 |
| Responded By | | None |
| Resolution | | 2018-11-29 08:23:41 |
| Notes | Overtown manabased and automorphism by | 2040 44 20 40:20:44 |
| | System resolved automatically | 2018-11-29 16:23:41 |
| Unit | Event | Dates |
| Apt 409 | Device Offline | 2018-11-29 09:05:41 |
| Responded By | brian@stack.care | 2018-11-29 10:34:28 |
| Resolution | Correct, resident needed help. | 2018-11-29 10:34:29 |
| Notes | | |
| brian@stack.care | brian@stack.care assigned to event | 2018-11-29 18:34:28 |
| brian@stack.care | brian@stack.care resolved event as Correct, resident | 2018-11-29 18:34:29 |
| <u> </u> | needed help. | |

| Unit | Event | Event Date | | es | |
|------------------------------|----------------|--|-----|---------------------|--|
| Gym | Hub Off | Hub Offline 201 | | 18-11-29 22:50:00 | |
| Responded By | | | Nor | one | |
| Resolution | | | 201 | 018-11-29 22:50:11 | |
| Notes | | | | | |
| | System | resolved automatically | 201 | 8-11-30 06:50:11 | |
| 11.20 | | E | | Data | |
| Unit | | Event | | Dates | |
| Apt 422 | | Bathroom Overstay | | 2018-11-30 16:57:18 | |
| Responded By | | reception@westerleighparc.ca | | 2018-11-30 17:01:30 | |
| Resolution | | Incorrect, shouldn't have been notified. | | 2018-11-30 17:01:58 | |
| Notes | | | | | |
| reception@westerleighparc.ca | | | | 2018-12-01 01:01:30 | |
| reception@westerleighparc.ca | | reception@westerleighparc.ca resolved event Incorrect, shouldn't have been notified. | as | 2018-12-01 01:01:58 | |
| reception@westerleig | hparc.ca | No one in suite at time of alarm | | 2018-12-01 01:02:46 | |