
FeedLearn: Using Social Feeds for Microlearning

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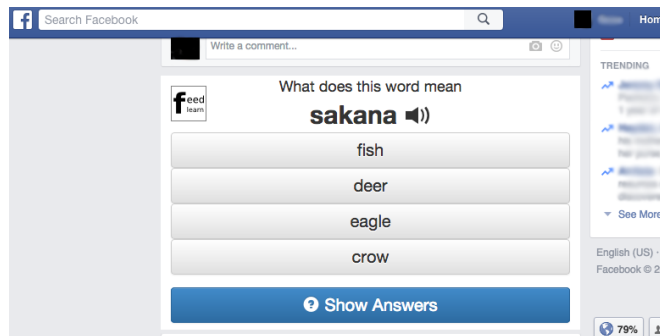


Figure 1: FeedLearn showing an interactive vocabulary quiz inside a user's Facebook news feed

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Abstract

Many long-term goals, such as learning a new language, require the person to spend a small amount of time each day to achieve them. At the same time, people regularly browse social news feeds in their spare time, or otherwise engage in online media consumption that is unrelated to the user's work. Our system, FeedLearn, exploits the regularity with which people spend their idle time reading news feeds on Facebook, in order to present them with microlearning tasks. Unlike apps like Duolingo posting accomplishments in users' feeds, FeedLearn gives friends a simple call to action and allows them to participate in their friends' learning processes. In our first study, we find that over the course of 2 weeks, we are able to teach students N new vocabulary words by injecting microlearning tasks into their Facebook feeds. This is $X\%$ more than a control condition where we ask them to visit a separate website and ask them to study the words on their own time, and $Y\%$ more than a control condition where we show friends' achievements via feed updates. In our second study, we find that giving friends the ability to participate in the social learning process, by suggesting words for their friends to learn, leads to increased engagement. They learn more words in a condition where the words learned are suggested to the group by their friends, which is $X\%$ more than when they select words to choose by themselves, and $Y\%$ more than when the

suggestions are automatic.

Author Keywords

microlearning, social feeds, language learning

ACM Classification Keywords

H.5.m. [Information Interfaces and Presentation (e.g. HCI)]: Miscellaneous

Introduction

People spend large amounts of time reading their news feeds on social networking sites like Facebook. 71% of American adults with an internet connection use Facebook. Of these, 63% visit Facebook at least once a day, and 40% visit it multiple times per day [4]. Among American college students, 90% use Facebook [6]. College students who use Facebook report spending an average of 30 minutes per day on Facebook [12]. Clearly, Facebook news feeds present an opportunity for influencing the behavior of users.

In this paper, we present FeedLearn, a mechanism for allowing users to study flashcard-like content, such as vocabulary, as they browse through their Facebook feeds. We compared foreign-vocabulary acquisition rates through FeedLearn to simply asking users to study them on an external web service, and found that users learned X% more vocabulary with FeedLearn.

The research questions we ask are:

- Are people more likely to learn if they are shown small, easily actionable learning tasks in the social feed, instead of messages emphasizing friends' overall achievements?
- Are people more likely to do flashcards that their

friends suggested for them to do, as opposed to flashcards they selected themselves, or flashcards suggested by the system?

- Are people more likely to do flashcards that they suggested to their friends for them to do, as opposed to flashcards they selected only for themselves, or flashcards suggested by the system?
- Does the act of suggesting words for friends to learn improve users' engagement with the system, or perceived satisfaction?
- Does the selection process result in something useful?

Related Work

Microlearning

Microlearning is a strategy of using short periods of time throughout the day to study. It has been used for applications such foreign vocabulary learning via mobile apps [1] [5]. A weakness of needing a separate app for microlearning is that it requires the user to interrupt their routine and open an app to study.

Some systems have attempted to solve this problem by embedding microlearning into other contexts. There are games where users complete learning tasks while playing [2], video players which teach vocabulary while watching foreign-language videos [10], screensavers that show facts while the screen is idle [9], and chat clients that show vocabulary while the user is chatting [3].

Compared to the learning contexts used by existing work, we believe the Facebook feed is an especially good opportunity for microlearning, because:

- Unlike playing educational games or watching foreign-language videos, visiting Facebook is part of the daily routine of nearly half of American adults with an internet connection [4]
- Unlike a screensaver which is dismissed once the mouse moves, users can interact with quizzes they see in their Facebook feeds.
- Unlike needing to respond to a chat message, there are no interruptions to the user's learning while they are browsing their Facebook feeds.
- Users are already used to a variety of rich content appearing in their Facebook feeds, such as videos their friends liked, posts from games and apps, recommendations, and advertisements.

News Feeds as a Persuasive Technology

Since the emergence of the Facebook app development platform, there have been many attempts to use it as a platform for persuasion. For example, apps like NikePlus broadcast users' running progress, and apps like Duolingo broadcast users' study progress on the platform. These messages may also invite the user's friends to participate in the activity. A key advantage that social platforms like Facebook provide over generic messaging is that friends can be associated with requests, increasing their potential persuasiveness via social pressures [8].

However, there are many caveats with applications auto-posting messages on users' behalves. Messages auto-posted by applications receive little attention from the user's friends, compared to messages that they have posted themselves. The user's audiences may also perceive their application-associated posts as either trivial achievements or bragging, ignoring them [7]. It is thus

suggested that these auto-posted messages be shared only with the subset of the user's social circles who are actually likely to engage with them. However, users are often reluctant to take the effort to identify these social circles [7].

FeedLearn Interface

FeedLearn is a Chrome extension which inserts small vocabulary quizzes into the user's Facebook feeds.

Quiz Types

These quizzes initially present a noun in the native language, and ask the user to select the corresponding foreign-language word, as shown in Figure 2. In order to ensure that users learn to recognize the word associations in both ways, we also have a second type of quiz, in which the user is shown a word in the foreign language and selects the corresponding word in their native language, as shown in Figure 3.



Figure 2: One type of quiz presents a noun in Japanese (*jikan*), and asks the user to select its meaning (time).

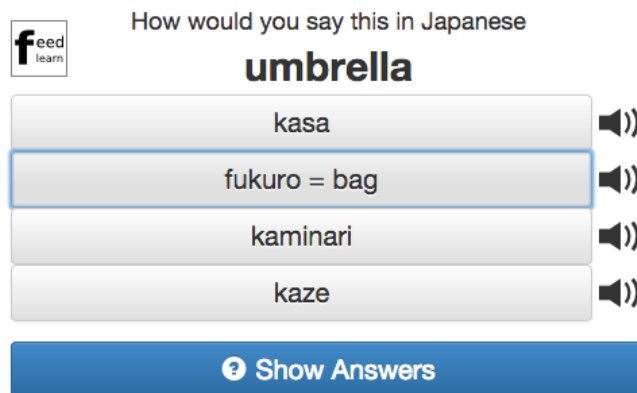


Figure 3: Another type of quiz presents a noun in English (umbrella), and asks the user to select the correct translation into Japanese (*kasa*). The user has incorrectly selected *fukuro*, so the user is shown its meaning (bag), and tries again.

Our words and definitions were taken from the Nouns section of Wiktionary’s 1000 Basic Japanese Words list. We excluded loanwords that users would easily recognize (*pinku*=pink), and words that are homographs when romanized (*hana*=flower or nose). We focus on nouns, because they are the most common type of word – the majority of words in the Oxford English dictionary are nouns [1]. FeedLearn can optionally show the word in the native script (kana/kanji for Japanese), or display a picture of the word. However, we did not show these in our user study, because our users could not read Japanese scripts, and not all words can be visualized with a picture (ex: year).

We opt to use this interactive quiz format, rather than simply showing pairs of words and translations or asking users to explicitly recall and type out translations for words, because it allows us to take advantage of the

testing effect with a minimal amount of interaction – the user simply clicks on a word to answer. If the user clicks the wrong word, . If the user answers a quiz correctly, a new quiz testing a different word is shown. Thus, users can continue to study for as long as they wish to.

Quiz Generation

Quizzes are generated automatically from the provided English word. The other options are generated by looking up the word in WordNet [11], to find related words that have similar category and semantics but have different meaning (for example, other animal names). The images are obtained by taking the first result on Google Images. We select the list of words to teach based on their overall usefulness in the language (as judged by word frequency in natural-language text).

Spaced Repetition

We use a spaced-repetition algorithm to ensure that the words are encountered at the appropriate frequency, so that users will remember them.

Inserting Quizzes into Feeds

We insert quizzes into feeds so that they will be encountered at a rate of N quizzes per 100 posts. This is optimal because (need justification).

Evaluation

We conducted a 2-week between-subjects user study to evaluate the effectiveness of our system in teaching foreign-language vocabulary.

Participants

We recruited 30 college students with no prior exposure to Japanese, who were interested in learning some basic vocabulary in Japanese. All of our participants were regular users of Facebook, spending at least 10 minutes

on the site each day.

Materials

We selected the 30 most frequently used non-abstract nouns in Japanese, and generated flashcards automatically for them, according to the procedure described in the Quiz Generation section. We presented vocabulary words in romanized form rather than the standard Japanese orthography, to avoid difficulties resulting from unfamiliarity with the Japanese writing system.

Conditions

There were 3 conditions in our study. We assigned 10 students to each:

- FeedLearn: We inject the quizzes directly into the user's Facebook news feed
- External Service with In-Feed Reminders: We inject reminders into the news feed asking users to go visit a website where they can take a quiz. The quiz interface on the external website is identical to the one we would have injected directly into the feeds in the FeedLearn condition. The reminders in the feed occur at the same frequency as the quizzes would have been shown in the feeds. This is intended to resemble the experience that would be seen by users using Duolingo and other educational apps, if the users' friends had also enabled posting into their Facebook feeds.
- External Service with Daily Email Reminders: We give the user a link to the external quizzing service, and send them a daily email at 10AM asking them to go review vocabulary on the site.

Procedure

The study is conducted entirely online. First, we ask the users to take a pre-test, to verify that they do not already know the vocabulary that we intend to teach them. The test is a multiple choice test: there are 30 questions total, with 15 questions where questions where the user is given the foreign-language word and is asked to select the correct English translation, and 15 questions where the user is given a word in English and is asked to select the correct foreign translation.

Then, we have them install our extension have them use the service for 2 weeks (according to the condition they have been assigned to). After the 2 weeks have elapsed, we again ask them to take the vocabulary quiz.

Research Questions

H1: Do users learn more vocabulary in the FeedLearn condition than the other conditions?

H2: Do user engage more (complete more quizzes) in the FeedLearn condition than the other conditions?

H3: Do users enjoy the FeedLearn condition more than the other conditions?

Results

H1: Hopefully, we find that the amount of vocabulary learned in the FeedLearn condition is greater than the other two conditions

H2: Hopefully, we find the users engage more (complete more quizzes) in the FeedLearn condition than the other conditions.

H3: Hopefully, we find that users find injection of quizzes directly into their Facebook feeds less distracting than

injection of reminders for them to visit the site, or email-based reminders.

Discussion

Although in all 3 conditions, users receive daily reminders to go study vocabulary, we found that users complete more quizzes in the FeedLearn condition, and consequently learn more vocabulary.

Relative to the External Service with In-Feed Reminders condition, we can attribute this to the reduced friction required for the interaction: the user no longer needs to leave their news feed and visit an external service to review vocabulary, so the barrier to engagement is lowered by inserting vocabulary quizzes directly into social feeds.

Relative to the External Service with Email Reminders condition, we can additionally attribute an advantage to being able to catch them when they are idle and free. While the user may be busy at 10AM and not have time when they receive the email to review the vocabulary, and will consequently have to remember to go visit the site at a later time, users in the FeedLearn condition have already indicated that they are free and idle because they are browsing their news feed, and are hence more likely to be available to review vocabulary when they encounter them in their feeds.

Users found the FeedLearn condition more enjoyable and less distracting than the External Service with Email Reminders condition, because they were able to directly go engage with the quiz content, and were not distracted by unnecessary reminder emails.

Conclusion

Injecting small, actionable tasks into users' Facebook feeds presents an opportunity to influence behavior.

Although we have studied foreign-language vocabulary acquisition in this study, our approaches should be equally applicable to other flashcard-like educational content that takes relatively little effort to consume and could be easily injected and interacted with directly inside a social news feed. One could also use a similar mechanism to encourage other behaviors that need to be done for short periods of time on a daily basis, such as small amounts of exercise.

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