


• Contact

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• Skills

Agile Workflow

Flexible and Adaptable

Teamwork and Collaboration

Web development projects

Troubleshooting

JavaScript

PHP

HTML

CSS

Programming

Technical Support

Lifecycle Management



Geri Hopkins

Application Developer

Driven Web Developer skilled in team collaboration to formulate and conceptualize corporate web presence. Embraces challenging projects requiring detailed coding changes, search engine-related considerations and security. Integrates knowledge of visual arts to develop functional, appealing, custom-made web products and services.

• Work History

2022-06 -
Current

ITSN Apprenticeship

New Apprenticeship, San Antonio, TX

- Utilization of ServiceNow platform to provide support to consulting and technical teams by contributing to various stages of software development life cycle.
- Assisting team by providing production and maintenance support, conducting root-cause analysis of issues, and ensuring high quality and on-time customer service.
- Contributing to knowledge management process while interfacing with internal teams and driving higher efficiency.

2018-04 -
Current

Freelance Web Developer

Self-employed , Fort Myers, FL

- Planned website development, converting mockups into usable web presence with HTML, JavaScript, and JSON coding.
- Designed, implemented and monitored web pages, plugins and functionality for continuous improvement.
- Provided front-end website development using WordPress, Hubspot and other editing software.
- Collaborated with marketing, representing web team to establish project goals, projections and

milestones.

- Pulled from PHP, SQL, JavaScript and other back-end library knowledge to bolster programming resources