

Glenn Yeap

534 Madeira Dr. Ne
Calgary, Alberta
T2A4M8
587-664-6199
glennyeap815@gmail.com

EXPERIENCE

McDonald's, Part-Time

July 2021 - October 2021

- Inventory Management - As I had to bring in the weekly supplies, Collaborated with the management team to restock items in a timely manner, making sure everything is restocked properly and monitoring if we received the right amount of inventory
- Team Collaboration - Worked hard and collaboratively with fellow kitchen staff and front employees to ensure communication and coordination during rush hours.
- Cook: Prepared a variety of menu items. Executed cooking techniques accordingly, contributed to customer satisfaction, and ensure safety was the number one priority.
- Adaptability: Thrived through face-paced and dynamic environments by quickly adjusting to changing priorities and ensured positive problem-solving thinking.

Heroes Program and Super Heros Program, Volunteer

October 2016 - PRESENT

- Helped little kids tie their skates and helped them with their needs
- Helped kids with disabilities to learn how to skate by introducing skills and drills to allow them to improve their skills
- Improved little kids through consistent hard work and dedication to let them understand the game of hockey.
- Flew to Philadelphia for the Willie O'Ree hockey program
- I would go on the ice with the little kids and the coaches to teach kids how to skate and to sharpen their skills.
- Maintained energy and enthusiasm in a fast-paced environment.
- Introduced games and drills, which helped students to better develop skill levels.
- We increased player strength, agility, and game skills through successful practices

Delta Mobile Detailing, Part-Time

May 2022 - August 2022

- Exceptional communication skills towards the client and providing professional customer service.
- Strong time-management skills, as I had to work efficient in order to achieve multiple clientele while maintaining excellent quality
- Proven ability to ease clients' needs and recommend the best quality of work, and exceed customers' expectations.
- Had to have a keen eye for detail and precision.
- Worked collaboratively with my partner to understand what each other tasks are for each car, and made sure our communication was smooth in order to achieve fast, efficient quality to achieve past customer expectations

SKILLS

- Team collaboration
- Basic math
- Critical thinking
- Mathematics skills
- Leadership
- Compassion
- Clear communication
- Upbeat and Positive Personality
- Understanding Customer Needs
- Calm and Professional Under Pressure

EDUCATION

Enrolled in Mount Royal University

Bachelor of Science-
Computer Science (3rd
Year)

ACCOMPLISHMENTS

- Mount Royal Scholarships 2021
- Maintaining above 3.0 GPA
- Vietnamese Association Scholarship 2017-2020
- Can Speak a little Chinese and Hokkien (Chinese Dialect)
- Graduated High School