

Devin Baughman - (509) 699-6161 - Peshastin, WA 98847

Experience

American Harvest, Leavenworth, WA
IT and Social Media Specialist

Aug. 2018 - Apr. 2019

- Maintained Quarterly security protocols and established Documentation for others to use
- Integrated POS service with social media sites resulting in 10% increased customer traffic
- Customized and learned technology handling Android armx86 microprocessors

Cured Meat by Visconti's, Leavenworth, WA
Specialty Butcher

Aug. 2016 - May 2018
Apr. 2019 - Jun. 2020

- Consistently recalled over 40 different Stock Keeping Units for all company product
- Executed weekly inventory to ensure proficiency and validation for the company
- Corrected and maintained good relations with every customer and administrator interaction

WVC Wenatchee, WA
Technical Support

Sep. 2020 - Current

- Identified and resolve tickets in a kind and timely manner
- Kindly assist and resolve issues that are brought by co-workers
- Maintained positive relations with every client interaction from customer to administration
- Execute mass deployment using PXE with WDS

Education

Computer Technology CompTIA +
Wenatchee Valley College
IT Coursework:

2019 - Present

- Intro to Programming, Network Design, Software A++, Windows Server 2019, Hyper-v, LinuxMint, Windows Active Directory & DNS server, Windows 10 Software, Router Back Office and Configuration, IP and Subnet Masking

High School Diploma
Cashmere, WA.
IT Coursework:

Aug. 2008 - Jun. 2012

- Web Design I, Computer Applications I, Computer Applications II

Skills

Technical Skills:

- Windows XP, 7, 8, 10
- Linux Debian, Ubuntu
- Command Line Interface
- Router installation
- VMWare and Hyper-V
- PXE Boot Mass deploy
- Hypervisor Management

Soft Skills:

- Works Under Pressure
- Multi-tasking
- Friendly
- Resourceful
- Customer Service

- JS, Rust
- REST API's
- Android & iPhone
- Email Client/Server setup
- SMB, FTP, WDS, WSUS
- DHCP and DNS
- SCADA, RTUs