

GIZZLE BAUTISTA

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KEY ACHIEVEMENTS

- Awardee of Cause for Applause Certifications for High Quality Job Performance by Headstrong Philippines Inc. (Nov 2011, July 2012, Mar 2013 and Aug 2013)
- Successfully pioneered a research project for Financial Times - Manila
- LEAN ACE Certified by Headstrong Philippines Inc.

TECHNOLOGIES USED

- Java, JavaScript, HTML5, CSS3, Oracle, MS SQL, MySQL MS Access
- Selenium, JMeter, HP QTP, HP ALM, JIRA
- MS Project, MS Visio, Salesforce CRM, Methode, Quark Publishing, XML, and Lotus Notes

RELEVANT WORK EXPERIENCE

Manila, Philippines **Headstrong Philippines Inc.** **July 2010-Nov 2014**

Safeway Inc. - Salt Lake City Testing Team

As a **Senior Test Analyst** in a server migration project with clients located in the U.S.

- Coordinated and analyzed application testing requirements with local and offshore subject matter experts.
- Developed comprehensive test plans, test evaluations, test scripts and test cases.
- Performed performance testing via HP ALM and functional testing on desktop and web applications.

AstraZeneca Pty Ltd. - Extensity Team

As a **Senior Developer & Tester** for a maintenance project using Infor Expense Management System

- Developed application configurations and fix scripts via Oracle SQL Developer and/or JavaScript.
- Implemented functional and performance testing on desktop and mobile app using iPad and iPhone devices; logged and tracked defects via JIRA application.
- Provided product demonstrations during issue investigation and other client concerns.

As a **Process Champion**

- Led and ensured the project's continuous adherence to CMMI audit standards.
- Participated in monthly and quarterly audit checking.

Sun Life Financial - Workflow Management Team

As a **Business Analyst-Quality Assurance** for a workflow management project involving mutual funds and new business applications

- Developed business requirements documentation, user's manual, screen design manual, and systems manual.
- Coordinated user acceptance testing results and provided production support to application users.

Financial Times - Philippines

Jun 2006-Jan 2010

FT Manila Research Project

CRM Database Marketing Researcher

- Pioneered and led a team of global business researchers in FT Manila, with Salesforce CRM as the project's main platform.
- Implemented various task workflows according to project requirements.

Indexing Development Team

Index Developer

- Researched and analyzed global business acquisitions, mergers, de-listings, et al. for database update and maintenance.
- Created publishing reports for Team Leader & London colleagues.

Online Content Publishing Team

Information Editor

- Reformatted and re-published articles from text file to XML format as seen needed.
- Identified system publishing errors and created reports for on-site team leader & London colleague counterparts.

OTHER WORK EXPERIENCE

Chatswood, NSW	Zenith Management Services Group	Nov 2015-Present
Wavesound Pty. Ltd.		Servicing Officer
<ul style="list-style-type: none"> ▪ Perform shelf-ready services for Large Prints and Audio books with Australian Libraries as the clientele. 		

VOLUNTEER EXPERIENCE

Double Bay, NSW	Woollahra Library	Aug 2015-Mar 2016
<ul style="list-style-type: none"> ▪ Performed general library services as a volunteer to aid in the community's learning and development. 		

EDUCATION

Sydney, NSW	Central Queensland University	Mar 2015-Oct 2016
Master of Information Systems		
<ul style="list-style-type: none"> ▪ Coursework: Introduction to Programming; Responsive Web Design; Database Design and Development; Application Development for Mobile Platforms; ICT Services Management; Project Management Concepts; Information Systems Analysis and Design; Professional Skills in Information Communication; e-Business Systems; Knowledge Audits for Business Analysis; Business Process Management; Business Intelligence using Big Data. 		
Manila, Philippines	De La Salle University - Manila	May 2008-Sep 2009
<ul style="list-style-type: none"> ▪ Postgraduate Diploma in Computer Science 		
Manila, Philippines	Polytechnic University of the Philippines	Jun 2000-Apr 2004
<ul style="list-style-type: none"> ▪ Bachelor in Library and Information Science 		

FURTHER TRAININGS ATTENDED

Manila, Philippines	University of the Philippines - ITTC	Mar 2010 - Apr 2010
<ul style="list-style-type: none"> ▪ Object-Oriented Analysis and Design using UML 		
Manila, Philippines	MFI Technological Institute	Feb 2010 - Mar 2010
<ul style="list-style-type: none"> ▪ Developing Applications in Java 		
Manila, Philippines	MFI Technological Institute	Nov 2009 - Feb 2010
<ul style="list-style-type: none"> ▪ Java Programming Fundamentals 		

REFERENCES

Bevalee Small
 Woollahra Library - Library Volunteer Coordinator
 Bevalee.Small@woollahra.nsw.gov.au
 02 9391 7115

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 Wavesound Pty. Ltd. - Warehouse Manager
 02 9417 8177