



Q Search

Catholic Healthcare Vincentian Aged Care Service

Quality Measures



Excellent

Quality Measures consider if Catholic Healthcare Vincentian Aged Care Service is delivering good clinical care. This rating is for the quarterly reporting period from 1 January 2025 to 31 March 2025, and it was most recently updated on 30 June 2025.

[Learn more about the Quality Measures and how the rating is calculated.](#)

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Quality of care areas

Star Ratings are assigned based on data from a set of measures across five crucial areas of care. More stars means better performance in these areas of care.

These Quality Measures target aspects of health and wellbeing that are more likely to affect older people but can be minimised when good quality care is provided. In all cases a lower percentage is a better result. Scores have been adjusted to take into account the level of resident needs and allow fair comparison between aged care homes.

The rating reflects the average level of performance at an aged care home over a 3 month period, as well as their goal to provide the highest level of care for people living at the aged care

home.

Pressure injuries

Pressure injuries are areas of damage to the skin and the tissues underneath. They are caused by pressure, friction or both, and often occur over bony areas like the tailbone, elbows, heels or hips.

Developing a pressure injury can affect quality of life, particularly if the injury becomes severe. Pressure injuries are very painful, can be difficult to heal, and can make it difficult to move.

0%

of residents experienced pressure injuries

▼ 1% below the national average.

[Read more about pressure injuries](#) ▶

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Restrictive practices

Restrictive practices are any practice or intervention restricting a person's right or freedom of movement.

High use of restrictive practices is an indicator of poor quality of care and it can lead to negative outcomes such as physical and mental harm.

Restrictive practices should only be used as a last resort to protect the safety of the person in care.

7%

of residents were subject to restrictive practices

- ▼ 13% below the national average.

[Read more about restrictive practices](#) ▶

Unplanned weight loss

Unplanned weight loss happens when a person does not eat enough food to meet their daily needs and loses a significant amount of weight unintentionally.

It can contribute to serious health issues such as hip fracture, poor wound healing, malnutrition as well as decreased quality of life.

Aged care homes should monitor the weight of the person in care and address changes as early as possible.

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0%

of residents experienced unplanned weight loss

- ▼ 7% below the national average.

[Read more about unplanned weight loss](#) ▶

Falls and major injury

A fall is an event resulting in a person coming to rest inadvertently on the ground, floor or other lower level and may suffer from an injury as a result of a fall.

Falls can reduce physical functioning, decrease independence, cause minor and major injury, psychological impacts and occasionally death.

Fall prevention is not always possible. But the risk of falling and injury can be reduced with appropriate care and support.

20%

of residents experienced one or more falls

- ▼ 10% below the national average.

0%

of residents experienced a major injury from a fall

- ▼ 2% below the national average.

[Read more about falls and major injury](#) ▶

Medication management

This measure monitors the incidence of polypharmacy and the use of antipsychotic medication.

Polypharmacy is the prescription of nine or more medications to a care recipient. Regular monitoring of polypharmacy is important as polypharmacy can lead to a reduced quality of life, side effects, hospitalisation, and impact memory, thinking and decision making.

Antipsychotics are medications prescribed for the treatment of a diagnosed condition of psychosis. Regular monitoring of the use of antipsychotics is important because inappropriate use has been shown to be associated with poor health outcomes.

Medication management plays a critical role in improving the quality of life for older Australians receiving care.

17%

of residents were prescribed nine or more medications

▼ 18% below the national average.

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17%

of residents received antipsychotic medication that was not for a diagnosed condition of psychosis

^ 8% above the national average.

[Read more about medication management](#) ▶

You might also be interested in how this provider was rated in:

Quality Standards



Personal care and clinical care

I get personal care, clinical care, or both personal care and clinical care, that is safe and right for me.

Residents' Experience Survey

Question 4

Do you get the care you need?



75%



25%



0%



0%

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Quality Measures ratings history

This graph shows how the Quality at Catholic Healthcare Vincentian Aged Care Service has tracked over the last 3 years:



2023

2024

2025

Show as a table ▾

Excellent



Reporting Period	Updated
1 Jan 2025 - 31 Mar 2025	30 Jun 2025

Excellent



Reporting Period	Updated
1 Oct 2024 - 31 Dec 2024	28 Mar 2025

Excellent



Reporting Period	Updated
1 July 2024 - 30 Sept 2024	11 Dec 2024

Excellent



Reporting Period	Updated
1 Apr 2024 - 30 June 2024	4 Oct 2024

Excellent

★★★★★

Reporting Period

1 Jan 2024 - 31 Mar 2024

Updated

27 Jun 2024

Excellent

★★★★★

Reporting Period

1 Oct 2023 - 31 Dec 2023

Updated

21 Nov 2024

Excellent

★★★★★

Reporting Period

1 July 2023 - 30 Sept 2023

Updated

27 Feb 2024

Excellent

★★★★★

Reporting Period

1 Apr 2023 - 30 June 2023

Updated

28 Nov 2023

Excellent



Reporting Period

1 Jan 2023 - 31 Mar 2023

Updated

28 Jul 2023

Excellent

Reporting Period

1 Oct 2022 - 31 Dec 2022

Updated

5 Apr 2023

Excellent

Reporting Period

1 July 2022 - 30 Sept 2022

Updated

22 Dec 2022

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The stars-based quality measures rating was introduced in December 2022. It's updated every 3 months.