

AMELIA GIVENS

User Experience Researcher and Designer

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EXPERIENCE

Website/UX Assistant October 2022 – present
MSU Enviroweather

- Audit current site for accessibility issues and areas of improvement regarding usability and navigation patterns.
- Produce solution-based mockups in Figma with a focus on mobile-first design. These will then be used in a future website rewrite.
- Present mockups and prototypes to front and back-end developers and project manager once weekly. Feedback is then received and implemented.

Digital Workspace Intern May 2023 – December 2023
Carhartt

- Conducted 12+ user tests through UserZoom ranging from click tests, card sorts, and basic usability for UX direct-to-consumer team.
- Redesigned internal IT SharePoint website, creating a more strategic navigation for associates to contact user support and submit tickets. Included the home page, IT help/training pages, navigation bar, and document libraries.
- Utilized Figma to create prototyped wireframes for testing purposes.

Guest Advocate September 2020 – December 2023
Target

- Assisted guests with returns, purchases, order pickups, and drive-ups.
- Aided sales floor team with pushing extra stock within a time limit.
- Understood and followed retail and asset protection policies to ensure all guests had enjoyable experiences in-store.

EDUCATION

B.A. in Experience Architecture September 2020 – May 2024
Michigan State University

- Coursework related to UX design, UX research, information architecture, graphic design, writing, digital rhetoric, and front-end web development.

SKILLS

Figma	★★★★	Writing	★★★★	Data analytics	★★★☆☆
Usability testing	★★★★	HTML and CSS	★★★☆☆	Problem solving	★★★☆☆