

# AARTI MOHITE

IT PROFESSIONAL | SOFTWARE TESTING | QUALITY ASSURANCE

## Summary

- **Offering 4+ years of comprehensive experience** in manual and automation testing, ensuring quality assurance across Healthcare, Banking, and Tourism domains
- **Proven expertise** in designing and executing robust test plans, developing test cases, and managing defect life cycles
- **Skilled in both manual and automated testing methodologies**, consistently identifying and resolving software issues to enhance product quality
- **Strong analytical and problem-solving abilities**, enabling effective risk assessment and strategic test optimization
- **Experienced collaborator** in cross-functional teams, contributing to streamlined processes and successful project deliveries
- **Proficient in Agile methodologies**, driving continuous improvement and rapid iteration cycles for high-quality software releases

## Work Experience

Sep 2022 – Oct 2024 | Epsilon India Pvt. Ltd., Bangalore | Quality Assurance Analyst 2

### Highlights:

- Awarded Extra Miler for the month Award
- Received Pat on Back Quarterly Award

### Key Deliverables:

#### Manual Testing

- **Spearheading** software testing for web-based applications, ensuring robust quality across all stages of the SDLC and STLC
- **Designing** and **executing** detailed test plans and cases by thoroughly analysing SRS documentation
- **Driving** defect detection and classification, prioritizing issues based on severity and impact to expedite resolution
- **Orchestrating** various testing methodologies including smoke, mobile app, functional, regression, retesting, UI, compatibility, globalization, system integration, GUI, accessibility, and performance testing
- **Championing** Agile methodologies to streamline QA processes and foster cross-functional collaboration
- **Conducting** web service and API testing using POSTMAN, ensuring seamless integration of backend systems
- **Managing** defect logs using JIRA and **preparing** daily test status reports to communicate progress effectively
- **Executing** both manual and automated UI testing to validate user interface performance and usability
- **Validating** HTML email templates and performing SFMC testing to ensure consistent, high-quality user experiences
- **Leveraging** SQL Server 2014 for database testing, verifying data integrity and optimizing system performance

#### Automation Testing

- **Engaging** in automation planning and leveraging extensive knowledge of the automation life cycle
- **Preparing** test data per requirements and **executing** test scripts while **debugging** and **resolving** automation issues
- **Working** proficiently with data-driven frameworks (DDF)
- **Identifying** web elements using various locator strategies
- **Implementing** automation testing with Selenium, Java, and the TestNG Cucumber framework for a BDD approach
- **Automating** test cases across multiple functional modules using Selenium WebDriver with Java
- **Creating** scripts featuring parameterization, descriptive programming, and dynamic object handling
- **Conducting** cross-browser testing on Edge, Chrome, and Firefox using Selenium
- **Utilizing** the TestNG framework with assertions, annotations, and keywords to validate POM classes in test cases
- **Participating** in defect tracking meetings with developers and team members
- **Applying** core Java OOP concepts, collection frameworks, exception handling, and string and array manipulations
- **Managing** interactions with pop-ups, dropdowns, auto-suggestions, modal sheets, and list boxes

## Contact Details

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### Email:

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[LinkedIn](#)

**Present Location:** Sangli, Maharashtra, India

**Preferred Location:** Pune, Maharashtra, India

## Core Competencies

- Manual Testing
- Automation Testing
- Quality Assurance
- Test Planning
- Test Execution
- Defect Management
- Requirement Analysis
- Agile Methodologies
- SDLC & STLC
- Cross-functional Collaboration
- Process Improvement
- Risk Management
- Documentation

## Technical Skills

- **OS Platforms:** Windows Family, Linux, Unix
- **Languages:** Core Java
- **Frameworks:** Selenium Web Driver, TestNG, Maven, Page Object Model, BDD Cucumber
- **Database:** MySQL
- **Tools:** Eclipse, Selenium, JIRA, HPALM, Browser Stack, SFMC, Litmus, Git, Jenkins, Postman, Photoshop, Adobe Illustrator

## Soft Skills

- Communication
- Attention to Detail
- Problem Solving
- Adaptability
- Multitasking

## Education

- **B.E (Electronics)** | KBP College of Engineering, Satara

## Certifications

- **Udemy certification of Automation testing using Selenium**

## Projects Handled

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### Project Title: Banamex Loyalty Website and catalog (Citi Bank, USA)

- **Business Context:** Citibank is divesting its Banamex business, with potential buyers expecting to maintain the existing Epsilon-managed credit card rewards experience
  - **Rewards Platform:** Banamex Loyalty Website provides a comprehensive rewards solution for credit card members
  - **Key Features:**
    - o Detailed loyalty points breakdown including tiers and member-specific offers
    - o Profile management capabilities for a personalized experience
    - o Points summary covering earned, redeemed, and expiring points
    - o Complete history of purchases and redemptions
    - o Real-time delivery of personalized offers and experiences
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### Project Title: CHIESI Crown peak CMS Support (Chiesi, USA)

- **Therapeutic Innovation:** Chiesi Farmaceutici researches and develops innovative solutions for respiratory diseases such as Asthma and COPD, which, while both characterized by reduced respiratory flow, follow distinct pathophysiological pathways
  - **Managed Services:** Provided comprehensive support for Salesforce Marketing Cloud and Crownpeak, including campaign management, website support, digital transformation initiatives, and platform maintenance
  - **SME Leadership:** Acted as a Crownpeak Subject Matter Expert, offering strategic guidance and best practice recommendations to vendor teams
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### Project Title: Incredible India (Govt of India)

- Launched in 2002 by the Government of India
  - Global integrated marketing campaign promoting India as a top tourist destination
  - Showcased Indian culture and history, including yoga and spirituality
  - Aimed to attract international tourists
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### Project Title: Fund Portfolio (USA)

**The American Funds Portfolio Series** is designed to help investors achieve long-term investment success by offering:

- **Convenience:** Purchase a diversified portfolio of American Funds in a single transaction
- **Flexibility:** Easily incorporate the funds into your investment strategy based on shared objectives
- **Customization:** Tailor your portfolio by separating assets you wish to protect from those you are comfortable exposing to more volatility for long-term growth
- **Streamlined Management:** Manage your equity stakes worldwide with a unified platform—no more silos or multiple login credentials

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## Personal Details

- Languages Known: English, Hindi, and Marathi