Secondary back - end Server 1 Front - end Server Server

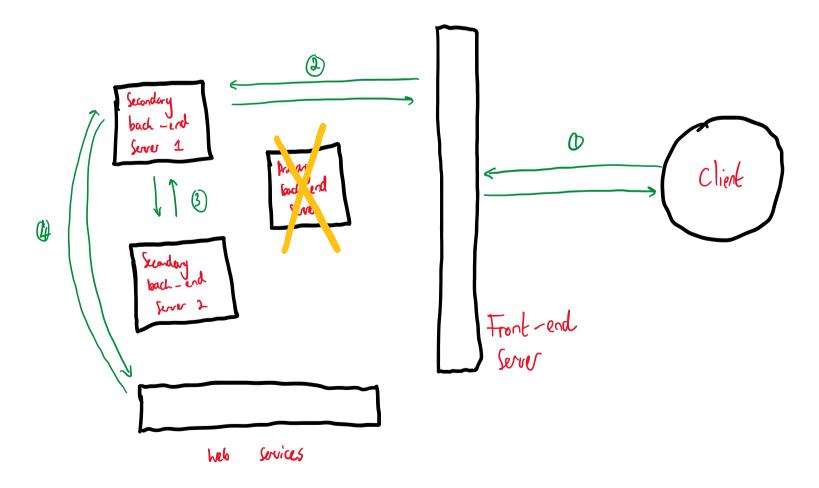
When system is running with all back ends (diagram 1):

Services

helo

- 1. The client communicates with the front end server, sending requests for information / orders, and receiving responses / error messages.
- 2. If the primary back end server is available, the front end sends these requests to it, which returns the information / errors to the front end to send it back to the client.
- 3. If the secondary back end servers are available, the primary back end sends all update information (e.g. order history) to them.
- 4. The primary back end server communicates with the implemented web services (e.g. postcodes.io) to get address information.

Diagram 2



If the primary back end server is not available (diagram 2):

- 1. The client interaction with the front end server remains the same.
- 2. The front end server now communicates with back end server 1 instead (or back end 2 if 1 isn't available) as the new primary back end to handle all requests.
- 3. Updates are still send from the new back end to the remaining secondary back end server. If the old primary server comes back online, the secondary back end server 1 which has been acting as a primary server sends all updated information to the primary, and all requests are dealt with from there again.
- 4. Whichever back end server is acting as the primary back end can communicate with web services.