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| **Rakesh Verma**  Software Engineering Analyst, Working in Accenture, Pune Since 8th Jan 2014)  Overall Experience: 4 Years 3 Months  **(Inclusive of Onshore Experience – UK)**  Telecom Domain – Working for Vodafone (UK)  Email: [coolrakesh147@gmail.com](mailto:coolrakesh147@gmail.com); Mobile:- +91 9503896491 |  |
| **Objective**  Seeking a challenging position in an organization which provides collaborative and developing environment, that appreciates positive attitude and utilizes individual’s qualities and skills to achieve the organization’s goal and also acknowledge performance and hard work. Profile Summary  * **Testing Proficiency (Manual Testing):**    + **Test Activities:**     - High Level Scope analysis, Requirement/Test Scope Clarification, Environment Setup Planning, Test Approach     - Test Scenarios, Scripts, Requirement Traceability Matrix, Data Simulation Clarifications, Daily/ Weekly Test Prep, Reporting.     - Test Execution, Defect Management activities, Internal/External E-mail AND On-Call Reporting, KT to new joiners, Contribution to Test Closure preparation   + **Testing Types:** Functional Testing   + **Testing Cycles:** Environment Verification Testing, System Integration Testing (SIT), System Testing, User Acceptance Testing(UAT), Pre-Go-live and Post-Go-Live   + **Testing Methodologies:** V-Model, Agile   + **Testing Tools:** HP Quality Center 10.0, 11.0, 12.0, Selenium, SoapUI 5.3.0,Perfecto * **Telecom Domain Knowledge:** * Basic architecture of telecom system- **OSS and BSS**. * **Middleware** used in integrating different third party systems in telecom. * **Project (Vodafone UK):** Specialized in SMS, Indirects, IVR inbound and Outbound testing with CTI, Online/ WEB Application (self-care and e-shop), Chordiant, transact, Retail Application, Network testing.   + **Roles:** Functional testing, Fetching/ analyzing middleware logs, validating info. flow in relevant backend frontend/ database systems, Manual SOAP Request Injection. Served several responsibilities across projects and became SME for the channels and retained apps including application IVR, PPSMS, USSD, Chordiant, Transact, eshop, ecare etc.   + **Applications/ Systems Used:** Oracle applications- Siebel CRM, BRM, FMW, UIM, OSM, IDM; Database – Toad, Oracle SQL Server; Others – TIL, Slight exposure on Amdocs CRM6, Gemini * **Project (Virgin Media,UK):** Worked as an SME for Functional Testing for a Migration Program * **Roles:** Requirement Gathering & Analysis, Creating & Reviewing Functional Requirement documents, Test Planning, Test Estimation, Test Preparation, Test Execution and Deliveries, Test Reporting, Defect Identification, tracking, analysis & retesting & Reviews till Test Closure activities. * **Applications/ Systems Used:** HP ALM, Inventory Management Tool, Perfecto  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **Onshore Experience**   * Responsible for coordinating with offshore team at India and being single point of contact for any business queries. * Handed the UAT responsibility from Vodafone for Online Visual Checks. * **Employer – Accenture Services Pvt. Ltd., London, UK.**   **Tenure – Aug 2017 to Oct 2017 (2 months)** Overall Competency Skills  |  |  | | --- | --- | | * Strong Testing and Telecom Domain Knowledge * Proficient in Technically leading and streamlining Complex Agile Delivery Projects * Experience of working with western culture clients * Conversant in Microsoft Excel – Macros, Formulae, Shortcuts, Pivots, etc * Proficient in SQL, UNIX, Java, Python * Focus on thinking for out-of-the-box solutions/ looking for time/effort ideas/ tips/ tricks to help channelize the self/ team’s efforts on more productive tasks | * An inquisitive learner willing to gain deep insight of the business requirements to thoroughly plan the testing scope * Strong Analytical and logical skills * Strong Verbal and Written Communication AND Presentation Skills * Strive for value addition, to ensure quality, pro-active issues identification and mitigation plans * Proficient in grooming up junior and fostering a can-do attitude to get quality work done within stipulated time |   **Projects Executed**  **Designation: Software Engineering Analyst** **(Sep 2014 – Current)**  **Client: Vodafone (Sep 2014 – Current)**  **NewCoProgram**: Having worked across multiple areas/channels and interacting with multiple business/ project/ architects/ internal stakeholders whilst working from Offshore and Onshore, I have built a good exposure of the Client/ Business expectations and with a strong will for value addition and thereby by applying the innovative/ time-saving ideas into work, I have won their confidence in technically leading the delivery of complex projects ensuring the quality and thorough testing coverage. The contribution has been overall recognized across the Vodafone testing service from senior-most stakeholders to juniors in the team.  **Role: Test Lead**   * Develop strategic plans for testing efforts * Run workshops to gather, review and sign off Test Requirements with the business * Attend Business Walkthrough to help business review and sign off the Test Models/Plan. * Accurately estimate testing efforts for any change request and feedback to the business for project scheduling purposes. * Lead the onshore and offshore test team on Test Preparation and Execution activities * Liaise with third parties for Test Support.   **Client: Virgin Media - UK (March 2014 –Sep 2014)**  **Project:MTS:** MTS which is a migration program where the heritage system was replaced with the Out-of -box Huawei Suite.  **Job Description & Responsibilities:**  **Role: Manual Tester**   * Liaising with the application owners to recognize gaps in current testing and quality processes and to suggest an optimal technology solution * Functioning as partners with multiple stakeholders of the internal & external systems for seamless integration * Functional testing of eCare and eSales system   **Management Activities**   * Share management report, Daily Execution Report PPT, Defect Summary Report, Efficiency report that displays our performance with stakes holder. * Share SMS report, KPI, DART with Management * Developed tool to generate management overall status report using VB Scripting(Macro) and KPI tool to generate KPI and calculate Test points and to make the calculation easier such that the errors are highlighted.   **Certifications**  **External Certifications**   * Core Java * ISTQB Foundation Level Certified   **Accenture – Internal Certifications**   * Tricentis Certified Professional   **Education**   |  |  |  |  | | --- | --- | --- | --- | | **Examination / Degree** | **Board / University** | **Year** | **Percentage of Marks** | | B.Tech | Gautam Budh Technical University | 2013 | 68.32 | | XII | C.B.S.E | 2008 | 75.4 | | X | C.B.S.E | 2006 | Khgfd277.6 |   **Personal Particulars**   * **Alternate Phone** : +91-9503896491 * **Languages Known** : English, Hindi * **Passport Number:** P8748346 * **Marital Status** : Single * **Nationality** : Indian * **Address** : A-204,Sun Fantasy Society , Ambegaon Khurd Pune - 411046  **Declaration**I hereby declare that all information provided above is true and complete to the best of my knowledge and belief. **Date : 23/Apr/2018**  **Place : Pune (India) (Rakesh Verma)** |  | |  |  | |  |
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