

EDUCATION

NATIONAL UNIVERSITY OF SINGAPORE (NUS)

Aug 2022 – Present

Bachelor of Computing in Information Systems, Honours

SINGAPORE POLYTECHNIC

Apr 2017 – May 2020

Diploma in Engineering with Business

- Cumulative GPA: 3.87/4.0
- Edusave Merit Bursary for 2018, 2019 & 2020
- Certificate Of Academic Achievement for 2018, 2019 & 2020

WORK EXPERIENCE

STARBUCKS COFFEE SINGAPORE

Dec 2016 – Present

Operations Supervisor (Part-Time)

- Supervised and managed daily operations, ensuring exceptional customer service and overseeing a team of baristas.
- Responsible for training new baristas and ensuring they adhere to Starbucks' high standards of quality and consistency.
- Awarded 3rd Runner-Up of the Regional Barista Championship 2023, demonstrating excellence in coffee making and customer service.

Singapore Army (1st Battalion, Singapore Guards)

Oct 2020 – Jul 2022

Platoon Sergeant

- Led a platoon of over 30 soldiers in various operations and training exercises, ensuring mission success and adherence to safety protocols.
- Responsible for daily activities of over 120 soldiers in day-to-day activities and training programs, overseeing logistics, scheduling, and discipline.
- Conducted numerous exercises and programs, including field training, live-firing, and urban operations, to train soldiers to engage in complex combat scenarios.
- Received the Best Commander Award for demonstrating exceptional leadership qualities, inspiring confidence, and guiding the team toward achieving the objectives.
- Received the Battalion Safety Steward Award for implementing and enforcing safety measures during training and operational activities.

SG ASIA HYDRAULICS

Mar 2020 – Oct

2020

Sales & Technical Coordinator / Safety Supervisor

- Implemented the ISO 9001 (Quality management system) certification, ensuring all processes complied with the standard. Developed quality procedures and guidelines to improve overall efficiency and customer satisfaction.
- Implemented the ISO 45001 and BizSafe Star Certification, ensuring safety protocols were adhered to in all aspects of the organization's operations.
- Worked closely with the engineering and shipyard teams to ensure all repairs and installations were completed on time and within budget and that all safety protocols were observed.

Rolls-Royce Power Systems AG

Aug 2019 – Feb

2020

Intern at the Network & Distribution Department

- Responsible for supervising the distribution network and partners in the Asia Pacific (APAC) region. This involved developing country-specific strategies, focusing on white spot development to expand market share in the region.
- Accountable for the APAC region's overall revenue and budget achievement, worked closely with internal stakeholders to ensure business objectives were met.
- Monitored the performance of regional subsidiaries, distributors, and countries, ensuring they met our business goals and targets.

ACHIEVEMENTS, LEADERSHIP & COMMITTEE EXPERIENCE

SINGAPORE POLYTECHNIC ROCK-CLIMBING CLUB

May 2019 – May 2020

Welfare Director

- Organized and led a team to plan and execute a successful Freshman Orientation Camp (FOC), which saw a turnout of over 150 participants across three days.
- Coordinated the Freshman Orientation Program (FOP), ensuring that all activities were engaging, informative, and aligned with the club's objectives and values.
- Spearheaded the planning and execution of the Open House 2020, working closely with the club's committee members to showcase the club's activities and recruit new members.

SKILLS SETS & PROFICIENCY

Office Productivity	Microsoft Word	Proficient
	Microsoft PowerPoint	Proficient
	Microsoft Excel	Proficient
Web / App	Flutter	Proficient
	React Native	Intermediate
Database / Analytics	MySQL DBMS	Proficient
	SQL	Proficient
	R-Studio	Proficient
	Tableau	Proficient
Programming	Java	Proficient
	C++	Intermediate
	Python	Intermediate
Scripting	JavaScript	Basic
Design	AUTOCAD	Intermediate
	3D Printing	Intermediate
	Laser Cutting	Intermediate
	Figma	Proficient
	Circuit Design	Intermediate
	Soldering	Intermediate
Non-Technical Skills	Presentation	Proficient
	Project Management	Proficient
	Leadership	Proficient

LANGUAGE PROFICIENCY

Spoken	English - Competent; Mandarin – Fluent
Written	English – Competent; Chinese – Fluent

Additional Information

Rock Climbing:	Actively engage in Rock Climbing to maintain physical fitness and pursue adventurous challenges
Coffee:	Achieved the position of 3 rd Runner Up in the Regional Barista Championship of 2023, showcasing expertise in the art of Coffee preparation and customer service.
Music:	Proficient in playing the Erhu at Grade 6 level and the Piano at Grade 5 level, demonstrating a passion for music. Served as a Student Conductor at Temasek Secondary School, showcasing leadership and teamwork abilities within the music program.