Raviteja R

Senior Product Data Analyst, Certified Data Scientist



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Profile *⊗* with 5 years of experience in analytics, A/B testing and KPI optimization. Proficient in building scalable dashboards and machine learning models to drive business impact. Available for immediate joining.

Education

Masters in Business Analytics & Data Science, EU Business School

March 2023 – April 2025 | Munich, Germany GPA: 1,6/4 (German Scale, 1 = Highest)

Post Graduate Diploma in Data Science, IIIT Bangalore

April 2019 – September 2020 GPA - 3.2/4 (U.S Scale, with 4 = Highest)

Bachelor of Technology (ECE) | Specialization in Data Science, Lovely Professional University

June 2015 – April 2019 GPA : 7.76/10 (with 10 = Highest)

Projects

Thesis: Al-Driven Interview Bot ℰ

Developed an Al-powered interview bot leveraging Generative Al, Langchain, RAG and NLP, reducing early-stage interviewer workload by 60% and increasing candidate satisfaction by 16%.

Data Scientist - case study ∅

Developed a Logistic Regression model (83% precision, 81% recall, 80% F1-score) to predict high-traffic recipes, boosting user engagement and traffic by 15% through personalized meal plans and targeted content.

Skills

Programming

Python, SQL, ML, NLP

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Data Analysis

A/B Testing, Statistics, Pandas, EDA, SKlearn, Excel

Visualization ● ● ●

PowerBi, Metabase, Tableau, Streamlit

GenAl & Other ● ● ● ●

LLMs, Al Agents, Chatbots, RAG, LangChain, LangGraph, LLMOps, AWS, Git, Jira, Salesforce

Professional Experience

Data Analyst (werkstudent), ALLIANZ PARTNERS

November 2023 - present | Munich, Germany

- Developed Power BI dashboards for C-level executives across 119 business units, LOBs, optimizing insights into a \$2.8B contract portfolio. Automated reporting processes, reducing manual Excel workload by 60%.
- Developed **Python scripts** to process **unstructured Salesforce and finance data**, optimizing **data load time and efficiency**.

Senior Product Data Analyst in Customer Experience, RAPIDO

April 2021 - February 2023 | Bangalore, India

- Increased key KPI's: Rides per Customer (RPC) by 5% and Customer Satisfaction Score (CSAT) by 22%.
- Designed and executed A/B test experiments on Scratch Card, drop suggestions, Home Favorite and single-click booking and built dashboards using SQL & Metabase.
- Consolidated 15 event-level datasets into a master dataset, reducing week on week dashboard load times from 15 minutes to under 30 seconds.
- Performed NLP-driven sentiment analysis on customer feedback, increasing CSAT from 2.8 to 3.9 and boosting cashless payment adoption by 8%.
- Specialized in product analytics, leveraging funnel conversion tracking, user retention analysis, UTM tracking, affiliate marketing platforms, and digital ad performance (CTR, CPC, CPA).

Associate Software Engineer, TCS & Ucodesoft Solutions

February 2019 – March 2021 | India

Ucodesoft - Developed a user-friendly frontend website for a restaurant using html, css, php, JavaScript. enhancing online customer experience with features such as online menus and reservations.

TCS - Automated AWS VDI control using Python, reducing manual effort by 60%.

Developed a **real-time hand detection system** for **Unilever** with **90% accuracy**, enabling **automated machine shutdowns** to prevent factory injuries.

Certificates AND Languages

Certified Data Scientist, Datacamp &

Languages