



Customer	Agility
Project Name	Agility - Infor10 SCE Upgrade

Project Manager	Houda Nasser
Business Manager	Houda Nasser

Team Members	Alexandre Tarabay, Bernard Khazzaka, Diana Jabbour, Paul Donikian, Hilmi Hafez
Report Date	08/10/2018

Pro	Project Phases							
Pha	ase	Status	Start Date	End Date				
1	Project Kick-Off Meeting	Closed	09/09/2016	09/09/2015				
2	Education/Training	Closed	09/09/2016	08/11/2015				
3	SOP Design and Documentation	Closed	09/09/2016	16/11/2015				
4	SOP Sign Off	Closed	09/09/2016	11/01/2016				
5	Development of Customizations and Integration	Closed	09/09/2016	17/03/2017				
6	UAT	Closed	01/04/2017	30/06/2017				
7	UAT Sign Off	Closed	01/07/2017	31/07/2017				
8	Go-Live	Closed	13/08/2017	22/12/2017				
9	Project Sign-Off	Closed	28/09/2017	05/01/2018				

Project Hea	lth	Period E	nding																							
On Track  Manageable Issues / Risks  Major Problems	G Y	10/05/17	18/05/17	01/06/17	09/06/17	10/06/17	15/06/17	23/06/17	08/10/18	15/10/18	22/10/18	29/10/18	05/11/18	12/11/18	19/11/18	26/11/18	03/12/18	10/12/18	17/12/18	24/12/18	31/12/18	07/01/19	14/01/19	21/01/19	28/01/19	04/02/19
Project Scope		R	R	Y	G	R	R	R	G																	
Resources		R	R	Υ	G	Υ	Υ	Υ	G																	
Timeline		R	R	Υ	G	R	R	Υ	G																	
Project Finance		R	R	Υ	G	G	G	G	G																	
Risks & Issues		R	R	Y	G	Y	Y	Υ	G																	
Overalll Project Health		R	R	Y	G	G	G	G	G																	

Pending Checklist Item(s)						
Item	Category					
Take a DB backup of customer DB (including M1 and D1) and restore on local server	Deployment					

Time Spent Per Phase						
Phase	Time in MDs					
Development	2.78					
Project Management	0.81					
Installations and Technical Trainings	0.09					