

# Privacy Policy

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**ParrotSpeak - AI-Powered Translation Platform**

## Privacy Policy

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**Last updated: July 14, 2025**

### 1. Information We Collect

#### Personal Information

- Email address and account credentials
- Name and profile information
- Purchase information (processed securely through app store billing)

#### Usage Data

- Voice recordings for translation purposes (processed and immediately deleted)
- Translation requests and conversation history
- App usage analytics and performance metrics
- Device information and technical logs

### 2. How We Use Your Information

- Provide voice-to-voice translation services
- Process purchases and manage access
- Improve translation accuracy and app performance
- Send important service notifications
- Ensure platform security and prevent abuse

### 3. Data Protection

#### Encryption

All conversation data is encrypted using AES-256 encryption both in transit and at rest.

#### Voice Data

Voice recordings are processed for translation and immediately deleted. We do not store or retain voice recordings.

#### Access Controls

Strict access controls ensure only authorized personnel can access user data, and only when necessary for service operation.

## 4. Data Sharing

We do not sell or share your personal data with third parties except: - OpenAI (for translation processing - data not retained by OpenAI) - App store platforms (for purchase processing and validation) - Law enforcement when legally required

## 5. Your Rights

### GDPR Rights (EU Users)

- Right to access your personal data
- Right to rectify inaccurate data
- Right to delete your data
- Right to data portability
- Right to object to processing

### CCPA Rights (California Users)

- Right to know what personal information is collected
- Right to delete personal information
- Right to opt-out of data selling (we don't sell data)
- Right to non-discrimination

## 6. Data Retention

- Conversation data: 2 years from last access
- Account data: Until account deletion
- Analytics data: 25 months (anonymized after 12 months)
- Payment data: As required by law and app store policies

## 7. Cookies and Tracking

We use cookies for: - Essential site functionality (always active) - Analytics and performance monitoring (with your consent) - User preferences and settings (with your consent)

You can manage cookie preferences in your account settings or through our cookie consent banner.

## 8. International Transfers

Your data may be processed in countries outside your residence. We ensure adequate protection through: - Standard Contractual Clauses (SCCs) - Adequacy decisions by relevant authorities - Appropriate safeguards and security measures

## 9. Children's Privacy

ParrotSpeak is not intended for children under 13. We do not knowingly collect personal information from children under 13.

## 10. Updates to This Policy

We may update this privacy policy to reflect changes in our practices or legal requirements. Users will be notified of material changes.

## 11. Contact Us

For privacy-related questions or to exercise your rights: - Email: [privacy@parrotspeak.app](mailto:privacy@parrotspeak.app) - Data Protection Officer: [dpo@parrotspeak.app](mailto:dpo@parrotspeak.app) - Use the feedback form in the app

## Compliance Certifications

ParrotSpeak is compliant with GDPR, CCPA, and SOC 2 Type II standards. Security score: A+ | Last security audit: June 2025

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