



BizAssist Enterprise System



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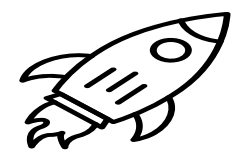
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INTRODUCTION AND BACKGROUND

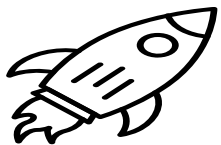




INTRODUCTION

- The Small Enterprise Development and Finance Agency (SEDFA) is a pivotal organization dedicated to supporting and empowering small enterprises. Established under the National Small Enterprise Amendment Act 21 of 2024, SEDFA operates as a Schedule 3B State Owned Company in terms of the Public Finance Management Act 1 of 1999, as amended.
- SEDFA's primary functions include providing financial assistance, business development services, and capacity building programs to foster the growth and sustainability of small businesses.
- SEDFA aims to develop the BizAssist Enterprise System and is seeking capable partners to collaborate on this ambitious project. This initiative includes the provision of shared ICT services to small enterprises, ensuring they have access to cutting-edge technology and support for their growth and development.





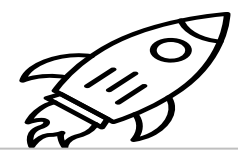
INTRODUCTION

- The BizAssist Enterprise System is envisioned as a comprehensive platform designed to streamline and enhance the support services provided to small enterprises. This system will play a pivotal role in bolstering SEDFA's mission to foster sustainable growth and development within the small enterprise sector.
- SEDFA, through the BizAssist Enterprise System, aims to address these challenges by providing small enterprises with the tools and resources they need to thrive. By integrating financial assistance, business development, market access, training, and analytics, the system will create a supportive environment that empowers small businesses to succeed. This holistic approach not only strengthens individual enterprises but also enhances the overall competitiveness and sustainability of the small enterprise ecosystem.



SEDFA CORE AND SUPPORT BUSINESS FUNCTIONS





SEDFA CORE AND SUPPORT FUNCTIONS



Business Development Support

- Business needs assessment, case management, and life cycle monitoring
- Entrepreneurship promotion and development
- Enterprise startup, formalisation, and compliance
- Incubation and acceleration support
- Mentorship, training and capacity building
- Infrastructure facilitation
- Priority sectors development and promotion
- Quality, productivity, and technology upgrading
- Supply chain integration and market linkages

- Co-operative banking institutions' development and support



Lending and Investment

- Direct finance
- Indirect finance
- Credit guarantees and credit enhancement
- Equity investments
- Fund management (Public and private clients)
- Capital raising / resources mobilisation
- Management of state assets (properties)

Corporate Support

- Finance, Treasury and SCM
- Human Capital Management
- ICT
- Legal
- Facilities and Auxiliary Services
- Internal Audit
- Risk Management

Leadership

- Business Intelligence, Strategy
- Governance
- Advocacy
- Policy management
- Performance monitoring and reporting

Eco-System Development and Management



- Stakeholder relationship and partnerships management
- Marketing, communication, media, and brand management
- Portal management (Ecosystem information management and knowledge sharing)
- Ecosystem performance monitoring and reporting
- Impact assessments
- Intermediary development and management

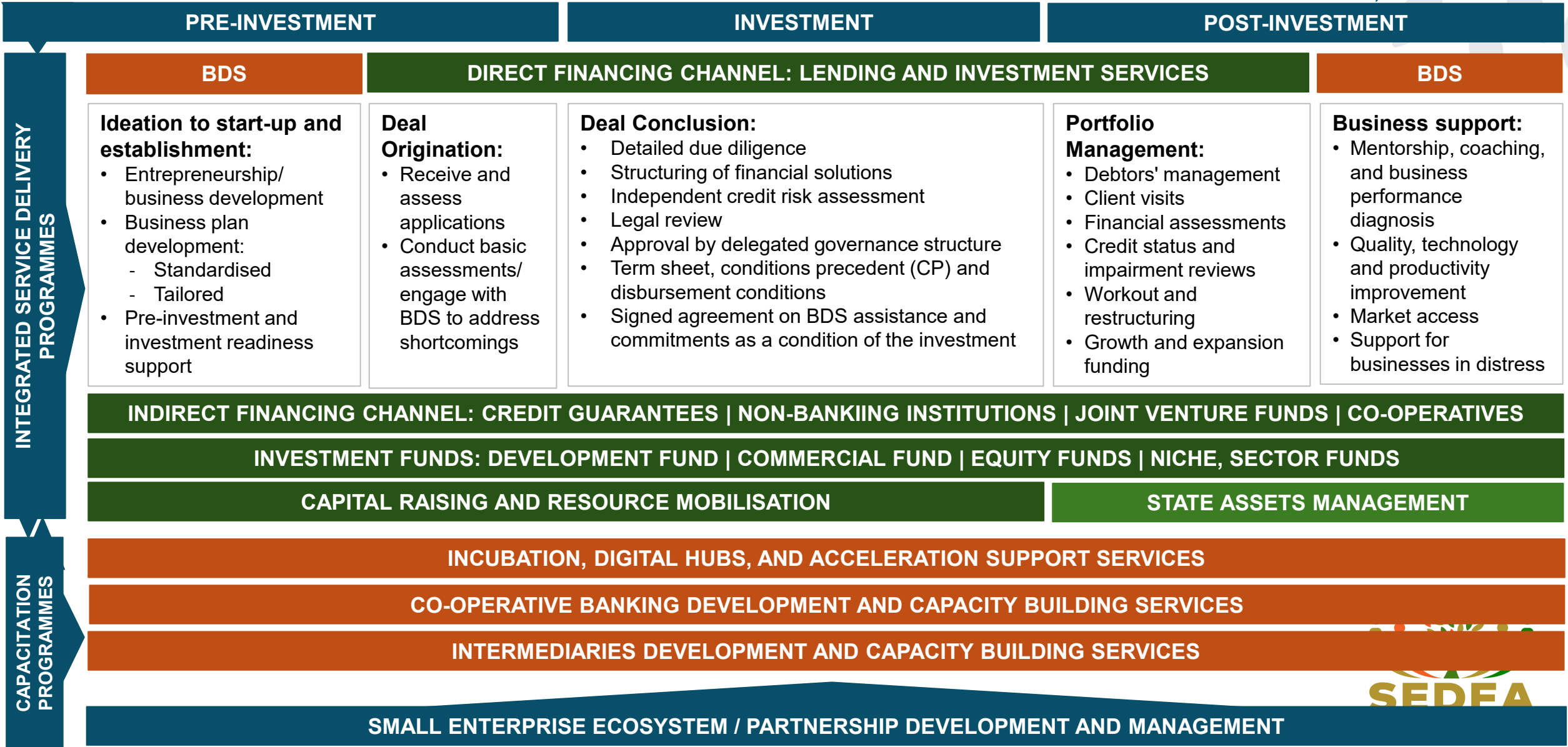


INTEGRATED BUSINESS DELIVERY MODEL





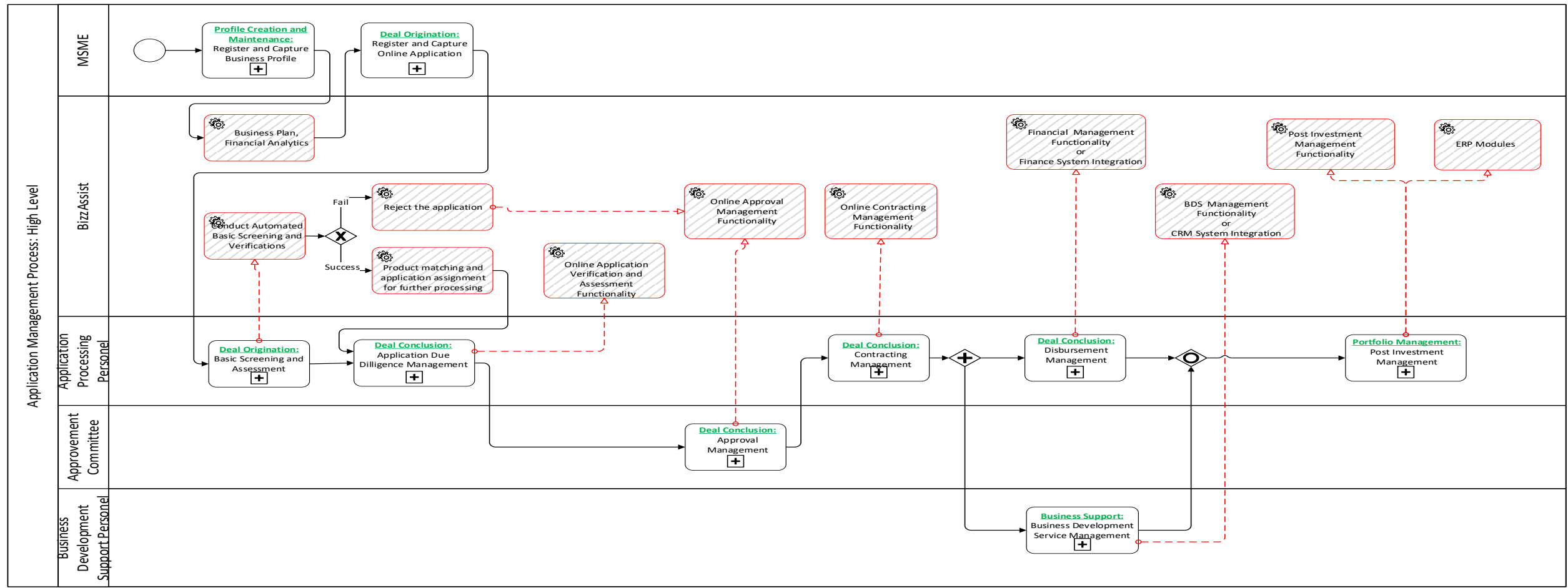
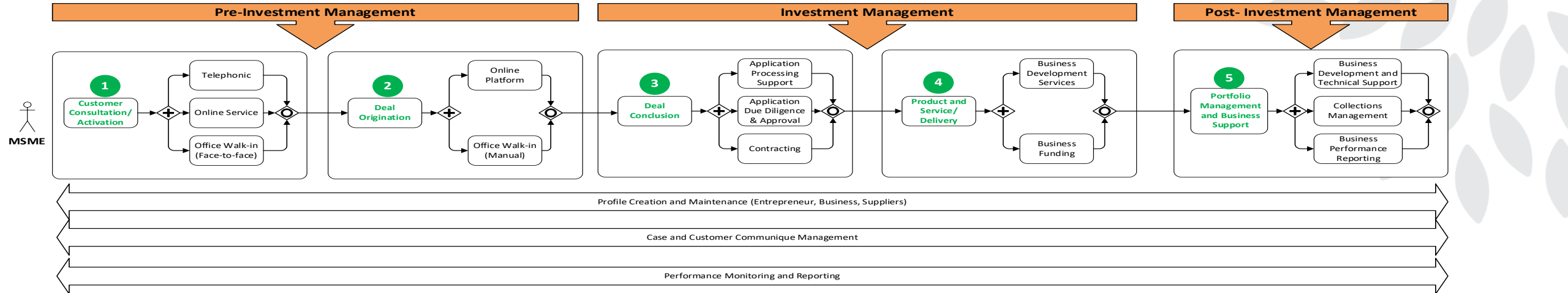
SUPPORT TAILORED FOR THE STAGE OF INVESTMENT LIFECYCLE





INTEGRATED VALUE CHAIN FLOW



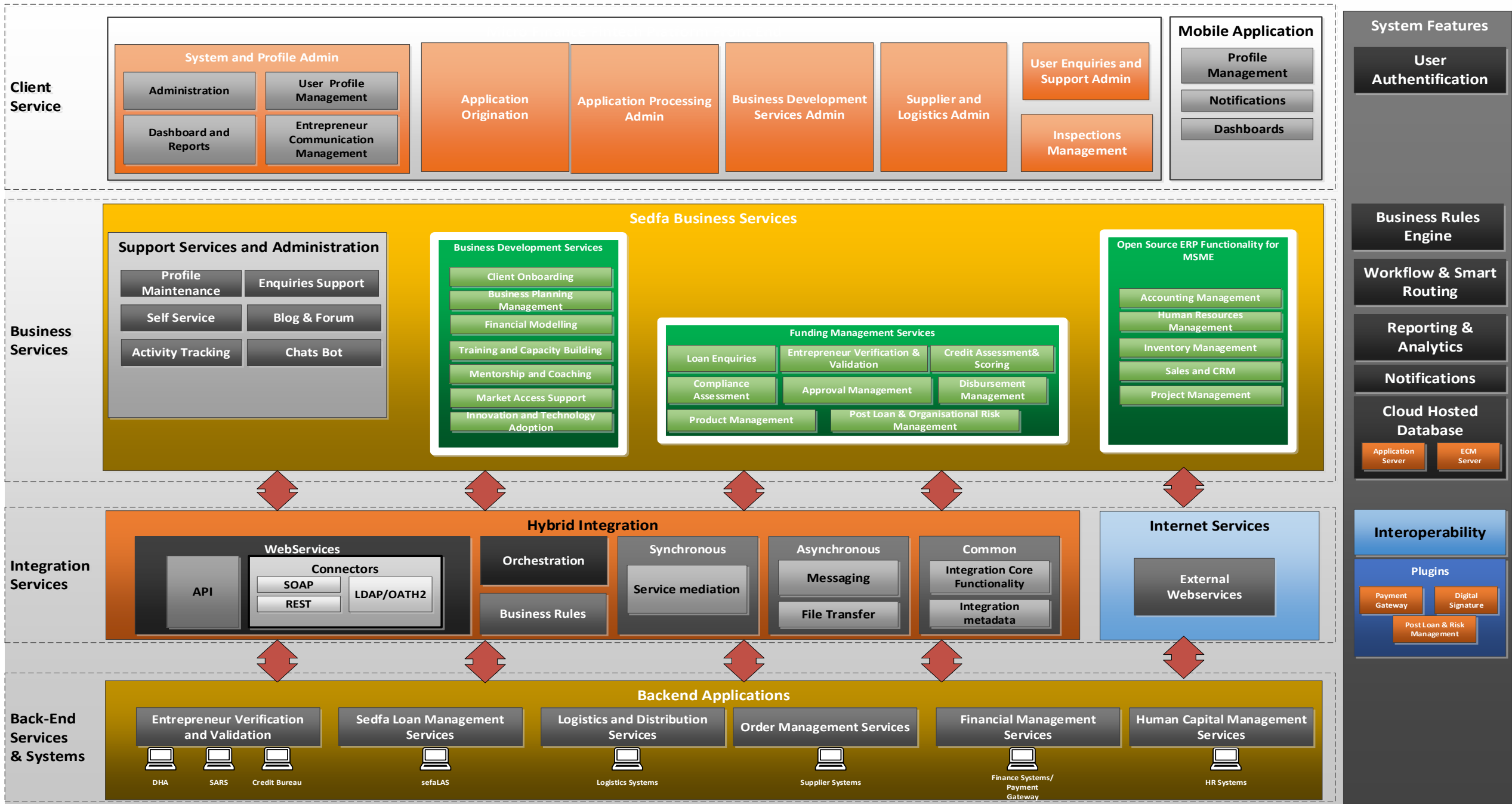




CONCEPTUAL SYSTEM ARCHITECTURE



Conceptual BizAssist System Architecture





THANK YOU