



## Turning the device off

- 1 To turn off the device, press and hold the Side button and the Volume Down button simultaneously. Alternatively, open the notification panel, swipe downwards, and then tap .
  - 2 Tap **Power off**.  
To restart the device, tap **Restart**.
-  If you want to set the device to turn off when you press and hold the Side button, tap **Side button settings** and tap **Power off menu** under **Press and hold**.


## Forcing restart

If your device is frozen and unresponsive, press and hold the Side button and the Volume Down button simultaneously for more than 7 seconds to restart it.

## Emergency calls and medical information


You can make an emergency call or check the medical information you saved.

Press and hold the Side button and the Volume Down button simultaneously, and then tap **Emergency call** or **Medical info**. Alternatively, open the notification panel, swipe downwards, and then tap  → **Emergency call** or **Medical info**.

-  To manage your medical information and emergency contacts, open **Settings** and tap **Safety and emergency**.

## Initial setup

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

-  If you do not connect to a Wi-Fi network, you might not be able to set up some device features during the initial setup.

## Samsung account

Using the Samsung account, you can use a variety of Samsung services that are provided through mobile devices, TVs, and the Samsung website.

To check the list of services that can be used with your Samsung account, visit [account.samsung.com](https://account.samsung.com).

- 1 Open **Settings** and tap **Samsung account**.  
Alternatively, open **Settings** and tap **Accounts and backup** → **Manage accounts** → **Add account** → **Samsung account**.
- 2 Sign in to your Samsung account. If you do not have a Samsung account, tap **Forgot password or don't have an account?** → **Create account**.

### Finding your ID and resetting your password

If you forget your Samsung account ID or password, tap **Forgot password or don't have an account?** → **Forgot ID** or **Forgot password** on the Samsung account sign-in screen. You can find your ID or reset your password after you enter the required information.

### Signing out of your Samsung account

When you sign out of your Samsung account, your data, such as contacts or events, will also be removed from your device.

- 1 Open **Settings** and tap **Accounts and backup** → **Manage accounts**.
- 2 Tap **Samsung account** → **My profile** and tap **Sign out** at the bottom of the screen.
- 3 Tap **Sign out**, enter your Samsung account password, and then tap **OK**.

## Transferring data from your previous device (Smart Switch)

You can use Smart Switch to transfer data from your previous device to your new phone.

Open **Settings** and tap **Accounts and backup** → **Transfer data for device setup**.



To check the data that has been transferred, tap **⋮** → **Transfer result**.



- This feature may not be supported on some devices or computers.
- Limitations apply. Visit [www.samsung.com/smartswitch](http://www.samsung.com/smartswitch) for details. Samsung takes copyright seriously. Only transfer content that you own or have the right to transfer.

### Transferring data using a USB cable

You can connect your previous device to your new phone with the USB cable to transfer data. If you do not have the app on your previous device, download it from **Galaxy Store** or **Play Store**.

- 1 Connect your new phone and the previous device using your new phone's USB cable. A USB connector may be needed depending on the previous device.
  - 2 When the app selection pop-up window appears, tap **Smart Switch** → **Receive data**.
  - 3 In the previous device, tap **Allow**.  
Your new phone will recognise the previous device and a list of data you can transfer will appear.
  - 4 On your new phone, select an option you want, tap **Next**, and then follow the on-screen instructions to transfer data.
-  Do not disconnect the USB cable from the device when you are transferring files. Doing so may cause data loss or device damage.
  -  Transferring data increases the battery power consumption of your device. Ensure that your device is sufficiently charged before transferring data. If the battery power is low, data transfer may be interrupted.

## Transferring data wirelessly

Transfer data from your previous device to your new phone wirelessly through Wi-Fi Direct.

- 1 On the previous device, open **Smart Switch**.  
If you do not have the app, download it from **Galaxy Store** or **Play Store**.
- 2 On your new phone, open **Settings** and tap **Accounts and backup** → **Transfer data for device setup**.
- 3 Place the devices near each other.
- 4 On the previous device, tap **Send data** → **Wireless**.
- 5 On your new phone, tap **Receive data**, select your previous device's operating system, and then tap **Wireless**.
- 6 On the previous device, tap **Connect**.
- 7 On your new phone, select an option you want, tap **Next**, and then follow the on-screen instructions to transfer data.

## Transferring backup data

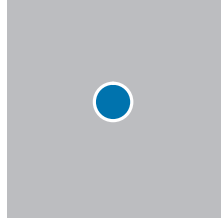
Back up data from your previous device to a computer, Samsung Cloud, or external storage and import the data to your new phone. Visit [www.samsung.com/smartswitch](http://www.samsung.com/smartswitch) for more information.

# Understanding the screen

## Controlling the screen

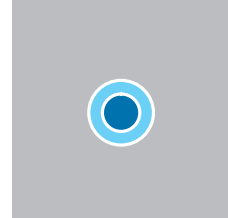
### Tapping

Tap the screen.



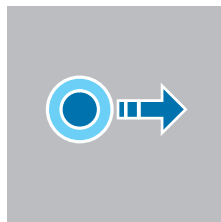
### Touching and holding

Touch and hold the screen for approximately 2 seconds.



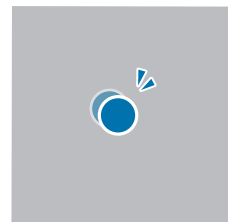
### Dragging

Touch and hold an item and drag it to the target position.



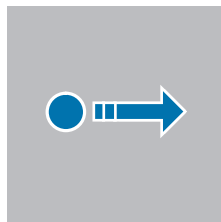
### Double tapping

Double tap the screen.



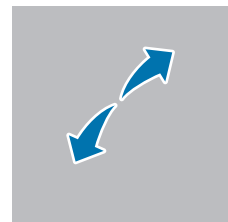
### Swiping

Swipe upwards, downwards, to the left, or to the right.



### Spreading and pinching

Spread two fingers apart or pinch on the screen.



- Do not allow the screen to come into contact with other electrical devices. Electrostatic discharges can cause the screen to malfunction.
- To avoid damaging the screen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips or other object.
- It is recommended not to use fixed graphics on part or all of the screen for extended periods. Doing so may result in afterimages (screen burn-in) or ghosting.



The device may not recognise touch inputs close to the edges of the screen, which are outside of the touch input area.