Home Page

Login Page

Yes, as Manager

List of Complaints with Assigning functionality

List all users

Home Page

Logout

Home Page

Logout

List of Complaints Assigned to them with buttons to update the status

Yes, as Engineer

Home Page

Logout

Yes, as Admin

List all registered complaints

Error message for bad credentials

No

Are Login credentials, correct?

Register new complaints

List of old registered complaints and their status

Yes, as Customer

Home Page

Logout