

Terms of Service

ParrotSpeak - AI-Powered Translation Platform

Terms of Service

Last updated: July 14, 2025

1. Acceptance of Terms

By accessing or using ParrotSpeak ("the Service"), you agree to be bound by these Terms of Service. If you do not agree to these terms, do not use the Service.

2. Description of Service

ParrotSpeak is an AI-powered voice translation application that enables real-time communication across 70+ languages. The Service includes: - Voice-to-voice translation - Text translation capabilities - Conversation history and management - Visual translation features - Premium subscription features

3. Account Registration

- You must provide accurate and complete information when creating an account
- You are responsible for maintaining the security of your account credentials
- You must be at least 13 years old to use the Service
- One account per person; sharing accounts is prohibited

4. Subscription Terms

4.1 Subscription Plans

ParrotSpeak offers various subscription plans: - Weekly: \$4.99 (7 days) - Monthly: \$9.99 (30 days) - 3-Month: \$39.99 (90 days) - 6-Month: \$69.99 (180 days) - Annual: \$99.00 (365 days)

4.2 Billing and Payment

- All purchases are processed through app store billing (Google Play Store or Apple App Store)
- Prices are subject to change with 30 days notice
- Recurring subscriptions automatically renew unless cancelled
- One-time purchases provide access for the specified duration

4.3 Cancellation and Refunds

- Cancel subscriptions through your device's app store settings
- Cancellation takes effect at the end of the current billing period
- Refund requests must be submitted through the app store
- No partial refunds for unused portions of subscription periods

5. Acceptable Use

5.1 Permitted Uses

- Personal and business communication
- Language learning and education
- Travel and international communication
- Accessibility assistance

5.2 Prohibited Uses

- Illegal activities or content
- Harassment, threats, or abuse
- Spam or unsolicited communications
- Reverse engineering or hacking attempts
- Commercial use without permission (business plans available)

6. Content and Intellectual Property

6.1 Your Content

- You retain ownership of your conversations and data
- You grant us limited rights to process your content for service provision
- Voice recordings are processed and immediately deleted

6.2 Our Content

- ParrotSpeak technology and interface are our intellectual property
- You may not copy, distribute, or create derivative works
- Trademarks and logos are protected

7. Privacy and Data Protection

- Your privacy is governed by our Privacy Policy
- We collect minimal data necessary for service operation
- All data is encrypted and securely stored
- You control your data and can request deletion

8. Service Availability and Modifications

- We strive for 99.9% uptime but cannot guarantee uninterrupted service
- We may modify features with reasonable notice
- Maintenance windows will be announced in advance
- We reserve the right to discontinue features that are no longer viable

9. Limitation of Liability

- Translation accuracy is not guaranteed; human verification recommended for critical communications
- We are not liable for translation errors or misunderstandings
- Service interruptions may occur due to technical issues
- Maximum liability limited to subscription fees paid

10. Disclaimers

- Service provided "as is" without warranties
- Translation quality depends on various factors including accent, background noise, and language complexity
- We do not guarantee compatibility with all devices or operating systems

11. Termination

- Either party may terminate at any time
- We may suspend accounts for terms violations
- Upon termination, you lose access to premium features
- Data retention follows our Privacy Policy

12. International Use

- Service available globally subject to local laws
- Users responsible for compliance with local regulations
- Some features may be restricted in certain jurisdictions

13. Dispute Resolution

- Disputes resolved through binding arbitration
- Class action lawsuits are waived
- Governing law: [Jurisdiction to be specified]
- Small claims court exceptions apply

14. Updates to Terms

- We may update these terms with 30 days notice
- Continued use constitutes acceptance of new terms
- Material changes will be highlighted
- Previous versions available upon request

15. Contact Information

For questions about these Terms of Service: - Email: legal@parrotspeak.app - Support: support@parrotspeak.app - Use the feedback form in the app

16. App Store Terms

- Additional terms from Google Play Store and Apple App Store apply
- In case of conflicts, platform terms take precedence for billing matters
- Platform-specific policies govern refunds and disputes

ParrotSpeak - Breaking language barriers with AI-powered translation

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