# **GIZEM CEYLAN**

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### **Academic Positions**

Assistant Professor of Marketing, The Ohio State University	2024 -
Postdoctoral Associate, Yale School of Management	2022 – 2024

# **Industry Positions**

Director of Global Consumer Insights, The Estée Lauder Companies	2015 – 2016
Manager of Consumer Insights, Procter & Gamble	2006 – 2015

#### Education

Ph.D., Marketing, University of Southern California, 2022 M.A., Psychology, New York University, 2016 MBA, Business Administration, Özyeğin University, 2014 B.A., Business Administration, Boğazici University, 2005

### Research Interests

- Psychology of information consumption on social platforms
- Behavioral interventions to reduce misinformation and improve fact-checking
- Influence of modality and visual word of mouth on review platforms
- Psychology of sustainable behavior adaption
- Theory-based text analyses using natural language processing

### **Publications**

Gizem Ceylan, Kristin Diehl, and Wendy Wood (2024). "From Mentally Doing to Actually Doing: A Meta-Analysis of Induced Positive Consumption Simulations." *Journal of Marketing*, 88(2), 21–39.

Gizem Ceylan, Kristin Diehl, and Davide Proserpio (2024). "Words Meet Photos: When and Why Photos Increase Review Helpfulness." *Journal of Marketing Research*, 61(1), 5–26.

Gizem Ceylan, Ian A. Anderson, and Wendy Wood (2023). "Sharing of Misinformation is Habitual, Not Just Lazy or Biased." *Proceedings of the National Academy of Sciences*, 120(4), e2216614120.

Gizem Ceylan, Ceren Kolsarici, and Debbie MacInnis (2022). "Perfectionism Paradox: Perfectionism Type Affects the Relationship Between Risk and Choice." *Journal of Consumer Behaviour*, 21, 880–895.

# Manuscripts Under Review or Ready for Submission

Gizem Ceylan and Wendy Wood. "Altering Instrumental Learning on Social Media to Make Accuracy a Social Currency." Under Review.

Gizem Ceylan and Kristin Diehl. "More Pictures, More Words: Choosing Redundancy in Visual-Verbal Word-of-Mouth." Under Review.

Gizem Ceylan, Paul Stillman, and Ravi Dhar. "Unseen Emissions: Consumers Systematically Underestimate the Carbon Differences Among Foods." Under Review.

Gizem Ceylan and Wendy Wood. "How Platforms Can Be Redesigned to Curb Disinformation." Invited for submission to *Behavioral Science & Policy*.

Gizem Ceylan and Deborah Small. "Resharing Misinformation with Impunity." Under Review.

Gizem Ceylan and Norbert Schwarz. "Is the Guy in Red Sneakers More Likely to Share Fake News? Need for Uniqueness and the Willingness to Share Questionable Information." Preparing to submit to *Journal of Consumer Research*.

# Select Work in Progress

Gizem Ceylan, Selin Malkoc, and Gal Zauberman. "Work Life Balance Judgments in the Context of Intertemporal Choice."

Gizem Ceylan and Kristin Diehl. "When Linguistic Perspective Dilutes Photo Helpfulness."

Gizem Ceylan, Reyna Wang, and Gulden Ulkumen. "Uncertainty Perceptions and Actions and Inactions for Global Warming."

Gizem Ceylan and Ravi Dhar. "Food Labeling Cues and Their Impact on Food Choice in a Field Setting."

Gizem Ceylan and Evan Weingarten. "The Impact of Fact-Checked Mistakes on Perceived Quality."

## Honors & Awards

- Marshall School of Business Teaching Award (2020–2021) 2022
- Dissertation Completion Grant, Marshall School of Business 2020, 2021
- Psychology of Technology Institute Dissertation Award Honorable Mention, 2021
- A.M.A. Sheth Foundation Doctoral Consortium Fellow 2020
- Doctoral Student Fellowship, Marshall School of Business 2016–2021
- Exchange Program Grant, Özyeğin University 2014
- Merit-based Scholarship, Özyeğin University 2009–2014
- Dean's Honor List, Boğaziçi University 2006
- Exchange Program Grant, Boğaziçi University 2004
- International Economics and Foreign Policy Forum Travel Award Belgium, 2003

### **Invited Talks**

- The Ohio State University, Department of Psychology 2024
- The University of Chicago, Booth School of Business 2023
- University of Virginia, Darden Graduate School of Business 2023
- Yale University, Yale School of Management 2023

- Duke University, Fugua School of Business 2023
- Indiana University, Kelley School of Business 2023
- Imperial College Business School 2023
- The Ohio State University, Fisher College of Business 2023
- University of California, San Diego, Rady School of Management 2023
- Vanderbilt University, Owen Graduate School of Management 2023
- Rice University, Jesse H. Jones Graduate School of Business – 2023
- The 12th Triennial Invitational Choice Symposium, INSEAD 2023
- Nobel Prize Summit 2023
- Society for Consumer Psychology Boutique Conference: The Climate Change Challenge 2023
- Bilkent University 2022
- Sabanci University, Sabanci Business School 2021

# Peer-Reviewed Conference Presentations

### Chaired Symposia:

- 1. Ceylan, G., & Wood, W. (2025). "Altering Instrumental Learning on Social Media to Make Accuracy a Social Currency." Association for Psychological Science, Washington DC.
- 2. Ceylan, G., Diehl, K., & Proserpio, D. (2023). "Words Meet Photos: When and Why Photos Increase Review Helpfulness." European Association for Consumer Research Conference, Amsterdam, Netherlands.
- 3. Ceylan, G., Anderson, I., & Wood, W. (2022). "Sharing Misinformation is Habitual, Not Just Lazy and Biased." Association for Consumer Research Conference, Denver, CO.
- 4. Ceylan, G., Proserpio, D., & Diehl, K. (2022). "Words Meet Photos: When and Why Photos Increase Review Helpfulness." Association for Consumer Research Conference, Denver, CO.
- 5. Ceylan, G., & Weingarten, E. (2021). "The Impact of Fact-Checked Mistakes on Perceived Quality." Association for Consumer Research Conference, virtual.
- 6. Ceylan, G., & Diehl, K. (2021). "More Words and More Pictures: How People Communicate Experiences Visually and Verbally." Society for Consumer Psychology Conference, virtual.
- 7. Ceylan, G., & Diehl, K. (2020). "More Words and More Pictures: How People Communicate Experiences Visually and Verbally." Association for Consumer Research Conference, virtual.
- 8. Ceylan, G., & Schwarz, N. (2020). "Is the Guy in Red Sneakers More Likely to Share Fake News?" Association for Consumer Research Conference, virtual.
- 9. Ceylan, G., & Schwarz, N. (2020). "Look What I am Re-Sharing: How Self-Presentation Goals Impact What Consumers Re-Transmit on Social Networks?" Society for Consumer Psychology Conference, Huntington Beach, CA.
- 10. Ceylan, G., Kolsarici, C., & MacInnis, D. (2019). "How Perfectionism Affects the Relationship between Risk Perceptions and Purchase Intentions?" Marketing Science Conference, Rome, Italy.

11. Ceylan, G., Diehl, K., & Wood, W. (2019). "Imagine or Not to Imagine! Do Imagery Inductions Alter Behavior? A Meta-analysis." Society for Consumer Psychology Conference, Savannah, GA.

# Other Conference Presentations:

- 1. Ceylan, G., Stillman, P., & Dhar, R. (2025). "Unseen Emissions: Consumers Systematically Underestimate the Carbon Differences Among Foods." Society for Consumer Psychology Conference, Las Vegas, NV.
- 2. Ceylan, G., Wang, R., & Ulkumen, G. (2024). "Uncertainty Perceptions and Actions and Inactions for Global Warming." Association for Consumer Research Conference, Paris, France.
- 3. Ceylan, G., & Diehl, K. (2024). "When Linguistic Perspective Dilutes Photo Helpfulness." AMA CBSIG 2024 Conference, Vienna.
- 4. Ceylan, G., Wang, R., & Ulkumen, G. (2024). "Uncertainty Perceptions and Actions and Inactions for Global Warming." Behavioral Decision Research in Management Conference, Chicago, IL.
- 5. Ceylan, G., Wang, R., & Ulkumen, G. (2024). "Uncertainty Perceptions and Actions and Inactions for Global Warming." Yale Behavioral Decision-Making Summer Conference, Barcelona, Spain.
- 6. Ceylan, G., & Diehl, K. (2024). "When Linguistic Perspective Dilutes Photo Helpfulness." Society for Personality and Social Psychology Conference, San Diego, CA.
- 7. Ceylan, G., Wang, R., & Ulkumen, G. (2024). "Uncertainty Perceptions and Actions and Inactions for Global Warming." Colorado Winter Conference on Marketing and Cognition, Steamboat, CO.
- 8. Ceylan, G., & Small, D. (2023). "Is it Wrong to Reshare? Examining Ethical Judgments of Sharing False Information." Association for Consumer Research Conference, Seattle, WA.
- 9. Ceylan, G., Stillman, P., & Dhar, R. (2023). "How Bad is Your Carbon Impact? Correcting Miscalibration Promotes More Sustainable Food Choices." Association for Consumer Research Conference, Seattle, WA.
- 10. Ceylan, G., Diehl, K., & Proserpio, D. (2023). "Words Meet Photos: When and Why Photos Increase Review Helpfulness." Yale Behavioral Decision-Making Summer Conference, Istanbul, Turkey.
- 11. Ceylan, G., Diehl, K., & Proserpio, D. (2023). "Words Meet Photos: When and Why Photos Increase Review Helpfulness." Society for Consumer Psychology Conference, Puerto Rico.

# Teaching Experience

### Course Instructor

- The Ohio State University, Consumer Behavior (Undergraduate) Spring 2025
- University of Southern California, Consumer Behavior (Undergraduate, Online) 2020
- University of Southern California, Market Demand and Sales Forecasting (Graduate, MBA), Teaching Assistant 2021
- University of Southern California, Honors Research Seminar: Marketing (Undergraduate), Teaching Assistant – 2019

University of Southern California, Consumer Behavior (Undergraduate), Teaching Assistant

 2018

## **Guest Lecturing**

- Yale University, Strategic Market Measurement (Graduate, MBA) 2022
- University of Southern California, Marketing Fundamentals, Consumer Behavior, and Advertising Fundamentals (Undergraduate) 2017–2020
- Columbia University, Strategic Consumer Insights (Graduate, MBA) 2016
- Washington University in St. Louis, Consumer Behavior and Research Methods (Undergraduate) 2008, 2016
- Boğaziçi University, Consumer Behavior (Undergraduate) 2010

### Service

- Editorial Review Board: Journal of Interactive Marketing 2024
- Working Paper Co-chair: European Association for Consumer Research Conference 2023
- Conference Co-chair: Yale Behavioral Decision-Making Summer Conference 2023, 2024, 2025
- Ad-hoc Reviewer: Nature, Management Science, Journal of Consumer Research, Journal of Marketing Research, Journal of Marketing, Organizational Behavior and Human Decision Processes, E-life Sciences, Journal of Interactive Marketing, Journal of Association for Consumer Research, Association for Consumer Research Annual Conference, Society for Consumer Psychology Annual Conference

### References

### Kristin Diehl

Professor of Marketing, Marshall School of Business, University of Southern California Email: kdiehl@marshall.usc.edu

### Wendy Wood

Provost Professor Emerita of Psychology and Business, University of Southern California Email: wendy.wood@usc.edu

#### Ravi Dhar

George Rogers Clark Professor of Management and Marketing; Director, Yale Center for Customer Insights, Yale School of Management

Email: ravi.dhar@yale.edu

# Deborah Small

Adrian C. Israel Professor of Marketing, Yale School of Management

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