Annexure**:**   **I. Business Transformation Projects**

- Project: **Global Enterprise Application** | Project Manager | 11 months | Team Size 9
  Connect all Global offices with real-time information and a seamless flow of information and data. Retire old legacy applications, which worked in silos. Developed Employee Experience metrics, and reduced lead times for HR apps, on boarding, recruiting, and payroll by 40%.
  o   CRM | Finance, Accounting & Tax |Talent Management | Talent Acquisition | Payroll | Dashboards | Analytics

- Project: **One Point – PeopleSoft ESA & HCM 9.0**| Functional Consultant | 9 months | Team Size: 35
  The objective, was standardization, alignment of business-wide planning & elimination of redundant activities, quick transition, stabilization, with improved overall efficiency. Built capability. Integration, Implementation, rollout support.
  o   Core HCM | Workforce management | Talent Management | Enterprise Service Automation

- Project: **SAP – Project System** | Functional Consultant | 5 months
  As part of the Organisation wide objective to Implement, roll out and support Project System. Integrating with FICO. Enables project managers, to establish defined start & end dates of the project, organized by structures, using a WBS, listing them in a hierarchical structure, using work packages, which list activities and the features.

- Project: **Ideation Challenge - Innovation Management** | Process Lead | 4 months | Team: 6
  This application was created based on the organization's roadmap of Innovation and Digitalization. Application capturing ideas submitted by employees was manually done wherein people could write/email their ideas and submit them to a particular email id or drop them at a collection box.

- Project: **Travel Management & Logistics** | Functional Consultant | 5 months | Team Size: 4
  The Travel amount has been spent under which GL account & Project head which was useful for project costing and claim reimbursements from clients. 1. Improve efficiency 2. Improve communication 3. Reduce manual errors by eliminating the majority of manual work to remove unintended human errors.

RESPONSIBILITIES

o   Performed requirement analysis, gap analysis, workshop, and feasibility study.
o   Solution designing & walkthrough.
o   SPOC for all escalations.
o   Working on enhancements, customizations, production-support tasks & designing & developing Dashboards.
o   Performed Data integrity testing for data migration and data transformation.
o   Worked on MDM (master data management with multiple sources)
o   As a core team member of Master data team was involved in Implementation of new PS roles, and Migration Workbench, tested activities during the Data migration activities of Legacy systems.
o   Testing new configurations and policy settings. Country-specific invoice & tax configuration and testing.
o   Drive functional testing & end to end testing, for UAT support and Go-Live support
o   Defect tracking, reporting, and reporting test statuses.
o   Review customizations, and CRs, for carry forward or drop.
o   Conducted demo walk though of end-to-end processes.
o   Preparing user guide for usage of new features within the application. Used animations and podcasts.
o   Imparted functional and technical training to business teams
o   Go Live/Monthly processing Support & Maintenance. Post-implementation support and enhancements.

II. Banking & Insurance Domain:

- Project: **Personal Retail Banking** | 3+ years | Team size: 95+
  ODC operates in an extended enterprise model grouped into different Development areas, and applications of the bank – such as eBanking, Mobile Banking, CRM & Sales applications, Cards, Document Systems, and Prices & Products. Front-end legacy applications for better user experience, UAT, UX design, and integration projects.

- Project: **Customer Relationship Management – Customer Advisory Tool** | Team Size: 40
  CRM methodologies, software, and usually internet capabilities that helped an enterprise manage customer relationships in an organized way. The Bank's CRM project involved in maintenance & support of key application areas (1) Customer Portal and (2) Sales and Advising (SAAD) using an onsite-offshore model.

- Project: **Emerging Products and Infrastructure** | 24+ months | Team size: 28
  Direct Debit scheme, enables Direct Debit Originators to collect euro payments from any of the SEPA countries, including their own domestic DD using a single Direct Debit service. Digital Online Channel Improvement was created to provide better UX for Business Online after undergoing analytics on customer suggestions.

- Project: **Sampo Migration** | 16 months | Team Size: 10
  Acquisition of Sampo Bank of Finland, the process of migrating the data from Sampo System. Data Conversion and Migration project which deals with data related to the Leasing & Hire Purchase.

- Project: **System Management (Payment Systems)** | 12 months
  Production support, Enhancement, Re-Engineering, and Development. Transferring and Supporting Payment System applications. Migration of Cash flow system to Gemini Platform and provide performance stability.

- Project: **Asset Finance – System Management**| Team size 20
  Leasing Core and Hire Purchase applications, with interface with various other departments of the bank. It takes care of all the business processes starting from the Agreement creation up to termination.

RESPONSIBILITIES

- SPOC for all Business requirements. Served as an escalation point, scheduling shifts, guiding employees, assigning tasks, allocating resources, prioritizing work, and updating records.
- Setting up the transition of systems & responsibilities to offshore, delivery milestone, facilitation and participation in due diligence study, KT Plans, operational process documentation, and governance.
- Conduct Risk assessments along with Business, assess impacts and mitigations steps.
- Progress & status reporting to Client & Project Team.
- Preparing Business cases for CRs and presenting for approvals & developments.
- Bridged development & testing with offshore and Onsite teams. Supported in Functional Testing & UAT.
- Prepared costing & estimates for the project
- Utilized Work Breakdown structure (WBS) to ensure appropriate allocation of resources based on cost estimates.
- Collaborate with Project Team, to build Resource Management Plan, task allocation & productivity improvements.
- Worked with Talent Management & Leadership to hire/onboard and set up a Project team of - Technical Manages, Business Architects/Analysts, Solution Architects, Data Migration/Automation developers, and QA testers.
- Coordination & communication with Stakeholders in Finland & Denmark - Business analysts, Local Project Team, Coordinate with 3rd party vendors for deployment.

- Project: **AIG E-Surplus** | 24+ months | Team size: 28
  eSurplus is a Web-based application implemented on a shared underwriting platform, based on the AGWriter architecture. Application business logic is implemented using the Product Configurator and Product Process Manager. To define the process and communicate with external services and hosts the product repository, which contains all 'published' insurance products and uses web service technology to integrate these insurance products with the Product Process Manager application.

- Project: **AIG TPAIR** | 2+ years project | Team size 18
  Maintenance and support for UCF application. UCF – Universal Claims Facility is the Claims database, used in statistical reporting. It's used for statistical reporting to the Regulatory Agencies. The system provides the users with functionality in auditing of data, transfer of claims between TPA's, batch report generation, online reports request, ad-hoc data extraction, and formatting.

- Project: **Agency Auto** | 18+ months | Team Size 24
  Agency Auto offers Auto, Motorcycle, Recreation Vehicle, and Commercial Vehicle insurance products exclusively through independent agencies and brokerages in multiple states. AA carries out periodic rate revisions and product upgrades across various states.

- Project: **CCUW FL Reconciliation Report** | 10 Months
  CCUW Phoenix program developed the Executive liability product "Private Edge Plus" using Product Authority and other technologies. As the premium, commission, and underwriter information was critical; it needed to match these values saved in different databases. This resulted in generating a Reconciliation report.

- Project: **SPSSU Migration** | 20 months | Team Size: 15
  SharePoint Description: Customer uses SharePoint as the collaboration & content management solution for the organization. This was part of their intranet and used by more than 40k employees. Section of the intranet consisted of 750+ SharePoint 2010 team site collections with a total of 40k+ sub-sites aggregating about 2 TB of data.

- Project: **AIQUIC** | 20+ month | Team Size : 11
  Quality Underwriting Information Capture System, an insurance application used by underwriters this project enhances the following insurance underwriting activities based on the customer requirement: Reservation | Quotation | Endorsement |Reinsurance |Binding |Issuance |New Policy Forms.

RESPONSIBILITIES

- Setting up the project, work authorisation for the team, setting project objectives, and training.
- Resource planning, workload balancing, effort estimation, organizing training sessions. Evaluating candidates, project allocation, and utilization.
- Prepared Cost control reports, budgeting, and financial reporting
- Preparing progress reports and walk through for Client, and project stakeholders on the Customer dashboard.
- Monitoring and keeping track of Risks, Costs, and CRs. Test Cases repository, and version control.
- Assisting in QA audits and quality workshops.
- Maintained defect tracker, capturing all the defects/analysis for future releases. Documented recurring defects, and solutions provided for such defects as part of KT.
- Monitoring & keeping statutes of requirement gathering, analysis, coding, testing, and project implementation.
- Supported functional testing activities.

III. Engineering Domain

- Project: NOC for **Schlumberge**r | 18 months+ | Team size: peak 150.
  Complete control system devoid of humans. Automation initiatives for alarm co-relation, generation, fixed service configuration, implementation of tolls crafted operational frameworks and SOPs for enhancing NOC efficiency.

- Project: Audio infotainment Instrument clusters for **Hyundai** & **Vision Motors**, Electric Vehicle | 6 months.
  Validation of HMI contents in Driver information system, In-Vehicle Infotainment, and Centre Media Display.

- Project: STORM for **KPN** (previously known as Getronics) | 9 months.
  STORM is a mass call-handling platform, capable of delivering full interactive communications integration on a large scale. This platform mainly works on IP networks but also supports TDM. Overall testing of STORM. Ensure test plans (e.g. Network Acceptance test plan, Integration test plan, Inter-op test plan, E2E test plan) are created and executed.

- Project: TNP LTE Competency for **Kyocera Wireless** | 7 months.
  Catapult and UE Simulators (Aeroflex) for LTE Testing In this project team was involved in testing the IPs and gathering more knowledge of LTE. Requirements from 3GPP document and prepare test requirements.

- Project: NIW_Infra - Testing for **Kyocera Wireless** | 11 months.
  Infra testing emphasizes on testing LTE eNB and validating the system at both sub-system & system levels. Testing will be involved in Sub-system Testing (L1, L2, L3, and OAM) and System testing (validation) of LTE. The responsibility includes establishing the respective test bench and ensuring complete test coverage.

- Project: Security Suite for Mac OS – Testing for **McAfee** | 8 months.
  Prepare Soak and Stress and Performance test scenarios and scenarios for the Subscription, Update, Activation, Alerts, and Instrumentation part of the Project. Execution & generation and analysis of Soak, Stress, and Performance report.

- Project: Custom System (MFD) for **TomTom** | 8 months.
  CANalyzer and Vehicle Simulator. Testing defects and CRs are fixed on Navigational devices before it is delivered to the end customer. Improve test design quality and test case review effectiveness. Publish report & recommendation. Propose a process to improve the quality of test design

RESPONSIBILITIES

- Scrum Master, collaborated with PO, Technical Leaders, served as a Bridge to Product on requirements into realizations, through workshops, discussions, design reviews, and POCs.
- Creating & tracking Sprint, Product Backlogs, and build plan
- Delivered High-level wireframes for Transformation programs to understand & seek stakeholder acceptance.
- SPOC for all Business requirements. Served as an escalation point, scheduling shifts, guiding employees, assigning tasks, allocating resources, prioritizing work, and updating records.
- Progress & status reporting to Client.
- Risk assessments using RAID along with Business, assess impacts and mitigations steps.
- Implementing resource deployment plans through Team Size, Span, shift utilization, skill sets, and technology rollout to ensure it's within the given budget.
- Controlling billing losses and reducing buffers to meet financial objectives.
- Reported Test Plan statuses, execution, success results, test run cases, colour coding Issues, and blockers.
- Facilitated Quality Gates, Transition Plan by coordinating with SMEs & Tech Team, at all phases of Transition.