

End User License Agreement

End User License Agreement (“EULA”) for IO CONNECT SERVICES LLC and IO CONNECT SERVICES DE MEXICO S.A DE C.V (“IO CONNECT”, “IO”, “the company”, “we”, “our” and “us”) Image, products and services (“Product” or “Image”) are a legal agreement between you, either as an individual or a legal entity (“Customer”), and IO CONNECT.

These Agreement, along with any other policies or documents referenced herein, govern Customer’s purchase, and use of the Products.

Customer’s use of the Products constitutes its binding legal agreement to these Terms, which are subject to change at any time by IO CONNECT.

If Customer is not legally able to be bound by these Agreement or does not want to consent to these Agreement, Customer’s use of the Images and products is strictly prohibited.

IO CONNECT reserves the right at any time to modify these Terms in its sole discretion, without liability to Customer. This Agreement, as amended, will be effective upon use of the Images and products for all existing users immediately after any amended terms are posted online at <https://www.ioconnectservices.com/services> Customer agrees to be bound by this Agreement, as modified.

If Customer does not agree to any changes to the Terms, it must stop using the Images and products and terminate its account immediately.

It is incumbent upon Customer to check for any amendments to these Terms and review the most current version of this Agreement from time to time so that it will be apprised of any changes.

Use of IO CONNECT Products

Your copy of an IO CONNECTS Image and products and accompanying documentation is licensed and not sold.

This Software Product is protected by copyright laws and treaties, as well as laws and treaties related to other forms of intellectual property. IO CONNECT or its subsidiaries, affiliates, and suppliers (collectively “the company”) own intellectual property rights in the Software Product.

The Licensee’s (“you” or “your”) license to download, use, copy, or change the Software Product is subject to these rights and to all the terms and conditions of this End User License Agreement (“Agreement”).

Acceptance

YOU ACCEPT AND AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT BY INSTALLING, USING, OR COPYING THE SOFTWARE PRODUCT. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, YOU MUST NOT INSTALL, USE, OR COPY THE SOFTWARE PRODUCT.

License Grant

This Agreement entitles you to install and use one copy of the Software Product. In addition, you may make one archival copy of the Software Product. The archival copy must be on a storage medium other than a hard drive, and may only be used for the reinstallation of the Software Product.

The installation or use of multiple copies of the Software Product, or the installation of the Software Product on more than one computer at any given time, on a system that allows shared use of applications, on a multi-user network, or on any configuration or system of computers that allows multiple users, It will be subject to the specific details of the software license that has been acquired with the respective limitations established therein.

The licensee shall have the power to keep a copy of the Software Product with the prior written authorization of the licensor.

Restrictions on Transfer

Without first obtaining the express written consent of the IO CONNECT, you may not assign your rights and obligations under this Agreement, or redistribute, encumber, sell, rent, lease, sublicense, or otherwise transfer your rights to the Software Product.

Restrictions on Use

You may not use, copy, or install the Software Product on any system with more than one computer, or permit the use, copying, or installation of the Software Product by more than one user or on more than one computer.

If you hold multiple, validly licensed copies, you may not use, copy, or install the Software Product on any system with more than the number of computers permitted by license, or permit the use, copying, or installation by more users, or on more computers than the number permitted by license.

You may not decompile, “reverse-engineer”, disassemble, or otherwise attempt to derive the source code for the Software Product.

Restrictions on Alteration

You may not modify the Software Product or create any derivative work of the Software Product or its accompanying documentation. Derivative works include but are not limited to translations. You may not alter any files or libraries in any portion of the Software Product.

Restrictions on Copying

You may not copy any part of the Software Product except to the extent that licensed use inherently demands the creation of a temporary copy stored in computer memory and not permanently affixed on storage medium. You may make one archival copy which must be stored on a medium other than a computer hard drive.

Payment Terms, Disputes and Offsets.

Customer shall pay the total purchase as specified in the invoice.

Customer acknowledges that the reoccurring amount billed each period may vary for reasons that include differing amounts due to promotional offers, differing amounts due to changes in Customer’s account, or changes in the amount of applicable sales tax.

Customer authorizes IO CONNECT to bill for such varying amounts. All reoccurring fees and charges are non-cancelable and nonrefundable, and no credits will be given for partially used periods.

Customer shall pay all amounts payable to IO CONNECT under this Agreement to IO CONNECT in full without any setoff, recoupment, counterclaim, deduction, debit or withholding for any reason (other than any deduction or withholding of tax as may be required by applicable Law).

Term and Termination

This Agreement shall remain in effect until terminated by IO CONNECT or Customer.

IO CONNECT may, in its sole discretion, at any time and for any or no reason, suspend or terminate this Agreement with or without prior notice.

This Agreement will terminate immediately, without prior notice from IO CONNECT, if the Customer fail to comply with any provision of this Agreement. Customer may also terminate this Agreement by deleting the Application and all copies thereof from mobile device or desktop.

If none of the parties opts for the termination, either in advance or within the established term, this will be automatically renewed under the same terms specified herein, until one of the parties expresses its will to terminate it.

Taxes and Duties

Customer shall be responsible for all sales, use, withholding, value added, and any other taxes imposed by any federal, state, provincial or local governmental entity or any other governmental entity on the purchase of Product, excluding taxes based on IO CONNECT net income.

Customer is responsible for any import or export fees or duties associated with its use of the Product.

Disclaimer of Warranties and Limitation of Liability

UNLESS OTHERWISE EXPLICITLY AGREED TO IN WRITING BY THE COMPANY, THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, IN FACT OR IN LAW, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OTHER THAN AS SET FORTH IN THIS AGREEMENT OR IN THE LIMITED WARRANTY DOCUMENTS PROVIDED WITH THE SOFTWARE PRODUCT.

The company makes no warranty that the Software Product will meet your requirements or operate under your specific conditions of use.

The company makes no warranty that operation of the Software Product will be secure, error free, or free from interruption.

YOU MUST DETERMINE WHETHER THE SOFTWARE PRODUCT SUFFICIENTLY MEETS YOUR REQUIREMENTS FOR SECURITY AND UNINTERRUPTABILITY. YOU BEAR SOLE RESPONSIBILITY AND ALL LIABILITY FOR ANY LOSS INCURRED DUE TO FAILURE OF THE SOFTWARE PRODUCT TO MEET YOUR REQUIREMENTS.

THE COMPANY WILL NOT, UNDER ANY CIRCUMSTANCES, BE RESPONSIBLE OR LIABLE FOR THE LOSS OF DATA ON ANY COMPUTER OR INFORMATION STORAGE DEVICE.

UNDER NO CIRCUMSTANCES SHALL THE COMPANY, ITS DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS BE LIABLE TO YOU OR ANY OTHER PARTY FOR INDIRECT, CONSEQUENTIAL, SPECIAL,

INCIDENTAL, PUNITIVE, OR EXEMPLARY DAMAGES OF ANY KIND (INCLUDING LOST REVENUES OR PROFITS OR LOSS OF BUSINESS) RESULTING FROM THIS AGREEMENT, OR FROM THE FURNISHING, PERFORMANCE, INSTALLATION, OR USE OF THE SOFTWARE PRODUCT, WHETHER DUE TO A BREACH OF CONTRACT, BREACH OF WARRANTY, OR THE NEGLIGENCE OF THE COMPANY OR ANY OTHER PARTY, EVEN IF THE COMPANY IS ADVISED BEFOREHAND OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE EXTENT THAT THE APPLICABLE JURISDICTION LIMITS THE COMPANY'S ABILITY TO DISCLAIM ANY IMPLIED WARRANTIES, THIS DISCLAIMER SHALL BE EFFECTIVE TO THE MAXIMUM EXTENT PERMITTED.

Limitation of Remedies and Damages

Your remedy for a breach of this Agreement or of any warranty included in this Agreement is the correction or replacement of the Software Product. Selection of whether to correct or replace shall be solely at the discretion of the company. The company reserves the right to substitute a functionally equivalent copy of the Software Product as a replacement.

If the company is unable to provide a replacement or substitute Software Product or corrections to the Software Product, your sole alternate remedy shall be a refund of the purchase price for the Software Product exclusive of any costs for shipping and handling.

Any claim must be made within the applicable warranty period. All warranties cover only defects arising under normal use and do not include malfunctions or failure resulting from misuse, abuse, neglect, alteration, problems with electrical power, acts of nature, unusual temperatures or humidity, improper installation, or damage determined by the company to have been caused by you.

All limited warranties on the Software Product are granted only to you and are non-transferable.

You agree to indemnify and hold the company harmless from all claims, judgments, liabilities, expenses, or costs arising from your breach of this Agreement and/or acts or omissions.

Governing Law, Jurisdiction and Costs

This Agreement is governed by the laws of the Estate of New Jersey, without regard to New Jersey's conflict or choice of law provisions.

Severability

If any provision of this Agreement shall be held to be invalid or unenforceable, the remainder of this Agreement shall remain in full force and effect. To the extent any express or implied restrictions are not permitted by applicable laws, these express or implied restrictions shall remain in force and effect to the maximum extent permitted by such applicable laws.

Means of contact

If you have any questions or concerns about our End User License Agreement or if you want to exercise your rights, please send an email to legal@ioconnectservices.com

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