Question Manager Survey

Please answer the following questions in regards to the Question Manager tool for office hours.

Name *

Louis Duvoisin

How easy was the first time login experience? *

	1	2	3	4	5	
Easy	●	○	○	○	○	Difficult

Were able to view questions in the queue with ease? *

● Yes

○ No

Were you able to provide help/receive help faster than before the tool was used in office hours? *

○ Yes

● No

What additional features would you like to see in the tool? *

Tags visible without clicking the task

What was most difficult about the tool? *

Issues submitting tickets initially, it got fixed though

Any other feedback?

Disregard my answer to whether or not I was able to provide help faster, the tool didn't work initially and I only had 3 people so I didn't end up actually using it, just testing.

This form was created inside of Oregon State University.

Google Forms