

# **AEM Content Management System**

## **- Self-Serve Author Survey**

Tuesday, April 24, 2018

**20**

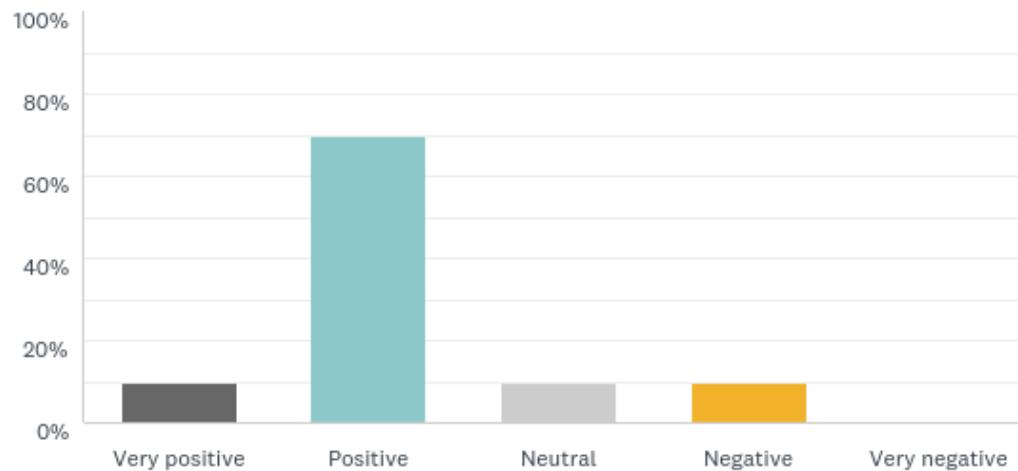
**Total Responses**

Date Created: Monday, March 26, 2018

Complete Responses: 20

## Q1: How would you rate your overall experience using AEM CMS to make content updates?

Answered: 20 Skipped: 0



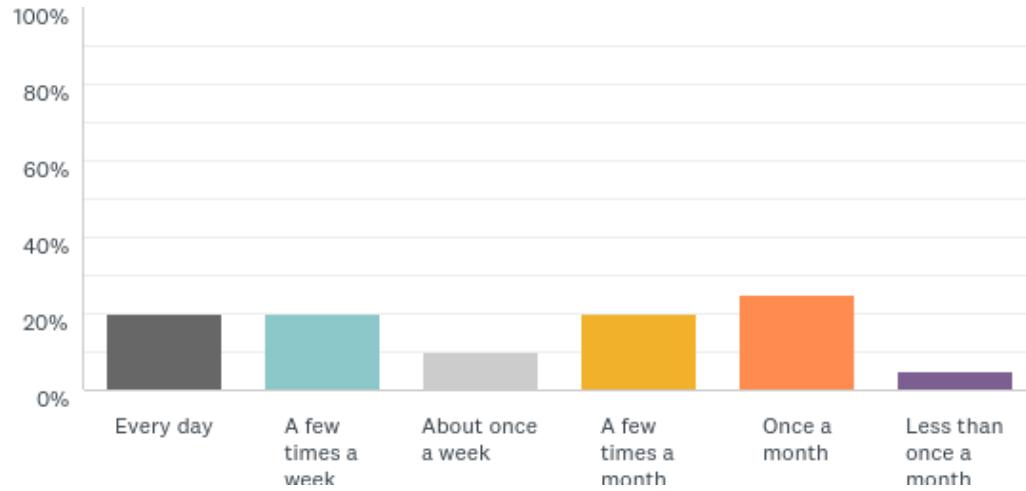
## Q1: How would you rate your overall experience using AEM CMS to make content updates?

Answered: 20 Skipped: 0

ANSWER CHOICES	RESPONSES	
Very positive	10.00%	2
Positive	70.00%	14
Neutral	10.00%	2
Negative	10.00%	2
Very negative	0.00%	0
TOTAL		20

## Q2: How often do you make content updates?

Answered: 20 Skipped: 0



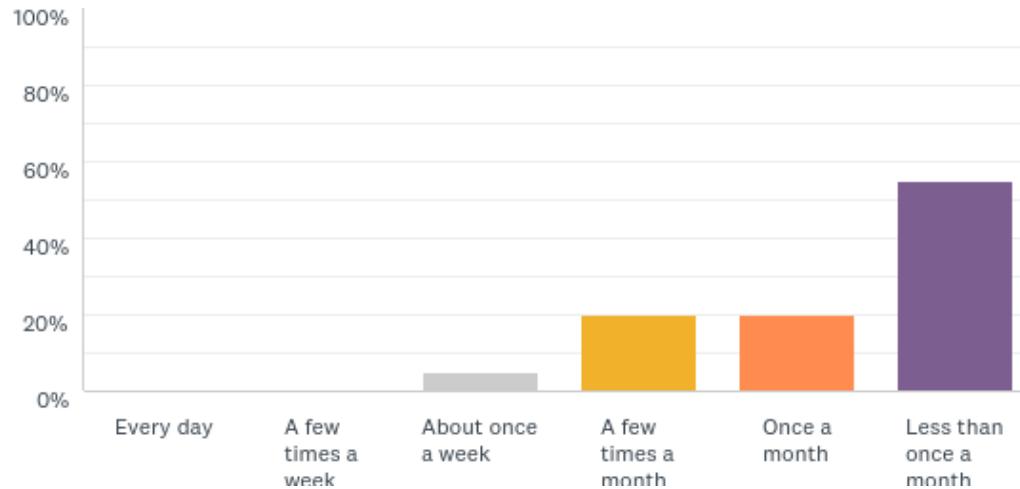
## Q2: How often do you make content updates?

Answered: 20 Skipped: 0

ANSWER CHOICES	RESPONSES
Every day	20.00% 4
A few times a week	20.00% 4
About once a week	10.00% 2
A few times a month	20.00% 4
Once a month	25.00% 5
Less than once a month	5.00% 1
<b>TOTAL</b>	<b>20</b>

**Q3: How often do you run into situations that you need to escalate to more experienced authors for help? (i.e.; WebOps, Onward, PMs)**

Answered: 20 Skipped: 0



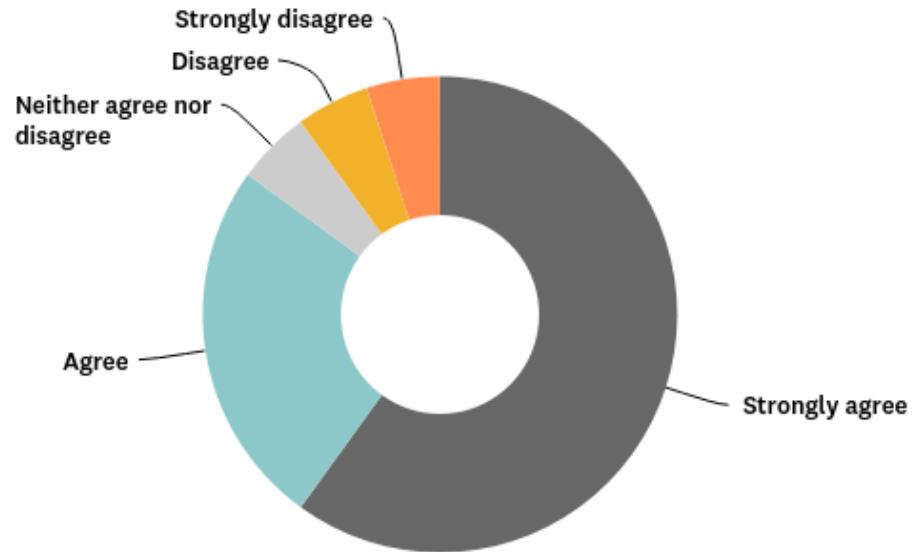
**Q3: How often do you run into situations that you need to escalate to more experienced authors for help? (i.e.; WebOps, Onward, PMs)**

Answered: 20 Skipped: 0

ANSWER CHOICES	RESPONSES
Every day	0.00% 0
A few times a week	0.00% 0
About once a week	5.00% 1
A few times a month	20.00% 4
Once a month	20.00% 4
Less than once a month	55.00% 11
<b>TOTAL</b>	<b>20</b>

**Q4: What is your opinion about the following statement?: Authoring pages on my own is more efficient and less time consuming in my workflow.**

Answered: 20 Skipped: 0



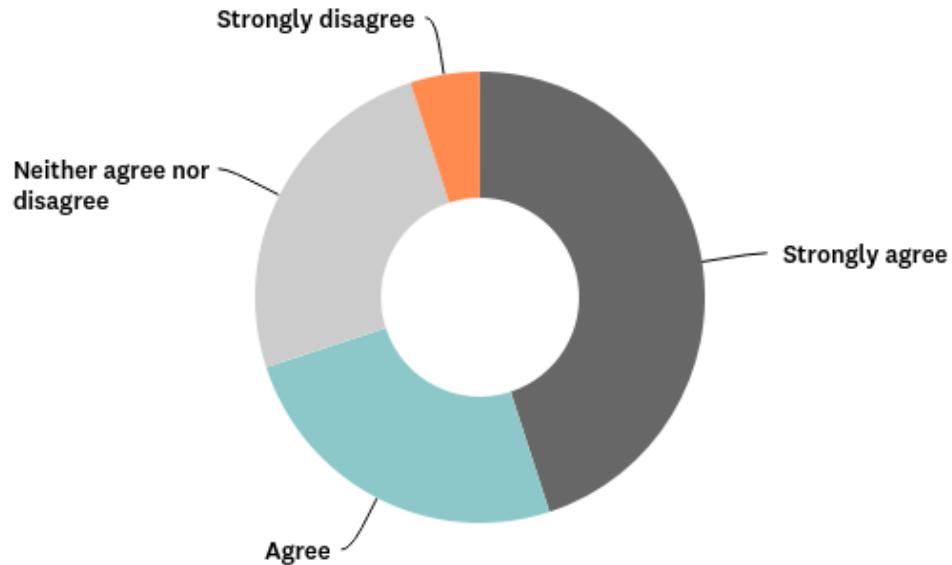
**Q4: What is your opinion about the following statement?: Authoring pages on my own is more efficient and less time consuming in my workflow.**

Answered: 20 Skipped: 0

ANSWER CHOICES	RESPONSES
Strongly agree	60.00% 12
Agree	25.00% 5
Neither agree nor disagree	5.00% 1
Disagree	5.00% 1
Strongly disagree	5.00% 1
<b>TOTAL</b>	<b>20</b>

**Q5: What is your opinion about the following statement?: I received sufficient training to perform content updates on my own.**

Answered: 20 Skipped: 0



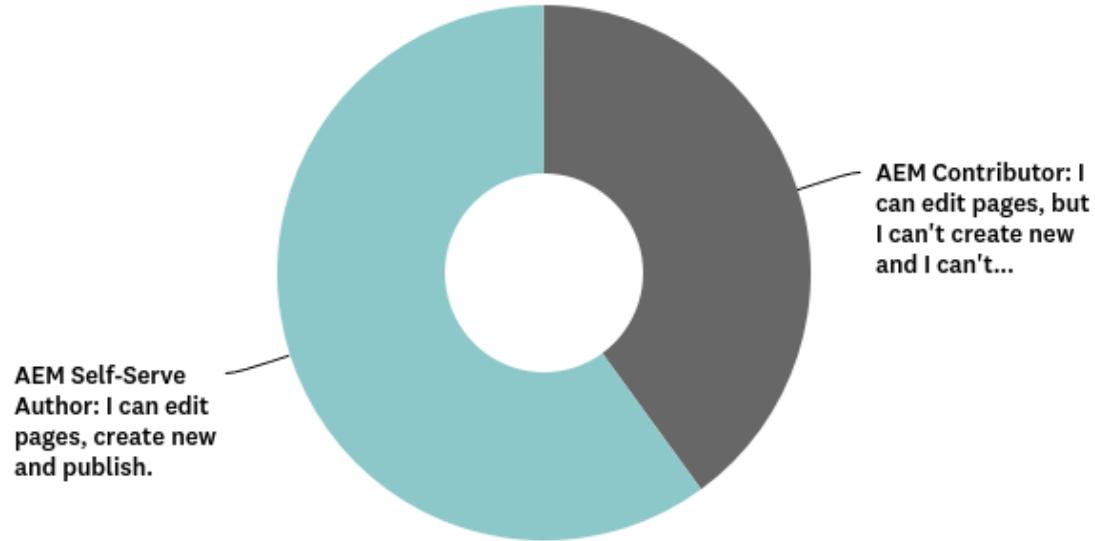
**Q5: What is your opinion about the following statement?: I received sufficient training to perform content updates on my own.**

Answered: 20 Skipped: 0

ANSWER CHOICES	RESPONSES	
Strongly agree	45.00%	9
Agree	25.00%	5
Neither agree nor disagree	25.00%	5
Disagree	0.00%	0
Strongly disagree	5.00%	1
<b>TOTAL</b>		<b>20</b>

## Q6: What is your access level to AEM?

Answered: 20 Skipped: 0



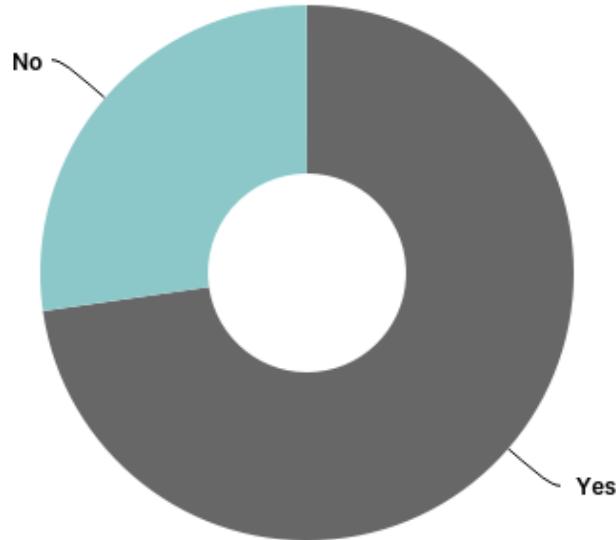
## Q6: What is your access level to AEM?

Answered: 20 Skipped: 0

ANSWER CHOICES	RESPONSES	
AEM Contributor: I can edit pages, but I can't create new and I can't publish.	40.00%	8
AEM Self-Serve Author: I can edit pages, create new and publish.	60.00%	12
TOTAL	20	

## **Q7: If you are a Contributor, do you feel ready to become a Self-Serve Author?**

Answered: 11 Skipped: 9



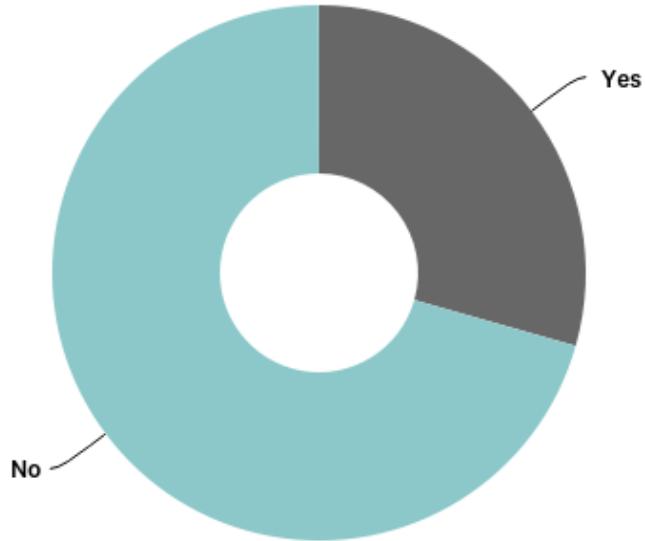
## Q7: If you are a Contributor, do you feel ready to become a Self-Serve Author?

Answered: 11 Skipped: 9

ANSWER CHOICES	RESPONSES	
Yes	72.73%	8
No	27.27%	3
TOTAL		11

## **Q9: Would you like to talk to someone about your experience?**

Answered: 17 Skipped: 3



## Q9: Would you like to talk to someone about your experience?

Answered: 17 Skipped: 3

ANSWER CHOICES	RESPONSES	
Yes	29.41%	5
No	70.59%	12
TOTAL		17