

# GIZZLE BAUTISTA

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## KEY ACHIEVEMENTS

- Recently completed Master of Information Systems with 5.875 GPA
- Awardee of Cause for Applause Certifications for High Quality Job Performance by Headstrong Philippines Inc. (Nov 2011, July 2012, Mar 2013 and Aug 2013)
- LEAN ACE Certified by Headstrong Philippines Inc.

## TECHNOLOGIES USED

- Java, JavaScript, HTML5, CSS3, Oracle, MS SQL, MySQL MS Access
- Selenium, JIRA, Trello, JMeter, HP QTP, HP ALM
- Github, Kentico, MS Project, MS Visio, Salesforce CRM, SAP

## RELEVANT WORK EXPERIENCE

Wavesound Pty Ltd., Chatswood, NSW Australian publisher of large print, audiobook, eAudio and eBook to Australian libraries.	
Role	Technical Specialist (January 2017-Present)
Responsibilities	<ul style="list-style-type: none"><li>▪ Provides technical support to stakeholders in regards to website functionality and issues.</li><li>▪ Assists with manual testing of any new digital platform, web and mobile.</li><li>▪ Raises website issues to UK IT team.</li><li>▪ Creates business process workflows (BPMN), digital usage statistics report, and SAP sales report.</li><li>▪ Hosts weekly website training webinars to encourage end-users to use the website for order placement thus generating more sales for the company.</li></ul>
Role	Contract Website Quality Assurance (Aug 2016-January 2017)
Responsibilities	<ul style="list-style-type: none"><li>▪ Executed manual functionality testing on web and mobile applications.</li><li>▪ Captured performance issues on page loading during order process.</li><li>▪ Ensured completion of defect lifecycle by logging and tracking bugs via Trello and by coordinating with developers.</li><li>▪ Led the UAT locally which involved SME's and end-user's participation.</li><li>▪ Populated the new website, which included HTML editing, via Kentico CMS.</li><li>▪ Reported content management status, testing progression and highlighted major issues to the UK IT Manager and General Manager/Director.</li></ul>
Headstrong Philippines Inc., Manila, Philippines Now known as Genpact Headstrong Capital Markets is a global consulting & IT services firm.	
Title	IT Consultant (July 2010-Nov 2014)

Client	Safeway Inc.
Role	As a Senior Test Analyst for a server migration project with clients located in the U.S.
Responsibilities	<ul style="list-style-type: none"> <li>Ensured successful server migration by creating and verifying test cases gathered from SME walkthroughs, instructions and documentations.</li> <li>Executed UNIX commands to test non-restricted application modules.</li> <li>Conducted performance testing via HP ALM.</li> <li>Ensured smooth server and application shutdown-start up procedures by identifying server-application dependencies.</li> <li>Coordinated with Infrastructure Team regarding server decommissioning and application testing schedules.</li> </ul>
Client	AstraZeneca Pty Ltd.
Role	As a Senior Developer and Tester on a maintenance project, which consisted of several sub-projects, for an Expense Management System
Responsibilities	<ul style="list-style-type: none"> <li>High participation in the project's software development life cycle from kick-off to project closure.</li> <li>Developed application configurations and fix scripts via Oracle SQL Developer and/or JavaScript.</li> <li>Implemented functional and performance testing on desktop and mobile app.</li> <li>Ensured completion of defect lifecycle by logging and tracking bugs via JIRA.</li> <li>Delegated as the Project Champion to ensure that all sub-projects are on track and meeting the CMMI requirements.</li> </ul>
Client	Sun Life Financial
Role	As a Business Analyst-Quality Assurance for a workflow management project involving mutual funds and new business applications
Responsibilities	<ul style="list-style-type: none"> <li>Created business requirements documentation, user's manual, screen design manual, and systems manual.</li> <li>Coordinated UAT and provided production support to end-users.</li> <li>Performed unit testing (2) / QA (1-2) / regression testing as required.</li> </ul>

#### Financial Times (FT), Manila, Philippines

The FT is one of the world's leading business newspaper printed on distinctive salmon-pink broadsheet paper.

Role	CRM Database Marketing Researcher (Jun 2006–Jan 2010)
Project	FT Manila Research Project
Responsibilities	<ul style="list-style-type: none"> <li>Pioneered and led a team of global business researchers to gather and analyse leads using Salesforce CRM.</li> <li>Implemented various task workflows to meet project requirements.</li> </ul>

Role	Index Developer
Project	Indexing Development Team
Responsibilities	<ul style="list-style-type: none"> <li>▪ Researched and analyzed global business acquisitions, mergers, de-listings, et al. for database update and record maintenance.</li> <li>▪ Created and edited topic trees for the website's search optimisation.</li> </ul>
Role	Information Editor
Project	Online Content Publishing Team
Responsibilities	<ul style="list-style-type: none"> <li>▪ Identified and corrected system publishing errors.</li> <li>▪ Deduped articles and republished as required.</li> <li>▪ Created error reports for on-site Team Leader &amp; UK counterparts.</li> </ul>

## EDUCATION

Central Queensland University, Sydney Campus (Mar 2015–Oct 2016)	
Degree	Master of Information Systems
De La Salle University, Manila, Philippines (May 2008-Sep 2009)	
Diploma	Postgraduate Diploma in Computer Science
Polytechnic University of the Philippines, Manila (Jun 2000-Apr 2004)	
Degree	Bachelor in Library and Information Science

## FURTHER TRAININGS

Planit Testing (Present)	
Online Course	Selenium & Cucumber Foundation
Headstrong Philippines, Inc. (Jul 2010-Aug 2010)	
Course	Six weeks comprehensive training on Software Engineering, SQL, Unix, Java Fundamentals, Object-Oriented concepts, UML, Test-Driven Development, and J2EE (JDBC, Servlet, HTML, JSP, Spring, Struts, Ibatis, Dojo, C3PO, DBUnit and JUnit testing).
University of the Philippines – ITTC (Mar 2010 – Apr 2010)	
Short Course	Object-Oriented Analysis and Design using UML
MFI Technological Institute	
Short Course	<ul style="list-style-type: none"> <li>▪ Developing Applications in Java (Feb 2010 – Mar 2010)</li> <li>▪ Java Programming Fundamentals (Nov 2009 – Feb 2010)</li> </ul>