

**Project Design Phase-II**  
**Solution Requirements (Functional & Non-functional)**

|               |                             |
|---------------|-----------------------------|
| Date          | 01 November 2025            |
| Team ID       | NM2025TMID02757             |
| Project Name  | Laptop Request Catalog Item |
| Maximum Marks | 4 Marks                     |

**Solution Requirements:**

|               |  |
|---------------|--|
|               |  |
| Date          | 01 November 2025                       |
| Team ID       | [Your Team ID]                         |
| Project Name  | ServiceNow Laptop Request Catalog Item |
| Maximum Marks | [Your Marks]                           |

**Functional Requirements :**

| FR No. | Functional Requirement (Epic) | Sub Requirement (Story / Sub-Task)            |
|--------|-------------------------------|---|
| FR-1   | Catalog Item Creation         | Create form for laptop requests in ServiceNow |

|               |                                      |  |
|---------------|--------------------------------------|--|
| FR-2          | Field Display & Validation           | Show/hide relevant fields dynamically; validate data before submission |
| FR-3          | Submission & Tracking                | Store and track each request; view status updates                      |
| FR-4          | Asset Selection                      | Allow user to pick laptop model/type and request accessories           |
| <b>FR No.</b> | <b>Functional Requirement (Epic)</b> | <b>Sub Requirement (Story / Sub-Task)</b>                              |
| FR-5          | Form Reset & Feedback                | Option to clear the form; show real-time validation feedback           |
| FR-6          | Deployment Controls                  | Use update sets for moving catalog item across environments            |

**Non-functional Requirements :**

| NFR No. | Non-Functional Requirement | Description  |
|---------|----------------------------|--|
| NFR-1   | Usability                  | Interface should be intuitive and easy for all users |

|       |              |   |
|-------|--------------|---|
| NFR-2 | Security     | Only authenticated users can request laptops                            |
| NFR-3 | Reliability  | Workflow must always route requests correctly, with accurate data       |
| NFR-4 | Performance  | Form and dynamic features should load/respond quickly                   |
| NFR-5 | Availability | Catalog item should be accessible 24/7 for employees                    |
| NFR-6 | Scalability  | Solution must support increased requests and more asset types as needed |