#### IS 688-WEB MINING PROJECT

### **Analysis on Twitter Data**



Priyanka Bongale Sachin Mathew Jose Chaitanya Shah Pushkar Gadgil

# Agenda

- What is Sentiment Analysis
- Data Cleaning Process
- Word Clouds: Positive and Negative Sentiments
- ❖ Naive Bayes Model: Multinomial and Bernoulli
- Logistic Regression Model
- SGDClassifier Model
- LinearSVC Model
- Random Forest Classifier Model
- MLPClassifier Model
- Most Efficient Model
- Challenges

# Objective

- The objective of the project is to analyze the twitter data to predict the positive and negative sentiments in tweets
- To prepare and train a model based on Logistic Regression, Naive Bayes classifier, SVM, Neural Network, Random Forest.
- To compare these models to determine which model has the best accuracy results

### What is Sentiment Analysis

Sentiment analysis is contextual mining of text which identifies and extracts subjective information in source material, and helping to understand the social sentiment of a brand, product or service while monitoring online conversations

Sentiment is often framed as a binary distinction (positive vs. negative), but it can also be a more fine-grained, like identifying the specific emotion an author is expressing (like fear, joy or

anger).



#### Our approach to sentiment analysis (Bag of Words)

- Clean the data
- \* Remove stop words.
- Create a list of words and their frequencies.
- Create bigrams and their frequencies.
- Select the top 5k features from the the above two lists.
- Vectorize the sentence using these features.
- Randomly select train and test data (80:20).
- Train and test 7 model using these features.
- Repeat 10 times using another randomly selected data
- AVerage the results obtained in all the 10 iterations

- 1. Sentiments
- 2. ID
- 3. Date
- 4. Username
- 5. Tweets

#### **Data Set**

4	А	В	С	D	E	F
1	0	1467810369	Mon Apr 06 22:19:45 PDT	NO_QUERY	_TheSpecialOne_	@switchfoot http://twitpi
2	0	1467810672	Mon Apr 06 22:19:49 PDT	NO_QUERY	scotthamilton	is upset that he can't upda
3	0	1467810917	Mon Apr 06 22:19:53 PDT	NO_QUERY	mattycus	@Kenichan I dived many t
4	0	1467811184	Mon Apr 06 22:19:57 PDT	NO_QUERY	ElleCTF	my whole body feels itchy
5	0	1467811193	Mon Apr 06 22:19:57 PDT	NO_QUERY	Karoli	@nationwideclass no, it's
6	0	1467811372	Mon Apr 06 22:20:00 PDT	NO_QUERY	joy_wolf	@Kwesidei not the whole
7	0	1467811592	Mon Apr 06 22:20:03 PDT	NO_QUERY	mybirch	Need a hug
8	0	1467811594	Mon Apr 06 22:20:03 PDT	NO_QUERY	coZZ	@LOLTrish hey long time
9	0	1467811795	Mon Apr 06 22:20:05 PDT	NO_QUERY	2Hood4Hollywood	@Tatiana_K nope they did
10	0	1467812025	Mon Apr 06 22:20:09 PDT	NO_QUERY	mimismo	@twittera que me muera
11	0	1467812416	Mon Apr 06 22:20:16 PDT	NO_QUERY	erinx3leannexo	spring break in plain city
12	0	1467812579	Mon Apr 06 22:20:17 PDT	NO_QUERY	pardonlauren	I just re-pierced my ears
13	0	1467812723	Mon Apr 06 22:20:19 PDT	NO_QUERY	TLeC	@caregiving I couldn't bea
14	0	1467812771	Mon Apr 06 22:20:19 PDT	NO_QUERY	robrobbierobert	@octolinz16 It it counts, it
15		1467812784	Mon Apr 06 22:20:20 PDT	NO_QUERY	bayofwolves	@smarrison i would've be
16	0	1467812799	Mon Apr 06 22:20:20 PDT	NO_QUERY	HairByJess	@iamjazzyfizzle I wish I g
17	0	1467812964	Mon Apr 06 22:20:22 PDT	NO_QUERY	lovesongwriter	Hollis' death scene will hu
18	0	1467813137	Mon Apr 06 22:20:25 PDT	NO_QUERY	armotley	about to file taxes
19	0	1467813579	Mon Apr 06 22:20:31 PDT	NO_QUERY	starkissed	@LettyA ahh ive always w
	0	1467813782	Mon Apr 06 22:20:34 PDT	NO_QUERY	gi_gi_bee	@FakerPattyPattz Oh dea
21	0	1467813985	Mon Apr 06 22:20:37 PDT	NO_QUERY	quanvu	@alydesigns i was out mo
22	0	1467813992	Mon Apr 06 22:20:38 PDT	NO_QUERY	swinspeedx	one of my friend called me
23	0	1467814119	Mon Apr 06 22:20:40 PDT	NO_QUERY	cooliodoc	@angry_barista I baked yo
24	0	1467814180	Mon Apr 06 22:20:40 PDT	NO_QUERY	viJILLante	this week is not going as i
25		1467814192	Mon Apr 06 22:20:41 PDT	NO_QUERY	Ljelli3166	blagh class at 8 tomorrow
26	0	1467814438	Mon Apr 06 22:20:44 PDT	NO_QUERY	ChicagoCubbie	I hate when I have to call
27	0	1467814783	Mon Apr 06 22:20:50 PDT	NO_QUERY	KatieAngell	Just going to cry myself to
28	0	1467814883	Mon Apr 06 22:20:52 PDT	NO_QUERY	gagoo	im sad now Miss.Lilly
29	0	1467815199	Mon Apr 06 22:20:56 PDT	NO_QUERY	abel209	ooooh LOL that leslie
	0	1467815753	Mon Apr 06 22:21:04 PDT	NO_QUERY	BaptisteTheFool	Meh Almost Lover is the
31		1467815923	Mon Apr 06 22:21:07 PDT		fatkat309	some1 hacked my account
32		1467815924	Mon Apr 06 22:21:07 PDT		EmCDL	@alielayus I want to go to
	0	1467815988	Mon Apr 06 22:21:09 PDT	NO_QUERY	merisssa	thought sleeping in was a
	0	1467816149	Mon Apr 06 22:21:11 PDT		Pbearfox	@julieebaby awe i love yo
35		1467816665	Mon Apr 06 22:21:21 PDT		jsoo	@HumpNinja I cry my asia
36		1467816749	Mon Apr 06 22:21:20 PDT		scarletletterm	ok I'm sick and spent an h
	0	1467817225	Mon Apr 06 22:21:27 PDT		crosland_12	@cocomix04 ill tell ya the
	0	1467817374	Mon Apr 06 22:21:30 PDT		ajaxpro	@MissXu sorry! bed time
39		1467817502	Mon Apr 06 22:21:32 PDT		Tmttq86	@fleurylis I don't either. If
10	0	1467818007	Mon Apr 06 22:21:39 PDT	NO OUFRY	Anthony Nguyen	Red. Class 8-12. Work 12-



- Remove xml encoding
- Remove links with 'http://' and 'www.'
- Converted words into lower case
- Change words like 'isn't' to 'is not'
- Remove utf-8 encoded signs
- Removed Special characters
- Eliminated Digits
- Eliminate unnecessary spaces
- Scrapped Stopwords

# Data after Cleaning

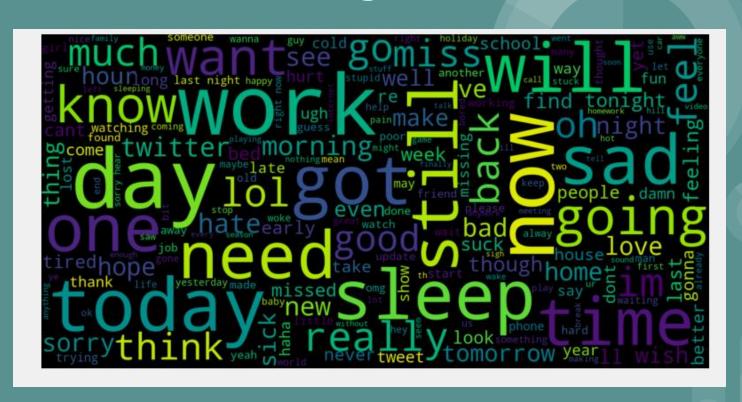
tweet	target	
awww that s a bummer you shoulda got david carr of third day to do it d	0	)
is upset that he can not update his facebook by texting it and might cry as a result school today also blah	0	)
i dived many times for the ball managed to save the rest go out of bounds		)
my whole body feels itchy and like its on fire	0	)
no it s not behaving at all i m mad why am i here because i can not see you all over there	0	)
not the whole crew	0	)
need a hug	0	)
hey long time no see yes rains a bit only a bit lol i m fine thanks how s you	0	)
k nope they did not have it	0	)
que me muera	0	)
spring break in plain city it s snowing	0	)
i just re pierced my ears	0	)
i could not bear to watch it and i thought the ua loss was embarrassing	0	)
it it counts idk why i did either you never talk to me anymore	0	)
i would ve been the first but i did not have a gun not really though zac snyder s just a doucheclown	0	)
i wish i got to watch it with you i miss you and how was the premiere	0	)
hollis death scene will hurt me severely to watch on film wry is directors cut not out now		
about to file taxes	0	)
ahh ive always wanted to see rent love the soundtrack	0	)
oh dear were you drinking out of the forgotten table drinks	0	)
i was out most of the day so did not get much done	0	)
one of my friend called me and asked to meet with her at mid valley today but i ve no time sigh	0	)
barista i baked you a cake but i ated it	0	)
this week is not going as i had hoped	0	)
blagh class at tomorrow	0	)
i hate when i have to call and wake people up	0	)
just going to cry myself to sleep after watching marley and me	0	)
im sad now miss lilly	0	)
ooooh lol that leslie and ok i will not do it again so leslie will not get mad again	0	)
meh almost lover is the exception this track gets me depressed every time	0	)

#### 6000 Tweets

# Word Cloud: Positive Sentiments



## Word Cloud: Negative Sentiments



### Multinomial Naiive Bayes

- Naive Bayes classifier for multinomial models
- This is suitable for classification with discrete features (e.g., word counts for text classification)

MultinomialNB (alpha=1.0, fit\_prior=True, class\_prior=None)

### Bernoulli Naiive Bayes

- Performs better on datasets, especially those with shorter documents.
- This implements the naive Bayes training and classification algorithms for data that is distributed according to multivariate Bernoulli distributions.
- This requires samples to be represented as binary-valued feature vectors.

```
Bernoulling (alpha=1.0, binarize=0.0, fit_prior=True, class_prior=None)
```

# LogisticRegression Model

- Linear model for classification rather than regression.
- Probabilities describing the possible outcomes of a single trial are modeled using a logistic function.

```
LogisticRegression (penalty='l2', dual=False, tol=0.0001,
                     C=1.0, fit_intercept=True, inter-
                     cept_scaling=1, class_weight=None,
                     random_state=None, solver='warn',
                     max_iter=100, multi_class='warn', ver-
                     bose=0, warm_start=False, n_jobs=None, [[426.5 172.3]
                     l1 ratio=None)
```

```
LogisticRegression

Avg. Accuracy: 73.13%

Avg. F1 Score: 73.66

Avg. precision Score: 73.18

Avg. recall Score: 73.13

Avg. Confusion Matrix:

[[426.5 172.3]

[150.1 451.1]]
```

#### SGDClassifier Model

• This implements a regularised linear models with Stochastic Gradient Descent learning routine which supports different loss functions and penalties for classification.

```
SGDClassifier (loss='hinge', penalty='l2', alpha=0.0001, l1_ratio=0.15, fit_intercept=True, max_iter=None, tol=None, shuffle=True, verbose=0, epsilon=0.1, n_jobs=None, random_state=None, learning_rate='optimal', eta0=0.0, power_t=0.5, early_stopping=False, validation_fraction=0.1, n_iter_no_change=5, class_weight=None, warm_start=False, average=False, n_iter=None)
```

```
Avg. Accuracy: 69.31%
Avg. F1 Score: 69.32
Avg. precision Score: 69.46
Avg. recall Score: 69.31
Avg. Confusion Matrix:

[[413.6 185.2]
[183.1 418.1]]
```

#### LinearSVC Model

- The linear-SVC uses a linear kernel for the basis function
- This class supports both dense and sparse input and the multiclass support is handled according to a one vs the rest scheme.

```
LinearSVC (penalty='l2', loss='squared_hinge', dual=True, tol=0.0001, C=1.0, multi_class='ovr', fit_intercept=True, intercept_scaling=1, class_weight=None, verbose=0, random_state=None, max_iter=1000)
```

```
Avg. Accuracy: 70.33%
Avg. F1 Score: 70.98
Avg. precision Score: 70.39
Avg. recall Score: 70.33
Avg. Confusion Matrix:

[[408.5 190.3]
[165.7 435.5]]
```

#### RandomForestClassifier Model

- A random forest is a meta estimator that fits a number of decision tree classifiers on various sub-samples of the dataset and uses averaging to improve the predictive accuracy and control over-fitting.
- When splitting a node during the construction of the tree, the split that is chosen is no longer the best split among all features.

```
RandomForestClassifier (n_estimators='warn', crite-
rion='gini', max_depth=None,
min_samples_split=2, min_samples_leaf=1,
min_weight_fraction_leaf=0.0,
max_features='auto',
max_leaf_nodes=None,
min_impurity_decrease=0.0,
min_impurity_split=None, bootstrap=True,
oob_score=False, n_jobs=None,
random_state=None, verbose=0,
warm_start=False, class_weight=None)
```

```
RandomForestClassifier

Avg. Accuracy: 68.11%
Avg. F1 Score: 67.12
Avg. precision Score: 68.19
Avg. recall Score: 68.11
Avg. Confusion Matrix:

[[426.1 172.7]
[210. 391.2]]
```

#### **MLPClassifier Model**

- It trains iteratively since at each time step the partial derivatives of the loss function with respect to the model parameters are computed to update the parameters.
- This implementation works with data represented as dense numpy arrays or sparse scipy arrays of floating point values.

```
MLPClassifier (hidden_layer_sizes=(100, ), activation='relu', solver='adam', alpha=0.0001, batch_size='auto', learning_rate='constant', learning_rate_init=0.001, power_t=0.5, max_iter=200, shuffle=True, random_state=None, tol=0.0001, verbose=False, warm_start=False, momentum=0.9, nesterovs_momentum=True, early_stopping=False, validation_fraction=0.1, beta_l=0.9, beta_2=0.999, epsilon=1e-08, n_iter_no_change=10)
```

```
Avg. Accuracy: 69.84%
Avg. F1 Score: 70.32
Avg. precision Score: 69.88
Avg. recall Score: 69.84
Avg. Confusion Matrix:

[[409. 189.8]
[172.1 429.1]]
```

#### **Most Efficient Models**

#### LogisticRegression

Avg. Accuracy: 73.13%

Avg. F1 Score: 73.66

Avg. precision Score: 73.18 Avg. recall Score: 73.13 Avg. Confusion Matrix:

[[426.5 172.3] [150.1 451.1]]

#### 1. LogisticRegression

#### 3. Bernoulli NB

#### MultinomialNB

2. Multinomial NB

Avg. Accuracy: 73.08% Avg. F1 Score: 72.93

Avg. precision Score: 73.11

Avg. recall Score: 73.08 Avg. Confusion Matrix:

[[441.6 157.2] [165.8 435.4]]

#### BernoulliNB

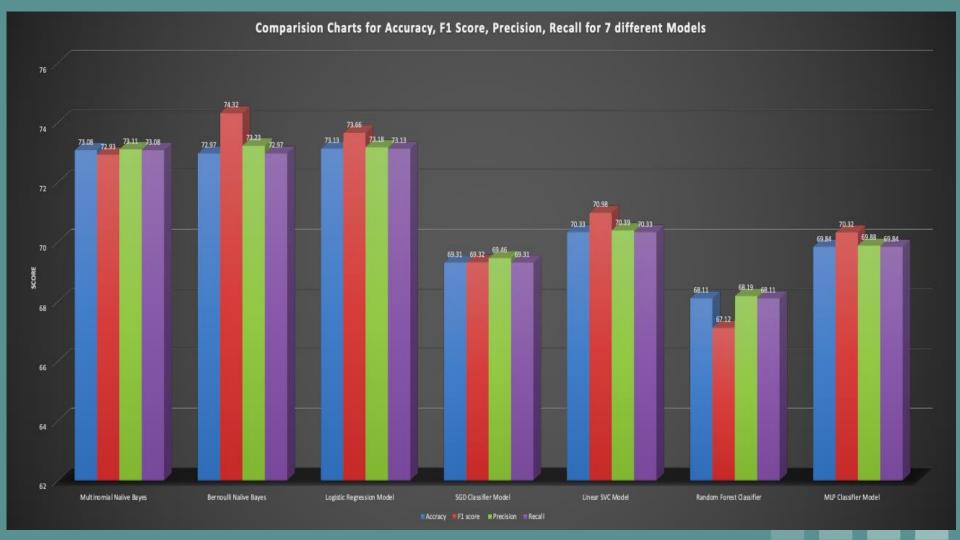
Avg. Accuracy: 72.97%

Avg. F1 Score: 74.32

Avg. precision Score: 73.23 Avg. recall Score: 72.97

Avg. Confusion Matrix:

[[406.4 192.4] [131.9 469.3]]



# Challenges

- 1. Data set is small so the accuracy will be low
- 1. Training is taking too much time for larger data
- 1. Using the right parameters for each models



