
Executive Summary

SR. TECHNICAL PROGRAM MANAGER

- *Seasoned Technology professional with 12+ years of experience* across various functions such as program management, software development, Business process re-engineering and ERP implementations.
- *Specialized in program management* and experienced in complete project cycle from analysis, architecture and design through development and deployment.

Skills

- | | | |
|--------------------------|------------------------------------|-------------------------------|
| ▪ Product Management | ▪ Cloud Security | ▪ Cloud Computing |
| ▪ Program Management | ▪ Web Application Development | ▪ Business Analysis |
| ▪ Stakeholder Management | ▪ Cost Benefit Analysis | ▪ Team Building and Mentoring |
| ▪ Programming | ▪ Software Design and Architecture | ▪ Database |
| ▪ Requirement Gathering | | |

Professional Experience

Amazon Web Services, Seattle, WA

Jul-16 – Present

Technical Program Manager

- Responsible for AWS Security expectations program for all of CloudWatch/Monitoring service.
- Responsible for achieving regulatory compliance certification such as FedRAMP, SOC, HIPAA for CloudWatch Metrics, Logs and Events.
- SPOC for all hardware/infrastructure requirements for organic and peak scaling for CloudWatch before prime day and major holidays.

HCL Technology, Seattle, WA

Dec-14 – Jul-16

Senior Project Manager

- Oversee all technical aspects of Oracle Applications ERP Implementation and Enhancement at **Expedia**, including overseeing creation of schedules, documents, and guides for contractors, vendors, and consultants.
- Directed daily activities of 20+ Engineers across multiple customers.
- Created and maintained project schedules and database documentation, and acted as liaison between different departments of clients.

Deloitte, Cleveland, OH

Fed-12 – Dec-14

Lead Consultant

- Responsible for new Implementation of ERP Systems at **Vitamix** Corporation which include Oracle-Ecommerce for Online Ordering and Oracle Applications Release 12 as their main global Integrated business application.
- Responsible for technology upgrade for **DELL** from release 11i to Release 12 of Oracle applications for financial modules of Accounts Payables and Accounts Receivables.
- Led the order to cash team for Europe localization upgrades at **EATON**.

Fujitsu, Dubai, UAE
Senior Consultant

Jul-09 – Feb-12

- Responsible for Implementation of Oracle Applications with Other Edge products such as Edge products like Agile, Demantra, Hyperion, HHT (ROUTE TRAC), Oracle Transportation Module and Oracle Value Chain Planning, Warehouse Management Systems and Oracle Business Intelligence Enterprise Edition products at **IFFCO**.
- Lead SCM consultant for implementation of Oracle R12 modules such as Inventory, Purchasing, and Order Management at **AREEN**.

Satyam Computer Services, Hyderabad, India
Consultant

Oct-06 – Jun-09

- Requirement gathering of the projects for testing the enhancement and developments done by the use of BI publisher and RDF forms for **AGILENT TECHNOLOGIES**.

Education

Bachelor of Engineering, Information Technology
Mumbai University, Mumbai, India. (First Class)

2002 – 2006

Certifications

- | | |
|--|------|
| • CSA- AWS <i>Certified Solutions Architect</i> validation # Z6QTYHV11NF4QKGO | 2017 |
| • PMP- PMI certified <i>Project Management Professional</i> PMP® #1662226 | 2013 |
| • <i>Agile Project Management</i> by Lynda.com License: 741F66 | 2016 |

Portfolio, Website and Profile

- <https://oracleebslearning.blogspot.com>
- <https://portfolio.theravikumar.com/>
- <http://www.linkedin.com/in/ravikumar-singh-rks>