

Schmackos x Temptations 'Golden Egg' Promotion

Frequently Asked Questions

WHEN IS THE PROMOTIONAL PERIOD?

The promotional period commences 12:01AM AEST Wednesday 23rd March 2022 until 11.59pm on Tuesday 19th April 2022.

HOW OLD DO I HAVE TO BE TO ENTER?

Entrants need to be 18+ to enter.

DO I NEED TO BE AN AUSTRALIAN RESIDENT TO ENTER THIS PROMOTION?

Yes, this promotion is only open to Australian residents.

WHERE IS THE PROMOTION RUN?

This promotion will run in participating Woolworths stores in Australia (including online) that stocks the Participating Product(s) and displays material advertising this promotion.

Please note that Woolworths Metro Go and Ampol Woolworths co-branded Metro stores and fuel outlets are excluded from the promotion (Participating Retailer).

HOW DO I ENTER?

To enter the instant win promotion (game of chance), consumers must, during the Promotional Period:

- (a) Buy, in one (1) transaction, one (1) or more Participating Products from a Participating Retailer (**Qualifying Purchase**); and
- (b) Using a mobile or web device, visit SCHMACKOS.COM.AU/GOLDENEgg (**Website**) and follow the prompts to the "Instant Win" competition entry page.
- (c) Complete the entry form by including (but not limited to) name, place of purchase, suburb, receipt number, product, email and / or phone & upload a receipt and submit the entry. Entrants must retain original receipt for verification.
- (d) Upon submitting their online entry, Eligible Entrants will be immediately notified via an onscreen message whether they have provisionally won an Instant Win Prize. If an Eligible Entrant is deemed a provisional Instant Prize Winner, they will receive an email relating to the prize and claim details. If they have not won an Instant Win Prize, they will not receive an e-mail and will be notified on screen at the time of entry.

- (e) All Instant Prize Winners are deemed provisional prize winners and may be subject to verification before being awarded a Prize. Eligible Entrants must retain original purchase receipt(s) as proof of purchase. Purchase receipt(s) must clearly specify the store/online store of purchase, that the product(s) purchased are Participating Product(s) and that the purchase was made during the Promotional Period.

WHAT IS A QUALIFYING PURCHASE?

A qualifying purchase refers to the purchase being made in a separate transaction with a separate original itemised receipt.

WHICH PRODUCT(S) CAN I ENTER WITH?

- SCHMACKOS STRAPZ Bf 4x500g
- SCHMACKOS STRAPZ 3VrtyPk 4x500g
- SCHMACKOS STRAPZ Ck 4x500g
- SCHMACKOS STRAPZ Lv 4x500g
- SCHMACKOS MBN 3x737g
- SCHMACKOS BBQ Drmstck 7x5piece
- SCHMACKOS ChpnChw LDog Bf 1pc 15x60g
- SCHMACKOS STRAPZ Ck 8x200g
- SCHMACKOS STRAPZ Bf 8x200g
- SCHMACKOS STRAPZ Bf 3x1kg
- SCHMACKOS STRAPZ Bf 3x1kg
- SCHMACKOS STRAPZ Lv 8x200g
- SCHMACKOS STRAPZ BBQ Lb 8x200g
- SCHMACKOS STIX Bf 4x500g
- SCHMACKOS STIX Bf 8x200g
- SCHMACKOS BBQ Rwhde Chips 7x70g
- SCHMACKOS ChpnChw LDog PntBuCk 1pc 15x60g
- TEMPTATIONS Tempting Tuna 6x85g ANZ
- TEMPTATIONS Tasty Chicken 6x85g ANZ
- TEMPTATIONS Creamy Dairy 6x85g ANZ
- TEMPTATIONS Hearty Beef 5x180g ANZ
- TEMPTATIONS Hearty Beef 6x85g ANZ
- TEMPTATIONS Seafood Medley 5x180g ANZ
- TEMPTATIONS Seafood Medley 6x85g ANZ
- TEMPTATIONS Tantalising Turkey 6x85g ANZ
- TEMPTATIONS Tasty Chicken 5x180g ANZ
- TEMPTATIONS Tasty Chicken 5x350gANZ

WHERE CAN I PURCHASE PRODUCTS TO ENTER?

Participating Woolworths stores including online.

Please note that Woolworths Metro Go and Ampol Woolworths co-branded Metro stores and fuel outlets are excluded from the promotion (Participating Retailer).

WHAT DEVICE DO I NEED TO ENTER THE PROMOTION?

The “Golden Egg” Promotion works on both iOS/Android devices, as well as a desktop computer.

SHOULD I KEEP MY RECEIPT/S?

Yes, please keep your receipt. You will be asked to provide it as proof of purchase should you be a prize winner at the end of promotional period prize draw. Winners will be deemed invalid if they do not have proof of purchase.

SHOULD I KEEP THE PRODUCT’S PACKAGING?

You do not need to keep the product packaging once you have entered the promotion.

HOW MANY TIMES CAN I ENTER?

You can enter up to 2 times per day per person during the Promotional Period if the entry meets the following requirements:

- Each entry must be based on a separate Qualifying Purchase.
- Each qualifying purchase must be made in a separate transaction per person and a separate original itemised receipt has been issued.
- Each entry is submitted separately in accordance with the Terms & Conditions.

HOW DO I WIN?

The instant Win Prizes will be randomly awarded across the promotional period. Upon submitting your online entry, you will be immediately notified via an onscreen message. If an eligible entrant is deemed a provisional instant prize winner, they will receive confirmation in writing to the email address used upon entry within five (5) business days of determination.

Provisional winners of Prizes must claim their prize as instructed by the confirmation email sent to their email address provided post receiving the outlined correspondence.

For more information please read [T&C's](#)

WHAT HAPPENS IF I WIN?

If deemed a valid winner, you will receive confirmation via email within five (5) business days of determination.

The first name and suburb of the Instant Prize Winners will be published on the SCHMACKOS.COM.AU/GOLDENEgg website by 5:00pm AEST on 26th of April 2022.

All winners will be notified in writing and will be awarded their prizes via email correspondence in accordance with the timings outlined in the terms & conditions.

Entrants for the “Golden Egg” Promotion are restricted to winning one (1) Prize only during the Promotional Period (except for SA residents).

For more information please read [T&C's](#).

HOW MANY PRIZES ARE THERE?

There are 10 Instant Win Prizes to be won.

WHAT ARE THE PRIZES?

Each Instant Win Prize consists of \$1,000 Digital VISA vouchers.

WHERE CAN I USE MY GIFTCARD AND WHEN DOES IT EXPIRE?

As per conditions of entry. Prizes are not transferable & cannot be converted to cash. VISA's Digital Gift Card Terms and Conditions apply. These can be read at <https://truerewards.com.au/visa-gift-card-terms>. The vouchers should be treated like cash and cannot be replaced if lost, stolen, or destroyed.

CAN I WIN MORE THAN ONCE?

No, only 1 x prize per person can be won during the promotional period (except for SA residents).

HOW LONG WILL IT TAKE TO RECEIVE MY PRIZE?

From confirmation of winning, it will take up to 28 days for your prize to be delivered.

WHEN DO I NEED TO CLAIM MY PRIZE BY?

All prizes need to be accepted and claimed by 12:00pm AEST on 26/07/2022.

WHEN IS THE UNCLAIMED DRAW HELD?

The unclaimed draw will take place on 02:00pm AEST on 29/07/2022.

HOW DO I KNOW IF I WON IN THE UNCLAIMED PRIZE DRAW?

Winners will be notified via email and their name will be published at SCHMACKOS.COM.AU/GOLDENEGG on 18/11/2022 for a period of 28 days.

WHERE ARE THE TERMS AND CONDITIONS?

You can find these [here](#)

WHAT IS RE-CAPTCHA?

Re-Captcha is a simple way of checking that a person is entering the promotion. This will ensure that eligible entries are being awarded the prizes.

WHAT HAPPENS TO MY PERSONAL DETAILS?

Please refer to the privacy policy [here](#) for more details.

WHO CAN I CONTACT ABOUT ANY FURTHER QUESTIONS RELATING TO THE PROMOTION?

You can contact us on support@golden-egg.com.au with any questions you may have. We will aim to respond to your question within two business days.