

Customer	Agility
Project Name	Agility - Infor10 SCE Upgrade

Project Manager	Houda Nasser
Business Manager	Houda Nasser

Pro	oject Phases			
Phase		Status	Start Date	End Date
1	Project Kick-Off Meeting	Closed	09/09/2016	09/09/2015
2	Education/Training	Closed	09/09/2016	08/11/2015
3	SOP Design and Documentation	Closed	09/09/2016	16/11/2015
4	SOP Sign Off	Closed	09/09/2016	11/01/2016
5	Development of Customizations and Integration	Closed	09/09/2016	17/03/2017
6	UAT	Closed	01/04/2017	30/06/2017
7	UAT Sign Off	Closed	01/07/2017	31/07/2017
8	Go-Live	Closed	13/08/2017	22/12/2017
9	Project Sign-Off	Closed	28/09/2017	05/01/2018

Team Members	Alexandre Tarabay, Bernard Khazzaka, Diana Jabbour, Paul Donikian, Hilmi Hafez
Report Date	08/10/2018

Highlight(s)

Agility confirmed that no need to conduct on-site testing at this stage as testing is almost completed. Issue list will be generated into 3 batches as follows. SNS will respond immediately with delivery timeline of reported issues.

Agility to share the test scripts used by operations to validate system with SNS.

Agility are almost done with migration of reports and interfaces, so users can do full cycle of testing.

Agility requested another super user training (3 days). SNS to propose alternative dates based on consultant availability.

Kuwait's Trip on the 8th might be postponed due to Egypt situation, will be confirmed on Sunday by Habib

Billing Issue list is not sent yet, but not required for the go live.

DIP planned go live date is 17th -18th of August, In case the above date is not visible for SNS then first week end on Sept (after Adha EID Holiday) can be considered as another option.

Project Hea Indicators	lth	Period E	nding																							
On Track Manageable Issues / Risks Major Problems	G Y	10/05/17	18/05/17	01/06/17	7 09/06/17	7 10/06/17	15/06/17	23/06/17	08/10/18	15/10/18	22/10/18	29/10/18	05/11/18	12/11/18	19/11/18	26/11/18	03/12/18	10/12/18	17/12/18	24/12/18	31/12/18	07/01/19	14/01/19	21/01/19	28/01/19	04/02/1
Project Scope		R	R	Y	G	R	R	R	G																	
Resources		R	R	Υ	G	Υ	Υ	Υ	G																	
Timeline		R	R	Υ	G	R	R	Υ	G																	ĺ
Project Finance		R	R	Υ	G	G	G	G	G																	
Risks & Issues		R	R	Y	G	Υ	Υ	Υ	G																	
Overalll Project Health		R	R	Y	G	G	G	G	G																	

Closed Risks

Description

No clear visibility on the GoLive date

Base bugs are being raised during development affecting the progress on the FBRs

Milestones For The Next 6 Months

Description

UAT Sign Off