

- Pandemic Resilience Test
- DISC Personality Test
- Leadership Skills Test
- Security Guard Test
- Coachability Test

DAILY TIP

Bottling up your emotions is just as destructive as letting them out unchecked.

EDITOR'S PICK

Office Skills & Job Fit Test

Administrative work isn't just answering phones and typing emails. Test your aptitude with this assessment.

TAKE THIS TEST

DAILY MOTIVATION

Want to find love? First learn to love yourself.

# Customer Service Job Fit Test

Summary

Intro

Graphs

Details

Strengths & Challenges

Advice

SNAPSHOT REPORT

CONFLICT-RESOLUTION SKILLS 56



0 10 20 30 40 50 60 70 80 90 100

Resolving disagreements isn't an area where you excel. You may be able to handle minor conflicts, but are likely having difficulty remaining objective and focused on resolution with more emotionally-intense conflicts. You do, however, possess some basic skills that you can build on. Improving in this area is important, especially if you are still not comfortable in conflict situations. Not all disagreements can be avoided.

WANT TO LEARN MORE?

Would you like to learn more about your customer service capabilities? There are many factors that influence how well you deal with clients and offer quality service and care. For example, you scored 56 on the Unflappability scale. Find out what this means and how you did on the rest of the test right away by ordering your full test report.

BUY YOUR PERSONALIZED REPORT

VIEW SAMPLE REPORT



Professional users, such as HR managers, coaches, and therapists, can request a free demo for this or other assessments from PsychTests' extensive battery in the ARCH Profile testing platform.  
<http://www.archprofile.com/>.

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