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## Profile

IT Infrastructure

## Experience

**IT SERVICE UNIT MANAGER FOR NETWORKING AND COMMUNICATIONS, WESTERN EDUCATION AND LIBRARY BOARD**

Responsibilities for business technologies, including the network infrastructure; architecture, procurement, implementation, support and operation of the organisations virtual computing infrastructure including Cisco Network Switches, Routers, and Firewalls, VMware ESX, Fujitsu Blade servers, Windows Servers, and Desktop operating systems and applications, Unix based systems including SunOS, Linux, VMware ESX virtual machine hypervisor.

Competencies in areas that include system management, administration, and troubleshooting, at multiple layers, including operating system level, as well as application level. Competencies in facilitating languages, tools, and systems that include Unix shells, Windows DOS command line, Perl, Powershell, Pick, Reality, RealityX database management operating systems, PROC terminal control language, ENGLISH database query language, DATA/BASIC programming language.

**COMPUTER PROGRAMMER, WELB**

System programming achievements including: development, design, and programming, deployment of a bespoke archive and backup system application; development of system tools to analyse user experience and system performance, via the monitoring of user processes.

Application level development include the addition of bespoke functionality to the organisation's payroll and personnel system, including an absence monitoring facility, Equal Opportunities data management and analysis applications; Macintosh hosted database applications, including the development, deployment, support, and maintenance of 4th-Dimension

client-server database application, including: Boards of Governors data management, performance assessment management of Principals of Schools, Youth Leader training and qualification management application.

#### **COMPUTER OPERATOR, WELB**

System operations of the organisations computer systems that include: PDP11/34a running the RSTS/E operating system, McDonnell-Douglas computers running successive Versions of the Pick database management operating system, SunOS, Xenix, MS-Dos, Windows, Windows, Microsoft servers running on IBM-compatible hardware.

#### Education

1976, Matura in Cologne, West Germany, with the primary subjects of Mathematics, Physics, History, and Music.

#### Skills

Management, Networking, Development, Operations, Support.

#### Relevant Competencies

ILM management and leadership training, job selection training, Microsoft MCSE certification and training in a range of subjects, including, Microsoft Exchange server, PROXY Server, Windows operating systems, including Windows NT, Windows XP, Windows Servers, Linux Experience, Cisco IOS and PIX Experience.