

**Contacts:**

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[sreenath2115@gmail.com](mailto:sreenath2115@gmail.com)

**SKILLS:**

SASSSASS

CSSCSS

HTML

BOOTSTRAPBOOTSTRAP

JAVASCRIPTAVASCIRPT

FIGMAIGMA

REACT JS JSJSEACT JSREACT JS

PHOTOSHOPOTOSHOP

SQL SERVERL SERVERQL SERVER

MS OFFICE OFVVICEMS OFFICESOFFICE

**Education:**

**MCA**

2014 - 2016

ANNAMALAI UNIVERSITY

**BCA**

2007-2010

M.G .UNIVERSITY

**Personal:**

DOB: 25-05-1990

RELATIONSHIP: SINGLE

NATIONALITY: INDIAN

**SREENATH.G**

Application Support Engineer

**PROFILE**

I have exceptional customer service skills and a solid ability to multitask effectively and to perform with a sense of urgency for rapid issue resolution.

**EXPERIENCE:-**

**WEB DEVELOPER GJ INFOTECH PVT LTD (2019-2022)**

-Website development

-Website Maintenance

-PSD to HTML conversion

**TECH SUPPORT ENGINEER GJ INFOTECH PVT LTD (2012-2019)**

- IT support & Help Desk Experience

- Support via phone, Remote desktop, Mail

- Testing various products before launching.

- Customer service and interpersonal skills

- Handling multiple clients simultaneously

- Ability to prioritize tasks based on urgency andimportance.

- Provide prompt and accurate feedback to customers.

- Oversaw daily operations to ensure high levels ofproductivity

- Research and identify solutions to software issues.

- Diagnose and troubleshoottechnical issues.

**IT INTERN ESAF MICRO FINANCE PVT LTD (2010-2011)**

- Support via phone, Remote desktop, Mail

- Support staffs about technical and software issues

- Manage, Maintain, Update & Monitor the application

- Onsite and Remote training for users