|  |
| --- |
| Report MHC-001 |
|  |
|  |
| Micro Health Check Prepared for Engineer Name |
|  |
|  |
| Prepared by: |
| Francisco Lozano, Support Professional, Technical Support, |

Table of Contents

[First 3](#_Toc101779247)

[Second 3](#_Toc101779248)

# XProtect Corporate 2022 R1

Why we check:   
Staying up to date on Milestone XProtect versions allows users to take advantage of the latest features, capabilities, and performance optimizations. New features allow users to realize increased reliability, increased security, and reduced total cost of ownership.

Result:   
Software License Code: M01-C01-221-01-6C42E0  
Product: XProtect Corporate 2019 R1 (13.1a)   
   
License has been partially upgraded

Recommendation:   
A newer software version is available, XProtect Corporate 2020 R1. It is recommended to consider updating to this version that allows having new functions and system improvements.

# Checked Item: Milestone Care Status

Why we check:   
Maintaining active Milestone Care Plus status allows users to upgrade to the latest version of Milestone XProtect as soon as it is released, with no out-of-pocket expense. Maintaining active Care Premium status allows users direct access to Milestone Technical Support 24/7. Users also receive increased priority for telephone calls and all Care Premium support cases receive a Service Level Agreement (SLA) for first response time and status update frequency.

###MilestoneCareStatus\_Result\_text###

###MilestoneCareStatus\_Recommendation\_text###

# ###MilestoneComulativeUpdates\_Title###

###MilesetoneComulativeUpdates\_wwc\_text###

###MilesetoneComulativeUpdates\_Result\_text###

###MilesetoneComulativeUpdates\_Recommendation\_text###

# ###MilestoneMediaDeletionLow\_Title###

###MilestoneMediaDeletion\_wwc\_text###

###MilestoneMediaDeletion\_Result\_text###

###MilestoneMediaDeletion\_Recommendation\_text###

# ###MilestoneMediaDeletionOverflow\_Title###

###MilestoneMediaDeletion\_wwc\_text###

###MilestoneMediaDeletion\_Result\_text###

###MilestoneMediaDeletion\_Recommendation\_text###

# ###MilestoneSystemRAM###

###MilestoneSystemRAM\_wwc\_text###

###MilestoneSystemRAM\_Result\_text###

###MilestoneSystemRAM\_Recommendation\_text###

# ###MilestoneSystemCPU\_Title###

###MilestoneSystemCPU\_wwc\_text###

###MilestoneSystemCPU\_Result\_text###

###MilestoneSystemCPU\_Recommendation\_text###

# ###MilestoneFailOver\_Title###

###MilestoneFailOver\_wwc\_text###

###MilestoneFailOver\_Result\_text###

###MilestoneFailOver\_Recommendation\_text###

# ###MilestoneHardwareAcceleration\_Title###

###MilestoneHardwareAcceleration\_wwc\_text###

###MilestoneHardwareAcceleration\_Result\_text###

###MilestoneHardwareAcceleration\_Recommendation\_text###

# ###MilestoneAntivirus\_Title###

###MilestoneAntivirus\_wwc\_text###

###MilestoneAntivirus\_Result\_text###

###MilestoneAntivirus\_Recmmendation\_text###

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | |  |  |  |  | | --- | --- | --- | --- | |  |  |  |  | |
|  | Milestone Systems is a leading provider of open platform video management software; technology that helps the world see how to ensure safety, protect assets and increase business efficiency. Milestone enables an open platform community that drives collaboration and innovation in the development and use of network video technology, with reliable and scalable solutions that are proven in more than 150,000 sites worldwide. Founded in 1998, Milestone is a stand-alone company in the Canon Group. |