RAVIKUMAR SINGH, PMP

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SUMMARY

Seasoned technologist with over a decade of experience delivering technical solutions for global brands including Agilent Technologies, Dell, Cummins, Eaton, Expedia, Vitamix, and IFFCO. I partner with clients and internal stakeholders to understand their needs and navigate them successfully through technology related decisions. At the same time I manage and lead multiple development teams across entire lifecycle of project including initiation, planning, designing, building, risk and issue management and testing everything from modest web/mobile/social applications to enterprise software products with complex security and compliance requirements. Adept at managing onsite/offshore model of successful project delivery. Excellent multicultural skills an sd exposure. Worked in multiple geographies covering US, India, MEA and Europe on various large implementations on Program, Project Management and solutions.

EXPERIENCE

AMAZON INC. | Functional Test Analyst | Jul-16 to Present

- Responsible for Inception, Design and execution and Implementation of automation tools such as Mantis, Automatic Payments Testing Tools APTT and AR Pulse (Bill run monitor) for Global Financial Solution GFS which brought down the testing time to fifty percent of the amount needed for manual testing.

- Responsible for managing stakeholder expectations and planning and prioritization of new enhancements for the abovementioned tools and user training of the automation tools developed by the team.

- Mentoring the team members joining the OFA team to bring them up to speed with the process of configuring and designing the oracle applications.

- Responsible for overall test Strategy, test cases design and execution of for enhancements in Oracle Financial Applications OFA.

- Played a pivotal role in testing OFA system readiness and configurations for Six AWS Marketing Events entity launches in past six months.

- Active contributor in the design reviews of any new enhancement planned for OFA.

HCL TECHNOLOGIES, AMERICA. |Senior Program Manager | Jan-15 to Jul-16

- Oversee all technical aspects of Oracle Applications ERP Implementation and Enhancement at **Expedia**, including overseeing creation of schedules, documents, and guides for contractors, vendors, and consultants.

- Directed daily activities of 20+ Engineers across multiple customers.

- Act as sole point of contact for end users, power users during CRPs (Custom Room Piloting) and UAT.

- Document and report findings to facilitate problem resolution.

- Coordinate all client policies and procedures specific to clients.

- Create and maintain project schedule and database documentation, and act as liaison between different departments of clients.

- Performed Stakeholder management by creating and reporting daily status of projects, including in-house and on-site analysis and resolution of problems during deployments.

DELOITTE CONSULTING |Technical Program Manager | May-13 to Jan-15

- Responsible for new Implementation of ERP Systems at **Vitamix** Corporation which include Oracle-Ecommerce for Online Ordering and Oracle Applications Release 12 as their main global Integrated business application.

- Led and coordinated with Technical teams across multiple regions in Asia and US for delivering the custom objects for successful implementations of ERP for multiple customers.

- Responsible for mapping complex shows process at Vitamix to Oracle applications spanning across modules such as Inventory, Purchasing, Order management, Account receivables and Oracle projects.

- Responsible for technology upgrade for **DELL** from release 11i to Release 12 of Oracle applications for financial modules of Accounts Payables and Accounts Receivables.

- Led the order to cash team for Europe localization upgrades at **EATON**.

- Pre-Sales and response to RFP as part of Firm Initiatives.

- Presented whitepapers at OAUG-14 for Best practices in ERP.

- Period Close Reconciliation documents preparation done for all Sub ledgers.

- Operations streamlining and suggesting new processes with regard to best business practice.

- Identified the GAP's in the existing system and provided solutions and workarounds.

- Firm Initiatives for new technologies such as Fusion Cloud.

KPIT CUMMINS |Business Analyst | Feb-12 to May-13

- Responsible for Implementing master Data management at **Cummins** Inc by consolidating supplier masters from 35 disparate systems to a single supplier Hub.

- Responsible for setting up a process for new supplier registration from website which was handled manually, more than 20,000 suppliers registered using this process.

- Solution and system designing and business process reengineering

- Personalization in the OA Framework page based on the user requirements.

- Coordinating with the technical team members in making custom reports.

- Raising Service Requests in case of any bugs in the System and following them fervently until it is closed.

FUJITSU CONSULTING| Lead Functional Consultant | Jul-09 to Feb-12

- Responsible for Implementation of Oracle Applications with Other Edge products such as Edge products like Agile, Demantra, Hyperion, HHT(ROUTE TRAC), Oracle Transportation Module and Oracle Value Chain Planning, Warehouse Management Systems and Oracle Business Intelligence Enterprise Edition products at **IFFCO.**

- Responsible for Roll-outs of ERP in 10 different countries across Middle East.

- Responsible for User training and Post- Production support after Go-Live.

- Solutions and System designs and Business process Re-Engineering.

SATYAM COMPUTER TECHNOLOGIES |Functional Consultant | Oct-06 to Jun-09

- Requirement gathering of the projects for testing the enhancement and developments done by the use of BI publisher and RDF forms for **AGILENT** TECHNOLOGIES

- Imparting knowledge transfer to the new team members and guiding the team to successful implementation of all the transactions prepared.

- Having daily status and defect calls with the support team, clients and other interface teams for the quick resolution of defects raised during testing.

- Preparing functional design documents and user desktop procedures.

EDUCATION

University of Mumbai, India | Apr- 2006

Bachelor of Engineering, Information technology (First Class)

TECHNICAL SKILLS

- **Programming Languages**: Java, C, C++

- **Scripting Languages**: PHP, Javascript, Actionscript, VBScript

- **Markup Languages**: HTML5, XHTML, CSS, XML, XSL, FBML

- **Web Service Protocols**: SOAP, REST, JSON

- **Query Languages:** SQL, PL/SQL.

- **Database Platforms**: Oracle, SQL Server

- **Web/Application Servers**: Apache, Tomcat, ATG, WebSphere, IIS

- **Modeling Frameworks**: UML, Entity-Relationship Modeling

- **Web Analytics:** Omniture, WebTrends, Google Analytics

- **Desktop Applications:** MS Project, Visio, Eclipse, Visual Studio.NET, Flash, Photoshop Development

- **Enterprise Applications:** Oracle EBS 11i, R12, Fusion, Siebel.

- **Methodologies:** Agile, Scrum, Waterfall

CERTIFICATIONS AND TRAININGS

- Oracle certified associate in PL/SQL.

- Deloitte certified Supply Chain Professional.

- Finance Essentials- Micro certificate by Harvard Business Review

- Global Manufacturing Curriculum Foundation by Deloitte

- Project Management Professional Certification from Project Management Institute.

- ITIL Foundation course at Satyam computer services.