

To: [Capitec Bank]

[ClientCare@capitecbank.co.za]

[Stellenbosch]

[10 Quantum Street, Techno Park, South Africa, 7600]

Subject: Inquiry Regarding Cryptocurrency to Fiat Conversion Services

Dear [Capitec Bank],

I hope this letter finds you well. My name is [John Harris], and I am looking forward to use Capitec Personal Banking. I am writing to inquire about the possibility of converting cryptocurrency into fiat currency using the services provided by your bank.

In light of the increasing prevalence and importance of digital currencies, I am exploring options to securely and efficiently convert my cryptocurrency holdings into traditional currency. As [Capitec Bank] has consistently provided excellent financial services, I am interested in understanding if such a service is available through your institution.

Specifically, I would like to know:

1. If [Capitec Bank] currently offers any services for the conversion of cryptocurrency to fiat currency.
2. The procedures and requirements for utilizing this service, including any necessary documentation or verification processes.
3. Any associated fees or charges that may apply to these transactions.
4. The types of cryptocurrencies that can be converted through your bank.

I appreciate your assistance in providing this information, as it will greatly assist me in planning my financial activities. Should you require any additional details or documentation from my end, please do not hesitate to contact me at [johnharris224@proton.me].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely, [johnharris224@proton.me]