

QuizCram: A Question-Directed Video Studying Interface

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ABSTRACT

TODO less than 150 words

Author Keywords

Guides; instructions; author's kit; conference publications; keywords should be separated by a semi-colon.

Optional section to be included in your final version, but strongly encouraged.

ACM Classification Keywords

H.5.m. Information Interfaces and Presentation (e.g. HCI): Miscellaneous

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INTRODUCTION

Online courses on platforms such as Coursera and EdX focus heavily on viewing video content. However, a phenomenon known as the testing effect shows that actively engaging with the material and quizzing yourself on it is more effective for retention than simply passively watching the content. Platforms such as Coursera have in-video quizzes which attempt to bring the benefits of testing into the video context by asking the user a multiple-choice question at key points in the video about the content that they have just watched.

Our system, Quiz-driven Video Cramming (QuizCram), makes the quiz the focus of the review and doing the following:

Quizzes are shown before and alongside the associated video content, instead of after. A timeline of previously answered quizzes, along with associated videos, is shown. Quizzes can depend on video segments other than just the immediately preceding one.

However, there are some weaknesses with the standard in-video quiz format, which the system presented in our paper attempts to address:

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In-video quizzes are shown only after the viewer has viewed the video: The in-video quiz serves simply as an after-the-fact indication to the user of whether they understood the preceding section or not. It does not actually help the user with the task of deciding whether he needs to watch this section, or identifying the key parts of the video that they should pay attention to while watching.

No call-to-action if the user doesn't know the answer: The user is freely able to skip over the quiz, and if they answer the question incorrectly then they are simply told they are incorrect (with no other feedback), or if they answer incorrectly 3 times the answer is shown and the video advances onwards. This does not encourage the

Limited flexibility in writing questions: In-video quizzes imply that their answer is located

Limited density of questions:

We present a system which attempts to improve on these weakness of in-video quizzes in the following ways:

Show the quiz beforehand: Our interface encourages users to look at the associated question before watching the video, so that it serves as an advance organizer to prime them towards the key concepts they should focus on while watching the video.

Provide helpful feedback

However, because the in-video quiz tests the key concepts in the section, it can also serve as a summary of the video. It is useful to look at it prior to viewing, both to show the user whether or not they need to view the video. Our interface encourages users to look at the in-video quiz before watching the video, so that it serves as an advance organizer to prime them towards the key concepts they should focus on while watching the video.

No call-to-action if the user doesn't know the answer: The user is freely able to skip over the quiz, and if they answer the question incorrectly then they are simply told they are incorrect (with no other feedback), or if they answer incorrectly 3 times the answer is shown and the video advances onwards. Instead, our system more useful feedback in response to an incorrect answer, encourages the user to review the relevant portion of the video, and enforces that users can answer the question on their own before advancing them to the next portion of the video.

Users are not encouraged to review the portions of the video they do not understand: Our own independent analysis of

viewing logs on Coursera shows that among users who finish watching a video, less than a sixth will ever re-open it. To encourage people to review videos, our system keeps track of which video portions users need to review (using a score based on question scores on associated segments, percentage of the segment reviewed, and recency of reviewing), and gives them suggestions of portions to review once they have watched all the video segments.

RELATED WORK

We designed our system features around a set of phenomenon from the education literature, which are also exploited by many other systems.

Testing Effect: Traditional Quizzes and In-video Quizzes

The testing effect finds that repeated testing combined with fast, informative feedback helps students remember material [4]. . Traditional courses already employ testing in the form of exams, but these are infrequent, are not repeated, and . Although in-video quizzes are more frequent, help resolve the delayed feedback issue by putting the quiz immediately after the relevant section of the video. However,

Our system attempts to make this more granular, making testing and quizzing at the video-clip level rather than the .

Pre-Testing Effect

Lindsey E. Richland: The Pretesting Effect: Do Unsuccessful Retrieval Attempts Enhance Learning?

Advance organizers: Video Transcript Summaries

Amy Pavel: Video Digests: A Browseable, Skimmable Format for Informational Lecture Videos

Visualizing progress within videos

Robert Mertens: Social navigation in web lectures

Juho Kim: Data-Driven Interaction Techniques for Improving Navigation of Educational Videos

Abir Al-Hajri: Video Navigation with a Personal Viewing History

Spaced repetition: Flashcards

Spaced repetition is a technique designed to help learners retain information by having them review items at regular intervals. A class of applications that exploit this are flashcards, where information is split into independent chunks that are scheduled for review based on factors such as mastery and recency of review. Flashcards can also have associated multimedia, such as video clips.

Similar to flashcards, our system also schedules items (questions and associated video clips) for review according to mastery and recency of review. One key difference is that lecture videos build on each other, so this is an additional constraint for scheduling: the user needs to have covered the previous videos. Another key difference is the cost of review: a user memorizing vocabulary using flashcards only needs to spend a few seconds on each flashcard, while answering a question or reviewing a video clip takes an order of magnitude more

time. Hence, the user will make fewer review passes through the video content than they would with vocabulary flashcards.

Integration and assessment of streaming video content and API development into a spaced repetition service

The relevant portion of the video is not indicated by the quiz: the portion being tested is obviously

Density of In-video Quiz Questions

Is there any related work for this?

SYSTEM DESIGN

QuizCram's interface shows users a question to review, with an associated video segment, as shown in Figure 1. It also shows a scrollable timeline of previously answered questions and associated video segments below the current question. Questions are first scheduled in order, then once the user has made an initial pass, questions are selected for review algorithmically, based on historic correctness of responses, percentage of associated video that has been watched, and the recency of review. We also use the video progressbar to indicate the section of the video that is relevant to the current question, and portions of the video that the user has previously seen.

An existing course with in-video quizzes, such as MOOCs on Coursera, can be automatically transformed into the QuizCram format. This results in each video segment having one associated question. However, unlike in-video quizzes, the QuizCram format is also suitable for having multiple questions associated with a single video segment.

Question-Focused Video Viewing

For each section of the video in the course, we have one or more associated questions. We can get these question-video pairs automatically from existing videos with in-video quizzes, by associating the in-video quiz section with the immediately preceding video segment. For video segments that did not have an associated in-video quiz, we either automatically insert a generic "How well did you understand this video" question, (the format tested in our first study), or write a new question (the format tested in our second study).

Whenever the user advances to a new section, we show the question and video concurrently, with the question to the left of the video, as shown in Figure 1. The video does not autoplay, so that the user has time to read the question before they start watching the video. If the user already knows the answer, they can answer the question and move on to the next section. Even if the user does not already know the answer, reading the question before they watch the video serves as an advance organizer which summarizes the key points they should pay attention to when watching the video.

Unlike in-video quizzes, which users are freely able to skip over, in QuizCram the user must correctly answer the question before they can move on to the next question and associated video segment. This is designed to ensure that users learn the material before advancing onwards, as opposed to simply passively watching the videos without testing themselves.

Question 2 of 18

The Four Functions, part 2/4

Which of the following stimuli are sensed but not perceived?

- ☐ Skin warming
- ☐ An increase in blood oxygen concentration
- ☐ Skin incision
- ☐ Lung pressure
- ☐ Vibration

check answer

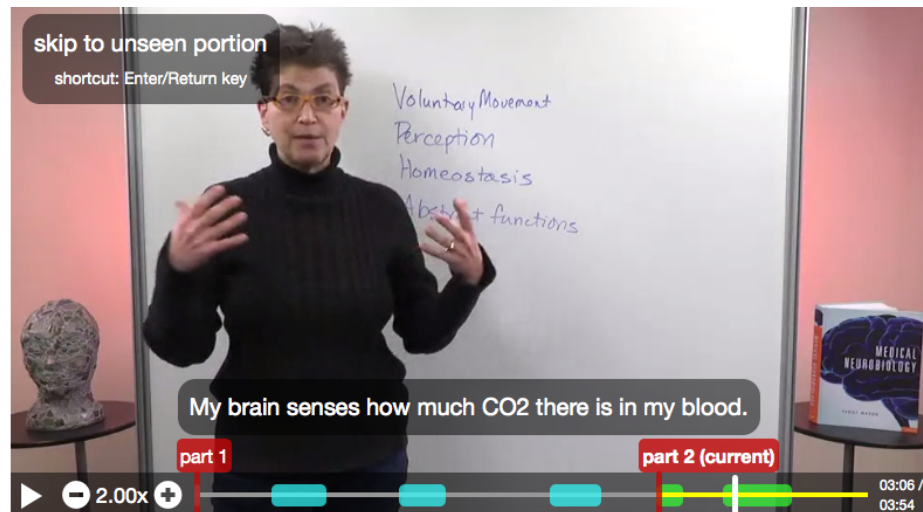


Figure 1. The QuizCram interface, showing the current video. The focus question is on left, and the associated video is on the right. The progressbar highlights the relevant portion of the video in yellow. Already-watched segments of previous sections is in blue, already-watched segments of the current part are in green. Because we are currently watching a section we have already viewed, an option to skip to the unseen portion is shown.

Forcing users to answer the question may lead to frustration if the user is unable to determine the correct answer even after watching the video. Hence, whenever the user answers the question incorrectly, we provide them with immediate, informative feedback by showing the answers and providing an explanation, as opposed to the model used by Coursera where it states that the answer is incorrect, and only shows the explanation and correct answer after 3 tries. We made this design choice based on literature that finds that specific feedback that explains the correct answer to learners is more helpful and motivates them more than simply stating that their answer is incorrect [5].

Of course, immediately showing the answer in response to an incorrect answer leads to the risk that learners may choose to immediately reveal the answer without attempting to answer the question themselves. To discourage such behavior, even though we show the user the answer and explanation in response to an incorrect response, we do not advance them automatically. Rather, we shuffle the answer options and require them to view an additional 10% of the video, which is roughly 20 seconds, before attempting to answer it again, as shown in Figure 2. We do not enforce the 10% viewing requirement if the user has already watched over 75% of the video. This viewing task encourages users to view unseen portions of the video, incentivizes users to answer questions correctly, and ensures they aren't simply storing the answers in short-term memory and reproducing them. Requiring users to view the video and then retesting them after an incorrect response creates an additional retrieval opportunity, which should improve retention of the material [4].

While shuffling the answers and requiring video watching in response to an incorrect response discourages users from simply submitting the incorrect response and memorizing the answers, it does not entirely eliminate the risk. We can further discourage memorization of answers by having multiple questions for each video segment, which we alternate be-

tween. For example, in an algebra context we could simply ask the question again with different variable values whenever the user responds incorrectly. However, we did not use this option in our user studies since it would require us to write additional questions.

Scheduling Questions and Video Sections for Review

We want users to spend their study time focusing on material that they have not yet mastered. Hence, we assign each question a *mastery score*, which represents how well the user currently knows the material, and show users the questions for which they have low mastery score. The question's mastery score is based on the following 3 factors:

- *Past performance on question*: This element of the score encourages users to review questions they answered incorrectly. Each time a user tries answering the question, we give them a score between 0 to 1 based on the percent of checkboxes they correctly checked (the questions used in our study were all multiple-check questions). We then do a weighted-mean of all historic scores, with each newer score assigned 2 times more weight than the previous score (so more recent performance is weighted more heavily). For those video segments that have no associated question, we obtain this score by asking users to rate "How well did you understand this video?". If the user has never answered the question before, this has a default score of 0.
- *Fraction of associated video segment watched*: This element of the score encourages users to view video segments they have not seen. For each section of video, we keep track of whether the user has ever watched it. This score is the number of seconds watched in the question's video segment, divided by the total length of that video segment.
- *Recency of review*: This element of the score encourages spaced repetition for the questions. It also ensures that users are not shown the same questions repeatedly, which



Figure 2. In response to an incorrect response, the user is asked to view an additional 10% of the video, the answer options are shuffled, and the user needs to re-answer the question correctly before moving on.

would make users bored. It is equal to $1 / \text{number of questions elapsed since this question was last seen by the user}$. If the question has never been seen, this has a default score of 0.

The mastery score is a weighted sum of these factors, where question correctness is $4/7$ of the score, fraction of the video watched is $2/7$ of the score, and recency of review is $1/7$ of the score. We assign question correctness the highest priority because users should all be able to answer the questions correctly, but some users may choose to not watch portions of video they consider irrelevant or already know.

Sorting by the mastery score alone does not enforce that users have met the prerequisites for understanding the video and answering the question, before we show them the video and question. Unlike flashcards, lecture videos are meant to be watched in order and build on each other, so each video segment has a set of prerequisite videos which need to be watched before students can understand them. In our implementation, we enforce prerequisites by requiring that the user has correctly answered the questions for preceding video segments, before we show them the next video segment and associated question.

Sorting questions by mastery score and enforcing the prerequisites effectively results in users first being shown questions that work them through the videos in the order the course covers them, then asking them to review the questions they got low scores for and videos did not finish watching.

Timeline of Previous Questions and Videos

Although QuizCram focuses the user's attention towards the current question and associated video segment, we also wish to make it easy to refer back to the previously answered questions and video segments. Whenever a question is correctly answered, we insert the next question and associated video segment at the top of the interface, and push the existing questions down. This results in a scrollable visual history of the previously answered questions and videos which we call the

timeline, shown in Figure 3. The timeline displays the question and its answer and a miniaturized version of the video which can be clicked to enlarge it to full size and play it. The miniaturized video displays the frame the user left off at, so it serves both as a visual summary, and also allows users to easily resume viewing progress of previous videos. We also show the historic correctness of the user's answers to that question, and percentage of the video they have watched, to help users identify questions they had trouble with and videos they did not fully watch.

The timeline gives users the option to use a more traditional, self-directed reviewing strategy, in contrast to the flashcard-style reviewing that our question scheduling algorithm encourages. By organizing the list of previous video segments according to the associated question that users answered, this allows users to scan video segments with a more salient summary than just the title. Question-based video navigation also allows users to search at a higher granularity, as questions refer to a specific subsection of the video, while the title refers only to the entire video contents. Furthermore, re-reading the previously answered questions helps trigger the users' memory of the associated clip, giving learners another retrieval opportunity to solidify their memory of the video contents.

Directing Attention to Parts of Video Relevant to Question

Standard in-video quiz viewers show the entire video at once. However, QuizCram shows only the part of the video relevant to answering the question, specifically, the start of the video up until the point where the question would be located (in an in-video context). We additionally highlight in yellow the section of the progressbar where question answer is located. This is designed to focus the user's attention to the portion of the video that will help them answer the question.

For questions generated from in-video quizzes, we highlight the segment of the video that immediately precedes the in-video quiz to indicate that it is where the answer is found, as shown in Figure 1. However, because we can highlight any

Question 2 of 18 80% correct, 57% seen

The Four Functions, part 2/4

Which of the following stimuli are sensed but not perceived?

- ☐ Vibration
- ☒ An increase in blood oxygen concentration
- ☒ Lung pressure
- ☐ Skin incision
- ☐ Skin warming

Correct Our bodies are able to detect things (like carbon dioxide concentration in the blood) that we are not able to perceive. Perceivable stimuli are those we are capable of being aware of.

Question 1 of 18 100% correct, 28% seen

The Four Functions, part 1/4

Which of the following are voluntary movements?

- ☒ Laughing at a joke
- ☒ Crying when you hear bad news
- ☐ Moving food through the intestinal tract
- ☒ Breathing
- ☐ Pumping blood through the circulatory system

Correct Voluntary movements are self-generated actions driven by the brain. These can be deliberate movements or emotional reactions.

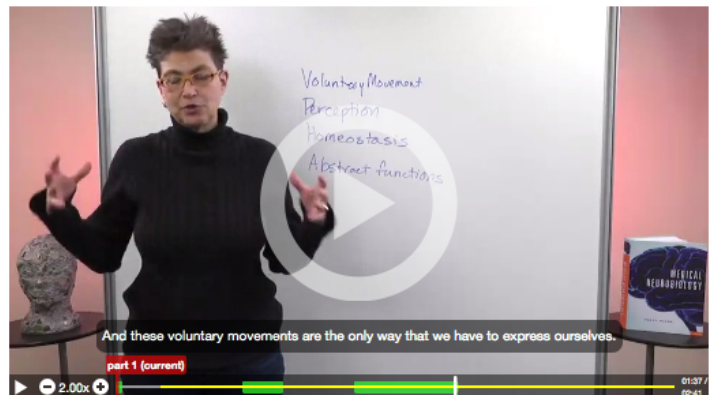
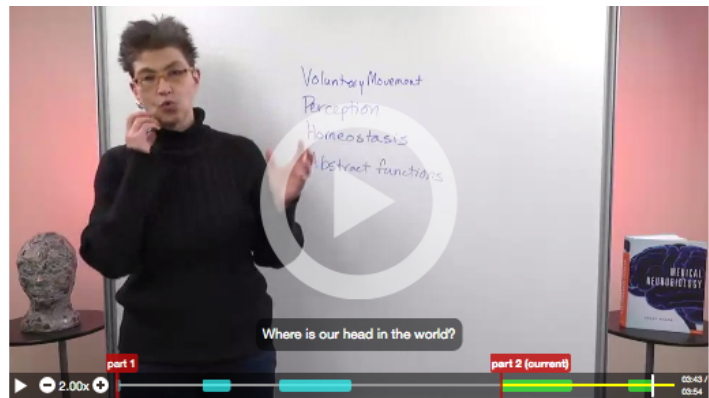


Figure 3. The scrollable timeline, shown immediately below the current question, displays the past set of questions the user has answered. We list the correctness score and video progress scores to help users locate the questions they had difficulty with, and videos they have not yet fully watched.

Question 10 of 18

Meet the Stars: Neurons, part 2/2

Which of the following are true about neurons?

- ☐ Neurons are the most important cell type in the nervous system
- ☐ There are only about 10 different types of neurons
- ☐ There are far more different types of neurons than there are types of bone or pancreatic cells
- ☐ Neurons can be longer than any other type of cell in the body

[check answer](#)

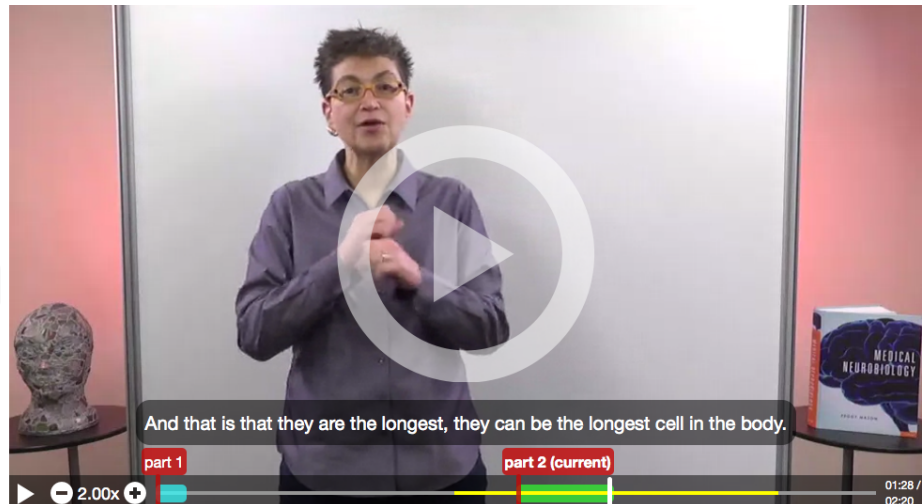


Figure 4. We highlight portions of the video that are relevant to the current question. This gives additional flexibility in question writing and placement: if the question depends on a portion of the video from a previous part, as in this example, we can highlight that section in the video progressbar to indicate that it is relevant to the current question

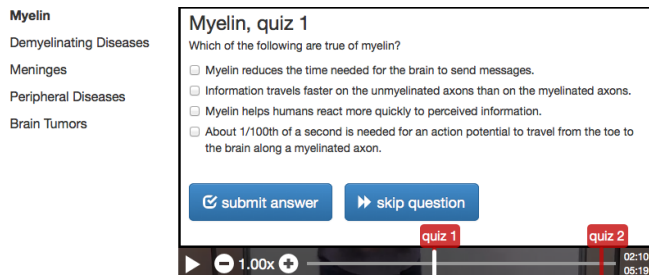


Figure 5. The in-video quiz format that served as our baseline. Left side lists videos, right side is a video viewer that shows the in-video quiz when reached. Locations of quizzes are indicated in red on the progressbar.

preceding portion of the video to indicate that it is relevant to the current question, this also allows us to have more flexibility in question writing and placement: we can place questions where they would fit most naturally, rather than immediately following the section where the answer is covered, as shown in Figure 5. This also enables us to have multiple questions that cover a single segment of video, without confusing users about where the answers to the questions are located.

Directing Attention to Unseen Parts of Videos

In addition, because QuizCram encourages reviewing videos, we wish to make it easy for users to keep track of what parts they have already watched. Hence, we highlight on the progressbar the already-seen parts in green (if it is from the current part of the video), or blue (if it is from a previous part of the video). If the user is viewing a section that has already been watched, we show a button at the top-left of the video that allows them to skip to the unseen portion. Similar techniques for visualizing the user's video viewing history have been presented in the literature [3] [2], though our system adds the novel feature of allowing users to skip to the next unseen portion.

EVALUATION

Our user study was an within-subjects study that compared users' studying behavior with QuizCram to an in-video quiz interface that imitates the format used on Coursera, as shown in Figure 5. We took the videos, in-video quizzes, and unit exam from an existing Neurobiology course on Coursera. The QuizCram condition was generated from the original in-video quizzes, but also included additional questions that we inserted. We wished to answer the questions:

- Do users using QuizCram better remember answers to the original in-video questions?
- Do users using QuizCram perform better on the unit quiz?
- Can we improve recall of particular facts from the video by inserting additional questions with QuizCram?
- Do users find QuizCram helpful for studying videos?

Study Design

The study was a within-subjects design, where each learner used QuizCram and an in-video quiz viewer interface to study

a set of videos. They were asked to provide qualitative feedback immediately after viewing, and were tested on the material they studied a day later.

Participants

We recruited 18 students by posting on university mailing lists and job boards. 12 were female, 6 male, their average age was 21.7 (stddev=4.91, min=18, max=37), and all had native-level English proficiency. We asked specifically that they have no experience with neuroscience, to ensure that they did not know the material beforehand. 9 participants reported having previous experience with MOOCs, and of these 6 had experience with Coursera. Participants received \$60 for participating in the 2-hour online study.

Materials

The course materials – videos, in-video quizzes, and unit exams — were the first and second halves of Unit 1 of an existing Neurobiology course on Coursera. We generated the initial QuizCram materials directly from the course. However, because we felt the question-to-video ratio in the original videos (9 questions for each 25-minute segment) was lower than we thought would be optimal for QuizCram, and because we wished to see the effects of inserting additional questions on recall of associated facts, we wrote additional questions for the QuizCram condition to double the total number of questions.

We doubled the number of questions shown in the QuizCram condition by adding additional questions in the same style and format as the original multiple-checkbox in-video questions. We chose our questions carefully such that the answers were clearly stated in the video, but they would not ask the same facts that were tested on the unit exam or original in-video questions.

We also wrote a set of free-response questions, one corresponding to each of our extra multiple-checkbox questions. For example, the question “Which of the following are true of astrocytes?” followed by 3 true options and 2 false options would be transformed into the free-response question “List 3 facts about astrocytes”. We used these free-response questions to test whether users had actually learned the material tested by our new questions well enough to recall it, as opposed to simply learning to recognize the answers when presented in multiple-checkbox format.

Procedure

The study was conducted online over 2 days, with a 90-minute study section on the first day, and a 30-minute test section on the second day. Before users started the study, we informed them that they would be given 2 sets of videos, they should study them for 40 minutes apiece, and they would be given an exam on their contents in 24 hours. We did not tell them about the content of the exams.

On the first day, users used one tool to watch the first half of Unit 1 (5 videos of length 23 minutes total). They were told after 40 minutes to fill out a survey about the tool. Then, they used the other tool to watch the second half of Unit 1 (5

videos of length 25 minutes total), and filled out the survey after 40 minutes of watching.

On the second day, users filled out a set of exams in the order listed below:

1. Extra free-response questions (as described in the Materials section), both halves
2. Original in-video questions from Coursera, both halves
3. Original unit exam from Coursera, both halves
4. Extra multiple-checkbox questions (as described in the Materials section), both halves

Parts 2-4 of the exam were automatically graded, giving each question a score equal to the fraction of checkboxes correctly checked. The free-response questions, which were of the general form “List N examples of X” or “State N facts about X”, were graded by first marking each example provided by students as correct or incorrect. Examples and facts did not need to be the same ones provided in the video – so long as they were appropriate to the question and correct, they were marked as correct. Then, we scored each response via the formula:

$$\frac{\text{\#correct examples given}}{\text{Maximum}(\text{\#examples requested}, \text{\#examples given})}$$

Thus, if a question requests 2 examples, giving 1 correct example gets a score of 1/2, giving 2 correct examples and 1 incorrect example gets a score of 2/3, etc. The overall score for the free-response exam was the mean of these scores.

We chose this design of having users watch both sets of videos before taking any exams, as opposed to having them take an exam after they finished studying each section, because this way the user does not know that the exam includes the in-video questions, so this does not influence their study behavior. In previous versions of this study we had observed that if users know they will be tested on in-video questions, either by taking the exam or if we told them, they will explicitly study them and will have near-perfect scores on those parts of the exam, but not the rest of the exam. We instead chose our current study design so that we can observe the tool’s effect on in-video question retention in natural study contexts where the user knows nothing about the exam.

Exam Results

Exam Results for Original In-Video Questions

Users were better able to answer the original in-video questions when using QuizCram. They averaged 85.4% with QuizCram, compared to 81.3% with the in-video quiz format. A t-test showed this difference was statistically significant ($t=2.24$, $p=0.0391$). The average scores between in-video questions for the two halves were similar – 84.5% average for part 1, 82.2% average for part 2, with no significant difference ($t=0.55$, $p=0.589$).

Thus, even though the users encountered the original in-video questions in both conditions, the QuizCram format caused them to remember the answers better. We attribute

this difference to the increased prominence of questions in the QuizCram interface, and requirement that questions be answered correctly by the users before proceeding onwards.

Exam Results for Unit Quiz

Unit quiz scores were similar when using QuizCram compared to the in-video condition. Average scores on the portion of questions covered by QuizCram was 65.1%, while scores for the questions from the portion viewed using the in-video interface was 63.4%. A t-test indicated no significant difference ($t=0.44$, $p=0.669$). Users performed slightly better on the questions from the second half of the unit exam: the average score was 59.2% for questions covering the first half of the videos, and 69.3% for questions covering the second half of videos ($t=-1.98$, $p=0.064$).

This result is not unexpected, given that the unit quiz questions covered different concepts than those the in-video quizzes focused on, even though they were both covered in the videos. Our inserted questions likewise did not overlap with the unit quiz questions, to avoid giving QuizCram users an unfair advantage on the unit quiz. This suggests that even though QuizCram’s question-centric viewing approach helps learners learn the concepts that are tested in the questions, it does not appear to help them with portions of the video that are not tested.

Exam Results for Extra and Free-Response Questions

Users were better able to answer the extra questions we inserted in the QuizCram condition when viewing the section with QuizCram. They averaged 85.5% with QuizCram, compared to 76.0% with the in-video interface. This difference was statistically significant ($t=2.44$, $p=0.0260$). This is to be expected: users had previously seen these questions if they were using QuizCram, but they were not shown to users in the in-video quiz condition.

Users were also better able to answer the free-response questions when using QuizCram. They averaged 67.6% correctness with QuizCram, compared to 49.0% correctness with the in-video quiz format. A t-test showed this difference was statistically significant ($t=3.95$, $p=0.0010$). The average scores between the two halves were similar – 59.4% average for part 1, 57.1% average for part 2, with no significant difference ($t=0.35$, $p=0.731$).

Although the users who used QuizCram had never seen the free-response questions before, the questions covered similar material to the extra multiple-checkbox questions we had inserted for the QuizCram format, except in free-response format. This suggests that when using QuizCram, users are not simply learning how to recognize the correct answers for questions, but are also learning to recall them. It also suggests that if there is a particular piece of information that the instructor would like the class to be able to recall, inserting it as an additional question into the QuizCram system is one possible way to accomplish this goal.

Survey Results

After users had used both tools, they responded with their preferences as follows:

- In response to “Which tool would you rather use for studying?”, 9 (50%) preferred QuizCram.
- In response to “Which tool would you rather use for studying if you were preparing for an exam and were short on time?”, 11 (61%) preferred QuizCram.
- In response to “Which tool would you rather use for studying if wanted to remember the material long-term?”, 11 (61%) preferred QuizCram.

When asked to rate “Overall, I am satisfied with using this video viewing tool” on a scale of 1 (strongly disagree) to 7 (strongly agree), the average was 5.28 for QuizCram, and 5.17 for the in-video quiz format. Hence, users appeared to be satisfied with both formats.

When asked to list what they liked about each format, users said that they liked how QuizCram displayed the question alongside the video, they liked the question-based segmentation of the video, and mentioned that it was helpful for re-viewing questions they had answered incorrectly:

I liked that it picked out the key information I should retain by asking me questions. It helped me decide what to focus on as I watched the video. The chunks were very manageable as well. I liked how it was broken up.

I liked how once I was done, and I still had time in my 40 min, then I could go back to videos where I'd gotten questions wrong the first time on the quiz and review. I liked that sometimes, if I got the questions wrong, then the answers were switched around forcing me to read the answers again.

When asked to list what they disliked about each format, the primary complaints about QuizCram were that showing the question at all times distracted them from the video, and that it was not possible to skip ahead without answering questions:

I felt compelled to answer the questions correctly instead of watching the video to absorb the information. Perhaps only being able to preview the question before watching the video and then having access to answer it afterwards would help.

DISCUSSION

The design goal behind QuizCram is to increase users' focus on questions, utilizing questions as a means to navigate and review the video material. Our user study focused on a short-term study task, modeling an exam-cramming scenario. In reality, however, we want to remember the contents of entire courses rather than single units, and need to study it across the period of months rather than hours. We believe the QuizCram format is well-suited for such use cases.

When reviewing lectures with traditional interfaces, the user needs to keep track of what they remember and what they need to review. This may be an easy task if they are reviewing only an hour of video. However, when studying entire courses over the course of a month, a user can easily lose track of what their study progress was. Instead, QuizCram keeps track of users' historic performance on questions and video progress, and develops suggests for questions and associated segments of video to review. Thus, it relieves the user of the mental

burden of needing to keep track of their study progress and determine what they need to review.

Another interesting finding was that with QuizCram, we were able to increase the number of questions associated with a video segment without adversely affecting the user experience or exam performance. In fact, we find that users remember the material covered by these additional questions well enough to answer them in free-response format. This paves a way for further increasing the amount of testing that occurs within video content.

Current online courses have external problem sets and quizzes outside of the ones in videos, because they cannot test the content in sufficient depth using in-video quizzes. However, if we consider the engagement patterns of users with MOOCs, the majority of users are interacting only with the videos and never doing the problem sets or quizzes [1]. Thus, moving more of the course content out of external quizzes and making the video more interactive and question-oriented provides a way to benefit these viewers' learning by testing their knowledge, without removing them from the scaffolding of videos. By gradually moving along this trajectory of making videos more question-focused and recommending review material to users, online courses of the future could entirely eliminate their need for external problem sets and quizzes, and transform into video and question-based intelligent tutoring systems.

CONCLUSION

We have presented QuizCram, a system that uses questions to direct users' video viewing. QuizCram breaks the video into segments associated with questions, and always shows a focus question alongside the video. The focus question serves as an advance organizer that directs the user's attention towards the key points in the video. QuizCram also encourages reviewing based on questions: it displays a timeline of questions previously answered and their associated videos. It keeps track of users' progress through questions and videos, and suggests users to review questions that they have not fully mastered. Courses in the QuizCram format can be automatically generated from existing video content with in-video quizzes, though it also has the flexibility to accommodate additional questions.

Our user study finds that QuizCram indeed does increase focus on questions – when the questions presented during viewing were tested again a day later, users using QuizCram performed better at answering the questions than users who encountered the questions as in-video quizzes. We also found that increasing the amount of questions presented with QuizCram results in users remembering the material tested by the additional questions better, even when answering based on recall not recognition.

Users' qualitative feedback indicates that they felt questions were an important part of the system. Users were divided in preferences between the QuizCram format and the standard in-video quiz format currently predominant in MOOCs. Some users liked the question-directed viewing format and thought it was more engaging, though others thought that

displaying the questions were distracting. We believe the QuizCram format is a logical step from the in-video format towards more interactive, question-focused intelligent video viewing platforms.

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