

Sentiment Analysis with R

Methods Fair - UoM

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Today's workshop - prerequisites

- Basic understanding of R programming
- Familiarity with text mining and natural language processing concepts
- RStudio installed on your computer
- Access to internet

What is sentiment analysis?

Sentiment Analysis is a **subfield of Natural Language Processing** (NLP) that involves **determining the emotional/sentiment value of a text** .

What is sentiment analysis?

Sentiment analysis can be used to:

- **understand human behaviour** in digital spaces
- **analyse texts** from books, social media, blogs, websites, and other digital platforms
- analyse **opinions** and cultural representations
- study the **evolution of language** and sentiment over time

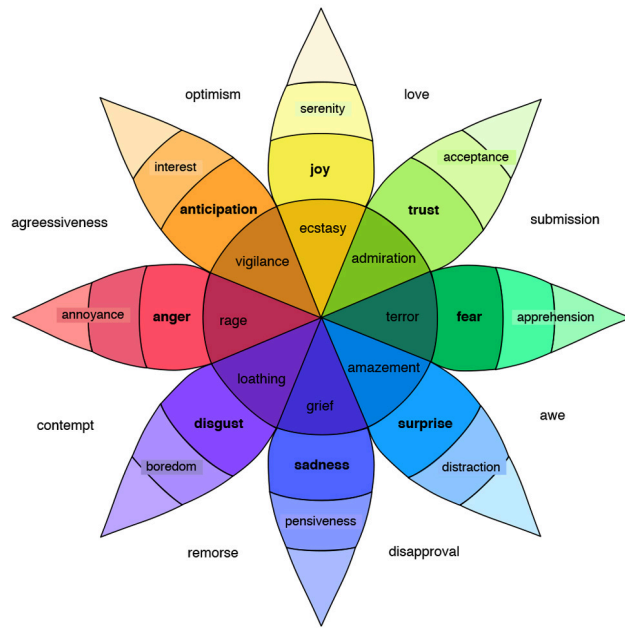
Sentiment analysis is, in short, **the process of extracting the emotional value of a text.**

not to be confused with the emotions the reader **may feel** when reading a text

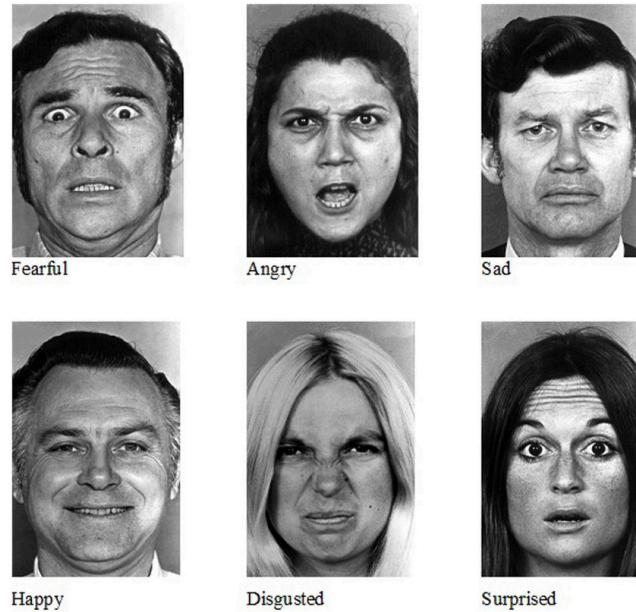
In its most simple form, it accounts for either **positive** or **negative** sentiment. However, more complex models can account for a wider range of **emotions** , such as joy, anger, sadness, and fear.



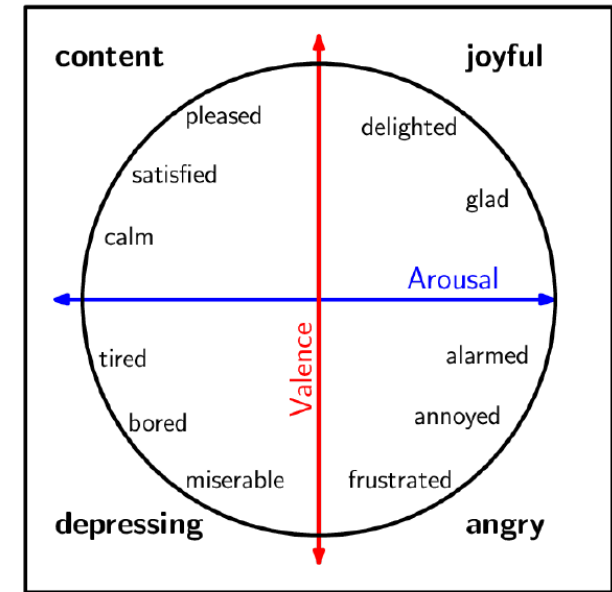
Emotions/Sentiment Models



Plutchik wheel (Plutchik 1980)



Ekman's six basic emotions (Ekman 1992)



Russell's circumplex model (Russell 1980)

So, How Does Sentiment
Analysis Work?

Lexicon-based SA

Lexicon-based approaches use predefined word lists (lexicons) with assigned sentiment scores.

Example:

- “This book is fantastic ! It tells wonderful and beautiful things...”
- “In those days, sadness shadowed my heart”

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Strengths and limitations

- Strengths: Simple, interpretable, no training required.
- Limitations: Struggles with negation, sarcasm, and context.

nrc_lex x			jockers_lex x			afinn_lex x			bing_lex x		
Filter			Filter			Filter			Filter		
word	sentiment		word	jockers_polarity		word	value		word	sentiment	
1	abacus	trust	1	abandon	-0.75	1	abandon	-2	1	2-faces	negative
2	abandon	fear	2	abandoned	-0.50	2	abandoned	-2	2	abnormal	negative
3	abandon	negative	3	abandoner	-0.25	3	abandons	-2	3	abolish	negative
4	abandon	sadness	4	abandonment	-0.25	4	abducted	-2	4	abominable	negative
5	abandoned	anger	5	abandons	-1.00	5	abduction	-2	5	abominably	negative
6	abandoned	fear	6	abducted	-1.00	6	abductions	-2	6	abominate	negative
7	abandoned	negative	7	abduction	-0.50	7	abhor	-3	7	abomination	negative
8	abandoned	sadness	8	abductions	-1.00	8	abhorred	-3	8	abort	negative
9	abandonment	anger	9	aberrant	-0.60	9	abhorrent	-3	9	aborted	negative
10	abandonment	fear	10	aberration	-0.80	10	abhors	-3	10	aborts	negative
11	abandonment	negative	11	abhor	-0.50	11	abilities	2	11	abound	positive
12	abandonment	sadness	12	abhorred	-1.00	12	ability	2	12	abounds	positive
13	abandonment	surprise	13	abhorrent	-0.50	13	aboard	1	13	abrade	negative
14	abba	positive	14	abhors	-1.00	14	absentee	-1	14	abrasive	negative
15	abbot	trust	15	abilities	0.60	15	absentees	-1	15	abrupt	negative
16	abduction	fear	16	ability	0.50	16	absolve	2	16	abruptly	negative
17	abduction	negative	17	abject	-1.00	17	absolved	2	17	abscond	negative
18	abduction	sadness	18	ablaze	-0.25	18	absolves	2	18	absence	negative
19	abduction	surprise	19	abnormal	-0.50	19	absolving	2	19	absent-minded	negative
20	aberrant	negative	20	aboard	0.25	20	absorbed	1	20	absentee	negative
21	aberration	disgust	21	abolish	-0.50	21	abuse	-3	21	absurd	negative
22	aberration	negative	22	abominable	-0.50	22	abused	-3	22	absurdity	negative
23	abhor	anger	23	abominably	-1.00	23	abuses	-3	23	absurdly	negative
24	abhor	disgust	24	abominate	-1.00	24	abusive	-3	24	absurdness	negative
25	abhor	fear	25	abomination	-0.50	25	accept	1	25	abundance	positive
26	abhor	negative	26	abort	-0.50	26	accepted	1	26	abundant	positive
27	abhorrent	anger	27	aborted	-0.80	27	accepting	1	27	abuse	negative
28	abhorrent	disgust	28	abortion	-0.80	28	accepts	1	28	abused	negative
29	abhorrent	fear	29	abortive	-1.00	29	accident	-2	29	abuses	negative
30	abhorrent		30	aborts	-0.60	30	accidental	-2	30	abusive	negative

Screenshot

Other SA methods

- **Rule-based SA:** Uses hand-crafted rules to identify sentiment.
- **Machine Learning-based SA:** Uses labeled datasets to train models for sentiment classification.
- **Deep Learning-based SA:** Uses neural networks (e.g., RNNs, LSTMs, Transformers) to model sentiment.
- **Aspect-based SA:** Extracts sentiment related to specific aspects of a text.

Multiple SA Applications

- **SA for the study of historical texts:** Sprugnoli et al., *Towards sentiment analysis for historical texts* (2016).
- **SA and cognitive studies:** Jacobs et al., *What's in the brain that ink may character* (2017).
- **SA for political discourse:** Thakur, *Sentiment analysis of the public discourse on Twitter about COVID-19* (2023).
- **SA in literary studies:** Reagan et al., *The emotional arcs of stories are dominated by six basic shapes* (2016).

SA Critical Aspects

Subjectivity: SA may struggle with nuanced or ambiguous language

Ambiguity and Polysemy: Words with multiple meanings can lead to misinterpretations.

Irony and Sarcasm: Algorithms may fail to detect sarcasm or irony.

Context Sensitivity: Sentiment analysis can fail to account for broader context.

Data Bias: Models trained on biased data may not generalize well.

Domain Specificity: Models trained on general datasets may need to be fine-tuned for domain-specific accuracy.

Temporal Dynamics: Sentiment can evolve over time, and static models may miss these changes.

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