GABBI LABORWIT

UX Researcher

(with a background in HCI, programming, and psychology)

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Education

Carnegie Mellon University

MASTER OF

HUMAN-COMPUTER INTERACTION

Graduated August 2021

Bucknell University

BACHELOR OF ARTS, COMPUTER SCIENCE

Minor, Cognitive Psychology

Magna Cum Laude

Graduated May 2020

Honors, Awards, and Publications

BUCKNELL COMPUTER SCIENCE OUTSTANDING STUDENT AWARD Spring 2020

"ALTERING THE SPEED OF REALITY?: EXPLORING VISUAL SLOW-MOTION TO AMPLIFY HUMAN PERCEPTION USING AUGMENTED REALITY", AUGMENTED HUMANS CONFERENCE

March 2020

ACM-W SCHOLARSHIP TO ATTEND 2019 CHI CONFERENCE ON HUMAN FACTORS IN COMPUTING SYSTEMS Spring 2019

DEAN'S LIST, BUCKNELL UNIVERSITY
Fall 2016 - Spring 2020

Skills

UX Research, Prototyping, Storyboarding, Affinity Diagramming

Semi-structured interviewing, surveys, diary studies, usability testing, contextual inquiry, thinkaloud protocol

Figma, Miro, InVision, HTML, CSS, JavaScript, React

Relevant Experience

UX Researcher II

SLING TV

October 2021 - Present

Conduct user research across all teams within the Product organization

Teach product managers, designers, and other team members how to conduct research, involving them in all parts of the research process

Work with teams to iteratively test designs with users and develop testing standards amongst group

Methods: Interviewing, Think Aloud Protocol, Surveys, Usability Testing, Affinity Diagramming, Storyboards, and Prototyping

UX Research Lead

February 2021 - August 2021

PANDEMIC PROFESSORS (MHCI CAPSTONE PROJECT)

Led team in research efforts including writing interview guides, conducting research, and analyzing and synthesizing data

Methods: Interviewing, Contextual Inquiry, Think Aloud Protocol, Usability Testing, Affinity Diagramming, Storyboards, and Prototyping

Research Lead

February 2021 - May 2021

MICROSOFT (CMU BUSINESS CAPSTONE PROJECT)

Guided interdisciplinary team through user research process to build a mixed reality program for fostering 3D workplace collaboration

Directed decisions on research methodology, participant recruitment, interview guide creation, and data synthesis and analysis

Methods: Diary Study, Interviewing, Storyboards, and Prototyping

Data Analytics Intern

Summer 2019

THE CHILDREN'S PLACE

Analyzed CRM data using SQL to investigate customer trends and activity to update marketing strategies with more personalized incentives

Collaborated with interns and directors from various departments to heighten and connect personalization efforts within the app, online, and in-store; presented work to CEO and other senior-level executives

User Research and Development Intern

Summer 2018

LMU MUNICH HUMAN-CENTERED UBIQUITOUS MEDIA LAB

Developed program for Microsoft Hololens to slow down time in an augmented reality setting

Presented poster at WeimAR/VR Summer School at Bauhaus University

Conducted user study on program features, ease of use, and level of benefit