



Customer	Agility
Project Name	Agility - Infor10 SCE Upgrade

Project Manager	Houda Nasser
Business Manager	Houda Nasser

Team Members	Alexandre Tarabay, Bernard Khazzaka, Diana Jabbour, Paul Donikian, Hilmi Hafez
Report Date	08/10/2018

Pro	Project Phases								
Pha	ase	Status	Start Date	End Date					
1	Project Kick-Off Meeting	Closed	09/09/2016	09/09/2015					
2	Education/Training	Closed	09/09/2016	08/11/2015					
3	SOP Design and Documentation	Closed	09/09/2016	16/11/2015					
4	SOP Sign Off	Closed	09/09/2016	11/01/2016					
5	Development of Customizations and Integration	Closed	09/09/2016	17/03/2017					
6	UAT	Closed	01/04/2017	30/06/2017					
7	UAT Sign Off	Closed	01/07/2017	31/07/2017					
8	Go-Live	Closed	13/08/2017	22/12/2017					
9	Project Sign-Off	Closed	28/09/2017	05/01/2018					

Project Hea	lth	Period E	nding																							
On Track Manageable Issues / Risks Major Problems	G Y	10/05/17	18/05/17	01/06/17	09/06/17	10/06/17	15/06/17	23/06/17	08/10/18	15/10/18	22/10/18	29/10/18	05/11/18	12/11/18	19/11/18	26/11/18	03/12/18	10/12/18	17/12/18	24/12/18	31/12/18	07/01/19	14/01/19	21/01/19	28/01/19	04/02/19
Project Scope		R	R	Y	G	R	R	R	G																	
Resources		R	R	Υ	G	Υ	Υ	Υ	G																	
Timeline		R	R	Υ	G	R	R	Υ	G																	
Project Finance		R	R	Υ	G	G	G	G	G																	
Risks & Issues		R	R	Y	G	Y	Y	Y	G																	
Overalll Project Health		R	R	Y	G	G	G	G	G																	

Milestones For The Next 6 Months	
Description	
UAT Sign Off	

Pending Checklist Item(s)		Time Spent Per Phase					
Item	Category	Phase	Time in MDs				
Take a DB backup of customer DB (including M1 and D1) and restore on local server	Deployment	Development	2.78				
Take a Db backup of customer Db (including wit and D1) and restore of local server		Project Management	0.81				
		Installations and Technical Trainings	0.09				