

ICT-381 Systems Modelling and Design

Group Assignment Acknowledgement

Description:

The content in this lab has been collaboratively prepared and assigned to the following group members as part of the project work.

NAME	STUDENT ID	ROLE/CONTRIBUTION
Imanga Songiso		Use Case Diagram A diagram showing how students, technicians, and administrators interact with the system and its main functions.
Siyabonga Phiri	202302370	Functional Requirements / Non-Functional Requirements You will figure it out
Pirila Banda	202301821	Stakeholder Identification Identifies users and their roles. E.g., students report issues, technicians fix them, admins oversee operations.
Adrian Ngulube & Blessings Nkhata	202306966 202201327	Problem Statement Defines the issue addressed — slow, manual maintenance reporting and tracking.

Sandra Katembula & Isreal Boiling	202305832 202302240	User Stories Short user needs. E.g., “As a student, I want to report issues online to get quick repairs.”
Kompeli Sibeso & Eneless Mwanza	202308158 202306493	Project Goals Shows what the system aims to achieve. E.g., faster reporting, better communication, and improved tracking.