



Q Search

# Montrose Aged Care Plus Centre

## Overall Star Rating



Good

This rating is based on this organisation's performance in relation to Compliance, Quality Measures, Residents' Experience, and Staffing. The ratings for each of the subcategories that make up the Overall Star Rating are shown below. The Overall Star Rating was most recently updated on 17 August 2025.

[Learn how this is calculated](#)

### Compliance



### Quality Measures



### Residents' Experience



### Staffing

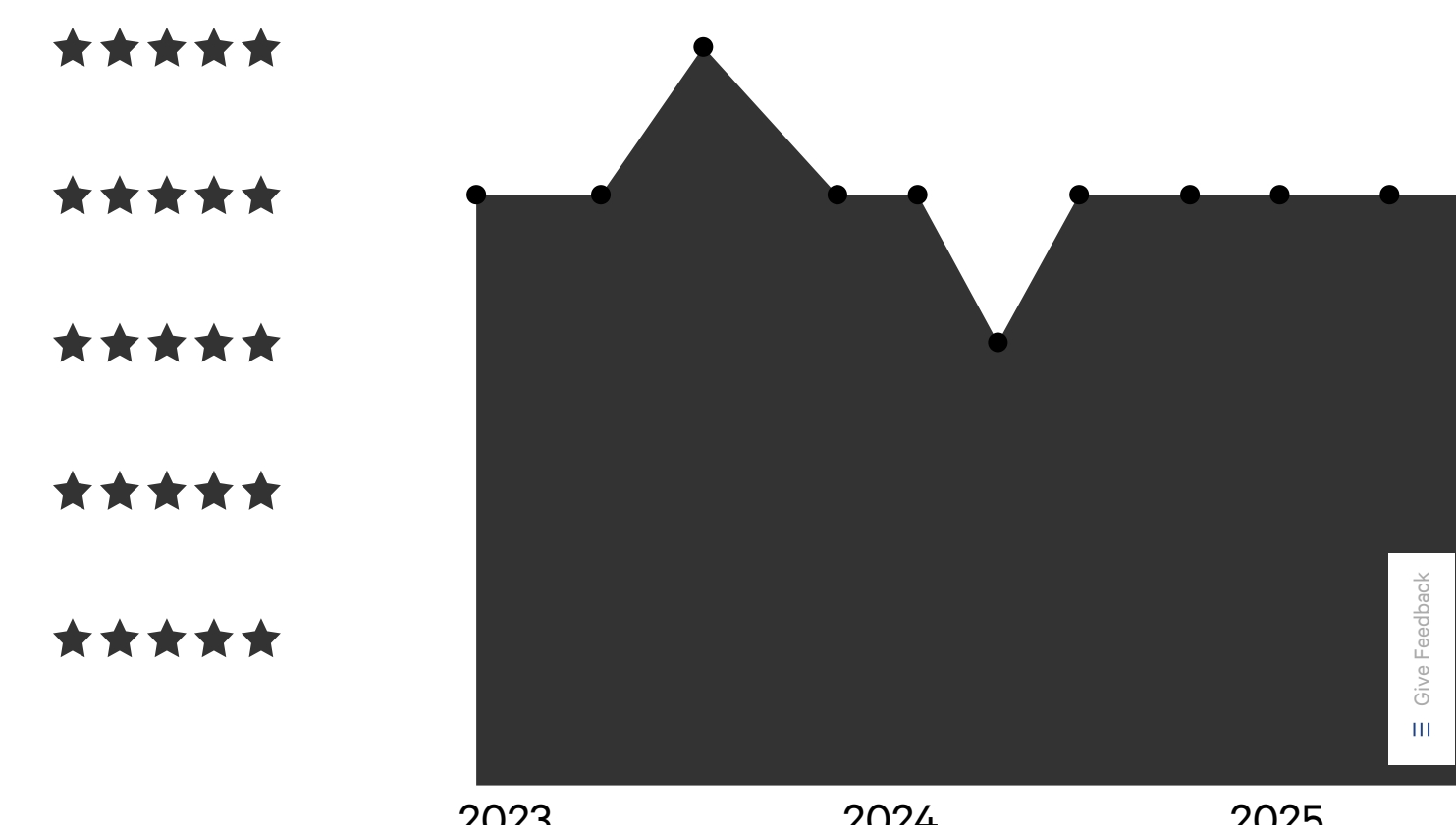


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[Hide ratings history](#) ^

## Overall star rating history

This graph shows how the Overall at Montrose Aged Care Plus Centre has tracked over the last 3 years:



Good

17 Aug 2025

★★★★★

Good

18 May 2025

★★★★★

Good	3 Feb 2025
★★★★☆	
Good	10 Nov 2024
★★★★☆	
Good	28 Jul 2024
★★★★☆	
Acceptable	12 May 2024
★★★☆☆	
Good	26 Feb 2024
★★★★☆	
Good	12 Dec 2023
★★★★☆	
Excellent	7 Aug 2023

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**Good**

2 May 2023

**Good**

4 Jan 2023



The stars-based Overall Star Rating was introduced in December 2022. It's updated after provider sub-category data is received and processed.

## Provider overview

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Montrose Aged Care Centre, run by The Salvation Army Aged Care, provides aged care services for men with behavioural and mental health concerns. Located just a few minutes from the heart of the Sydney CBD, we are close to shops, public transport and many health related services. Our care services include 24-hour permanent residential care, behavioural and mental health support, memory support, palliative care and respite (short-term) care. We also offer eligible residents NDIS services (subject to assessment) with in-house NDIS support coordination and staff. Our compassionate staff go beyond the clinical to cater for the physical, emotional and spiritual wellbeing of our residents in order to provide them with the best care. Our other services include fully-furnished and spacious single rooms, freshly cooked meals prepared on site, exercise & wellbeing programs, visiting health specialists, amenities including recreational room & lawn bowl green, and pastoral & chaplaincy services.

## Address

13 Thames Street,  
Balmain NSW 2041

[Open in Google Maps](#)

## Contact

Phone [1300 111 227](tel:1300111227)

[Email an enquiry](mailto:agedcare.enquiries@salvationarmy.org.au)  
[agedcare.enquiries@salvationarmy.org.au](mailto:agedcare.enquiries@salvationarmy.org.au)  
[Visit provider's website](http://agedcare.salvos.org.au/montrose-aged-care-centre)  
<http://agedcare.salvos.org.au/montrose-aged-care-centre>

## Rooms

CATEGORY 1	
Single room + ensuite	
\$95.92	15.5sqm approx
Max Per Day	Room size

See all rooms & costs

## Food and meals

It's important to consider food, nutrition, and the dining experience when choosing an aged care home. The below information may assist you to understand more about food at

this service. Visit the home at meal time to ask if you can taste a meal.

How much was spent on food last quarter?

# \$16

per resident per day

Sector average: \$15

How do residents like the food?

# 100%

Positive

Feedback in the most recent Resident Experience Survey

Survey date: 22/08/2024

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## Specialised Care

Montrose Aged Care Plus Centre is a verified provider of specialised services for:

- ✔ Financially or Socially disadvantaged people
- ✔ Homeless or at risk of becoming homeless

[Show details](#) ▾

## Related Resources



### Electronic Brochure

2 MB

## Learn more about this provider

Do they meet government standards? ›

What do residents think? ›

How much is spent on care? ›

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III

All information on this page - excluding Star Ratings and verified specialisations - is entered and maintained by Montrose Aged Care Plus Centre who is responsible for ensuring the information is accurate, complete and up to date. This information was last updated on 30/6/2025.

Services that have a tick mark next to them in the Specialisations section of this page are verified by the Department of Health and Aged Care. After the initial verification, the Specialisations are reviewed every three years. [Read more about how the Specialisation verification process works.](#)

The Department of Health and Aged Care assessed the quality of care at all government-funded aged care homes. Based on these assessments each home receives a Star Rating as a

simple way of showing information about the quality of care they provide and how they compare to others. [Read more about Star Ratings.](#)