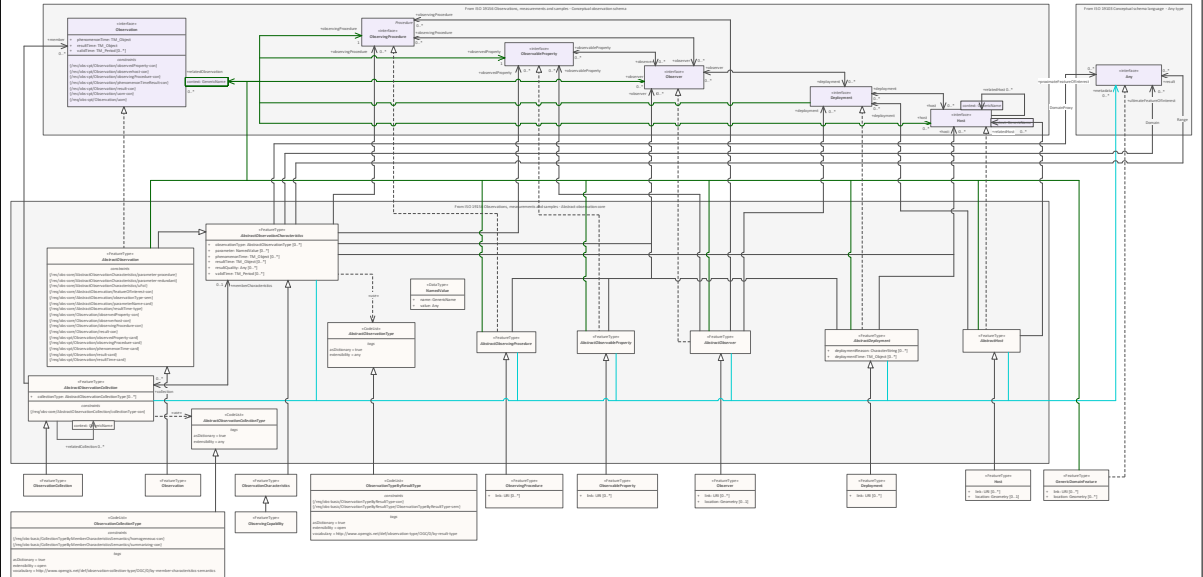class Figure 2.3- Sais Observations - overview