

# Gaurav Kumar

Software Developer | Java | Azure

A software developer by profession, and an artist at heart. Always willing to learn all kinds of things, and meeting new people.



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## WORK EXPERIENCE

### Support Escalation Engineer Microsoft

07/2018 - Present

#### Achievements/Tasks

- As part of the Azure App Services team, the responsibilities included working directly with our customers to provide support for any issues they encountered related to App Service.
- Supported our customers on any issues related to Azure Spring Cloud (managed offering for running Spring Boot microservices, leverages Azure Kubernetes Services).
- Developing internal diagnostic tools to make troubleshooting efficient. (mostly using an internal tool based on C#)
- Awarded "Ace Award" 3 times (2 individual, 1 team level) for the impact/contributions.

### Senior Systems Engineer Infosys Ltd.

12/2015 - 07/2018

#### Achievements/Tasks

- First 6 months - Training in Python and JEE + Hibernate.
- Worked as a Middleware Administrator since May 2016. The client was Citizens Bank, which is 22nd largest bank in the United States.
- Patching middleware components in all environments (including Production). Deploying applications in Websphere Application Server. Troubleshooting issues that get generated via ticketing tool HP ITSM. Vulnerability fixes on middleware components. Automation of daily activities using Jython in WAS.

## EDUCATION

### Bachelor of Technology Government College of Engineer & Leather Technology

08/2011 - 07/2015

Kolkata, West Bengal

#### Courses

- Information Technology - 8.6 GPA

### Standard 12th Delhi Public School

04/2010 - 06/2011

Bokaro, Jharkhand

#### Courses

- PCM - 89.8%

## SKILLS

Java

Azure App Services

Docker

Kubernetes

Spring Boot

## ACHIEVEMENTS

### Microsoft Architects of Excellence (ACE) Award

Organization level award for the impact/contribution to the business. Awarded twice at individual level and once at team level.

### Az-900 | Azure Certification (Jan 2020)

Scored 841/1000

### Top Performer at Infosys Training (Java) (92%) (12/2015 - 05/2016)

### Qualified GATE - 2015. (AIR- 3101)

Subject- Computer Science

### Gold Merit Certificate in 4th National Cyber Olympiad (AIR- 478).

## PERSONAL PROJECTS

### Personal Blogs (11/2019 - Present)

- Blog using GitHub Pages for general technical information: <https://gkgaurav31.github.io/blog/> (Uses Jekyll).
- Personal blog for Azure Spring Apps: <https://gkgaurav31.github.io/azure-spring-cloud/> (Uses Jekyll).
- Algorithms/Coding: [gkgaurav31.github.io](https://gkgaurav31.github.io).

### Case ID extractor WebApp (01/2021 - 01/2021)

- Simple web app to extract a case ID using regex. (Using Spring Boot and thymeleaf) <https://getcaseid.azurewebsites.net/>

### Static Website using Lambda in AWS (01/2018 - 02/2018)

- This mini-project consists of a highly scalable static website created using Lambda Service in AWS. The website uses a trigger driven procedure to simulate a To-do list. In the back-end, data is sent/received to/from Dynamo DB.

## INTERESTS

I enjoy singing. I have pursued Senior Diploma in Vocal Music. My team was the winner at zonal-level inter-DPS Indian Semi-Classical Vocal Music Competition - 2010.

I am also into photo editing (using Adobe Photoshop).  
Page: <https://www.facebook.com/thethirdeyecreations>