

Automatic Ticket Assignment

Final Report

# Team Details

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# Summary of Problem statement, data and findings

# Overview of the final process

Methodology - brief Algo, step

# Describe the stages - data cleansing, pre-processing, etc

# Model building and evaluation

# Bench Marking - Comparison of experiments

# Visualization, ROC curve, Accuracy metrics, heap map (Confusion Matrix)

# Implication - business value derived

# Limitations - with data perspective / Can be extended / Scope of improvement

# Closing reflection - Learnings, Area of improvement

# Final code

# References