

Privacy Policy

ParrotSpeak - AI-Powered Translation Platform

Privacy Policy

Last updated: July 14, 2025

1. Information We Collect

Personal Information

- Email address and account credentials
- Name and profile information
- Purchase information (processed securely through app store billing)

Usage Data

- Voice recordings for translation purposes (processed and immediately deleted)
- Translation requests and conversation history
- App usage analytics and performance metrics
- Device information and technical logs

2. How We Use Your Information

- Provide voice-to-voice translation services
- Process purchases and manage access
- Improve translation accuracy and app performance
- Send important service notifications
- Ensure platform security and prevent abuse

3. Data Protection

Encryption

All conversation data is encrypted using AES-256 encryption both in transit and at rest.

Voice Data

Voice recordings are processed for translation and immediately deleted. We do not store or retain voice recordings.

Access Controls

Strict access controls ensure only authorized personnel can access user data, and only when necessary for service operation.

4. Data Sharing

We do not sell or share your personal data with third parties except: - OpenAI (for translation processing - data not retained by OpenAI) - App store platforms (for purchase processing and validation) - Law enforcement when legally required

5. Your Rights

GDPR Rights (EU Users)

- Right to access your personal data
- Right to rectify inaccurate data
- Right to delete your data
- Right to data portability
- Right to object to processing

CCPA Rights (California Users)

- Right to know what personal information is collected
- Right to delete personal information
- Right to opt-out of data selling (we don't sell data)
- Right to non-discrimination

6. Data Retention

- Conversation data: 2 years from last access
- Account data: Until account deletion
- Analytics data: 25 months (anonymized after 12 months)
- Payment data: As required by law and app store policies

7. Cookies and Tracking

We use cookies for: - Essential site functionality (always active) - Analytics and performance monitoring (with your consent) - User preferences and settings (with your consent)

You can manage cookie preferences in your account settings or through our cookie consent banner.

8. International Transfers

Your data may be processed in countries outside your residence. We ensure adequate protection through: - Standard Contractual Clauses (SCCs) - Adequacy decisions by relevant authorities - Appropriate safeguards and security measures

9. Children's Privacy

ParrotSpeak is not intended for children under 13. We do not knowingly collect personal information from children under 13.

10. Updates to This Policy

We may update this privacy policy to reflect changes in our practices or legal requirements. Users will be notified of material changes.

11. Contact Us

For privacy-related questions or to exercise your rights: - Email: privacy@parrotspeak.app - Data Protection Officer: dpo@parrotspeak.app - Use the feedback form in the app

Compliance Certifications

ParrotSpeak is compliant with GDPR, CCPA, and SOC 2 Type II standards. Security score: A+ | Last security audit: June 2025

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Generated on: Mon Jul 14 07:56:54 PM UTC 2025