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Catholic Healthcare Vincentian Aged Care Service

Staffing



Excellent

The Staffing Rating considers the amount of care provided by Registered Nurses, Enrolled Nurses, Personal Care Workers or Assistants in Nursing at Catholic Healthcare Vincentian Aged Care Service. This rating is for the quarterly reporting period from 1 January 2025 to 31 March 2025, and it was most recently updated on 20 June 2025.

[Learn how the Staffing Rating is calculated.](#)

Give Feedback
III

How is Staffing rated?

Every aged care home gets a quarterly care time target from the Australian Government, based on residents' needs. The Staffing Rating shows if a home has met their target in that quarter.

The Staffing Rating is calculated on two measures which have specific targets:

- the total amount of nursing and personal care time a resident receives from Registered Nurses, Enrolled Nurses, Personal Care Workers and Assistants in Nursing

- the care time a resident receives from Registered Nurses only.

About these measures ▾

How much direct care did residents receive?

The minimum target for total care minutes for this aged care home is **171 minutes** per resident on average per day.

How much care did residents receive on average per day in January to March 2025?*

185 minutes

^ 14 mins above target

Target exceeded



- 56 minutes delivered by a Registered Nurse
- 0 minutes delivered by an Enrolled Nurse
- 129 minutes delivered by Personal Care Workers and Assistants in Nursing

*The sum of care minutes in the different categories may slightly differ from the average care minutes amount due to rounding.

Give Feedback

Care from a Registered Nurse

Registered Nurses support residents with clinical and specialised care. Registered Nurses develop care plans, collaborate with care teams and supervise care provided by Enrolled Nurses, Personal Care Workers and Assistants in Nursing.

All homes need to meet 2 government targets that ensure they can give their residents the required level of care from a Registered Nurse:

1. a target amount of care minutes from a Registered Nurse. The minimum target for this aged care home is **35 minutes** per resident on average per day; this includes **0 minutes** of care contributed by an Enrolled Nurse.
2. having a Registered Nurse available 24/7.

[Read more about Registered Nurses.](#)

How much care did residents receive on average per day in January to March 2025?*

56 minutes

^ 21 mins above target

Target exceeded



56 minutes delivered by a Registered Nurse

0 minutes delivered by an Enrolled Nurse

*The sum of care minutes in the different categories may slightly differ from the average care minutes amount due to rounding.

What was the average hours per day a Registered Nurse was available in July 2025?

24h 00m

Met target

Show details ▾

Care from an Enrolled Nurse

Enrolled Nurses support residents with clinical care and daily living activities. They collaborate with care teams, take measurements like blood pressure and temperature, and provide treatments including medicines and looking after wounds.

[Read more about Enrolled Nurses.](#)

How much care did residents receive on average in January to March 2025?

0 minutes

Show details ▾

III Give Feedback

Personal Care Workers and Assistants in Nursing

Personal Care Workers and Assistants in Nursing support residents with activities of daily living such as showering, dressing and grooming (washing hair or shaving). They also provide residents with social and emotional support.

[Read more about Personal Care Workers and Assistants in Nursing.](#)

How much care did residents receive on average in January to March 2025?

129 minutes

Show details ▾

The care staff at this home

Every aged care home will have a mix of staff that deliver care to their residents. The staffing mix is primarily based on the needs of residents’ and the type of care provided at the home.

The boxes below show the types of staff who delivered care in the last quarter based on the home’s expenditure data.

There may be other staff who are available but weren’t needed in the last quarter. If you need a specific type of care for your needs and you don’t see it listed here, you can ask this provider for more information.

This provider employs the following types of care staff:

Dietitians

Physiotherapists

Nurses

Speech pathologists

Lifestyle and recreation workers

Give Feedback

You might also be interested in how this provider was rated in:

Quality Standards



Organisation's service environment

I feel I belong and I am safe and comfortable in the organisations service environment.



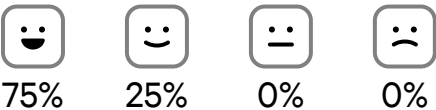
Human resources

I get quality care and services when I need them from people who are knowledgeable, capable and caring.

Residents' Experience Survey

Question 4

Do you get the care you need?



Question 5

Do staff know what they are doing?



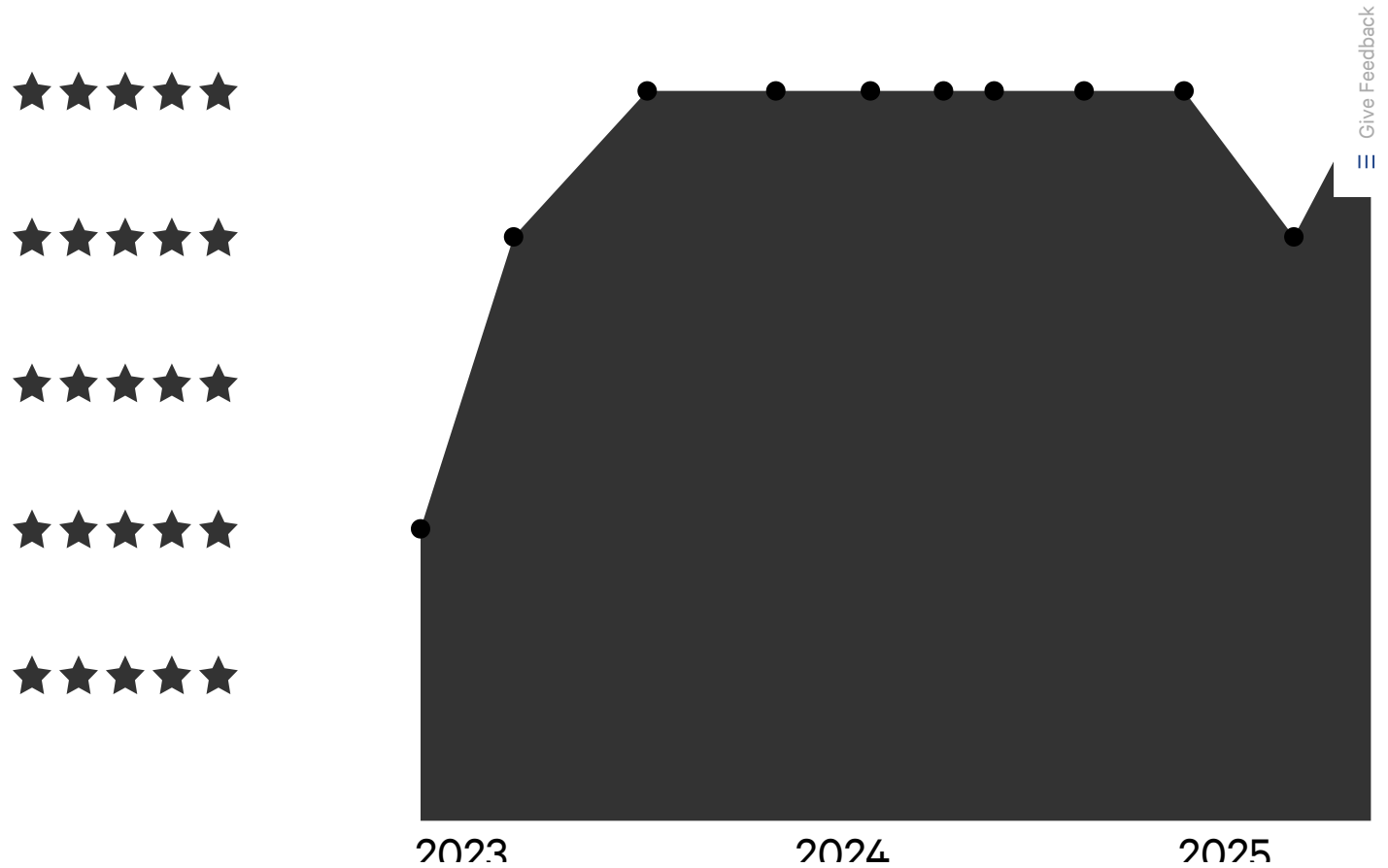
Finances

Expenditure on care and nursing per resident per day

This provider	Sector average
\$220.49	7% below average

Staffing ratings history

This graph shows how the Staffing Rating at Catholic Healthcare Vincentian Aged Care Service has tracked over the last 3 years. The rating takes into account any target increases over the period.



Show as a table ▾

Excellent



Reporting Period
1 Jan 2025 - 31 Mar 2025

Updated
20 Jun 2025

Good



Reporting Period
1 Oct 2024 - 31 Dec 2024

Updated
7 Apr 2025

Excellent



Reporting Period
1 July 2024 - 30 Sept 2024

Updated
23 Dec 2024

Excellent



Reporting Period
1 Apr 2024 - 30 June 2024

Updated
18 Sep 2024

Excellent



Reporting Period
1 Jan 2024 - 31 Mar 2024

Updated
24 Jun 2024

Excellent



Reporting Period
1 Oct 2023 - 31 Dec 2023

Updated
7 May 2024

Excellent



Reporting Period
1 July 2023 - 30 Sept 2023

Updated
27 Feb 2024

Excellent



Reporting Period
1 Apr 2023 - 30 June 2023

Updated
28 Nov 2023

Excellent



Reporting Period
1 Jan 2023 - 31 Mar 2023

Updated
28 Jul 2023

Good



Reporting Period
1 Oct 2022 - 31 Dec 2022

Updated
22 Mar 2023

Improvement needed



Reporting Period
1 July 2022 - 30 Sept 2022

Updated
23 Dec 2022

Give Feedback

The stars-based Staffing Rating was introduced in December 2022. It's updated every 3 months.