



Central Support Tutoring Services

If you have not been assigned a tutor, please fill out a request in **BootcampSpot**.

Our tutoring program has supported thousands of students to meet their bootcamp goals and we are excited to be working with you!

Tutoring is intended to supplement TA's, instructors, online resources, and many hours of self-study. Please utilize tutoring only after you have exhausted all other resources; it is not a primary source of support, and will only work if you are devoting many hours to coding practice and study, normally 20+ hours/week outside of class for part-time boot camp participants.

To make sure it is the best experience for you and your fellow students, prior to your session, please review the information below to better understand how tutors are here to support your needs:

Tutoring session expectations:

- You may schedule one session per week. Please note our week runs Monday - Sunday.
- Please use the link provided to schedule your next session as needed; 1 per week only.
- Each session takes place via Zoom. Your session zoom link is provided once you schedule an appointment.
- After every tutorial session, you are required to fill out a feedback form to help us continually improve our sessions.
- Arrive on time. Tutors will only wait a few minutes if you do not join their zoom. Please email your tutor if you are having difficulty joining or running late.
- Please attend each scheduled session. Two occurrences of not showing up for a session will result in losing tutoring privileges.
- If you must cancel, use the cancellation button in your email confirmation. Please do so with at least 6 hours notice. Even if you resolved your issue within the 6-hour window prior to your session, we ask that you still attend and review any areas of the curriculum that you may struggle with.

To Request a Tutor

1. Log into Bootcampspot (<http://courses.bootcampspot.com/>)
 - a. Chose **Student Support** on the left sidebar



Rice University Coding Boot Camp

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b. Choose Student Services

Coursework

Help with in-class activities, assignments or projects you are working on.

Student Services

All non-coursework questions including career services, tech support, attendance, tuition, financing and other questions.

c. Select Live Chat or complete the form



You can use the form below to submit a request or you can live chat with student services for a faster reply.

Please wait for an agent to become available 

Name *

Email (Please use the e-mail where you receive your Trilogy/2U communication) *

Role *

Student ▼

Question Category *

Tutor Request ▼

Question Sub Category *

Request a Tutor ▼

d. Review the Tutor Guidelines and respond to the questions



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Tutoring Guidelines

For information about how tutoring works, please visit our [Student Guide](#).

What topics would you like to discuss? *

Enter the topic from class that is most important to discuss with your tutor.

If you have spoken to a specific tutor and they have agreed to be your tutor, please enter their name.

First Name

First Name

Last Name

Last Name

Are you past due on any homework assignment? *

☐ Yes

☐ No

Do you attend office hours regularly? *

☐ Yes

☐ Yes, when my schedule allows

☐ No

Approximately how many hours a week do you study? *

Additional notes

e. Click Submit

Cancel, Go Back

or

Submit