

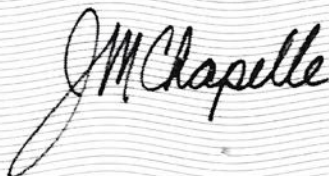
CERTIFICATE

This is to certify that

GLENN R. FORONDA

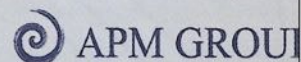
has successfully demonstrated knowledge to
meet the requirements of the

**ITIL® VERSION 3 FOUNDATION
EXAMINATION**



Julia Chapelle
Director, Loyalist Certification Services
February 10, 2010

Candidate 881651



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