

Contractor: SNS

4th Floor Hachem Center,

Electricity Str., Sed El Baoucherieh,

Beirut, Lebanon

P: +961 1 884 700 / +961 1 894 500

F: +961 1 873 600

Effective date of this Work Order: 12 January 2015

Softworx Purchase Order Number: **PSW001955**

Prepared by: Billy Best

Project Name	Belgotex Infor DP Implementation (P30302170)	
Objective	Implementation of Infor DP at Belgotex Carpets, South Africa.	

Project Scope

The scope of work is specific to the configuration and implementation of Infor Demand Planner, Inventory Planner and Collaborate modules at Belgotex.

Project Assumptions

SNS will provide a Principal Consultant level resource with hands on Infor DP knowledge and experience, able to lead the solution configuration requirements with onsite consulting team.

Project Exclusions

- 1. Infor ITK developments.
- 2. User documentation.
- 3. User training.
- 4. User support

Contractor Responsibilities

- 1. Understand client's forecasting and demand planning business requirements.
- 2. Architect the best possible Infor DP configuration to meeting the customer's requirement.
- 3. Lead and direct onsite consulting team to deploy Infor DP, both remotely via Webex and onsite in Pietermaritzburg South Africa.
- 4. Support Softworx planning consults in fulfilling their duties.
- 5. Provide timesheets for actual hours effort, on a weekly basis by the Tuesday following the week worked.



Softworx Responsibilities

- 1. Any and all direct contact and primary contractor arrangements with Belgotex.
- 2. Project Management and work assignments.
- 3. Planning consultant working onsite with SNS Infor DP Architect.
- 4. Infor ITK integration developments.
- 5. User Documentation.
- 6. User Training.
- 7. Ongoing support.

Service Fee Estimate					
Infor DP Architect	Rate p	er hour	USD 112.00		
Site visit daily allowance	Rate p	er day	USD 30.00		
Project Activity	Estimate Hours		Amount		
Preparation		12			
Webex Sessions		12			
1st Site Visit		56			
Business Discovery	16				
Demand Planner Config	24				
Pilot Testing	16				
2nd Site Visit		40			
Business Discovery	8				
Demand Planner Config	8				
Pilot Testing	24				
Remote Support Activities		24			
	TOTAL	144	USD 16,128.00		

Estimated time and costs listed in this Work Order represent an estimate only. Actual project time and cost may vary from the estimates provided. Where a substantial variation from this Work Order is foreseen, both parties must agree in writing to the additional work and amend this work order accordingly. All services procured on a time and material basis and are billed monthly. Billing and payment are not dependent or conditioned on delivery of deliverables contemplated herein or any other deliverables.

Travel and living expenses are not included in the rates or estimated fees stated herein. Such travel and living expenses are in addition to such fees. Only the agreed daily allowance for site visits may



be billed to Softworx, all other travel arrangements will be made directly by the client. No overtime is applicable to this project.

Contractor timesheets must be submitted and approved weekly by Softworx Project Manager. Contractor must retain signed copies of approved timesheets for record keeping purposes.

LOCATIONS: Services may be provided at the facilities of Softworx or its Contractors, or at the Licensee sites listed below. Remote services provided via phone, facsimile or remote access to Licensee's site may be charged at the standard hourly rate.

For Softworx	For SNS
Name:	Name:
Signature:	Signature
Title:	Title:
Date:	Date:
Project Number: P30302170	