

P.O. Box 15284 Wilmington, DE 19850

IRMA YECENIA PARRA DE SULBARAN 14722 SIERRA GARDEN DR HOUSTON, TX 77069-1561

#### **Customer service information**

Customer service: 1.800.432.1000

En Español: 1.800.688.6086

bankofamerica.com

Bank of America, N.A.P.O. Box 25118Tampa, FL 33622-5118

## Your Adv SafeBalance Banking

for November 15, 2023 to December 13, 2023

#### IRMA YECENIA PARRA DE SULBARAN

## **Account summary**

Ending balance on December 13, 2023	-\$2.45
Service fees	-4.95
Other subtractions	-0.00
ATM and debit card subtractions	-226.14
Deposits and other additions	225.00
Beginning balance on November 15, 2023	\$3.64

Account number: 4881 2059 4050

## Account security you can see

Check your security meter level and watch it rise as you take action to help protect against fraud. See it in the Mobile Banking app and Online Banking.

To learn more, visit **bofa.com/SecurityCenter** or **scan this code**.





When you use the QRC feature, certain information is collected from your mobile device for business purposes. Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

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### IMPORTANT INFORMATION:

#### BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
11/20/23	Zelle payment from JOHELVER BALZA RANGEL Conf# njmu7m1zp	40.00
11/20/23	Zelle payment from JULIAN SULBARAN HERNANDEZ Conf# jr6qs67mz	25.00
11/22/23	Zelle Scheduled payment from YOBANNIS E GARCIA-LINARES Conf# 19Alfev9I	100.00
12/11/23	Zelle payment from JULIAN SULBARAN HERNANDEZ Conf# rhgpi4md3	60.00
Total deposits and other additions		\$225.00

### Withdrawals and other subtractions

#### ATM and debit card subtractions

**Total ATM and debit card subtractions** 

Date	Description	Amount
11/20/23	CHECKCARD 1118 2Q-2551 HOUSTON TX	-25.18
11/20/23	CLICK FOOD MAR 11/20 #000647719 PURCHASE CLICK FOOD MART HOUSTON TX	-8.11
11/22/23	CHECKCARD 1120 ROSS STORE #2323 SPRING TX 55541863325004028580554	-24.88
11/27/23	WAL-MART #3110 11/26 #000524849 PURCHASE Wal-Mart Super Ce CHICAGO IL	-103.75
12/11/23	CHECKCARD 1211 WAL-MART #5965 NORTH CHICAG IL	-11.35
12/11/23	CHECKCARD 1211 WM SUPERCENTER CHICAGO IL	-7.48
12/12/23	CHECKCARD 1212 Subway 60903 Chicago	-7.74
12/12/23	CHECKCARD 1212 Subway 60903 Chicago	-2.65
12/13/23	§CHECKCARD 1212 LUKE 255 HAMMOND IN 55432863346207404306380	-35.00

§ There were not enough funds available in your account to cover the electronic transaction(s) received on 12/13/23. The transaction(s) indicated have been paid.

# ¿Estados de cuenta en español? ¡Podemos hacerlos para usted!

Llame al **800.688.6086** o visite su centro financiero más cercano.

Se aplican exclusiones. No se encuentra disponible para cuentas Comerciales, Merrill, Private Bank y Pequeñas Empresas.

## Statements in Spanish? We can do that for you!

Call **800.432.1000**, or visit your nearest financial center.

Exclusions apply. Not available for Commercial, Merrill, Private Bank and Small Business accounts.

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-\$226.14

## Service fees

Date	Transaction description	Amount
11/15/23	Monthly Maintenance Fee	-4.95
Total service fees		-\$4.95

Note your Ending Balance already reflects the subtraction of Service Fees.

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to bankofamerica.com and enter Visually Impaired Access from the home page.